

# INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT

I  
J  
R  
C  
M



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

*Indexed & Listed at:*

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A.,

Open J-Gate, India [link of the same is duly available at Infilbnet of University Grants Commission (U.G.C.)],

The American Economic Association's electronic bibliography, EconLit, U.S.A.,

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 3770 Cities in 175 countries/territories are visiting our journal on regular basis.

Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

<http://ijrcm.org.in/>

# CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	IMPACT OF RETAIL ATMOSPHERICS IN ATTRACTING CUSTOMERS: A STUDY OF RETAIL OUTLETS OF LUCKNOW <i>PARUL TOLANI &amp; DR.KUSHENDRA MISHRA</i>	1
2.	REFLECTIVE PRACTICE AND PROFESSIONAL DEVELOPMENT AT ELEMENTARY TEACHER EDUCATION LEVEL <i>DR. M.S.R. SARMA</i>	6
3.	CHALLENGES TO BIGGEST STEP IN FINANCIAL INCLUSION BY INDIA <i>KIRANKUMAR R. BANNIGOL &amp; DR. S.G.HUNDEKAR</i>	9
4.	COMMUNITY ORGANISATION PRACTICES FOR COMMUNITY DEVELOPMENT AT TVS SST: AN ANALYTICAL STUDY WITH REFERENCE TO ROTHMAN'S MODELS OF COMMUNITY ORGANISATION <i>R. SANKARA NARAYANAN &amp; DR. BABU THIAGARAJAN</i>	13
5.	FINANCIAL DISTRESS PREDICTION OF PHARMACEUTICAL INDUSTRY THROUGH Z-SCORE MODEL <i>DR. JAY KRUSHNA PANDA &amp; PRITISH BEHERA</i>	17
6.	ASSESSMENT OF SERVICE QUALITY IN PUBLIC AND PRIVATE SECTOR BANKS WITH SPECIAL REFERENCE TO BAREILLY CITY <i>GULSHAN KUMAR &amp; DR. MANOJ UPRETI</i>	23
7.	SPOUSAL ROLE AND DETERMINANTS OF THEIR INVOLVEMENT IN DECISION MAKING <i>DR. ATUL DHYANI, ANANT AGARWAL &amp; SHIVENDRA SINGH</i>	28
8.	STRESS MANAGEMENT: ITS CAUSE AND EFFECT <i>TARIKA SETHI, RUCHIKA VERMANI &amp; MONIKA VERMA</i>	35
9.	MANAGEMENT EDUCATION IN INDIA: ISSUES AND CONCERNS <i>VIJETA BANWARI &amp; SEEMA SHOKEEN</i>	38
10.	CORPORATE GOVERNANCE AND THE PERFORMANCE OF BANKING AND INSURANCE SECTOR IN INDIA: AN EMPIRICAL ANALYSIS <i>DR. MANISH SOOD</i>	43
11.	ENTERPRISE SOCIAL VALUE CHAIN: AN INNOVATION LEADING TO POWERHOUSE ENTERPRISES <i>SOMIYA MEHROTRA</i>	46
12.	BANKING PENETRATION IN RURAL AREAS AND VILLAGES: TRENDS AND CHALLENGES <i>ANIL KUMAR AGARWAL</i>	50
13.	A STUDY OF CRITICAL FACTORS GOVERNING CORPORATE GOVERNANCE <i>KOMAL CHAUDHARY</i>	55
14.	THE CONCEPT OF WASHBACK ON TEACHING AND LEARNING IN THE ENGLISH LANGUAGE CLASSROOM <i>LISHANTHI WIJEWARDENE</i>	58
15.	A CRITICAL ANALYSIS OF SUSPENSE ACCOUNT: A CASE STUDY OF STATE INSURANCE AND GENERAL PROVIDENT FUND DEPARTMENT, RAJASTHAN <i>DR. L. N. ARYA &amp; SANJAY KUMAR SONI</i>	63
16.	GENDER INEQUALITIES IN EDUCATION IN INDIA: ISSUES AND CHALLENGES <i>MOHD WASEEM</i>	68
17.	CORPORATE SOCIAL RESPONSIBILITY AND FISCAL INCENTIVES <i>DR. ÖZGE UYSAL ŞAHİN</i>	77
18.	PERFORMANCE CONTRACTING IN THE PUBLIC SCHOOLS IN KENYA: GAINING THE TEACHERS' ACCEPTANCE <i>HARUN KAUMBUTHU MUTEA</i>	84
19.	VENTURE CAPITAL FINANCING IN INDIA: AN OVERVIEW <i>SANJEEV KUMAR</i>	89
20.	STUDY SUCCESS OF PRIME MINISTER NARENDRA BHAI MODI IN FESTIVAL OF INDIAN DEMOCRACY: LOK SABHA ELECTION 2014 <i>JAY GANESH TRIPATHI</i>	92
	REQUEST FOR FEEDBACK & DISCLAIMER	96

## CHIEF PATRON

**PROF. K. K. AGGARWAL**

Chairman, Malaviya National Institute of Technology, Jaipur  
(An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India)  
Chancellor, K. R. Mangalam University, Gurgaon  
Chancellor, Lingaya's University, Faridabad  
Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi  
Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

## FOUNDER PATRON

**LATE SH. RAM BHAJAN AGGARWAL**

Former State Minister for Home & Tourism, Government of Haryana  
Former Vice-President, Dadri Education Society, Charkhi Dadri  
Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

## CO-ORDINATOR

**DR. SAMBHAV GARG**

Faculty, Shree Ram Institute of Business & Management, Urjani

## ADVISORS

**DR. PRIYA RANJAN TRIVEDI**

Chancellor, The Global Open University, Nagaland

**PROF. M. S. SENAM RAJU**

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

**PROF. M. N. SHARMA**

Chairman, M.B.A., Haryana College of Technology & Management, Kaithal

**PROF. S. L. MAHANDRU**

Principal (Retd.), Maharaja Agrasen College, Jagadhri

## EDITOR

**PROF. R. K. SHARMA**

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

## CO-EDITOR

**DR. BHAVET**

Faculty, Shree Ram Institute of Business & Management, Urjani

## EDITORIAL ADVISORY BOARD

**DR. RAJESH MODI**

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

**PROF. SANJIV MITTAL**

University School of Management Studies, Guru Gobind Singh I. P. University, Delhi

**PROF. ANIL K. SAINI**

Chairperson (CRC), GuruGobindSinghI. P. University, Delhi

**DR. SAMBHAVNA**

Faculty, I.I.T.M., Delhi

**DR. MOHENDER KUMAR GUPTA**

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

**DR. SHIVAKUMAR DEENE**

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

***ASSOCIATE EDITORS***

**PROF. NAWAB ALI KHAN**

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

**PROF. ABHAY BANSAL**

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

**PROF. V. SELVAM**

SSL, VIT University, Vellore

**PROF. N. SUNDARAM**

VITUniversity, Vellore

**DR. PARDEEP AHLAWAT**

Associate Professor, Institute of Management Studies & Research, MaharshiDayanandUniversity, Rohtak

**DR. S. TABASSUM SULTANA**

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad

**DR. JASVEEN KAUR**

Asst. Professor, University Business School, Guru Nanak Dev University, Amritsar

***TECHNICAL ADVISOR***

**AMITA**

Faculty, Government M. S., Mohali

***FINANCIAL ADVISORS***

**DICKIN GOYAL**

Advocate & Tax Adviser, Panchkula

**NEENA**

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

***LEGAL ADVISORS***

**JITENDER S. CHAHAL**

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

**CHANDER BHUSHAN SHARMA**

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

***SUPERINTENDENT***

**SURENDER KUMAR POONIA**

## CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography; Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript** **anytime** in **M.S. Word format** after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. [infoijrcm@gmail.com](mailto:infoijrcm@gmail.com) or online by clicking the link **online submission** as given on our website ([FOR ONLINE SUBMISSION, CLICK HERE](#)).

## GUIDELINES FOR SUBMISSION OF MANUSCRIPT

### 1. **COVERING LETTER FOR SUBMISSION:**

DATED: \_\_\_\_\_

**THE EDITOR**  
IJRCM

**Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF**

(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)

**DEAR SIR/MADAM**

Please find my submission of manuscript entitled ' \_\_\_\_\_ ' for possible publication in your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of the journal & you are free to publish our contribution in any of your journals.

**NAME OF CORRESPONDING AUTHOR:**

Designation:  
Affiliation with full address, contact numbers & Pin Code:  
Residential address with Pin Code:  
Mobile Number (s):  
Landline Number (s):  
E-mail Address:  
Alternate E-mail Address:

**NOTES:**

- a) The whole manuscript is required to be in **ONE MS WORD FILE** only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the **SUBJECT COLUMN** of the mail:  
**New Manuscript for Review in the area of** (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)
- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below **500 KB**.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.

2. **MANUSCRIPT TITLE:** The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.

3. **AUTHOR NAME (S) & AFFILIATIONS:** The author (s) **full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address** should be in italic & 11-point Calibri Font. It must be centered underneath the title.

4. **ABSTRACT:** Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

## INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

<http://ijrcm.org.in/>

5. **KEYWORDS:** Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
6. **MANUSCRIPT:** Manuscript must be in **BRITISH ENGLISH** prepared on a standard A4 size **PORTRAIT SETTING PAPER**. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
7. **HEADINGS:** All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
8. **SUB-HEADINGS:** All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
9. **MAIN TEXT:** The main text should follow the following sequence:

**INTRODUCTION****REVIEW OF LITERATURE****NEED/IMPORTANCE OF THE STUDY****STATEMENT OF THE PROBLEM****OBJECTIVES****HYPOTHESES****RESEARCH METHODOLOGY****RESULTS & DISCUSSION****FINDINGS****RECOMMENDATIONS/SUGGESTIONS****CONCLUSIONS****SCOPE FOR FURTHER RESEARCH****ACKNOWLEDGMENTS****REFERENCES****APPENDIX/ANNEXURE**

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed **5000 WORDS**.

10. **FIGURES & TABLES:** These should be simple, crystal clear, centered, separately numbered & self explained, and **titles must be above the table/figure. Sources of data should be mentioned below the table/figure.** It should be ensured that the tables/figures are referred to from the main text.
11. **EQUATIONS:** These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
12. **REFERENCES:** The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
  - All works cited in the text (including sources for tables and figures) should be listed alphabetically.
  - Use (ed.) for one editor, and (ed.s) for multiple editors.
  - When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
  - Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
  - The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
  - For titles in a language other than English, provide an English translation in parentheses.
  - The location of endnotes within the text should be indicated by superscript numbers.

**PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:****BOOKS**

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

**CONTRIBUTIONS TO BOOKS**

- Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

**JOURNAL AND OTHER ARTICLES**

- Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

**CONFERENCE PAPERS**

- Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19-22 June.

**UNPUBLISHED DISSERTATIONS AND THESES**

- Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

**ONLINE RESOURCES**

- Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

**WEBSITES**

- Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 <http://epw.in/user/viewabstract.jsp>



**A STUDY OF CRITICAL FACTORS GOVERNING CORPORATE GOVERNANCE**

**KOMAL CHAUDHARY**  
**ASST. PROFESSOR**  
**COLLEGE OF VOCATIONAL STUDIES**  
**UNIVERSITY OF DELHI**  
**DELHI**

**ABSTRACT**

*This paper attempts to showcase the critical factors which make or mar the much hyped and concept in spotlight 'corporate governance'. This paper purveys deeper insight by enlisting the factors and their consequences thereon. Since, corporate governance as a concept is flaring up and there is an urgent need of the hour, we discuss certain points to be highly vigilant about even after the presence of stringent codes and regulatory mechanisms.*

**JEL CODE**

M14

**KEYWORD**

Corporate Governance.

**INTRODUCTION**

During this contemporary times, corporate governance has attained significance all over the world. Few important factors have lead to rapid developments in the field, namely the integration and globalization of financial markets and a surge of corporate scandals such as Enron, World Com and others. Lately, Brazil, Russia, India and China (BRIC) countries have emerged as an influential economic power in the global economy. It is estimated that the combined GDP of the BRIC countries is likely to be higher than that of developed countries<sup>1</sup>. Studies have projected that amongst the BRIC economies, India has the potential to grow the fastest over the next 30-50 years (Wilson & Purushothaman, 2003). The phenomenal growth has changed the nature and character of the world economy including the foreign investment flows (Khanna and Palepu, 2006). Foreign investments in India come directly and through secondary markets. The cumulative foreign direct investment (FDI) to India until August 2010, was US \$137,960 million (RBI Bulletin, 2010)<sup>2</sup>. There has also been a significant increase in cross border acquisitions and a number of firms list their shares in multiple exchanges (Chemmanur and Fulghieri, 2006; Bell, Moore & Al-Shammari, 2008). Foreign institutional investors have made substantial investments in the capital market for instance an amount \$4.78 billion in the Indian capital market in November 2010 alone and a total investment of \$ 38 billion until March 2011.

Investors from developed countries are demanding that Indian Companies follow international best practices with an emphasis on corporate governance. A McKinsey survey conducted in 2002, found that investors were willing to pay a premium of up to 25% for a well governed company (Barton, Coombes, & Wong, 2004). The scandals related to the Indian markets (Goswami, 2002), the global financial crisis of 2008 and the more recent corporate fraud at Satyam has raised a lot of concerns about governance practices in India. Consequently, there has been an increasing effort around corporate governance structures and mechanisms by both regulators and corporations. Since it is well recognized that the institutional context of an economy i.e. the combination of formal rules, informal constraints, and the enforcement characteristics varies significantly across countries and has an influence on corporate financial and governance structures (Walsh & Seward 1990; North, 1990), understanding the state of corporate governance research in the Indian context is therefore of great academic interest.

There has been a steady and growing interest in the field of corporate governance in India. The convergence of the importance of certain topics like Performance and regulatory mechanisms between international and Indian journals can be seen as indicative of the presence of the common body of knowledge in the field of corporate governance research. There is however, a need for more empirical research in the Indian context and also the development of theories that are embedded in local realities. (Srinivasan, Padmini, and Vasanthi Srinivasan. "Status of Corporate Governance Research on India: An Exploratory Study." *IIM Bangalore Research Paper 334* (2011).

**LITERATURE REVIEW**

The convergence of the importance of certain topics like Performance and regulatory mechanisms between international and Indian journals can be seen as indicative of the presence of the common body of knowledge in the field of corporate governance research. There is however a need for more empirical research in the Indian context and also the development of theories that are embedded in local realities. Given that the institutional context of an economy impacts significantly the nature of governance practices, more papers that explore the institutional contextual realities of India are needed. [Source : Srinivasan, Padmini, and Vasanthi Srinivasan. "Status of Corporate Governance Research on India: An Exploratory Study." *IIM Bangalore Research Paper 334* (2011).]

In India, we have sought to resolve the "shareholder vs. stakeholder" debate by taking the view that since shareholders are residual claimants, in well performing capital and financial markets, whatever maximises shareholder value should maximise corporate prosperity and best satisfy the claims of creditors, employees, shareholders, and the State. Moreover, there exist well-defined laws to protect the interests of employees, and recently framed legislations have considerably strengthened the rights of the creditors. It is therefore appropriate that corporate governance regulations in India seek to promote the rights of shareholders, while at the same time ensuring that the interests of other stakeholders are not adversely impacted. (Source: Report on "CORPORATE GOVERNANCE IN INDIA: THEORY AND PRACTICE, NATIONAL FOUNDATION FOR CORPORATE GOVERNANCE, SEPTEMBER 2004")

Since the late 1990s, significant efforts have been made by the Indian Parliament, as well as by Indian corporations, to overhaul Indian Corporate Governance. The current Corporate Governance regime in Indian straddles both voluntary and mandatory requirements like Voluntary Guidelines by Ministry of Corporate Affairs. And for listed companies, the vast majority of Clause 49 of the listing agreements requirements is mandatory. The voluntary guideline on Corporate Governance by Ministry of Corporate Governance is a benchmark for the Corporate Governance practices in the Indian corporations, and hopefully the corporate world will make the best use of it. Efforts are also being made by the legislature to amend the Companies Act 1956. As a result, amendments relating to Corporate Governance are expected to be brought before Parliament in The Companies Bill 2009. India has one of the best Corporate Governance legal regimes but poor implementation together with socialistic policies of the pre-reform era has affected corporate governance. [Source: "Corporate Governance in India: A legal Analysis." (2012).]

## THEME BASED CRITICAL FACTORS

BOARD
CSR & ETHICS
DISCLOSURE
INVESTORS PROTECTION MECHANISM
GOVERNANCE ORIGIN AND MODELS
OWNERSHIP STRUCTURE
PERFORMAMNCE
REGULATORY MECHANISMS & REFORMS & OTHERS

The top five themes that emerged in the International Journals on Corporate Governance in India are on performance (36.4%), corporate social responsibility (CSR) (11.4%), governance origins and models (10%), disclosure (9%), regulatory mechanisms and reforms (10%). The other broad themes that emerged were board of directors (board), investor protection mechanisms and ownership structure.

There is focus on internal governance structures and financial performance of Indian companies. The effectiveness of boards of directors, including board composition, board size, and aspects of board leadership including duality, independent directors and board busyness are addressed by authors in the Indian context taken in India as part of the sample. Some CEOs (duality role, CEO being the promoter, and CEO being the only board manager) did not have a detrimental effect on performance. Large board size has a positive impact on performance (Jackling & Johl, 2009) thus supporting the view that greater exposure to the external environment improves access to various resources and thus positively impacts on performance (contrary to findings of Ghosh, 2006) Multiple directorships by independent directors to correlate positively with firm value, but multiple directorships by inside directors are, however, negatively related to firm performance.

(Sarkar & Sarkar, 2009) are some of the far reaching conclusions reached by researchers. Studies have also built governance indices and have tested its association with performance. Performance related research on India shows that effective corporate governance helps in attaining greater performance and market valuation (Klapper & Love, 2004; Chua et al, 2007, Morey et al 2009). Governance reforms have also had a positive impact on the share prices (Khanna & Black, 2007).

In such discourse, increasingly the role of the board to address the issues pertaining to CSR and good citizenship is gaining attention. The Stakeholder framework and the responsibility of a corporation in this context is particularly important for emerging economies like India. The development of corporate governance as an area of research started with the publication of the Cadbury Committee report and further developed through a series of seminal works of La Porta et al (1997). Governance issues stem from agency problems that have been dealt in literature extensively. One of the major contributions of quality and timely disclosure and reporting is the elimination or at least mitigation to an extent the information asymmetry between parties, where one of the agents has a deeper knowledge than does the others. Most studies have found positive correlation between foreign institutional ownership and performance. (Douma, George & Rezaul, 2006) Firms that depend on government-run financial institutions for external finance shows negative performance. Five papers study the association between disclosure and performance.

The governance related reforms started around 2001 with the recommendation of Birla Committee Report. Securities and Exchange Board of India (SEBI) set up in 1992 to regulate the capital market as well as to protect the investors. Subsequently, several committees were formed to look into the corporate governance and other best practices. A wide range of changes in corporate governance legislations has been enacted in the last ten years as outcomes of the recommendations. Most of the changes have come through the Listing Agreements of stock exchanges. The composition and functioning of the board of directors is the key areas of focus.

### IMPORTANCE OF THE STUDY

A natural question to ask, given the theory behind corporate governance, is why do we need to impose particular governance regulations through stock exchanges, legislatures, courts or supervisory authorities? If it is in the interest of firms to provide adequate protection to shareholders, why mandate rules, which may be counterproductive? Even with the best intentions regulators may not have all the information available to design efficient rules. Worse still, there is a danger that regulators can be captured by a given constituency and impose rules favoring one group over another.

There are at least three reasons for regulatory intervention. The main reason advocated in favor of mandatory rules is that if the founder of the company was allowed to design and implement a corporate charter he likes, he may not clearly address the issues faced by other shareholders and thus would, in the view of the society, conjure inefficient rules. The functioning of the market for corporate control is an example. In absence of regulations, founders could employ anti-takeover defenses excessively and in the process not allow the capital employed, which is owned by the shareholders, to be used most efficiently. Alternatively, shareholders may favor takeovers that increase the value of their shares even if they involve greater losses for unprotected creditors or employees. Thus, in absence of regulations, the collective bargaining process may not yield socially acceptable solutions and may be at the peril of one or multiple stakeholders.

Another argument for mandating regulations of corporate governance comes from the externality argument. An externality may be defined as a good, generated as the result of an economic activity, whose benefits or costs do not accrue directly to the parties involved in the activity. An externality is created by one person and experienced by other (s) and may be positive (a well-maintained garden) or negative (pollution). Bad corporate governance practice by a firm can in the same vein be seen as a negative externality. One corporate failure or scandal can potentially erode shareholders trust in the whole of the corporate sector and thus negatively affect the businesses of honest firms as well. This theory is reinforced by the recent corporate scandals in the United States. A few instances of fraud, as seen in the case of Enron and later on in WorldCom, destroy the faith of investors in the entire corporate sector and thus hurt the larger interest of the economy. Thus in such cases where private action fails to resolve widespread externalities involving large numbers of parties, the state has the responsibility to intervene to provide a level playing field and also to prevent market failure.

In case of dispersed shareholding, due to the (individual) large cost of monitoring the company on a regular basis, there remains a possibility that management may change the rules (to their advantage) ex post. Thus the final argument in support of mandatory rules is to avoid a situation where efficient rules are designed initially but due to lack of active tracking by dispersed shareholders, are altered or broken later.

While regulations are necessary, there are however, a few issues that need to be considered. The first relates to policing and punishment. The SEBI envisages that all these corporate governance norms will be enforced through listing agreements between companies and the stock exchanges. A little reflection suggests that for companies with little floating stock — which account for more than 85% of the listed companies — delisting because of non-compliance is hardly a credible threat. The SEBI can, of course, counter that by stating that the reputation effect of de-listing can induce compliance and, hence, better corporate governance.

The second issue is more problematic, and it has to do with form versus substance. There is a fear that by legally mandating several aspects of corporate governance, the regulators might unintentionally encourage the practice of companies ticking checklists, instead of focusing on the spirit of good governance. The fear is not unfounded. Take, for instance, the case of Korea. After the crash of 1998, a part of the IMF bailout package was that a fourth of the board of every listed Korean company must consist of independent directors. They do, but the directors are hardly independent by any stretch of imagination. For most part, they are retired executives of the chaebols, friends of business groups and politicians that have supported the business in the past. And, in any event, they don't do what was intended — namely, to speak for shareholders and ensure that management does what is necessary to maximize long-term shareholder value.

The third concern relates to apprehension about excessive interference. There is an apprehension that over-regulation of corporate governance could disrupt the functioning and quality of boards without resulting in any substantial improvement in the standards of corporate governance. It needs to be ensured that we do not go overboard with corporate governance regulations, and that unwittingly micro-management of companies does not take place.



This raises a question of how to trace the line that divides voluntary from mandatory. In an ideal world with efficient capital markets, such a question need not arise — because the markets would recognize which companies are well governed and which are not, and reward and punish accordingly. Unfortunately, ideal capital markets exist only in theory. The reality is quite different. Markets are often thin and shallow and operate on the basis of ebbs and flows of pivotal stocks; informational requirements are lax; and regulatory and policing devices leave much to be desired.

Thus, what is needed a small corpus of legally mandated rules, buttressed by a much larger body of self-regulation and voluntary compliance

The corporate governance framework in India primarily consists of the following legislations and regulations: 1. The Companies Act, 1956: Companies in India, whether listed or unlisted, are governed by the Companies Act. The Act is administered by the Department of Companies Act (DCA). Among other things, the Act deals with rules and procedures regarding incorporation of a company; prospectus and allotment of ordinary and preference shares and debentures; management and administration of a company; annual returns; frequency and conduct of shareholders' meetings and proceedings; maintenance of accounts; board of directors, prevention of mismanagement and oppression of minority shareholder rights; and the power of investigation by the government, including powers of the CLB. 2. The Securities Contracts (Regulation) Act, 1956: It covers all types of tradable government paper, shares, stocks, bonds, debentures, and other forms of marketable securities issued by companies. The SCRA defines the parameters of conduct of stock exchanges as well as its powers. 3. The Securities and Exchange Board of India (SEBI) Act, 1992: This established the independent capital market regulatory authority, SEBI, with the objective to protect the interests of investors in securities, and promote and regulate the securities market. 4. The Depositories Act, 1996: This established share and securities depositories, and created the legal framework for dematerialization of securities. 5. Listing Agreement with stock exchanges: These define the rules, processes, and disclosures that companies must follow to remain as listed entities. A key element of this is Clause 49, which states the corporate governance practices that listed companies must follow. (NATIONAL FOUNDATION FOR CORPORATE GOVERNANCE, SEPTEMBER 2004)

## RESULTS AND DISCUSSIONS

There have been several major corporate governance initiatives launched in India since the mid-1990s. The first was by the Confederation of Indian Industry (CII), India's largest industry and business association, which came up with the first voluntary code of corporate governance in 1998. The second was by the SEBI, now enshrined as Clause 49 of the listing agreement. The third was the Naresh Chandra Committee, which submitted its report in 2002. The fourth was again by SEBI — the Narayana Murthy Committee, which also submitted its report in 2002. Based on some of the recommendation of this committee, SEBI revised Clause 49 of the listing agreement in August 2003. Subsequently, SEBI withdrew the revised Clause 49 in December 2003, and currently, the original Clause 49 is in force.

## CONCLUSION

The system in Indian context of throwing light on corporate governance has in myriad supported and held back India's ascent to the top of the world's economies. While on the documentation & paper the country's legal system provides some of the best investor protection in the world, enforcement is a major problem, with overburdened courts and significant corruption. Ownership remains concentrated and family business groups continue to be the dominant business model, with significant pyramiding and evidence of tunneling activity that transfers cash flow and value from minority to controlling shareholders.

But for all its shortcomings, Indian corporate governance has taken major steps toward becoming a system capable of inspiring confidence among institutional and, increasingly, foreign investors. The Securities and Exchanges Board of India (SEBI), which was established as part of the comprehensive economic reforms launched in 1991, has made considerable progress in becoming a rigorous regulatory regime that helps ensure transparency and fair practice. And the National Stock Exchange of India, also established as part of the reforms, now functions with enough efficiency and transparency to be generating the third-largest number of trades in the world, just behind the NASDAQ and NYSE. (Chakrabarti, Rajesh, William Megginson, and Pradeep K. Yadav. "Corporate governance in India." *Journal of Applied Corporate Finance* 20.1 (2008): 59-72.)

Among more recent changes, the enactment of Sarbanes—Oxley type measures in 2004—which includes protections for minority shareholders in family- or “promoter”-led businesses—has contributed to recent increases in institutional and foreign stock ownership. And while family- and government-controlled business groups continue to be the rule, India has also seen the rise of successful companies like Infosys that are free of the influence of a dominant family or group and have made the individual shareholder their central governance focus

## REFERENCES

1. Barton, D., Coombes, P., & S. C Y Wong (2004). "Asia's governance challenge." *McKinsey Quarterly* 2: 54-61.
2. Chakrabarti, Rajesh, William Megginson, and Pradeep K. Yadav. "Corporate governance in India." *Journal of Applied Corporate Finance* 20.1 (2008): 59-72.
3. Chemmanur, T. J. and P. Fulghieri (2006). "Competition and cooperation among exchanges: A theory of cross-listing and endogenous listing standards." *Journal of Financial Economics* 82(2): 455-489.
4. Goswami, O (2002). "Corporate governance in India. Taking action against corruption in Asia and the Pacific". Asian Development Bank. Manila, Philippines: pp. 85-106
5. Khanna, T. & K.G. Palepu (2006). "Emerging giants: building world class companies from emerging markets" *Harvard Business Review*, . 84(10):60-69.
6. Report on CORPORATE GOVERNANCE IN INDIA: THEORY AND PRACTICE, NATIONAL FOUNDATION FOR CORPORATE GOVERNANCE, SEPTEMBER 2004
7. Srinivasan, Padmini, and Vasanthi Srinivasan. "Status of Corporate Governance Research on India: An Exploratory Study." IIM Bangalore Research Paper 334 (2011).
8. Wilson, D. And Purushothaman, R.(2003). "Dreaming with BRICS: the path to 2050." Goldman Sachs Global economics paper No.99. [www2.goldmansachs.com/ideas/brics/book/99-dreaming.pdf](http://www2.goldmansachs.com/ideas/brics/book/99-dreaming.pdf)

## **REQUEST FOR FEEDBACK**

**Dear Readers**

At the very outset, International Journal of Research in Commerce & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mail [infoijrcm@gmail.com](mailto:infoijrcm@gmail.com) for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail [infoijrcm@gmail.com](mailto:infoijrcm@gmail.com).

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

**Academically yours**

Sd/-

**Co-ordinator**

## **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, nor its publishers/Editors/Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal is exclusively of the author (s) concerned.

## ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active co-operation of like-minded scholars, we shall be able to serve the society with our humble efforts.

### *Our Other Journals*

