INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories
Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A. as well as in Open J-Gage, India [link of the same is duly available at Inflibnet of University Grants Commission (U.G.C.)]

Registered & Listed at: Index Copernicus Publishers Panel, Poland

Circulated all over the world & Google has verified that scholars of more than 1500 Cities in 141 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	A DESCRIPTIVE STUDY ON CATCHMENT AREA ANALYSIS AND CUSTOMER SATISFACTION TOWARDS BIG BAZAAR WITH SPECIAL REFERENCE TO	1
- .	VADAPALANI BRANCH, CHENNAI	-
	DR. VIMALA SANJEEVKUMAR, DR. SRI RAMACHANDRAN, PAVAN KUMAR .U & S. DHANALAKSHMI	
2 .	THE EFFECT OF MARKET ATTITUDE ON INNOVATIONAND NEW PRODUCT PERFORMANCE	8
	FAKHRADDINMAROOFI	
3.	THE APPRAISAL OF THE EFFECT OF STAFFS' ENTREPRENEURIAL SPIRIT ON THE QUALITY DEVELOPMENT OF HUMAN CAPITAL: A CASE STUDY OF SHAHID	16
	HASHEMI NEJAD GAS REFINING COMPANY	
	MOHAMMAD MOSAVI, MOHAMMAD LASHKARY, MOHAMMAD MEHDI GHOMIAN & JAVAD HASANZADEH	
4.	RELATING CORPORATE GOVERNANCE WITH MARKET VALUATION AND ORGANIZATIONAL PERFORMANCE: AN EMPIRICAL STUDY ON KSE PAKISTAN	22
	SUMAIRA ASLAM., MADIHA LATIF., DR. MUHAMMAD ABDUL MAJID MAKKI & HASSAN MUJTABA NAWAZ SALEEM	
5.	HUMAN RESOURCE PLANNING (HRP): INSIGHTS FROM THE COMMERCIAL BANK OF CEYLON (CBC)	28
	MAKSUDA HOSSAIN, ABU MD. ABDULLAH & AFSANA PERVINE MANAGEMENT, LABOUR PROCESS AND WORKERS OWN CONSTRUCTION OF SOCIAL RELATIONS OF PRODUCTION IN AN OIL REFINERY, NIGERIA	
6 .		34
7	DR. OLUSEGUN OLADEINDE PATH-GOAL THEORY OF LEADERSHIP STYLE IN THE STRUCTURAL FORM OF SELF HELP GROUP	20
7.	DR. C. SATAPATHY & SABITA MISHRA	38
8.	THE STUDY OF FINANCIAL PERFORMANCE OF NATIONALIZED BANKS DURING 2006-2010	42
0.	YOGESH PURI & DR. SHAMBHU KUMAR	72
9.	AN EMPIRICAL STUDY ON THE BEHAVIOUR OF RURAL CONSUMERS TOWARDS FMCGs	52
5.	JYOTI PRADHAN & DR. DEVI PRASAD MISRA	
10.	PROBLEMS & PROSPECTS OF AGRICULTURE EXPORTS IN THE EMERGING SCENARIO	59
	DR. M. L. GUPTA & DR. REKHA GARG	
11.	PROBLEMS AND PROSPECTS OF WOMEN ENTREPRENEURSHIP IN INDIA - AN INVESTIGATIVE STUDY IN CHITTOOR DISTRICT OF ANDHRA PRADESH	62
	DR. C. VISWANATHA REDDY	
12 .	CAPITAL STRUCTURE ANALYSIS: AN INTER AND INTRA-INDUSTRY STUDY	71
	DR. HAMENDRA KUMAR PORWAL & RABMEET KAUR	
13.	MANAGERIAL USES OF HUMAN RESOURCE ACCOUNTING: A SURVEY	77
	REETA & UPASNA JOSHI	
14.	BORDER TRADE VIS-A-VIS INDIA'S LOOK EAST POLICY: A CASE STUDY OF MANIPUR	80
	DR. N. TEJMANI SINGH & P. CHINGLEN SINGH	_
15.	NEW RURAL MARKETING STRATEGIES OF FMCG COMPANIES IN INDIA: A STUDY OF SELECTED RURAL MARKETS OF PUNJAB AND MADHYA PRADESH	85
4.6	JAGDEEP SINGH ARORA & POONAM ARORA	04
16.	A STUDY AND ANALYSIS OF FINANCIAL INCLUSION IN INDIA	91
	DIGANTA KR. MUDOI	0-
17.	AWARENESS TOWARDS VARIOUS ASPECTS OF INSURANCE: AN EMPIRICAL STUDY IN THE STATE OF RAJASTHAN DR. DHIRAJ JAIN	95
10	IMPACT OF MERGERS & ACQUISITIONS ON THE PERFORMANCE OF COMPANIES	100
18.	GOVIND M. DHINAIYA	102
19.	FOREIGN DIRECT INVESTMENT: IMPORTANCE, GROWTH & EMPLOYMENT OPPORTUNITIES IN INDIA	107
19.	KIRTIKUMAR L. EKHANDE	107
20.	AN INVESTIGATION ON BRAND PREFERENCE AMONG SPORT SHOE CONSUMERS: A CROSS SECTIONAL INVESTIGATION	110
20.	DR. GAJANANA PRABHU B	110
21.	FACTORS AFFECTING BEHAVIOR OF INDIAN STOCK MARKET	116
	KUMAR SAURABH	_
22.	CORPORATE GREENING: A STUDY OF RESPONSIVENESS OF FIRMS IN THE CONTEXT OF INDIAN HOTEL INDUSTRY	122
	DR. ROOPA T.N. & NISHA RAJAN	
23.	LEVEL OF CUSTOMER SATISFACTION - A STUDY WITH REFERENCE TO INDIAN BANK, MAYILADUTHURAI BRANCH	128
	DR. S.MAYILVAGANAN & G. KARTHIKEYAN	
24.	CUSTOMER GAP ANALYSIS IN ORGANISED RETAILING – AN EMPIRICAL STUDY	133
	MOHMED IRFAN, DR. AMULYA. M & EVERIL JACKLIN FERNANDES	
25.	PERFORMANCE OF SHGS CREDIT LINKAGE PROGRAMMES: A COMPARATIVE ANALYSIS	138
	DR. S. VENKATESH & GOVINDARAJU, M.S.	
26 .	MUTUAL FUND PERFORMANCE: AN ANALYSIS OF INDEX FUNDS	143
	SHIVANI INDER & DR. SHIKHA VOHRA	4 4 -
27 .	BUYING BEHAVIOUR AND PERCEPTION OF RETAIL INVESTORS TOWARDS MUTUAL FUND SCHEMES	147
20	DIMPLE & RITU THE IMPACT OF PERSON-ORGANIZATION VALUE CONGRUENCE ON ORGANIZATIONAL COMMITMENT IN A PUBLIC SECTOR ORGANIZATION	151
28.	PRACHI AGARWAL & PRIYANKA SAGAR	151
20	CARBON CREDITS ACCOUNTING REFLEXION IN THE BALANCE SHEET – AN ACCOUNTANT'S PERSPECTIVE	157
29 .	DR. P HANUMANTHA RAO & DR. B. VENKATA RAO	121
		I
20	A LEGAL DERSPECTIVE OF BANK GUARANTEE SYSTEM IN INDIA	164
30 .	A LEGAL PERSPECTIVE OF BANK GUARANTEE SYSTEM IN INDIA MOHD YASIN WANI & RAIS AHMAD QAZI	161

CHIEF PATRON

PROF. K. K. AGGARWAL

Chancellor, Lingaya's University, Delhi Founder Vice-Chancellor, Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

FOUNDER PATRON

LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

DR. SAMBHAV GARG Faculty, M. M. Institute of Management, MaharishiMarkandeshwarUniversity, Mullana, Ambala, Haryana

<u>ADVISORS</u>

DR. PRIYA RANJAN TRIVEDI Chancellor, The Global Open University, Nagaland PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. M. N. SHARMA Chairman, M.B.A., HaryanaCollege of Technology & Management, Kaithal PROF. S. L. MAHANDRU Principal (Retd.), MaharajaAgrasenCollege, Jagadhri

EDITOR

PROF. R. K. SHARMA Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

<u>CO-EDITOR</u>

DR. BHAVET Faculty, M. M. Institute of Management, MaharishiMarkandeshwarUniversity, Mullana, Ambala, Haryana

EDITORIAL ADVISORY BOARD

DR. RAJESH MODI Faculty, YanbuIndustrialCollege, Kingdom of Saudi Arabia PROF. SANJIV MITTAL

UniversitySchool of Management Studies, Guru Gobind Singh I. P. University, Delhi PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

DR. MOHENDER KUMAR GUPTA

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

DR. SHIVAKUMAR DEENE

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

MOHITA

Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

ASSOCIATE EDITORS

PROF. NAWAB ALI KHAN

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

PROF. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity

University, Noida

PROF. V. SELVAM

SSL, VIT University, Vellore

PROF. N. SUNDARAM

VITUniversity, Vellore

DR. PARDEEP AHLAWAT

Associate Professor, Institute of Management Studies & Research, MaharshiDayanandUniversity, Rohtak DR. S. TABASSUM SULTANA

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad

TECHNICAL ADVISOR

AMITA Faculty, Government M. S., Mohali MOHITA

Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

SUPERINTENDENT SURENDER KUMAR POONIA

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

DATED:

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the area of Computer, Business, Finance, Marketing, Human Resource Management, General Management, Banking, Insurance, Corporate Governance and emerging paradigms in allied subjects like Accounting Education; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Monetary Policy; Portfolio & Security Analysis; Public Policy Economics; Real Estate; Regional Economics; Tax Accounting; Advertising & Promotion Management; Business Education; Management Information Systems (MIS); Business Law, Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labor Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; Public Administration; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism, Hospitality & Leisure; Transportation/Physical Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Digital Logic; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Multimedia; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic and Web Design. The above mentioned tracks are only indicative, and not exhaustive.

Anybody can submit the soft copy of his/her manuscript **anytime** in M.S. Word format after preparing the same as per our submission guidelines duly available on our website under the heading guidelines for submission, at the email address: <u>infoircm@gmail.com</u>.

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

1. COVERING LETTER FOR SUBMISSION:

The Editor IJRCM

Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)

DEAR SIR/MADAM

Please find my submission of manuscript entitled '_______ virgent control of the publication in your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of the journal & you are free to publish our contribution in any of your journals.

NAME OF CORRESPONDING AUTHOR:

Designation: Affiliation with full address, contact numbers & Pin Code: Residential address with Pin Code: Mobile Number (s): Landline Number (s): E-mail Address: Alternate E-mail Address:

NOTES:

2

- a) The whole manuscript is required to be in **ONE MS WORD FILE** only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail: New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/ Engineering/Mathematics/other, please specify)
- C) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below **500 KB**.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 4. **ABSTRACT**: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

VOLUME NO. 3 (2012), ISSUE NO. 9 (SEPTEMBER)

- 5. **KEYWORDS:** Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. MANUSCRIPT: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. **MAIN TEXT:** The main text should follow the following sequence:

INTRODUCTION

REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESES

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

INDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

SCOPE FOR FURTHER RESEARCH

ACKNOWLEDGMENTS

REFERENCES

APPENDIX/ANNEXURE

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. FIGURES & TABLES: These should be simple, crystal clear, centered, separately numbered &self explained, and titles must be above the table/figure. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 11. EQUATIONS: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES:** The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working
 papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

 Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

IOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITES

• Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

RELATING CORPORATE GOVERNANCE WITH MARKET VALUATION AND ORGANIZATIONAL PERFORMANCE: AN EMPIRICAL STUDY ON KSE PAKISTAN

SUMAIRA ASLAM. RESEARCH SCHOLAR DEPARTMENT OF MANAGEMENT SCIENCE THE ISLAMIA UNIVERSITY OF BAHAWALPUR PAKISTAN

MADIHA LATIF. LECTURER SADIQ PUBLIC SCHOOL BAHAWALPUR PAKISTAN

DR. MUHAMMAD ABDUL MAJID MAKKI ASST. PROFESSOR DEPARTMENT OF COMMERCE THE ISLAMIA UNIVERSITY OF BAHAWALPUR PAKISTAN

HASSAN MUJTABA NAWAZ SALEEM ASST. PROFESSOR DEPARTMENT OF MANAGEMENT SCIENCES THE ISLAMIA UNIVERSITY OF BAHAWALPUR PAKISTAN

ABSTRACT

The idea of this paper is to empirically test the impact of corporate governance measures on organizational performance of listed companies at 100-index of Karachi stock exchange (KSE). Like many other developing countries, ownership concentration and weak investor protection, especially protection of minority share holders, are the main characteristics of Pakistani market, which affect firm's performance. So the examination and exploration of link between corporate governance and organizational performance is the main area of this research. The research methodology used is ordinary least square regression analysis. Statistical significance is checked by using accounting measures of financial performance i.e. Return on equity, Return on assets, earning per share, net profit, sales growth and Herfindahl-Hirschman Index (HHI) for ownership structure. Company valuation is measured through Tobin's Q ratio. Based on a sample of KSE-100 index, the result reveals that there is a positive and significant relationship between organizational performance and corporate governance practices and there is positive and very significant relationship between company Valuation and corporate governance. Our results are consistent with organizational theory and Agency theory of corporate Governance. This is the first study of its own type that measures the relationship between organizational performance, company valuation and corporate governance practices of KSE-100 index companies in Pakistan by using cross-sectional data.

KEYWORDS

Company valuation; Ownership concentration; ownership structure; Return on equity; Role Duality.

INTRODUCTION

ike most of the developing countries, ownership concentration and weak investor protection especially of minority share holders, are the main characteristics of Pakistani market. So the determination of relationship between ownership concentration and organizational performance is the main area of this research. Corporate Governance has been defined in various ways by different authors depending on one's view of the world. Shleifer and Vishny (1997) defined corporate governance as assurance for investors on their investment. While, Gillan and Starks (1998) identified the laws, rules and the controlling factors of the company's operations as corporate governance. However La Porta *et al.* (2000) defines it as the means of the protection of the outside investors' interest. The Securities and Exchange Commission of Pakistan defined corporate governance as;

"Corporate governance lead to the basic idea, which refers to the system by which companies are directed and controlled, focusing on the responsibilities of directors and managers for setting strategic aims, establishing financial and other policies and overseeing their implementation, and accounting to shareholders for the performance and activities of the company with the objective of enhancing its business performance and conformance with the laws, rules and practices of corporate governance."

Moreover, authors added that corporate governance is a way to resolve the agency problem and it can be achieved by the "independent monitoring of management, transparency as to corporate performance, ownership and control Manual of corporate governance by SECP (2003).

According to manual of corporate governance by SECP poor governance hinders economic development and investment. Organizational performance consists upon actual results of an organization measured against its intended output. According to Richard *et al.* (2009) organizational performance encompasses three specific areas of firm outcomes as (a) financial performance consists of (profits, return on assets, return on investment, etc), (b) Product market performance i.e. (sales, market share, etc) and (c) Shareholder return i.e. (total shareholder return, economic value added, etc). Recently, balance score card methodology is used to measure the performance of organization where performance is measured in multiple dimensions like financial performance, customer services, social responsibility etc.

The rest of the paper is organized as section 2 is based on literature review. Section 3 presents the hypothesis. Data and methodology is presented in section 4 and the last section discusses the analysis results and includes concluding remarks.

LITERATURE REVIEW

Corporate Governance has received the attention of investors, practitioners and regulators after the wave of corporate scandals such as financial scams of Enron, WorldCom and Marconi. These incidences emphasized the need of improved Corporate Governance and led the way towards Sarbanes-Oxley Act (2002) and more stringent conditions from corporate regulatory authorities and stock exchanges around the globe. Such moves has been started properly in Pakistan from 2002 by the incorporation of the first Code of Corporate Governance in March 2002 and after establishment of institute for corporate governance in 2004 by Security and Exchange Commission of Pakistan (SECP). Corporate Governance has been recognized as a mechanism for aligning the interest of principal and agent after keeping outsiders influence on decision makers through improving the quality of financial information and taking care of the interest of all stakeholders. In the developed markets, a lot of empirical research has been done to find the relationship between organizational performance and corporate governance like studies of Anderson and Reeb (2004); Black *et al.*(2003); Bradley (2004); Bahjat and Black (1999, 2001); Drobetz *et al.* (2004); Roe *et al.* (1996); Gompers *et al.* (2003) etc. From these studies it is evident that good corporate governance on one hand results in increase in sales, productivity and profitability and on other hand decrease in systematic risk of failure. Some other researches like Klapper and Love (2003); Mir and Nishat (2004), Javid and Igbal (2006) identified that corporate governance is also becoming an important area of research in emerging markets like Pakistan. Mir and Nishat (2004) examined the relationship between corporate governance and corporate governance and form a positive link between measures of organizational performance and corporate governance structure.

As most of the current literature on corporate governance comes from USA, UK and continental Europe and suggests that relationship exists between board structure, board composition, ownership structure and corporate performance. The firm performance is usually measured by two market level measure;: Tobin Q and dividend payout ratio and two accounting measures: return on assets (ROA) and return on equity (ROE) (Shaheen and Nishat, 2005). As rich data is available for developed economies which are characterized by tight corporate control and low ownership concentration so exploration of the relationship between corporate governance and firms' performance is not as much difficult as in the developing economies (Bohren and Odegaard, 2001). The issue of corporate governance is important for developing countries because it is central to financial and economic development of a country (Javid and Iqbal, 2010). Through theoretical and empirical researches on corporate governance and organizational performance in Pakistan, it has been found that the relationship between corporate governance variables and performance measures is although positive, negative or none.

According to Mir and Nishat (2004), corporate governance structure variables have positive impact over firm's performance. As previous researches show relationship between corporate governance and corporate performance that has been widely studied by researchers but reached no consensus. There is widely held view that good corporate governance practices are associated with better firm's performance. Prior research has linked corporate governance to firm valuation. There are also some studies in which corporate governance indices and financial performance have been correlated. Shaheen and Nishat (2005) explore relationship between corporate governance and firm's performance. They have however found association between corporate governance and firm's performance but not causality.

Javid and Iqbal (2006), while analyzing the effect of corporate governance on firm's performance in Pakistan conclude that not every element of corporate governance enhances firm's performance. They further added that good corporate governance measures uncover low production and bad management practices through transparent disclosure and transparency standards. Javid and Iqbal (2008) concluded that ownership concentration is sign of poor corporate governance. Corporate Governance reforms started with the introduction of Corporate Governance Ordinance in 2002 in Pakistan. Small board size has positive link with performance. Company's performance is better if Size of board of directors is at least six but not more than 15 members (Shaheen and Nishat, 2004)

Little work is done to study the connection between corporate governance and corporate ownership pattern in case of Pakistan. In most of developing markets including Pakistan, the strongly held firms (family or state controlled firms or firms held extensively by corporations and by financial institutions) rule the economic landscape. Greater parts of the firms are owned by the family or institution in case of Pakistan (Cheema *et al.* 2003). Similarly Javid and Iqbal (2008) explored that concentration of ownership is another major issue in poor corporate governance for companies in developing countries like Pakistan. As Cheema *et al.* (2003) have spotted only the nature of corporate ownership arrangement in Pakistan without investigating its impact on corporate performance. According to Shaheen and Nishat (2004) firms with relatively poor governance are less profitable, less valuable and pay out less cash to their shareholders. Bauer *et al.* (2008), found that well-governed firms significantly outperform than poorly governed firms by up to 15% a year. On the other hand, result of Aintablian and Boustany (2008) study shows that performance of banks is weakened with concentrated ownership. From the previous theoretical and empirical researches on corporate governance and organizational performance in Pakistan, it has been found that not all the variables of corporate governance have positive impact on firms' financial performance. As the relationship is positive, negative or none. Figure-1 summarizes the link between corporate governance variables and organizational performance in Pakistan.

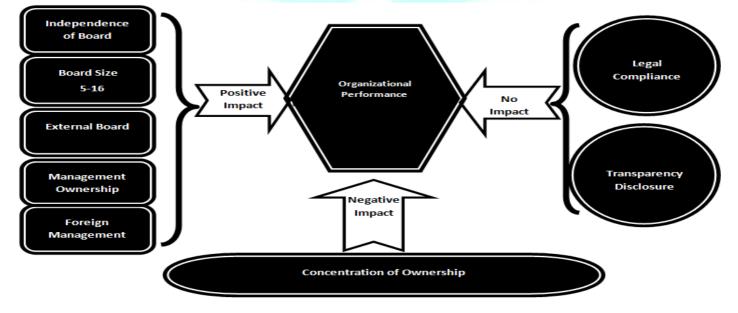


FIGURE-1: LINK BETWEEN CORPORATE GOVERNANCE ELEMENTS AND ORGANIZATIONAL PERFORMANCE BASED ON CONCLUSION DRAWN FROM LITERATURE REVIEW

Impact of corporate Governance Elements on Organizational Performance Derived from literature Review

CONCLUDING REMARKS ON LITERATURE REVIEW

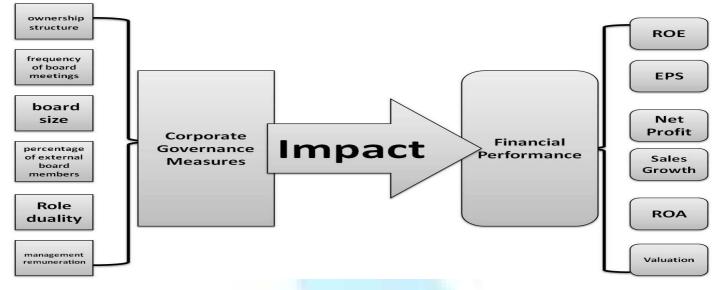
A comprehensive review of literature shows that the researchers have not reached on any consensus and document that some studies find significant impact of corporate governance on financial performance, while others demonstrate no association between corporate governance and organizational performance.

VOLUME NO. 3 (2012), ISSUE NO. 9 (SEPTEMBER)

These mixed results prompt the researchers to investigate the role of corporate governance in organizational performance. Like many developing countries, ownership concentration and weak investor protection, especially of protection of minority share holders are the main characteristics of Pakistani market. One of the major problems in Pakistan is the agency problem that exists between the management, which is usually the owners as most of the firms are owned and managed by families and minority shareholders (Shah *et al.*, 2009). This problem is the main hurdle in practicing good corporate governance in Pakistan. For this reason we have chosen those corporate governance variables which affect the agency costs.

CONCEPTUAL FRAMEWORK

FIGURE-2: PROPOSED CONCEPTUAL MODEL OF THE STUDY



OBJECTVES

- 1. To empirically test the impact of corporate governance variables on the financial performance of listed companies at KSE-100 index.
- 2. To check whether better corporate governance leads to better sales growth of an organization. That would ultimately lead the organization towards success.
- 3. To explore the key success factors of the organization by the way of corporate governance measures.

HYPOTHESES

To study the impact of corporate governance of KSE-100 index companies researchers have developed following hypotheses are developed. H1: Firms with Better governance have more return on equity

	Good corporate Governance	H ₁ : Positive Impact	Return on equity
H2: Better govern	ned firms have more sales growth.	-	
	Good corporate Governance	H ₂ : Positive Impact	Sales Growth
H3 : Firms with goo	d corporate governance have more return on a	issets.	
	Good corporate Governance	H ₃ : Positive Impact	Return on Assets
H4: Firms with goo	d corporate governance have more earning pe	r share.	1.100
	Good corporate Governance	H ₄ : Positive Impact	Earnings per share
H5: Firms with goo	d corporate governance earn more Profits.		
	Good corporate Governance	H ₅ : Positive Impact	Net profit
H6: Firms with goo	d corporate governance have more company v	aluation.	
	Good corporate Governance	H ₆ : Positive Impact	Company valuation

SAMPLE AND RESEARCH METHODOLOGY

I. SAMPLE AND DATA

A random sample of 33 companies listed at KSE-100 index is selected; keeping in view that most of them are following the code of corporate governance. Secondary data is used for this purpose which is collected from company's audited annual reports of 2010.

II. DEPENDENT VARIABLES

Financial Performance: Literature uses a number of different ways to measure financial performance. These include return on assets (ROA), return on equity (ROE) (Latif *et al.*, 2012), net profit, earning per share, sales growth etc. This study uses all of the above measures to evaluate the firms' financial performance. For company valuation single measure Tobin's Q ratio is used (Latif *et al*, 2012).

Annual Sales Growth: To calculate annual sales growth a formula is used i.e.

Current Sales-Previous Sale x 100=Percentage Growth

Previous Sales

III. INDEPENDENT VARIABLES

Corporate Governance: As a proxy of corporate governance, ownership structure, frequency of board meetings, board size, percentage of external board members, Role duality and management remuneration are used. Ownership concentration is measured by calculating Herfindahl-Hirschman Index (HHI). According to the Index value less than 1500 indicates the diluted ownership, value between 1500 and 2500 indicate moderate concentration and value of index greater than 2500 means highly concentrated ownership. Chin (2001) (revised December 2010). It is computed by taking the square of percentage of 5 block holder's shares and by summing them all.

IV. CONTROL VARIABLE

Firm size, as measured through natural log of total assets, is taken as control variable.

V. DATA ANALYSIS

Data was entered, edited and analyzed by using SPSS version 19 and Microsoft Excel 2007. To understand the dynamics of CG and its impact on financial performance, it would be advantageous to apply regression model on the dependent and independent variables. The regression line gives an estimation of the linear relationship between a dependent variable and one or more independent variables or covariates. By applying the technique of OLS Regression, the significance of proposed hypotheses is tested.

RESULTS AND DISCUSSION

Corporate governance is very important issue in the modern corporate world. In the whole world a lot of work has been done on this issue which shows the importance of corporate governance. In our study we have tried to generate link between some important variables of corporate governance with the organization's financial performance variables. As to perform well financially is the utmost important goal of every business organization. For this purpose we have selected KSE-100 index because this index has companies with highest market capitalization. The evidence presented here is based on regression analysis. Measures of financial performance are taken as net profit, return on equity, return on assets, earning per share. Tobin's Q is taken as a measure of company valuation. All assumptions of Ordinary least square regression analysis are fulfilled. Independency in the data is proved as all the data is taken from different business bodies. There is no autocorrelation and multicolinearity in data. Values of Durbin Watson for all models lie in the range of 0.5 to 2.5, which confirms the absence of autocorrelation in the data.

MODEL 1

 $ROE = \beta 1 + \beta_2 OWNSCON + \beta_3 BM + \beta 4 INDDIRCTR + \beta 5 RLD + \beta_6 BSIZE + \beta_7 MNGRMNTN + \beta_8 FIRMSIZE$

After applying regression it is found that Return on equity is positively related with corporate governance measures and its results are statistically significant. Value of R-square is 0.53 (more than 50% explanatory power) while taking firm size (log of total assets) as a control variable. But relation between ROE and CG becomes less significant after excluding firm size(R-square=0.328). The F-statistics gives significant support to accept the H_1 i.e. 3.402.

Model	R	R Square	F-value	Durbin-Watson
1	.728 ^ª	.530	3.402	2.277

MODEL 2

 $Sales\ Growth = \beta_1 + \beta_2 OWNSCON + \beta_3 BM + \ \beta 4 INDDIRCTR + \ \beta 5\ RLD + \ \beta_6\ BSIZE + \ \beta_7\ MNGRMNTN + \ \beta_8\ FIRMSIZE$

There is a positive relation between company's sales growth and corporate governance but its relation is less significant. Value of R-square is 0.241(having explanatory power of 24.1%). It means better governed firms have more sales turnover than the poor governed firms. The F-statistics gives significant support to accept the H₂ in the presence of control variable. So H₂ is accepted here.

Model	R	R Square	F-value	Durbin-Watson
2	.491 ^ª	.241	.1.95	1.894

MODEL 3

 $\mathsf{ROA} = \beta 1 + \beta_2 \mathsf{OWNSCON} + \beta_3 \mathsf{BM} + \beta 4 \mathsf{INDDIRCTR} + \beta 5 \mathsf{RLD} + \beta_6 \mathsf{BSIZE} + \beta_7 \mathsf{MNGRMNTN} + \beta_8 \mathsf{FIRMSIZE}$

There is a positive relation between return on assets and Corporate governance but its relation is less significant, R-square is 0.227(having explanatory power of 22.7%).and after excluding firm size this relations becomes more insignificant. (R-square=0.173). The F-statistics gives significant support to accept the H_3 in the presence of control variable. So H_3 is also accepted.

Model	R	R Square	F-value	Durbin-Watson
3	.476 ^a	.227	1.715	1.814

MODEL 4

EPS= $\beta 1 + \beta_2 OWNSCON + \beta_3 BM + \beta_4 INDDIRCTR + \beta_5 RLD + \beta_6 BSIZE + \beta_7 MNGRMNTN + \beta_8 FIRMSIZE$

Corporate governance and earnings per share are positively related, but the relation is less significant as inferred through value of R-square=0.248 (having explanatory power of 24.8%). It means better governed firms announce more earnings for share holders as compared to poorly governed firms. After excluding firm size value of R-square becomes 0.23 which means that firm size also affects the relation between corporate governance and firm performance. The F-statistics gives significant support in the presence of control variable to accept the H_4 .

Model	R	R Square	F-value	Durbin-Watson
4	.498 ^ª	.248	1.008	2.285

MODEL 5

 $\mathsf{NETPROFIT} = \beta_1 + \beta_2 \mathsf{OWNSCON} + \ \beta_3 \mathsf{BM} + \ \beta \mathsf{4INDDIRCTR} + \ \beta \mathsf{5} \ \mathsf{RLD} + \ \beta_6 \ \mathsf{BSIZE} + \ \beta_7 \ \mathsf{MNGRMNTN} + \ \beta_8 \ \mathsf{FIRMSIZE}$

From the following research it is also proved that better governed firms earn more profits than poor governed firms. Net profit is positively related with corporate governance and this relation is very significant as shown by the higher value of R-square=0.769(having explanatory power of 76.9%). The F-statistics gives highly significant support to accept the H_5 i.e. F-value is 10.904.

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

Model	R	R Square	F-value	Durbin-Watson
5	.877 ^ª	.769	10.904	2.276

MODEL 6

 $\text{TOBIN } \text{Q} = + \beta_1 + \beta_2 \text{OWNSCON} + \beta_3 \text{BM} + \beta 4 \text{INDDIRCTR} + \beta 5 \text{ RLD} + \beta_6 \text{ BSIZE} + \beta_7 \text{MNGRMNTN} + \beta_8 \text{FIRMSIZE}$

The relationship between corporate governance and company valuation (Tobin's Q) is positive and very significant. Value of R-square is 0.699(having explanatory power of 69.9%). As High Tobin's q values encourage investors to invest more in the company because they believe company has more "worth" than the price they paid. So here it is also proved that companies having good corporate governance have greater market value and attract more capital. The F-statistics gives significant support to accept the H_{6} .

Model	R	R Square	F-value	Durbin-Watson
6	.836 ^ª	.699	1.770	1.770

In sum, from all above findings we conclude that firm's performance and valuation is positively influenced by the good practices of corporate governance. Firms having good corporate governance practices have higher return on assets, higher return on equity, enjoy more profits, attracts more capital, have better sales growth and have more earnings for shareholders.

CONSISTENCY OF RESULTS WITH THEORIES OF CORPORATE GOVERNANCE

AGENCY THEORY, ROLE DUALITY AND BOARD INDEPENDENCE

Board of directors cannot control the CEO if he is also the chairman of board, even he underperforms, which increases the agency cost so the role duality is negatively related with firm performance. From our research it is also proved that mostly companies who have separate CEO and chairman show better performance than others. With the inclusion of more outside directors board becomes more independent, which enhances the performance of board and consequently financial performance. This is also proved from our research.

BOARD SIZE AND ORGANIZATIONAL THEORY

Organizational theory suggests that larger groups take more time in decision making and it makes group performance less effective. From our research it is also proved that companies having optimal board size of 7 and 9 directors have better performance than the others.

CONSISTENCY OF RESULTS WITH CODE OF CORPORATE GOVERNANCE OF PAKISTAN

Some of the main objectives of code of corporate governance are to :"(a) Stimulate the performance of companies, (b) Limit insider's abuse of power. (c) Monitor manager behavior to ensure corporate accountability and protection of interest of investors and society.(d) Propose restructuring of the board of directors to introduce board based representation by minority shareholders and by executive and non-executive directors.(e) Emphasize honesty and clearness in corporate affairs and the decision making procedure.(f) Require directors to discharge their fiduciary responsibilities in the larger interest of all stakeholders in a transparent, informed, diligent, and timely manner." The main focus of this study is on these points of the code of corporate governance presented above.

RECOMMENDATIONS

As in Pakistan most businesses are family owned and family members hold key managerial positions, so code of governance is poorly implemented. Pakistan has made major steps for improving the governance of its corporations in general. This results in an increase in the firms' performance. However, more efforts need to be made in terms of improving levels of compliance with the Code. More prominently, laws are here but their well-timed and full enforcement is extremely challenging. In addition, outsider financial exposure (in terms of significance and trustworthiness) of listed firms is of poor quality. There is no reason to expect that firms where ownership is concentrated disclose more, however board composition has positive and significant role.

The development of an appropriate corporate governance culture is contingent upon the adoption of a regulatory framework based upon clear bright line rules tailored to the particular legal and economic environment prevalent in Pakistan. There is also a need that regulatory bodies should keep check on the companies. SECP should ensure effective implementation of corporate governance practices. Stock exchanges must implement listing rules relating to corporate governance.

CONCLUSION AND FUTURE IMPLICATIONS

In this article, authors investigate the relationship between corporate governance variables and organizational performance and the impact of good corporate governance on the annual sales growth along with its impact on company's valuation of sample organizations in Pakistan. By constructing the HHI index of well governed organizations (Diluted ownership structure) and poorly governed organization (Concentrated ownership structure) along with their board size, role duality, management remuneration, frequency of board meetings and percentage of outside directors on the board, we find that those Companies at KSE-100 index have better financial performance in terms of ROE, ROA, EPS and profit margins which are following the code of corporate governance. Organizations with good corporate governance also having better valuation in terms of Tobin's Q

Further authors have empirically tested that the organizations with good corporate governance have better annual sales growth. Findings of this study substantiate with results of Shaheen and Nishat study (2004), Aintablian and Boustany (2008), Bauer *et al.* (2008), and Javid and Iqbal (2008). Especially there is a need to do lot of work in the field of corporate governance in developing countries. The study's finding could not be generalized broadly based on limited number of variables as there are a large number of variables that can affect the performance of an organization.

REFERENCES

- 1. Abid, B. A., & Ahmad, S. (2010). Bank Governance in Pakistan: Is there a performance effect. Journal of Economics and Business, 129-146.
- 2. Bauer et Al. (2008). The impact of corporate governance on corporate performance: An evidence from Japan. Pacific-basin finance journal, pp.236-251.
- Bhagat, S., and B. Black (2002) The Non-correlation between Board Independence and Long-term Firm Performance. Journal of Corporation Law 27, 231– 274.
- 4. Black, B., H. Jang, and W. Kim (2003) Does Corporate Governance Affect FirmValue? Stanford Law School. (Working Paper 327).
- Bohren, O. and B. A. Odegaard (2001), "Corporate Governance and Economic Performance: A closer look", Draft, The Norwegian School of Management BI.
 Bradeley, N. (2004) Corporate Governance Scoring and the Link between Corporate Governance and Performance Indicators in Search of Holy Grail.Corporate Governance. 12. 8–11.
- 7. Brown, L. D. and M. L. Claylor (2004) Corporate Governance and Firm Performance. Gorgia State University, USA. (Working Paper).
- Butt, S. A., S. Z. A. Shah, et al. (2009) "Corporate Governance and Earnings Management an Empirical Evidence Form Pakistani Listed Companies." European Journal of Scientific Research 26(4): 624-638.
- 9. Cheema, A. (2003) Corporate governance in Pakistan; Issues and Concerns. The Journal 8, 7–19, NIPA, Karachi.
- 10. Cheema, A., F. Bari, and O. Saddique (2003) Corporate Governance in Pakistan: Ownership, Control and the Law. Lahore University of Management Sciences, Lahore.

VOLUME NO. 3 (2012), ISSUE NO. 9 (SEPTEMBER)

- 11. Chin,(2010). Herfindahl-Hirschman Index (HHI) Calculator.mht. [online]. [Accessed 15 Jun 2011]. Available from World Wide Web: "http//Herfindahl-Hirschman Index (HHI) Calculator"
- 12. Drobetz, W. and A. Schillhofer, and H. Zimmerman (2004) Corporate Governance and Expected Stock Return: Evidence from Germany. European Financial Management 10:4, 267–293.
- 13. Gillan, Stuart,L.(2006).Recent development in corporate governance. Journal of corporate finance, pp.381-402.
- 14. Gompers, P., J. Ishii, and A. Metrick 2003 Corporate governance and equity prices. Quarterly Journal of Economics 118 (February): 107-155.
- 15. Halifax, Wajih Alboustany,(2008).Corporate Governance, ownership structure and bank performance: Evidence from the middle East and Africa(Mena). ASAC.
- 16. Ibrahim, Qadir, RamizurRehman, & Rauf, A.(2010),.Role of corporate governance in firm performance:A camparative study between chemical and pharmaceutical sector of pakistan.Inernational rersaerch journal of finance and economics.
- 17. Javid, A. Y. and Iqbal, R. (2010) "Corporate Governance in Pakistan: Corporate Valuation, Ownership and Financing." Governance Working Papers
- 18. Javid, A. Y. and Iqbal, R. (2010) Ownership concentration, corporate governance, and firm performance: Evidence from Pakistan. PIDE.
- 19. La Porta R., F. Lopez-de-Silanes A. Shleifer R.Vishny (1999) Corporate Ownership around the World. Journal of Finance 54, 471–517.
- 20. La Porta, R., F. Lopez-de-Silanes, A. Shleifer, and R. Vishny (2000) Investor Protection and Corporate Governance. Journal of Financial Economics 58, 3–27.
- 21. Latif M., Malik S., & Aslam S., (2012) "INTELLECTUAL CAPITAL EFFICIENCY AND CORPORATE PERFORMANCE IN DEVELOPING COUNTRIES : A COMPARISON BETWEEN ISLAMIC AND CONVENTIONAL BANKS OF PAKISTAN" INTERDISCIPLINARY JOURNAL OF CONTEMPORARY RESEARCH IN BUSINESS 4 (1): 405-420
- 22. Lowery and crawford. Corporate governance. [online]. [Accessed 12 Apr 2011]. Available from World Wide Web: http://en.wikipedia.org/wiki/corporate governance
- 23. Mir, S. and Nishat. (2004) "corporate governance structure and firm performance in Pakistan– an empirical study" presented ad the 2nd Annual conference on Corporate Governance. Lahore University of Management Sciences
- 24. Myrphy, Steven A. and michael L. McIntyre.(2007),. Board of director performance: a group dynamics perspective. Corporate governance, pp.209-224.
- 25. Organizational performance -wikipedia, the free encyclopedia. [online].[Accessed 12 Apr 2011]. Available fromWorldWideWeb "http://en.wikipedia.org /wiki/organizational_performance"
- 26. Porta, Rafael la, Lopez-de-silanes, shleifer, and vishny. (2000). Investor protection and corporate governance. Journal of financial economics, pp.3-27.
- 27. Richard et al. (2009). Measuring Organizational Performance: Towards Methodological best practice. Journal of management.
- 28. SECP. (2002). Code of corporate governance. Manual of corporate governance. SECP.
- 29. Shaheen, R., & Nishat, M.(2005). Corporate governance and firm performance- An exploratory analysis
- 30. www.kse.com.pk. (2011). Retrieved from http://www.kse.com.pk/
- 31. Zaidi, Rida, & Aslam, A, (2006). Managerial efficiency in family owned firms in pakistan- An examination of listed firms. CMER.



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Commerce and Management (IJRCM) acknowledges

& appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mail i.e. **infoijrcm@gmail.com** for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

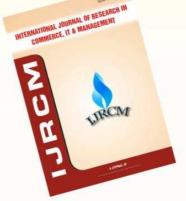
ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals







I