

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION AND MANAGEMENT

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INTERROGATION OF PACKAGING AND ADVERTISING

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ABSTRACT

Packaging is an activity which is concerned with the protection, economy, convenience and promotional consideration. Packaging is the general group of activities in designing the containers or wrappers for the products. It is fifth p of production mix. This research utilized a focus group methodology to understand consumer behavior toward such products. The challenge for researchers is to integrate packaging into an effective purchasing decision model, by understanding consumer's behavior towards the packaging of FMCG products. When consumers search for and process information in-store, the product's package can contain relevant and useful information for the consumer. Product packaging forms the end of the 'promotion-chain' and is close in time to the actual purchase and may therefore play an important role in predicting consumer outcomes. Packages also deliver brand identification and label information like usage instructions, contents, and list of ingredients or raw materials, warnings for use and directives for care of product. Finally the researcher found through survey that packaging and advertising plays a vital role in building good image for the company. Can earn huge market share, not only because of packaging and advertising but quality and quantity too. Packaging induces the consumer to have a try on it but it is quality which retains them for life longer. It is highly advisable that the manufacturer can go for innovative packaging but they should adhere to the quality and quantity too.

KEYWORDS

Advertisement, advertising, Indian and foreign packaging, interrogation of packaging packaging,

INTRODUCTION

n recent years packaging has developed well beyond its original function as merely a means of product protection and now plays a key marketing role in developing on shelf appeal, providing product information and establishing brand image and awareness. As packaging's role in the marketing mix gains momentum, so research into this arena becomes increasingly important. The importance of packaging design as a vehicle for communication and branding is growing in competitive markets for packaged FMCG products. Fast Moving Consumer Goods (FMCG), also known as Consumer Packaged Goods (CPG), are products that are sold quickly at relatively low cost.

"Never underestimate the importance of packaging. Marketers often measure consumer brand perceptions and ignore the pack. Yet we know from the way that consumers react to unbranded products that packaging plays a huge role in reinforcing consumer perceptions. Packaging helps to drive the way consumers experience a product. Yet, we spend little time researching the connections between packaging and the direct experience of the product". Packaging has a huge role to play in the positioning of products. Package design shapes consumer perceptions and can be the determining factor in point-of-purchase decisions which characterize the majority of shopping occasions. In recent years the marketing environment has become increasingly complex and competitive. Although advertising can be a highly effective means of communication for those consumers who are exposed to it, reaching the entire target market for most products is generally not a feasible prospect. Media fragmentation has meant that it is becoming increasingly difficult (and expensive) to reach and communicate with customers and potential customers, forcing marketers to adopt more innovative means of reaching their target market. In contrast to advertising, which has limited reach, a product's packaging is something which all buyers experience and which has strong potential to engage the majority of the target market. This makes it an extremely powerful and unique tool in the modern marketing environment. In addition to its benefits in terms of reach, some marketers believe that packaging is actually more influential than advertising in influencing consumers, as it has a more direct impact on how they perceive and experience the product. "In most cases, our experience has been that pack designs are more likely to influence the consumer perception of the brand than advertising". For products with low advertising support, packaging takes on an even more significant role as the key vehicle for communicating the brand positioning. Packaging's dual role is what makes it a truly unique marketing tool. Unlike other forms of communication which tend to be fleeting, packaging plays a crucial role not only at the point of sale, but also after the actual purchase of the product. "The packaging has to provide consumers with the right cues and clues – both at the point of purchase and during usage. The first moment of truth is about obtaining customers attention and communicating the benefits of the offer. The second moment of truth is about providing the tools the customer needs to experience the benefits when using the product" An innovative pack design can help to set a brand apart from its competitors.

OBJECTIVES

- To know about the consumer opinion towards FMCG packaging
- To find out which attribute attract the consumer.
- To determine the mostly preferred aesthetic component of the FMCG packaging.
- To bring out the difference between the Indian and foreign FMCG packaging.

RESEARCH METHODOLOGY

This research utilized a focus group methodology to understand consumer behavior toward package of the FMCG products. The challenge for researchers is to integrate packaging into an effective purchasing decision model, by understanding Consumer's behavior towards the packaging of FMCG products.

Research design specifies the methods and procedures for collection of requisite information and its measurements and analysis to arrive at certain meaningful conclusion at the end of the proposed study.

This research was conducted with the help of Questionnaire and from the initial stages, to the final designing of questionnaire; and conducted the research through exploratory research as well as Descriptive research.

The sample size is 100 and the researcher concentrated only on women of age between 20-40 as they are the key role in deciding in purchasing the FMCG products.

REVIEW OF LITERATURE

So many researchers have done a research on packaging but my research is completely differing from others as this study carries the difference between the Indian and Foreign packaging.

Packages also deliver brand identification and label information like usage instructions, contents, and list of ingredients or raw materials, warnings for use and directives for care of product. When consumers search for and process information in-store, the product's package can contain relevant and useful information for the consumer. Product packaging forms the end of the 'promotion-chain' and is close in time to the actual purchase and may therefore play an important role in predicting consumer outcomes.

According to Nacarrow, Wright and Brace (1998) there are typically seven Reasons/occasions when research agencies are asked to get consumer response on Packaging design:

- 1. New product development (NPD)
- 2. Revitalizing a dated/tired pack
- 3. Repositioning a product (changing what it competes with and/or its functional or Symbolic benefits)
- 4. Changing a product's target market
- 5. When cost reductions in packaging are required
- 6. When legal or regulation requirements demand it
- 7. When new packaging technology becomes available

MESSAGE PLACEMENT INFLUENCES PERCEPTION

The term 'sensation transference' was coined by Louis Cheskin in the 1930's and is discussed further in the book, Blink, by Malcolm Gladwell. Cheskin was one of the first marketers to notice that people's perceptions of a product or service were directly related to the aesthetic elements of their design. He believed that people didn't make a distinction between the product and the package. Instead how we feel about the package is often transferred to how we feel about the product itself. In essence, for consumers the product is the package AND the product combined.

The placement/positioning of messages on the package influence how a package will be read.

"Research in psychology on brain laterality, shows that perception is not symmetrical; for instance, words are recalled better if they are perceived from the right-hand side of the individual, while pictorial or non-verbal cues are more successful if coming from the left-hand side. Under conditions of rapid perception, e.g. scanning packs while walking along the aisle in a supermarket, this differential perception and the positioning of the elements in a pack design may make the difference between identifying and missing the item concerned."

Brain laterality research has found that verbal stimuli are recalled better when they are on the right-hand side of the visual field, and non-verbal stimuli is better recalled when on the left-hand side of the visual field.





If we accept this theory, this would imply that in order to maximize consumer recall, pictorial elements (such as product photography) should be positioned on the left hand side of the package and important pack copy (such as brand name or flavour description) and visuals should be placed centrally or on the right-hand side of the pack.

Other elements, such as an unappealing legal descriptions or a product disclaimer, of which recall is not very important for brand building, should rather be placed on the left-hand side or back of the label. It is also found that it is best to group the key messages/benefits in one location, and to create a consistent/dominant viewing pattern by leading shoppers from the main visual or product visual (their typical starting point) to the key messages. "When labeling messages are positioned on either side of the main visual, it pulls viewers in two different directions, and often results in some messages getting lost outside of the primary viewing flow".

CREATIVITY IN PACKAGING

Even though the goal of **modern retail packaging** is to encourage potential buyers to purchase the product, clever packages can also be a great source of inspiration. The post showcases **innovative and creative packaging design ideas** from all over the world.

People always want to be different and want to have different things. Consumer mind be easily attracted and captured by creative packing. If not creative ad establish inspiration in the mind of consumer then the FMCG manufacturer can go for innovative pack. People will definitely come forward to purchase and will create a word of mouth.

BANANA GUARD PACKAGING

A robust case that ensures the banana survives the travels in perfect condition.



MR. CLEAN DUMBBELL PACKAGING

Tommaso Ceschi designed this lovely innovative packaging which can act as a cleaning detergent container and a dumbbell!



HANGER TEA

One can't think of a better or more obvious way to pack teabags than this hanger & T-shirt design. It's a funny take on how the simple motion of hanging a used teabag on the rim of the cup, be done. Color-coded for different varieties, the hangers are rather cute and so are the tea-shirts!



INDIAN PACKAGING AND FOREIGN PACKAGING COMPARISON

THE PACKAGE OF VERMICELLI IN INDIA AND FOREIGN RESPECTIVELY

In India the packet of vermicelli looks simple but it is easily understood by illiterate that product is manufactured by Anil Company as the picture of squirrel is shown on the packet. The prepared vermicelli in the plate is also shown on the packet which indicates it's delicious.

Everyone will definitely like this packaging manufactured in US, both in the plain or red version. The red tone chosen is calm and earthy, not too much saturate. It reminds the cornfields at the sunset in Italian hot summer. The font is linear, an egg icon show how many eggs has been employed. Beautiful and modern. Is unnecessary to remind that Vignelli is a great and famous Italian designer.



JUICE OR COOL DRINKS IN THE STYLE OF INDIAN AND FOREIGN PACKAGING

The Maaza word derived from Hindi word Maaza means fun. Its packages are in PET bottle. This is compact to carry for any travelling. The yellow color wrapper touches the heart of the Indian people as yellow color is auspicious. The shape of bottle is quite attracting. The mangoes shown on picture itself will create saliva from the mouth it indicates that Maaza is consist of sweet taste.

Cawston juice is an apple-centered product. The various juices are a mix of apple and something else. The modern packaging shape is in contrast with the old style lettering and the general sign that remind a journal but this is the interesting thing: Cawston Press. The meaning is double press" as "printed journal" and "press" as "pressed apple", a juice coming from pressed fruit and not from water concentrate juice. Real juice.



First Juice packaging is fresh and colored. The "hand sketched" style is aimed to the target of little boys going around with their bikes. What's the best thing to drink after a crazy cycling? A fresh juice!



COFFEE PACKAGE IS VERY DIFFERENT IN FOREIGN COUNTRIES

The packaging is really modern and tries to be different from other more traditional coffee packaging. Bright colors, no coffee beans, it looks more like a cosmetic packaging. Everyone will like very much the green version. Generally, tin packaging for a coffee brand will bring good inspiration.





Indian coffee packages are also eye catching as the green color attracts the Indian people. The cup of coffee shown on packages induces them to buy as it reveals the taste. Bru aroma lock coffee bag attracts more than ordinary one.



PACKING OF NOODLES IN INDIA AND FOREIGN

Aluminium foil cover for noodles has very much attracted the foreign people. Instant noodle in cup become a hot sales because of beautiful design on packaging. The Maggi and top roman packages has attracted the kids because of the noodles is shown on the pack which puts in their mind that the food will be more delicious.







FINDINGS

- 1. Most of the respondents used to have a glance on the packaging. As they are interested in knowing about the product that too only when they get time.
- 2. Safety is the main factor for packaging followed by convenience of packaging. Less number of respondents reveals that message on packaging is read only when they get time otherwise they don't look at it. But most of the respondents just look at the instruction for preparation if it is a food product. Both Indian and Foreigner pay less attention on the color of the packages.
- 3. Most of the respondents are very well attached to the packaging they are even ready to shift from one brand to another brand because of packaging. Hence, packaging plays a vital role than brand name.
- 4. Advertisement is one where the message is being transformed to the nook and corner of the world. Respondents get information about the new package mostly through ad
- 5. Respondents highlight that in order to compete the manufacturer change their packages design followed by attracting the consumer.
- 6. Even some of respondents (19 %) indicate that quantity get change due to changes in packaging's followed by changes in price and quality.
- 7. It is wonder that the respondents are much affirmed to refuse to buy the product if packaging is not quite good.
- 8. More than half of the respondents are willing to buy the product because of beautiful packaging than unknown brand name.
- 9. Most of the respondents agree that message on packaging is best than message communicated through advertisement.
- 10. 87% of the respondents strongly believes that packaging is kind of advertisement.
- 11. Respondents are very much confident that there is differentiation between the Indian and Foreign FMCG packages.
- 12. Foreign FMCG packaging's are more creative than Indian FMCG packaging.
- 13. The difference between the Indian and Foreign FMCG packaging is based on its shape and size followed by color, text and graphics.
- 14. There are various material used for packaging but the material used in India and Foreign are mostly one the same
- 15. Respondents claim that cosmetics packaging are more attractive than others followed by food packaging in India
- 16. Rest of the Indian FMCG product like personal care, Hair care and Oral care brings less inspiration by the respondents.
- 17. In case of Foreign FMCG packaging the best packaging is food followed by cosmetics.
- 18. Rest of the Foreign FMCG product like personal care, Hair care and Oral care brings less inspiration by the respondents.
- 19. Always the picture captures the mind of the people followed by logo on the FMCG packaging. Most of the respondents express that the picture and logo is the first thing seen on the packaging.
- 20. The price, offer and date of manufacturing and expiry is next thing that the respondents would like to see followed by instruction, ingredients, brand name, company name and slogan.
- 21. Last but not least the most inspired aesthetic component is material, shape and size, color and text and graphics respectively.

SUGGESTION

The researcher would like to suggest that

- 1. Manufacturer should carefully put more concentration on FMCG product packaging as it plays a important role in the mind of the consumer.
- 2. The first thing in the FMCG product packaging is its material therefore one should pack the FMCG product in such a clever packaging which shall be reusable even after the quantity gets over.

- The more important for the manufacturer is that the consumer think if packages get changed the quality also can be changed that false notion is to be removed by frequent advertisement.
- 4. The taste of Color, shape, size, text and graphics varies from person to person so the manufacturer should identify the target market and according to their perception, the FMCG product packaging must show some difference
- 5. Compact FMCG product packaging is highly preferable by the both Indian and Foreign society hence more concentration is to be given for the same.
- 6. It is advisable for the advertise to show various FMCG product packaging under one product line because the consumer notice the information on advertisement.
- 7. Manufacturer can adopt innovation and creativity as mentioned earlier in order to capture huge market share as the foreign manufacturer do.

CONCLUSION

FMCG Packaging design is an essential part of product marketing. When a customer is browsing the shelves and choosing at a glance between brands, packaging is the main thing they notice. Consumers buy based on emotion, and the right packaging design can make a product desirable.

Thus FMCG product packaging induces the consumer to step forward and make a purchase. Packaging alone is not enough to create awareness among the public but the advertisement is necessary too. To become a healthy manufacturer both packaging and advertising should go in same pace. Innovative and clever FMCG product packaging makes the business life longer.

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