# INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A Open J-Gage, India Ilink of the same is duly available at Infilbnet of University Grants Commission (U.G.C.I).

The American Economic Association's electronic bibliography, EconLit, U.S.A.,

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world

Circulated all over the world & Google has verified that scholars of more than 4255 Cities in 176 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

http://ijrcm.org.in/

ii

## **CONTENTS**

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	TREND AND GROWTH IN MARKET VALUE ADDED AND TOBIN'S Q MODEL OF SELECTED COMPANIES IN TAMIL NADU M.C.T. SHANMUGAPRIYA & DR. C. VETHIRAJAN	1
2.	INFLUENCE OF PROCEDURAL JUSTICE PERCEPTIONS ON COMMITMENT OF EMPLOYEES IN HEALTH SECTOR NON-GOVERNMENTAL ORGANIZATIONS IN KENYA PATRICK M. GICHIRA, DR. SUSAN, M WERE & GEORGE O. ORWA	7
3.	IMPACT OF JOB ROTATION ON EMPLOYEE COMMITMENT AND JOB INVOLVEMENT IN BANKING SECTOR OF SIVAGANGA DISTRICT R. R. MAHALAKSHMI & DR. K. UTHAYASURIYAN	12
4.	INSURANCE AS SOURCE OF INFRASTRUCTURE FINANCING IN INDIA: A STUDY DR. S. HARI BABU & DR. K.V.V.MURALI SOMESWARA RAO	16
5.	A STUDY ON NEW DIMENSIONS OF TDS ON FIXED DEPOSITS, RECURRING DEPOSITS ACCOUNTS PARTICULARLY ON COOPERATIVE BANKS OF INDIA VIDYA SHREE D V & DR. PRALHAD RATHOD	24
<b>6</b> .	GROWTH OF REAL ESTATE BUSINESS IN MYSORE (MYSURU): A TIME SERIES ANALYSIS PRUTHVI K N, SRI RAJINI & DR. SRIDHARA MURTHY L	28
7.	CUSTOMER SATISFACTION IN MARKETING S. KANNADASAN & DR. D. ARAVAZHI	33
8.	RELATIONSHIP BETWEEN DIVIDEND POLICY AND SHARE PRICE	35
9.	PREFERENCE OF CUSTOMERS FOR BANKING SELF-SERVICE TECHNOLOGIES	41
<b>10</b> .	HR ANALYTICS: ITS USE, TECHNIQUES AND IMPACT SHILPI NARULA	47
11.	CONSTRAINTS AND OPPORTUNITIES FACING WOMEN ENTREPRENEURS IN DEVELOPING COUNTRIES KINJAL PATEL	53
<b>12</b> .	FOREIGN DIRECT INVESTMENT IN INDIA	56
<b>13</b> .	CONCERNS IN ORGANIZATIONAL CLIMATE: RESEARCH PERSPECTIVES OF INDIAN BANKING SECTOR NEHA GUPTA	60
14.	WOMEN ENTREPRENEURSHIP IN PALAKKAD DISTRICT DEEPIKA C	64
<b>15</b> .	CORPORATE SOCIAL RESPONSIBILITY PRACTICES IN INDIAN BANKING INDUSTRY DAROGA MANJHI	67
16.	A STUDY ON WORK STRESS OF SECONDARY SCHOOL TEACHERS IN VIZIANAGARAM CITY, AP, INDIA ANURADHA. N, SWARNA LATHA. P & TAMMI NAIDU. G	69
17.	RELATIONSHIP BETWEEN CORPORATE SOCIAL RESPONSIBILITY AND CONSUMER BEHAVIOUR SHANU JAIN	76
18.	FDI INFLOWS INTO THE GREECE DURING 1971-2013: TREND ANALYSIS         V.LEKHA	79
19.	DEMAND AND SCOPE FOR GREEN MARKETING SYED MOHD MURTUZA BUKHARI	90
<b>20</b> .	A STUDY OF USE AND IMPACT OF INTERNET BANKING ON CUSTOMER SATISFACTION LEVEL (WITH SPECIAL REFERENCE TO UDAIPUR DISTRICT) DR. ASHISH SHRIMALI	92
	REQUEST FOR FEEDBACK & DISCLAIMER	95

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

## CHIEF PATRON

**PROF. K. K. AGGARWAL** 

Chairman, Malaviya National Institute of Technology, Jaipur (An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India) Chancellor, K. R. Mangalam University, Gurgaon Chancellor, Lingaya's University, Faridabad

Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

## FOUNDER PATRON

### LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana FormerVice-President, Dadri Education Society, Charkhi Dadri FormerPresident, Chinar Syntex Ltd. (Textile Mills), Bhiwani

### FORMER CO-ORDINATOR

DR. S. GARG Faculty, Shree Ram Institute of Business & Management, Urjani

## <u>ADVISORS</u>

PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. M. N. SHARMA Chairman, M.B.A., HaryanaCollege of Technology & Management, Kaithal PROF. S. L. MAHANDRU Principal (Retd.), MaharajaAgrasenCollege, Jagadhri

### EDITOR

PROF. R. K. SHARMA Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

## CO-EDITOR

DR. BHAVET Faculty, Shree Ram Institute of Engineering & Technology, Urjani

## EDITORIAL ADVISORY BOARD

DR. RAJESH MODI Faculty, YanbuIndustrialCollege, Kingdom of Saudi Arabia PROF. SANJIV MITTAL

UniversitySchool of Management Studies, GuruGobindSinghI. P. University, Delhi PROF. ANIL K. SAINI

Chairperson (CRC), GuruGobindSinghI. P. University, Delhi

### **DR. SAMBHAVNA**

Faculty, I.I.T.M., Delhi

### DR. MOHENDER KUMAR GUPTA

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

### **DR. SHIVAKUMAR DEENE**

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

### ASSOCIATE EDITORS

**PROF. NAWAB ALI KHAN** Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

### **PROF. ABHAY BANSAL**

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity

University, Noida

**PROF. V. SELVAM** 

SSL, VIT University, Vellore

**PROF. N. SUNDARAM** 

VITUniversity, Vellore

### **DR. PARDEEP AHLAWAT**

Associate Professor, Institute of Management Studies & Research, MaharshiDayanandUniversity, Rohtak DR. S. TABASSUM SULTANA

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad DR. JASVEEN KAUR

Asst. Professor, University Business School, Guru Nanak Dev University, Amritsar

### FORMER TECHNICAL ADVISOR

**AMITA** Faculty, Government M. S., Mohali

## FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

## LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

## SUPERINTENDENT

SURENDER KUMAR POONIA

### CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. <u>infoijrcm@gmail.com</u> or online by clicking the link **online submission** as given on our website (<u>FOR ONLINE SUBMISSION, CLICK HERE</u>).

### GUIDELINES FOR SUBMISSION OF MANUSCRIPT

#### 1. **COVERING LETTER FOR SUBMISSION**:

DATED: \_\_\_\_\_

#### THE EDITOR

IJRCM

#### Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify

#### DEAR SIR/MADAM

Please find my submission of manuscript entitled '\_\_\_\_\_' for possible publication in one of your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the co-authors of this manuscript have seen the submitted version of the manuscript and have agreed to their inclusion of names as co-authors.

Also, if my/our manuscript is accepted, I agree to comply with the formalities as given on the website of the journal. The Journal has discretion to publish our contribution in any of its journals.

NAME OF CORRESPONDING AUTHOR		Sec. 201
Designation	:	N 10 - 18 / -
Institution/College/University with full address & Pin Code	:	
Residential address with Pin Code	:	
Mobile Number (s) with country ISD code	:	
Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)	:	
Landline Number (s) with country ISD code	:	
E-mail Address	:	
Alternate E-mail Address	:	
Nationality	:	

- NOTES:
- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. **<u>pdf. version</u>** is liable to be rejected without any consideration.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:

**New Manuscript for Review in the area of** (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is expected to be below 1000 KB.
- e) Abstract alone will not be considered for review and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email within twenty four hours and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
- g) The author (s) name or details should not appear anywhere on the body of the manuscript, except the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
- 2. MANUSCRIPT TITLE: The title of the paper should be **bold typed**, **centered** and **fully capitalised**.
- 3. AUTHOR NAME (S) & AFFILIATIONS: Author (s) name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address should be given underneath the title.
- 4. **ACKNOWLEDGMENTS**: Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
- 5. **ABSTRACT**: Abstract should be in **fully italicized text**, ranging between **150** to **300 words**. The abstract must be informative and explain the background, aims, methods, results & conclusion in a **SINGLE PARA**. *Abbreviations must be mentioned in full*.
- 6. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations.
- 7. **JEL CODE**: Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aeaweb.org/econlit/jelCodes.php, however, mentioning JEL Code is not mandatory.
- 8. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It should be free from any errors i.e. grammatical, spelling or punctuation. It must be thoroughly edited at your end.
- 9. **HEADINGS:** All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 10. **SUB-HEADINGS:** All the sub-headings must be bold-faced, aligned left and fully capitalised.
- 11. MAIN TEXT:

#### THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:



The manuscript should preferably range from 2000 to 5000 WORDS.

- 12. **FIGURES & TABLES:** These should be simple, crystal **CLEAR**, **centered**, **separately numbered** & self explained, and **titles must be above the table/figure**. **Sources of data should be mentioned below the table/figure**. *It should be ensured that the tables/figures are referred to from the main text*.
- 13. **EQUATIONS/FORMULAE:** These should be consecutively numbered in parenthesis, horizontally centered with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word should be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
- 14. **ACRONYMS**: These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section: Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
- 15. **REFERENCES**: The list of all references should be alphabetically arranged. *The author (s) should mention only the actually utilised references in the preparation of manuscript* and they are supposed to follow Harvard Style of Referencing. Also check to make sure that everything that you are including in the reference section is duly cited in the paper. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parenthesis.
- *Headers, footers, endnotes and footnotes should not be used in the document.* However, you can mention short notes to elucidate some specific point, which may be placed in number orders after the references.

#### PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

#### BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

#### **CONTRIBUTIONS TO BOOKS**

• Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

#### JOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

#### CONFERENCE PAPERS

 Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

#### UNPUBLISHED DISSERTATIONS

• Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

#### **ONLINE RESOURCES**

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

#### WEBSITES

• Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

#### **DEMAND AND SCOPE FOR GREEN MARKETING**

90

#### SYED MOHD MURTUZA BUKHARI STUDENT AL-AMEEN INSTITUTE OF MANAGEMENT STUDIES BANGALORE

#### **ABSTRACT**

The article is about the necessity of Green Marketing. We are living in a world, where the communities are concerned about protection of health and environment. To sustain, a marketer has to consider inventive marketing. It focuses on selling products and/ or services based on their environmental benefits. The Companies/Organisations have started more ecofriendly services for the consumers along with multiple environment benefits. The green marketers hope to capitalize on this by developing strategies that allow consumers to integrate green products into their lifestyles which can be termed as green consumerism. The "Organic Industry" which specializes in the sale of organically produced foods, health and nutritional supplements and other green lifestyle items promote green consumerism.

#### **KEYWORDS**

green marketing, organic industry.

#### INTRODUCTION

reen Marketing is a marketing of products that are presumed to be environmentally safe. Although environmental issues influence all human activities. The societies and communities across the world start recognizing green marketing, the businesses have begun to modify their behaviour to address the societies. Some businesses have been quick to accept concepts like environment management systems and reduction in waste.

The green marketing and environment friendly marketing has been a deal of discussion in between the media.

The green marketing indulges into a broad range of activities, including product modification, Changes to the product process, packaging changes as well as modifying advertising. Even then to define green marketing is not a simple task. The American Marketing Association (AMA) held the first workshop on "Ecological Marketing" in 1975. The proceedings of this workshop resulted in one of the first books on green marketing entitled "Ecological Marketing" [Henion and kinnear 1976a]. Since that time a number of other books on the topic have been published [Charter 1992, Coddington 1993, ottman 1993].

The AMA workshop attempted to bring together academics, practitioners and public policy makers to examine marketing impact on the natural environment.

#### **IMPORTANCE OF GREEN MARKETING**

The resources on this planet Earth are limited to the mankind. In society, where everyone enjoys the "Freedom of choice ", it is accepted by all that individuals and organisations have a right to attempt to have their wants satisfied. Other organisations have committed to be far more committed to the green marketing ideal, conscientiously avoiding marketing green wash, and attempting to bring about a more holistic change in the way they do business. Green Marketing leaders have also suggested that, in order to avoid accusations of marketing green wash and ensure that the principles of green marketing are meaningfully applied to every level of a company's operations, businesses should consider the nature of their involvement with suppliers, franchises and other partners, as well as potentially pursuing new relationships with NGO's regulatory bodies and educators.

#### **OBJECTIVES OF THE STUDY**

- a) To create awareness among the public about Green Products.
- b) Measures to improve green marketing
- c) Challenges in green Marketing.
- d) Opportunities of green marketing strategy.

#### SCOPE OF THE STUDY

- a) To formulate the strategy to be followed by companies in Green Marketing.
- b) Challenges available in promotion of green marketing.
- c) Opportunities available in green marketing.

#### SOCIAL DUTIES AND BEHAVIOUR

Many Companies are beginning to realize that they are members of wider community and therefore must behave in an environmentally responsible fashion. This translates into firms that believe they must achieve environmental objectives as well as profit related objective. This results in environment issues being integrated into the firm's corporate culture. Firms in this situation can take two perspectives:-

- 1) They can use the fact that they are environmentally responsible as a marketing tool.
- 2) They can become responsible without promoting this fact.

There are examples of firms adopting both strategies. Organisations like body shop heavily promote the fact that they are environmentally responsible. While this behaviour is a competitive advantage, the firm was established specifically to offer consumers environmentally responsible alternatives to conventional cosmetic products. This philosophy is directly tied to the overall corporate culture, rather than simply being a competitive tool.

#### **GREEN MARKETING MIX**

Every company has its own favourite marketing mix. Some have 4 P's and some have 7 P's of marketing mix. The 4 P's of green marketing are that of a conventional marketing but the challenge before marketers is to use 4 P's in an innovative manner.

- 1) Product:- The ecological objectives in planning products are to reduce resource consumption and pollution and to increase conservation of scarce resources.
- 2) Price :- Price is a critical and important factor of green marketing mix. Most consumers will only be prepared to pay additional value if there is a perception of extra product value. This value may be improved performance, function, design, visual appeal, or taste. Green marketing should take all these facts into consideration while charging a premium price.
- 3) Promotion :-

There are three types of green advertising: -

a) Ads that address a relationship between a product/service and the biophysical environment

b) Those that promote a green lifestyle by highlighting a product or servicec) Ads that present a corporate image of environmental responsibility

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

#### http://ijrcm.org.in/

4) Place: - The choice of where and when to make a product available will have significant impact on the customers. Very few customers will go out of their way to buy green products.

#### WHAT IS GREEN MARKETING

-The marketing or promotion of a product based on its environmental performance or an improvement thereof (Charter & Polonsky 1999).

-The holistic management process responsible for identifying, anticipating and satisfying the requirements of customers and society, in a profitable and sustainable way (Peattie, 1995).

-A holistic and responsible strategic management process that identifies, anticipates, satisfies and fulfils stakeholder needs, for a reasonable reward, that does not adversely affect human or natural environmental well-being (Charter (1992), p. 394)

#### CONCLUSION

Green Marketing should look at minimizing environmental harm, not necessarily eliminating it. Green Marketing covers more than a firm's marketing claims. While firms must bear much of the responsibility for environmental degradation, at last it is consumers who demand goods and thus create environment problems.

The disposing of waste in an appropriate fashion also plays a very important role and the consumers who chose this way also create a impact on environment by keeping nature clean. It is the responsibility of the firms too, it will create a more greater impact on natural environment. Green Marketing requires that consumers want a cleaner environment and are willing to pay for it. Possibly through higher priced purchases/goods, innovated and modified individual lifestyles or even governmental intervention. Until this occurs, it is tough for firms alone to lead the Green Marketing revolution. Green Marketing to some extent strengthen company's image in the mind of consumers that is clear from the trustworthiness of green claims and certainity.

Thus, there is wider scope for green marketing and has to face lot of challenges as many are still unaware of it. We need to educate the people who are unaware. Green Marketer must find a way to enhance their product's performance and strengthen their customer's loyalty.

#### REFERENCES

- 1. Ottman, Jacquelyn (May 2002), "The real news about green consumerism"
- 2. Thomas L. Friedman (April 15, 2007), "The power of Green". The new York times



## REQUEST FOR FEEDBACK

#### **Dear Readers**

At the very outset, International Journal of Research in Commerce & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mail**infoijrcm@gmail.com** for further improvements in the interest of research.

If youhave any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-Co-ordinator

# **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

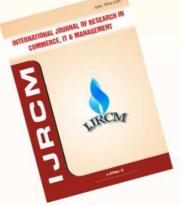
### **ABOUT THE JOURNAL**

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals







INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

I