

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION AND MANAGEMENT

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	CHALLENGES AND OPPORTUNITIES OF TECHNOLOGY TRANSFER MANAGEMENT	1
	ARMIN MAHMOUDI	_
2 .	DETERMINANTS OF MARKET ENTRY STRATEGY CHOICE OF INDIAN FIRMS ON GCC SOIL	4
	DR. RUCHI AGARWAL & BABEET GUPTA	-
3.	STUDENTS' PERCEPTIONS OF ACADEMIC STAFF SERVICE QUALITY IN ETHIOPIA: A CASE STUDY OF COLLEGE OF BUSINESS	11
	AND ECONOMICS, MEKELLE UNIVERSITY	
	DR. TESFATSION SAHLU DESTA	
4.	MANPOWER REQUIREMENT OF MANUFACTURING INDUSTRIES: INPUT TO CURRICULUM DEVELOPMENT	22
	MA. TEODORA E. GUTIERREZ	
5.	A STUDY ON 3G & USB MODEM INTERNET SERVICES USERS IN CHENNAI	27
	DR. GEETA KESAVARAJ, V. PADMINI & V. S. JAYARAJ	
6.	A RISK RETURN PERCEPTION OF SENSEX AND NIFTY STOCKS	33
	C. RADHAPRIYA, R. ANITHA & R. VIJAYAKUMAR	
7 .	PUBLIC-PRIVATE KEY PAIR MANAGED BY CENTRALIZED OFFLINE SERVER IN MISSION-CRITICAL NETWORKS	42
	DR. S. R. SURESH, P. SATHISH SARAVANAN, D. B. SHANMUGAM & T. KARTHIKEYAN	
8.	CORPORATE SOCIAL RESPONSIBILITY IN INDIAN TEXTILE INDUSTRY	48
	M. GURUSAMY & DR. N. RAJASEKAR	
9.	A STUDY ON EXCEPTIONAL AND OUTSTANDING HR PRACTICES IN AUTOMOBILE INDUSTRY	51
	DR. N. SHANI & P. DIVYAPRIYA	
10 .	A CONCEPTUAL FRAMEWORK FOR ORGANIZATIONAL COMMITMENT FACTORS	56
	P. NA. KANCHANA & DR. N. PANCHANATHAM	
11 .	WOMEN'S SUSTAINABILITY THROUGH SHGS-BANK LINKAGE PROGRAMME - A STUDY OF CHITTOOR DISTRICT IN ANDHRA	60
	PRADESH	
	DR. K. SUDARSAN, DR. M. NARASAMMA, DR. V. MURALI KRISHNA & DR. D. HIMACHALAM	
12 .	EMOTIONS: A TACTICAL DEVICE IN NEGOTIATION STRATEGY	70
	SHANWAL, V.K. & SINGHAL, N.	
13 .	JUDICIAL CONSUMER DISPUTES REDRESSAL AGENCIES UNDER THE CONSUMER PROTECTION ACT, 1986	74
	DR. N. SUNDARAM & DR. G. VELMURUGAN	
14.	VIRTUALIZATION- UNLOCKING HIDDEN CLOUD CAPABILITIES	78
	NITIN SARASWAT	
15.	THE APPLICATION OF REVISED BLOOM'S TAXONOMY FOR JAVA PROGRAMMING ASSESSMENT	84
	M. SIVASAKTHI & DR. R. RAJENDRAN	
16 .	A STUDY ON THE EFFECTS OF MERGER & ACQUISITIONS IN THE INDIAN BANKING INDUSTRY	88
	DR. JASKIRAN ARORA & SHILKA ABRAHAM	
17 .	A STUDY OF CREATION OF INNOVATION AND INCREASING SERVICE QUALITY IN COURIER INDUSTRY OF INDIA BY APPLYING	97
	MCRM TOOLS AND APPLICATIONS	
	DR. M. P. THAPLIYAL & SANDEEP KAUTISH	
18 .	RELATIONSHIP OF FII INFLOWS WITH SPREAD OF STOCK MARKET INDICES IN INDIA	103
	SILKY JANGLANI, DEEPAK AGRAWAL & DHEERAJ NIM	
19.	ROLE OF PANCHAYATS IN RURAL WATER SUPPLY AND SANITATION: A CASE STUDY OF WEST BENGAL	108
	DR. NIKANJAN MANDAL	
20 .	MULTIPROGRAMMING AND REAL TIME SYSTEMS: FUNCTIONAL REQUIREMENTS	116
	DEVENDRA KUMAR TIWARY	
21 .	A JOURNEY FROM CONSUMER SATISFACTION TO CONSUMER DELIGHT: CASE STUDY OF AN INDIAN PRIVATE SECTOR BANK	121
	SMITA SHARMA, RASHMI BANSAL & SHWETA SHARMA	
22 .	MODELING NIFTY VOLATILITY USING GARCH	125
23.	BANKING IN JAMMU AND KASHMIR: AN OVERVIEW	129
	DR. DARAKHSHAN ANJUM	
24.	SELF HELP GROUPS: AN INTEGRATED APPROACH OF EMPOWERMENT FOR SHE ENTREPRENEURS	133
	V. V. DESAI	
25 .	MULTILEVEL DETERMINANTS OF DROP OUT AT ELEMENTARY LEVEL IN INDIA	137
	ARIJIT DAS REQUEST FOR FEEDBACK	
		144

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at: Ulrich's Periodicals Directory ©, ProQuest, U.S.A., Open J-Gage, India as well as in Cabell's Directories of Publishing Opportunities, U.S.A. Circulated all over the world & Google has verified that scholars of more than eighty-one countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

ii

CHIEF PATRON

PROF. K. K. AGGARWAL Chancellor, Lingaya's University, Delhi Founder Vice-Chancellor, Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

<u>PATRON</u>

SH. RAM BHAJAN AGGARWAL

Ex. State Minister for Home & Tourism, Government of Haryana Vice-President, Dadri Education Society, Charkhi Dadri President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

MOHIT

Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

ADVISORS

PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. S. L. MAHANDRU Principal (Retd.), Maharaja Agrasen College, Jagadhri

EDITOR

PROF. R. K. SHARMA Dean (Academics), Tecnia Institute of Advanced Studies, Delhi

CO-EDITOR

MOHITA Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

EDITORIAL ADVISORY BOARD

DR. AMBIKA ZUTSHI Faculty, School of Management & Marketing, Deakin University, Australia DR. VIVEK NATRAJAN Faculty, Lomar University, U.S.A. DR. RAJESH MODI

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

PROF. PARVEEN KUMAR

Director, M.C.A., Meerut Institute of Engineering & Technology, Meerut, U. P. PROF. H. R. SHARMA

Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G.

PROF. MANOHAR LAL

Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

PROF. R. K. CHOUDHARY

Director, Asia Pacific Institute of Information Technology, Panipat

DR. ASHWANI KUSH

Head, Computer Science, University College, Kurukshetra University, Kurukshetra

DR. BHARAT BHUSHAN

Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

www.ijrcm.org.in

DR. VIJAYPAL SINGH DHAKA Head, Department of Computer Applications, Institute of Management Studies, Noida, U.P. DR. SAMBHAVNA Faculty, I.I.T.M., Delhi DR. MOHINDER CHAND Associate Professor, Kurukshetra University, Kurukshetra DR. MOHENDER KUMAR GUPTA Associate Professor, P. J. L. N. Government College, Faridabad DR. SAMBHAV GARG Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana DR. SHIVAKUMAR DEENE Asst. Professor, Government F. G. College Chitguppa, Bidar, Karnataka DR. BHAVET Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana

ASSOCIATE EDITORS

PROF. ABHAY BANSAL Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida PROF. NAWAB ALI KHAN Department of Commerce, Aligarh Muslim University, Aligarh, U.P. DR. ASHOK KUMAR Head, Department of Electronics, D. A. V. College (Lahore), Ambala City ASHISH CHOPRA Sr. Lecturer, Doon Valley Institute of Engineering & Technology, Karnal SAKET BHARDWAJ Lecturer, Haryana Engineering College, Jagadhri

TECHNICAL ADVISORS

AMITA Faculty, E.C.C., Safidon, Jind MOHITA Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula NEENA Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

SUPERINTENDENT

SURENDER KUMAR POONIA



CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the area of Computer, Business, Finance, Marketing, Human Resource Management, General Management, Banking, Insurance, Corporate Governance and emerging paradigms in allied subjects like Accounting Education; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Monetary Policy; Portfolio & Security Analysis; Public Policy Economics; Real Estate; Regional Economics; Tax Accounting; Advertising & Promotion Management; Business Education; Business Information Systems (MIS); Business Law, Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labor Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; Public Administration; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism, Hospitality & Leisure; Transportation/Physical Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Digital Logic; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Multimedia; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design. The above mentioned tracks are only indicative, and not exhaustive.

Anybody can submit the soft copy of his/her manuscript **anytime** in M.S. Word format after preparing the same as per our submission guidelines duly available on our website under the heading guidelines for submission, at the email addresses, <u>infoijrcm@gmail.com</u> or <u>info@ijrcm.org.in</u>.

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

1. COVERING LETTER FOR SUBMISSION:

THE EDITOR

IJRCM

Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Computer/IT/Finance/Marketing/HRM/General Management/other, please specify).

DEAR SIR/MADAM

Please find my submission of manuscript titled '

' for possible publication in your journal.

DATED:

I hereby affirm that the contents of this manuscript are original. Furthermore it has neither been published elsewhere in any language fully or partly, nor is it under review for publication anywhere.

I affirm that all author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if our/my manuscript is accepted, I/We agree to comply with the formalities as given on the website of journal & you are free to publish our contribution to any of your journals.

NAME OF CORRESPONDING AUTHOR:

Designation:

Affiliation with full address & Pin Code:

Residential address with Pin Code:

v

Mobile Number (s):

Landline Number (s):

E-mail Address:

Alternate E-mail Address:

- INTRODUCTION: Manuscript must be in British English prepared on a standard A4 size paper setting. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of the every page.
- 3. MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 4. **AUTHOR NAME(S) & AFFILIATIONS**: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 5. ABSTRACT: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para.
- 6. **KEYWORDS**: Abstract must be followed by list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. **SUB-HEADINGS**: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should be in a 8 point Calibri Font, single spaced and justified.
- 10. **FIGURES &TABLES:** These should be simple, centered, separately numbered & self explained, and titles must be above the tables/figures. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 11. **EQUATIONS:** These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES**: The list of all references should be alphabetically arranged. It must be single spaced, and at the end of the manuscript. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.

Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio," Ohio State University.

CONTRIBUTIONS TO BOOKS

 Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

• Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

 Garg Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITE

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Economic and Political Weekly, Viewed on July 05, 2011 http://epw.in/user/viewabstract.jsp

DETERMINANTS OF MARKET ENTRY STRATEGY CHOICE OF INDIAN FIRMS ON GCC SOIL

DR. RUCHI AGARWAL FACULTY MASTER EDUCATION CENTRE SHARJAH UAE

BABEET GUPTA PRACTISING MARKETING PROFESSIONAL SHARJAH UAE

ABSTRACT

Today, international business comprises a large and growing portion of the world's total business. Lately, the Gulf Cooperation Council (GCC) which comprises of Bahrain, Kuwait, Oman, Qatar, Saudi Arabia and United Arab Emirates has been an active player in world trade. The GCC countries are moving ahead rapidly with their economic integration efforts and introducing measures for economic liberalization. The enormous growth and profit potentials in these markets and the desire to survive the onslaught of global competition has prompted an increasing number of Indian firms to develop strategies to enter and expand into GCC markets. However, while such a move can no doubt leap lucrative rewards, it can also be rather perilous. The present paper provides insight on the different factors that affect the market entry strategies of Indian firms when entering the GCC market. Gaining insights into the thought process of Indian firms marketing their products in GCC market will help to understand and devise an appropriate market entry strategy by firms planning to enter the GCC market.

KEYWORDS

Firm Specific Resources, GCC market, Host Country Factors, Market Entry Strategy, Resource Based Framework.

INTRODUCTION

Thus, when a decision is taken by an Indian firm to internationalize and enter a lucrative market like GCC, an important and strategic concern will be about choosing the correct market entry method. An inappropriate entry mode may block opportunities and substantially limit the range of strategic options open to the firm. It may result in substantial financial losses to the firm including exit from the foreign market. For successful entry into GCC market, and to avail the immense opportunities available in GCC, it is imperative for an Indian firm to carefully assess the environment to analyze a host of factors and then decide on an appropriate strategy for achieving its objectives on GCC soil.

RESOURCE BASED FRAMEWORK

A number of theories and conceptual frameworks have been put forward outlining a company's decision to initiate the internationalization process. According to the Resource based theory, firms adopt strategies that their resources can support. The resource-based approach to entry mode choice incorporates the notion that a firm competes well in a setting in which there is a fit between the firm's resources and external opportunities. Resource based theory holds that the firm's success derives not only from market forces but also from the firm's capability in managing, responding to, and even manipulating the environment. This framework portrays appropriate entry mode as a function of the interplay of firm specific resources and strategic issues, home country factors, host country factors, nature of product and degree of control sought by the firm. The paper focuses on firm specific resources and strategic issues, and host country factors to determine the degree of control sought i.e. the Market Entry Strategy choice. Influence of the home country factors was held constant as the study involved firms only from India. Only manufactured goods and separable services were considered so that determinants of entry mode choice could be generalized. A literature review of external factors affecting market entry was conducted with the objectives of identifying candidate variables to include in our study.

REVIEW OF LITERATURE

The selection of an appropriate market entry strategy in a foreign market is one of the most important decisions to be taken by a firm. To facilitate the adoption of an appropriate entry mode, it is important to have models which are rooted in sound theories. A literature review of external factors affecting market entry was conducted with the objectives of identifying candidate variables to include in our study and developing a set of scale items which could be used to measure those variables. The need of the present study is further justified from the review of related literature given below.

Block Z. And Macmillan Ian C. (1994), conducted a research on market entry strategies for new corporate ventures. According to them, in addition to the usual components of strategy, the elements of strategic aggressiveness and focus must be added in light of their significance to the outcome of new product and new venture entries.

Douglas S.P and Craig C.S. (1995), suggested an approach to develop international market entry strategies for firms from emerging market economies.

Contractor F.J. and Kundu S.K.(1998), conducted a study to find out what determines an organizational mode .They combined the concepts from transaction costs theory ,agency theory, corporate knowledge and organizational capabilities theories and found out that the choice of entry mode is determined by both country or environmental variables as well as firm specific variables.

Sun H. (1999), conducted a study of the entry modes of MNC's into China from socio-economic perspectives.

Arora A. and Fosfuri A. (2000), conducted a research to find out the determinants of the choice between wholly owned subsidiary and technology licensing as a strategy for expansion abroad. They found that both cultural distance and the presence of other potential licensors favor the use of licensing as a market entry strategy abroad.

Osland G.E., Taylor C.R. and Zou S. (2001), conducted a study to examine what institutional arrangements are preferred and what factors affect the choice of foreign market entry mode of Japanese and U.S. firms. They found out that target market factors that are important to Japanese managers are political risk, investment risk, host government local content requirements and qualifications of local partners.

Koch A.J. (2001), conducted a study to examine the great variety of influences on the market entry mode selection (MEMS) process outcomes.

Eramilli M.K, Agarwal S. and Dev C.S. (2002), conducted a study which focussed on the choice between different types of non equity modes that service firms employ.

Pan Y. (2002), conducted a study to examine the impact of source country factors on the equity ownership in international joint ventures. Mellahi K., Guermat C., Frynas G. and Al Bortamani H. (2003), conducted a study to examine the factors that influence foreign investors to engage in FDI. The study was conducted in one of the GCC countries, Oman.

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Whitelack J. and Jobber D. (2004), conducted a study which examined the international market entry decision and the external factors that have an impact on this decision.

Bamford J., Ernst D. and Fubini D.G. (2004), conducted a research to understand the challenges of a Joint Venture launch. They studied the launch of 25 JV's across the globe in a range of industries.

Khanna T., Palepu K.G. and Sinha J. (2005), conducted a study on strategies that fit emerging markets.

Blamstermo A, Sharma D.D. and Sallis J. (2006), conducted a study to examine the relationship between foreign market entry modes and hard and soft service firms. The study investigates which foreign market entry modes service firms opt for, and if this is influenced by systematic differences between types of service industries.

Doherthy A.M. (2007), conducted a study to examine the factors that motivate international retail companies to choose franchising as a method for entering international markets.

Cheng Y. M. (2008), conducted a study which relied on an extensive field analysis that focuses on a representative sample of international investment undertaken by Taiwanese SME's that invested in China, ASEAN, Japan, NAFTA and EU

Thus, a review of the literature shows that though several studies have been conducted to analyze different market entry strategies of firms in different international markets, yet no study has been conducted to devise market entry strategies for Indian firms in GCC countries. Hence, a study of past research undertaken by different scholars clearly indicates a research gap which needs to be fulfilled.

OBJECTIVES OF STUDY

The overall objective of the study is to study the variables which affect the choice of market entry strategy, so that appropriate market entry strategies can be devised for marketing Indian products in GCC markets. To develop a holistic analysis of the stated research problem, following objectives have been developed for the study.

- 1. To study the significance of the different host country factors on the selection of market entry strategy for marketing Indian products in GCC markets.
- 2. To study the significance of the different firm specific resources and strategic issues on the selection of market entry strategy for marketing Indian products in GCC markets.
- 3. To conclude and recommend appropriate market entry strategies for marketing Indian products in GCC markets based on the above study.

RESEARCH HYPOTHESIS

To statistically test the validity and applicability of the findings of the research survey with respect to the above stated research objectives, following hypotheses have been developed. These hypotheses are tested by the application of appropriate statistical tools to derive meaningful and relevant recommendations. Hypothesis 1: M (rising levels of equity and control) will be negatively associated with var1 and var2, where

var1 = a competitive target market with similar and easily substitutable products.

var2 = presence of high legal restrictions in the host country.

Hypothesis 2: M (rising levels of equity and control) will be positively associated with var3, var4, var5, var6, var7, var 8, var9, var10, var11, var 12 and var13, Where,

var3 = a politically stable environment in the host country.

- var4 = greater cultural and social similarity between the home and the host country.
- var5 = lower investment risk in the host country.
- var6 = high market potential in the host country.
- var7 = higher level of development and economic welfare of the host country.
- var8 = better infrastructure available in the host country.
- var9 = greater firm size.

var10= greater international business experience of the firm.

var11 = firm with a proprietary technology that is a sustainable competitive advantage in the host country.

var12= an organizational culture of the firm which is a sustainable competitive advantage in the host country.

METHODOLOGY

To study the association of market entry strategy, i.e. the level of equity ownership and overall control with different variables related to host country and firm specific resources, the dependent variable M (depicting the market entry strategy) is regarded as a polytomous measure depicting rising levels of equity ownership and overall control. The four market entry strategies (M) considered are: Exporting, Management Service Contract, Joint Venture and Wholly Owned Subsidiary.

Keeping in view the convenience and ease of collecting data, the Sultanate of Oman market was selected to make the present study truly representative of the entire GCC market. Firms for the study were selected by using convenience and judgement sampling and were pursuing one of the four market entry strategies being studied by the researcher. The primary data was collected using a questionnaire. The questionnaire was administered to the key decision maker relating to international markets in each of the firms in Oman. To arrive at pertinent analysis, the collected data was put to a planned statistical analysis using SPSS Statistics 17 package and Microsoft Excel 2007.

RESULTS AND DISCUSSION

The findings of this study demonstrate that managers make entry mode choices based on considerations of host country factors and firm-specific resources that afford their firm competitive advantage in the target foreign market. The findings of our study also identified specific significant factors that should be taken into consideration while devising a particular market entry strategy.

HOST COUNTRY FACTORS

Host country factors were found to be good predictors of market entry strategy. Relevant host country factors affecting market entry decision include competitive target market, political and legal environment, social and cultural similarity with home country, investment risk and market potential, level of development and economic welfare and infrastructure available in the host country. M (rising levels of equity and control) was found to be negatively associated with var1 and var2, where, var1 = a competitive target market with similar and easily substitutable products; var2 = presence of high legal restrictions in the host country. M(rising levels of equity and control) was found to be positively associated with var3, var4, var5, var6, var7and var 8, where, var3 = a politically stable environment in the host country; var4 = greater cultural and social similarity between the home and the host country; var5 = lower investment risk in the host country; var6 = high market potential in the host country; var7 = higher level of development and economic welfare of the host country; var8 = better infrastructure available in the host country.

To specify a range of dependent variables and sub variables for each market entry strategy, a statistical tool, Compare Means was used. Each of these variables from var1 to var8 was further represented by the following variables to arrive at the following conclusions about the factors which are significant for the choice of each market entry strategy.

var1 = a competitive target market with similar and easily substitutable products was represented by V2,V3,V4,V5 and V6, where V2= greater types and number of competitive products are available in the market; V3= competitor's market share, his coverage, and growth rate in host country; V4= the advantages and weaknesses of the competitors in the host country market(for e.g. uniqueness of competitor's product and facilities for distribution); V5= the presence of similar and easily substitutable products available from competitors; V6= the price levels of competitive products compared to your CIF(costs, insurance and freight) price in the host country market.

var2= presence of high legal restrictions in the host country was represented by variables V7,V8,V9,V10,V11, where V7= the foreign import regulations in host country; V8= tariffs, import duties and taxes assessed by host country on your products; V9= the tariff concessions allowed by host country(i.e. drawbacks, preferential tariffs); V10= the non tariff barriers like product standards imposed by the host country govt.(e.g. local assembly laws, local safety and environmental regulations); V11= regulations on limitations on the share of the foreign investor in host country.

var3 = a politically stable environment in the host country was represented by variables from V12, V13, V14, where, V12= the good diplomatic and political relations between India and host country; V13= the politically stable environment as depicted by the extent of representation and confidence of people in their Government; V14= the foreign government's internal policies, attitudes and actions towards private enterprise.

var4 = greater cultural and social similarity between the home and the host country was represented by V15, V16, V17, V18, where, V15= the degree of cultural unity and national integration in Host country; V16= the differences in lifestyle and customs of various groups in Host country; V17= cultural differences with the Host country; V18= the problems due to different language in Host country.

var5 = lower investment risk in the host country was represented by V19, V20, V21, V22, where, V19= the availability of tax advantages in Host country; V20= the low risk of converting and repatriating profits to India; V21= the availability of investment incentives in Host country; V22= the Foreign Investment Policy of Host country Government.

var6 = high market potential in the host country was represented by variables V23, V24, V25, V26, V27, V28, where, V23= the average annual sales of your type of product in Host country; V24= the future trends and growth rate of the Host country market in which your product would be sold; V25= the purchasing power of customers of Host country; V26= the adaptation costs associated with products; V27= the differences in product usage in Host country; V28= the need to change your product specifications due to differences in foreign buyer's tastes and preferences or technical requirements.

var7 = higher level of development and economic welfare of the host country is represented by variables V29, V30, V31, V32, where, V29= Gross National Product and per capita income in Host country; V30= education and employment levels in the local population; V31= the availability of reserves in Host country; V32= the wealth of Host country in natural resources and the extent of their development.

var8 = better infrastructure available in the host country is represented by V33, V34, V35, V36, V37, V38, where, V33= the Costs and efficiency of transportation to Host country from India(airlines, shipping lines etc.); V34= the costs and efficiency of transportation within Host country (roads, highways etc.); V35= the costs and efficiency of physical handling and warehousing in Host country; V36= the costs and efficiency of communications to Host country from India(email, phone etc.); V37= the costs and efficiency of communications within Host country(e.g. commercial broadcast media, print media); V38= the costs and efficiency of trade fairs and industrial exhibitions in Host country.

Tables A1- A4 in Appendix A revealed that Exporting market entry strategy was found to be dependent on the following sub factors: availability of greater types and number of competitive products in the market; competitor's market share, his coverage, and growth rate in Host country; the advantages and weaknesses of the competitors in the Host country market(for e.g. uniqueness of competitor's product and facilities for distribution); the presence of similar and easily substitutable products available from competitors; the price levels of competitive products compared to your CIF(costs, insurance and freight) price in the Host country market; the foreign import regulations in Host country; tariffs, import duties and taxes assessed by Host country on your products; the tariff concessions allowed by Host country(i.e. drawbacks, preferential tariffs); the non tariff barriers like product standards imposed by the Host country govt.(e.g. local assembly laws, local safety and environmental regulations); and regulations on limitations on the share of the foreign investor in Host country. Hence, to devise market entry strategy, competitive target market and legal restrictions in the host country are significant factors to be considered when choosing exporting entry method.

From our findings from Tables B1-B4 in Appendix A, we conclude that the following sub factors are significant for the choice of Management Service Contract market entry strategy: greater types and number of competitive products are available in the market; competitor's market share, his coverage, and growth rate in host country; the advantages and weaknesses of the competitors in the host country market(for e.g. uniqueness of competitor's product and facilities for distribution); the presence of similar and easily substitutable products available from competitors; and regulations on limitations on the share of the foreign investor in host country. Thus, the above mentioned sub factors related to competitive target market and legal environment in the host country have to be taken into consideration when devising Management Service Contract market entry strategy.

For the choice of Joint Venture market entry strategy, Tables C1-C4 in Appendix A revealed that the following sub factors were significant: good diplomatic and political relations between India and host country; the politically stable environment as depicted by the extent of representation and confidence of people in their Government; the foreign government's internal policies, attitudes and actions towards private enterprise; the problems due to different language in Host country; the availability of tax advantages in Host country; the low risk of converting and repatriating profits to India; the availability of investment incentives in Host country; the Foreign Investment Policy of Host country Government; the average annual sales of your type of product in Host country; the future trends and growth rate of the Host country market in which your product would be sold; the need to change your product specifications due to differences in foreign buyer's tastes and preferences or technical requirements; and education and employment levels in the local population. Thus, political environment of host country is a significant factor while devising Joint Venture market entry strategy. In addition, the above mentioned sub factors related to cultural and social similarity between the home country and host country, investment risk in the Host country, level of development and economic welfare of host country, market potential of host country are dependent factors for choosing a Joint Venture market entry strategy.

Tables D1-D4 in Appendix A revealed that to choose market entry strategy as Wholly Owned Subsidiary (WOS), these sub factors have to be considered: good diplomatic and political relations between India and Host country; the politically stable environment as depicted by the extent of representation and confidence of people in their Government; the foreign government's internal policies, attitudes and actions towards private enterprise; the availability of tax advantages in Host country; low risk of converting and repatriating profits to India; the availability of investment incentives in Host country; the Foreign Investment Policy of Host country Government; the average annual sales of your type of product in Host country; the future trends and growth rate of the Host country market in which your product would be sold; the differences in product usage in Host country; the need to change your product specifications due to differences in foreign buyer's tastes and preferences or technical requirements; education and employment levels in the local population; and the costs and efficiency of communications to Host country from India(email, phone etc.). Thus, political environment in the host country and investment risk in the host country are significant factors while devising WOS market entry strategy. In addition, the above mentioned factors are relevant related to market potential in the host country, infrastructure available in the host country, and level of development and economic welfare of the host country.

Thus, the findings of our study identified specific significant factors that should be taken into consideration while devising a particular market entry strategy. Significant host country factors were found for each of the four market entry strategies.

FIRM SPECIFIC RESOURCES AND STRATEGIC ISSUES

Since the resource based theory propagates that a firm competes well in a setting in which there is a fit between the firm's resources and external opportunities, there lies the need to evaluate the influence of firms specific resources and strategic issues on the adoption of market entry strategy. Variables included under this category are greater firm size; greater international business experience of the firm; firm with a proprietary technology that is a sustainable competitive advantage in the host country; an organizational culture of the firm which is a sustainable competitive advantage in the host country; and a firm with a reputation for superior product, process or management technology.

M (rising levels of equity and control) was found to be positively associated with var9, var10, var11, var 12 and var13, where, var9 = greater firm size; var10= greater international business experience of the firm; var11 = firm with a proprietary technology that is a sustainable competitive advantage in the host country; var12= an organizational culture of the firm which is a sustainable competitive advantage in the host country; var13 = a firm with a reputation for superior product, process or management technology. Thus, firm specific resources and strategic issues were found to affect modal choice.

To specify a range of dependent variables and sub variables for each market entry strategy, a statistical tool, Compare Means was used. Each of these variables from var9 to var13 was further represented by the following variables to arrive at the conclusions about the factors which are significant for the choice of each market entry strategy. var9 = greater firm size is represented by variable V39 which represents the average turnover of the firm in the study. var10= greater international business experience of the firm is represented by V40 and V41, where, V40= the number of years since the firm has been involved in international business; V41= the number of years of experience in the particular industry in which the firm is operating. var11 = firm with a proprietary technology that is a sustainable competitive advantage in the host country is represented by V42, V43, V44, where, V42= the Unique patent(s) possessed by the firm; V43= the Trademark of the firm; V44= the Brand name recognition in Host country. var12= an organizational culture of the firm de-emphasizes status distinction; V47= firm encourages experimentation and tolerates mistakes; V48= firm favors promotion from within. var13 = a firm with a reputation for superior product, process or management technology is represented by V49, V50, V51, V52 where, V49= protecting reputation for superior production process; V50= protecting reputation for superior production for superior gradity; V52= protecting reputation for technological innovativeness.

Tables E1-E2 and F1-F2 in Appendix A revealed that there were no significant firm specific resources and strategic issues for the adoption of Exporting and Management Service Contract. According to the Tables G1-G2 in Appendix A , for the choice of Joint Venture market entry strategy, the following sub factors were significant: the average turnover of the firm; the number of years since the firm has been involved in international business; the number of years of experience in the particular industry in which the firm is operating; the Trademark of the firm; the Brand name recognition in Host country; firm encourages experimentation and tolerates mistakes; firm favors promotion from within; protecting reputation for superior quality. Thus above mentioned sub factors related to size of the firm, international business experience of the firm, organization culture of the firm, proprietary technology in the host country and reputation for superior quality and management are dependent factors for choosing a Joint Venture market entry strategy. According to the Tables H1-H2 in Appendix A, to choose market entry strategy as WOS, these firm specific resources and strategic issues have to be considered: the average turnover of the firm; the number of years since the firm has been involved in international business; the number of years of experience in the particular industry in which the firm is operating; the Brand name recognition in Host country; firm encourages experimentation and tolerates mistakes; firm favors promotion from within; protecting reputation for superior grants are relevant related to size of the firm, international business experimentation all business; the number of years of experience in the particular industry in which the firm is operating; the Brand name recognition in Host country; firm encourages experimentation and tolerates mistakes; firm favors promotion from within; protecting reputation for superior management and protecting reputation for superior quality. In addition, the above mentioned

Thus, the above analysis revealed that there are no significant firm specific factors for the selection of non equity modes of market entry like Exporting and Management Service Contract. However, significant factors for the adoption of Joint Ventures and Wholly Owned Subsidiaries as market entry choice have been outlined.

RECOMMENDATIONS

1) Inappropriate selection of market entry strategy could lead to even exit for the firm from the GCC market. Different host country factors and firm specific resources and strategic issues need to be considered when devising market entry strategies. The significant factors for consideration for each market entry strategy which have been found in this study should be considered before adopting a market entry mode.

2) An important significant factor that favours setting up of Wholly Owned Subsidiaries in GCC market is the government's legislations towards ownership, allowing 100% ownership in KSA, Kuwait and Bahrain in many sectors; and in selected projects in Oman and Qatar. Such favorable legislations and Government's encouragement towards FDI in several sectors, needs to be tapped to the fullest by Indian firms. Indian firms should take this into consideration and look forward to setting up Wholly Owned Subsidiaries in these markets.

3) The foreign import legislations, concessions and several relaxations in taxes and duties in GCC are significant factors promoting Exporting as a modal choice. Such favorable regulations make GCC a lucrative market for increasing export activities. Indian firms should carefully study the import requirements of this market and depending on their export capabilities; add new items to their export basket.

4) To build economic and commercial relations, Indian firms can look forward to establishing closer relations with Investment Promotion Agencies and Chamber of Commerce in the GCC market. Such closer ties would help them understand and avail an opportunity, select an appropriate partner, and get significant information about local firms before adoption of a particular entry mode.

REFERENCES

- 1. Arora A. & Fosfuri A. (2000), "Wholly Owned Subsidiary versus Technology Licensing in the Worldwide Chemical Industry", Journal of International Business Studies, pp. 555-572.
- 2. Bamford J., Ernst D. and Fubini D.G.February (2004), "Launching a World Class Joint Venture", Harvard Business Review, pp.91-100.
- 3. Blamstermo A, Sharma D.D. and Sallis J. (2006), "Choice of Foreign Market Entry Mode in Service Firms", International Marketing Review, Vol.23, pp. 211-229.
- 4. Block Z. And Macmillan Ian C. (1994), "Marketing entry Strategies for New Corporate Ventures", Marketing and entrepreneurship: Research Ideas and Opportunities, Westport, Wood Press, pp. 217-233.
- Cheng Y.M. (2008), "Asset Specificity, Experience, Capability, Host government Intervention, and Ownership based Entry Mode strategy for SMEs in International Markets", International Journal of Commerce and Management, Vol.18, pp. 207-233.
- 6. Contractor F.J. and Kundu S.K. (1998), "Modal choice in a World of Alliances: Analyzing Organizational Forms in the International Hotel Sector", Journal of International Business Studies, pp. 325-358.
- 7. Doherthy A.M. (2007), "The Internationalization of Retailing", International Journal of Service Industry Management, Vol. 18, pp. 184-205.
- 8. Douglas S.P and Craig C.S. (June 1995), "Market Entry Strategies: An Emerging Market Perspective", Foreign Trade Review, pp.115-127.
- 9. Erramilli M.K., Agarwal S., & Dev C.S. (2002), "Choice between Non Equity Entry Modes: An Organizational Capability Perspective", Journal of International Business Studies, Vol.33, pp. 223-242.
- 10. Khanna T., Palepu K.G. and Sinha J. (2005), "Strategies That Fit Emerging Markets", Harvard Business Review, pp.63-76.
- 11. Koch A.J. (2001), "Factors influencing Market and Entry Mode Selection: Developing the MEMS Model", Marketing Intelligence and Planning, pp. 351-361.

12. Koch A.J. (2001), "Selecting Overseas Markets and Entry Modes: Two Decision Processes or One?" Marketing Intelligence and Planning, Vol.19, pp. 65-75.

- 13. Kothari C.R. (1999), Research Methodology: Methods and Techniques, 2nd edition, Wishwa Prakashan.
- 14. Mellahi K., Guermat C., Frynas G. and Al Bortamani H. (2003), "Motives for Foreign direct Investment in Gulf Cooperation countries: The Case of Oman", Journal of International Economics, Vol.33, pp. 57-76.
- 15. Nargundkar R.(2008), Marketing Research: Text and Cases, 3rd edition, Tata McGraw-Hill, New Delhi.
- 16. Osland G.E., Taylor C.R. & Zou S. (2001), "Selecting International Modes of Entry and Expansion", Marketing Intelligence and Planning, pp.153-161.
- 17. Pan Y. (2002), "Equity Ownership in International Joint Ventures: The Impact of Source Country Factors", Journal of International Business Studies, Vol. 33, pp. 375-384.

VOLUME NO. 1 (2011), ISSUE NO. 7 (SEPTEMBER)

- 18. Sun H. (1999), "Entry Modes of Multinational Corporations into China's Market: A Socioeconomic Analysis", International Journal of Social Economics, pp.642-659.
- 19. Whitelock J. and Jobber D. (2004), "An Evaluation of External Factors in the decision of UK Industrial Firms to enter a New Non Domestic Market: An Exploratory Study", European Journal of Marketing, Vol.38, pp. 1437-1455.

TABLES

TABLE A1: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V2-V10)

V1		V2	V3	V4	V5	V6	V7	V8	V9	V10
1	Mean	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	4.75
	Ν	8	8	8	8	8	8	8	8	8
	Std. Deviation	.000	.000	.000	.000	.000	.000	.000	.000	.463

Source: the researchers' survey

TABLE A2: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V11-V19)

V1		V11	V12	V13	V14	V15	V16	V17	V18	V19
1	Mean	4.63	1.00	1.00	1.13	1.00	1.00	1.13	1.00	1.00
	Ν	8	8	8	8	8	8	8	8	8
	Std. Deviation	.518	.000	.000	.354	.000	.000	.354	.000	.000

Source: the researchers' survey

TABLE A3: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V20-V28)

V1		V20	V21	V22	V23	V24	V25	V26	V27	V28
1	Mean	1.00	1.00	1.00	1.38	1.88	1.13	1.50	1.38	1.38
	N	8	8	8	8	8	8	8	8	8
	Std. Deviation	.000	.000	.000	.518	.354	.354	.535	.518	.518

Source: the researchers' survey

TABLE A4: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V29-V38)

V1		V29	V30	V31	V32	V33	V34	V35	V36	V37	V38
1	Mean	1.00	1.00	1.00	1.00	1.00	1.25	1.13	1.00	1.00	1.00
	N	8	8	8	8	8	8	8	8	8	8
	Std. Deviation	.000	.000	.000	.000	.000	.463	.354	.000	.000	.000
	Source: the receptohers' survey										

Source: the researchers' survey

TABLE B1: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V2-V10)

V1		V2	V3	V4	V5	V6	V7	V8	V9	V10
2	Mean	4.00	4.00	4.00	4.00	3.67	3.67	3.67	3.67	3.67
	N	3	3	3	3	3	3	3	3	3
	Std. Deviation	.000	.000	.000	.000	.577	.577	.577	.577	.577
			Courses	+	aarahar					

Source: the researchers' survey

TABLE B2: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V11-V19)

V1		V11	V12	V13	V14	V15	V16	V17	V18	V19	
2	Mean	4.00	2.00	2.33	2.00	2.33	2.00	2.33	2.00	2.00	
	N	3	3	3	3	3	3	3	3	3	
Std. Deviation .000 .000 .577 .000 .577 .000 .577 .000 .000									.000		
	Source: the researchers' survey										

source: the rescurences survey

TABLE B3: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V20-V28)

V1		V20	V21	V22	V23	V24	V25	V26	V27	V28	
2	Mean	2.00	2.00	2.00	2.33	2.00	2.33	2.00	2.00	2.33	
	N	3	3	3	3	3	3	3	3	3	
	Std. Deviation	.000	.000	.000	.577	.000	.577	.000	.000	.577	
	Source: the researchers' survey										

Source: the researchers' survey

TABLE B4: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V29-V38)

V1		V29	V30	V31	V32	V33	V34	V35	V36	V37	V38
2	Mean	2.33	2.33	2.00	1.00	1.00	1.33	1.33	2.00	1.67	1.67
	Ν	3	3	3	3	3	3	3	3	3	3
	Std. Deviation	.577	.577	1.000	.000	.000	.577	.577	.000	.577	.577
			6								

Source: the researchers' survey

TABLE C1: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V2-V10)

V1		V2	V3	V4	V5	V6	V7	V8	V9	V10
3	Mean	1.89	2.00	2.11	2.22	2.22	2.44	2.33	2.44	2.33
	N	9	9	9	9	9	9	9	9	9
	Std. Deviation	.333	.000	.333	.441	.441	.527	.500	.527	.500
Source: the researchers' survey										

TABLE C2: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V11-V19)

V1	V11	V12	V13	V14	V15	V16	V17	V18	V19	
3 Mean	2.00	4.00	4.11	4.00	3.11	3.33	3.33	4.00	4.00	
N	9	9	9	9	9	9	9	9	9	

 Std. Deviation
 .000
 .000
 .333
 .000
 .333
 .500
 .500
 .000
 .000

 Source: the researchers' survey

TABLE C3: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V20-V28)

V1		V20	V21	V22	V23	V24	V25	V26	V27	V28		
3	Mean	4.11	4.00	4.00	4.00	4.00	3.44	3.67	3.78	4.00		
	Ν	9	9	9	9	9	9	9	9	9	ĺ	
	Std. Deviation .333 .000 .000 .000 .000 .527 .500 .441 .500											
	Source: the researchers' survey											

TABLE C4: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V29-V38)

V1		V29	V30	V31	V32	V33	V34	V35	V36	V37	V38
3	Mean	3.67	4.00	3.33	3.44	3.33	3.89	3.89	3.22	3.11	3.11
	Ν	9	9	9	9	9	9	9	9	9	9
	Std. Deviation	.500	.000	.500	.527	.500	.333	.333	.441	.333	.333
			Sec.	reat the	racaar	hors' a	1010				

Source: the researchers' survey

TABLE D1: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V2-V10)

V1		V2	V3	V4	V5	V6	V7	V8	V9	V10
4	Mean	2	1.91	1.91	1.91	1.36	1.36	1.18	1.27	1.36
	Ν	11	11	11	11	11	11	11	11	11
	Std. Deviation	0	0.302	0.302	0.302	0.505	0.505	0.405	0.467	0.505
			6			,				

Source: the researchers' survey

TABLE D2: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V11-V19)

V1		V11	V12	V13	V14	V15	V16	V17	V18	V19
4	Mean	1.18	4.09	4.91	5	3.91	3.55	3.64	4	4.27
	Ν	11	11	11	11	11	11	11	11	11
	Std. Deviation	0.405	0.302	0.302	0	0.302	0.522	0.674	0	0.467
			6			,				-

Source: the researchers' survey

TABLE D3: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V20-V28)

V1		V20	V21	V22	V23	V24	V25	V26	V27	V28
4	Mean	4.55	4.27	4.64	4.09	4.09	3.73	3.64	4.09	4
	Ν	11	11	11	11	11	11	11	11	11
	Std. Deviation	0.522	0.467	0.505	0.302	0.302	0.647	0.674	0.539	0.447

Source: the researchers' survey

TABLE D4: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V29-V38)

V1		V29	V30	V31	V32	V33	V34	V35	V36	V37	V38
4	Mean	3.91	4.09	3.36	3.36	3.45	3.73	3.73	4	3.36	3.36
	Ν	11	11	11	11	11	11	11	11	11	11
	Std. Deviation	0.302	0.302	0.505	0.505	0.522	0.647	0.647	0	0.505	0.505
-				oursou th		chore' cu					

Source: the researchers' survey

TABLE E1: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V39-V46)

V1		V39	V40	V41	V42	V43	V44	V45	V46	
1	Mean	1.13	1.25	1.13	1.00	1.13	1.50	1.00	1.00	
	N	8	8	8	8	8	8	8	8	
	Std. Deviation	.354	.463	.354	.000	.354	.535	.000	.000	
-										-

Source: the researchers' survey

TABLE E2: OUTPUT OF MEANS FOR EXPORTING MARKET ENTRY STRATEGY (VARIABLE V47-V52)

V1		V47	V48	V49	V50	V51	V52
1	Mean	1.00	1.00	1.00	1.00	1.00	1.13
	Ν	8	8	8	8	8	8
	Std. Deviation	.000	.000	.000	.000	.000	.354

Source: the researchers' survey

TABLE F1: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V39-V46)

V1		V39	V40	V41	V42	V43	V44	V45	V46
2	Mean	1.67	2.00	2.00	2.00	2.00	2.00	2.00	2.00
	N	3	3	3	3	3	3	3	3
	Std. Deviation	.577	.000	.000	.000	.000	.000	.000	.000
		Cau			la a val av				

Source: the researchers' survey

TABLE F2: OUTPUT OF MEANS FOR MSC MARKET ENTRY STRATEGY (VARIABLE V47-V52)

V1		V47	V48	V49	V50	V51	V52
2	Mean	2.00	2.00	1.00	2.00	2.00	2.00
	Ν	3	3	3	3	3	3
	Std. Deviation	.000	.000	.000	.000	.000	.000
	Sou	rce: the	researc	chers' su	irvey		

source, the rescarchers survey

TABLE G1: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V39-V46)

V1		V39	V40	V41	V42	V43	V44	V45	V46	
3	Mean	4.00	4.00	4.00	3.89	4.00	4.00	3.89	3.67	
	Ν	9	9	9	9	9	9	9	9	
	Std. Deviation	.000	.000	.000	.333	.000	.000	.333	.500	

Source: the researchers' survey

TABLE G2: OUTPUT OF MEANS FOR JOINT VENTURE MARKET ENTRY STRATEGY (VARIABLE V47-V52)

V1		V47	V48	V49	V50	V51	V52
3	Mean	4.00	4.00	3.67	4.00	4.00	3.89
	Ν	9	9	9	9	9	9
	Std. Deviation	.000	.000	.500	.000	.000	.333
	Sou	rce: the	researc	hers' su	irvey		

TABLE H1: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V39-V46)

V1		V39	V40	V41	V42	V43	V44	V45	V46
4	Mean	4	4.09	4.09	3.64	3.73	4.09	3.91	3.91
	Ν	11	11	11	11	11	11	11	11
	Std. Deviation	0	0.302	0.302	0.505	0.467	0.539	0.302	0.302

Source: the researchers' survey

TABLE H2: OUTPUT OF MEANS FOR WOS MARKET ENTRY STRATEGY (VARIABLE V47-V52)

V1		V47	V48	V49	V50	V51	V52
4	Mean	4	4	3.36	4.18	4.18	3.64
	Ν	11	11	11	11	11	11
	Std. Deviation	0	0	0.674	0.405	0.405	0.674

Source: the researchers' survey



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Computer Application and Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mails i.e. **infoijrcm@gmail.com** or **info@ijrcm.org.in** for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator