INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 2022 Cities in 153 countries/territories are visiting our journal on regular basis.

Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	ASSESSING THE CONTRIBUTION OF MICROFINANCE INSTITUTION SERVICES TO SMALL SCALE ENTERPRISES OPERATION: A CASE STUDY OF OMO MFI, HAWASSA CITY, ETHIOPIA	1
2.	GELFETO GELASSA TITTA & DR B. V. PRASADA RAO OPTIMAL RESOURCE ALLOCATION EARLY RETURNS BUSINESS USING GOAL PROGRAMMING MODEL (GP)	10
3.	MOHAMMAD REZA ASGARI, AHMAD GHASEMI & SHAHIN SAHRAEI CORRELATION FOR THE PREDICTION OF EMISSION VALUES OF OXIDES OF NITROGEN AND CARBON MONOXIDE AT THE EXIT OF GAS TURBINE	19
J .	COMBUSTION CHAMBERS LISSOUCK MICHEL, FOZAO KENNEDY F, TIMBA SADRACK M. & BAYOCK FRANÇOIS N.	
4.	CORPORATE GOVERNANCE AND PERFORMANCE: THE RELATIONSHIP BETWEEN BOARD CHARACTERISTICS AND FINANCIAL PERFOMANCE AMONG COMPANIES LISTED ON THE NAIROBI SECURITIES EXCHANGE	25
5.	JAMES O. ABOGE., DR. WILLIAM TIENG'O & SAMUEL OYIEKE AN IMPACT ASSESSMENT OF THE CONTRIBUTORY PENSION SCHEME ON EMPLOYEE RETIREMENT BENEFITS OF QUOTED FIRMS IN NIGERIA SAMUEL IYIOLA KEHINDE OLUWATOYIN, EZEGWU CHRISTIAN IKECHUKWU & UMOGBAI, MONICA E.	31
6.	IMPACT OF WORKING CAPITAL MANAGEMENT ON PROFITABILITY OF MANUFACTURING COMPANIES OF COLOMBO STOCK EXCHANGE (CSE) IN SRI LANKA	38
7.	S.RAMESH & S.BALAPUTHIRAN THE RESPONDENTS PERCEPTION OF CUSTOMER CARE INFLUENCE ON CUSTOMER SATISFACTION IN RWANDAN COMMERCIAL BANKS - A CASE STUDY: BANQUE POPULAIRE DU RWANDA MACHOGU MORONGE ABIUD, LYNET OKIKO, VICTORIA KADONDI & NDAYIZEYE GERVAIS	43
8.	TOWARDS CASH-LESS ECONOMY IN NIGERIA: ADDRESSING THE CHALLENGES, AND PROSPECTS AGUDA NIYI A.	50
9.	PERFORMANCE ANALYSIS: A STUDY OF PUBLIC SECTOR BANKS IN INDIA DR. BHAVET, PRIYA JINDAL & DR. SAMBHAV GARG	54
10.	ANALYSIS OF MANAGEMENT EFFICIENCY OF SELECTED PRIVATE SECTOR INDIAN BANKS SULTAN SINGH, NIYATI CHAUDHARY & MOHINA	59
11.	DETERMINANTS OF CORPORATE CAPITAL STRUCTURE WITH REFERENCE TO INDIAN FOOD INDUSTRIES DR. U.JERINABI & S. KAVITHA	63
12.	AN OVERVIEW OF HANDLOOM INDUSTRY IN PANIPAT DR. KULDEEP SINGH & DR. MONICA BANSAL	68
13.	CONTACT OF GLOBALISATION ON EDUCATION AND CULTURE IN INDIA R. SATHYADEVI	74
14.	A STUDY ON BRAND AWARENESS AND CUSTOMER PREFERENCE TOWARDS SAFAL EDIBLE OIL DR. S. MURALIDHAR, NOOR AYESHA & SATHISHA .S.D	78
15 .	COMPETENCY MAPPING: CUTTING EDGE IN BUSINESS DEVELOPMENT DR. T. SREE LATHA & SAVANAM CHANDRA SEKHAR	89
16.	MANAGEMENT OF SIZE, COST AND EARNINGS OF BANKS: COMPANY LEVEL EVIDENCE FROM INDIA DR. A. VIJAYAKUMAR	92
17.	SELECTION OF MIXED SAMPLING PLAN WITH QSS - 3(n;cn,ct) PLAN AS ATTRIBUTE PLAN INDEXED THROUGH MAPD AND LQL R. SAMPATH KUMAR, M.INDRA & R.RADHAKRISHNAN	98
18.		102
19.	IMPLEMENTATION OF MULTI AGENT SYSTEMS WITH ONTOLOGY IN DATA MINING VISHAL JAIN, GAGANDEEP SINGH & DR. MAYANK SINGH	108
20.	THE INSTITUTIONAL SET UP FOR THE DEVELOPMENT OF COTTAGE INDUSTRY: A CASE STUDY OF MEGHALAY'S COTTAGE SECTOR MUSHTAQ MOHMAD SOFI & DR. HARSH VARDHAN JHAMB	115
21.	AN EMPIRICAL STUDY ON THE DETERMINANTS OF CALL EUROPEAN OPTION PRICES AND THE VERACITY OF BLACK-SCHOLES MODEL IN INDIAN OPTIONS MARKET BALAJI DK & DR. Y. NAGARAJU	122
22.	FINANCIAL PERFORMANCE EVALUATION OF PRIVATE SECTOR AND PUBLIC SECTOR BANKS IN INDIA: A COMPARATIVE STUDY KUSHALAPPA. S & SHARMILA KUNDER	128
23.	A REQUIRE FOR MAPPING OF HR-MANAGERIAL COMPETENCY TO CONSTRUCT BOTTOM LINE RESULTS DR. P. KANNAN & DR. N. RAGAVAN	133
24.		136
25.	INCREASING PRESSURE OF INFLATION ON INDIA'S MACROECONOMIC STABILITY: AN OVERVIEW DR. JAYA PALIWAL	140
26.	AASIM MIR	145
27.	A STUDY ON HUMAN RESOURCE PLANNING IN HEALTH CARE ORGANIZATIONS S PRAKASH RAO PONNAGANTI & M.MURUGAN	149
28.	IFRS IN INDIA – ISSUES AND CHALLENGES E.RANGAPPA	152
29.	MALHAR TRIVEDI, KIRAN SOLANKI & RAJESH JADAV	155
30.	A STUDY OF CHANGING FEMALE ROLES AND IT'S IMPACT UPON BUYING BEHAVIOUR OF SELECTED HOUSEHOLD DURABLES IN BARODA CITY DEEPA KESHAV BHATIA	159
	REQUEST FOR FEEDBACK	167

CHIEF PATRON

PROF. K. K. AGGARWAL

Chancellor, Lingaya's University, Delhi Founder Vice-Chancellor, Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

FOUNDER PATRON

LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

DR. SAMBHAV GARG

Faculty, M. M. Institute of Management, MaharishiMarkandeshwarUniversity, Mullana

<u>ADVISORS</u>

DR. PRIYA RANJAN TRIVEDI

Chancellor, The Global Open University, Nagaland

PROF. M. S. SENAM RAJU

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

PROF. S. L. MAHANDRU

Principal (Retd.), MaharajaAgrasenCollege, Jagadhri

EDITOR

PROF. R. K. SHARMA

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

EDITORIAL ADVISORY BOARD

DR. RAJESH MODI

Faculty, YanbulndustrialCollege, Kingdom of Saudi Arabia

PROF. PARVEEN KUMAR

Director, M.C.A., Meerut Institute of Engineering & Technology, Meerut, U. P.

PROF. H. R. SHARMA

Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G.

PROF. MANOHAR LAL

Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

PROF. R. K. CHOUDHARY

Director, Asia Pacific Institute of Information Technology, Panipat

DR. ASHWANI KUSH

Head, Computer Science, UniversityCollege, KurukshetraUniversity, Kurukshetra

DR. BHARAT BHUSHAN

Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar

DR. VIJAYPAL SINGH DHAKA

Dean (Academics), Rajasthan Institute of Engineering & Technology, Jaipur

DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

DR. MOHINDER CHAND

Associate Professor, KurukshetraUniversity, Kurukshetra

DR. MOHENDER KUMAR GUPTA

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

DR. SAMBHAV GARG

Faculty, M. M. Institute of Management, MaharishiMarkandeshwarUniversity, Mullana

DR. SHIVAKUMAR DEENE

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

DR. BHAVET

Faculty, M. M. Institute of Management, MaharishiMarkandeshwarUniversity, Mullana

ASSOCIATE EDITORS

PROF. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

PROF. NAWAB ALI KHAN

Department of Commerce, AligarhMuslimUniversity, Aligarh, U.P.

ASHISH CHOPRA

Sr. Lecturer, Doon Valley Institute of Engineering & Technology, Karnal

TECHNICAL ADVISOR

AMITA

Faculty, Government M. S., Mohali

FINANCIAL ADVISORS

DICKIN GOYAL

Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

SUPERINTENDENT

SURFNDER KUMAR POONIA

c)

d)

e)

2

3.

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the area of Computer, Business, Finance, Marketing, Human Resource Management, General Management, Banking, Insurance, Corporate Governance and emerging paradigms in allied subjects like Accounting Education; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Monetary Policy; Portfolio & Security Analysis; Public Policy Economics; Real Estate; Regional Economics; Tax Accounting; Advertising & Promotion Management; Business Education; Management Information Systems (MIS); Business Law, Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labor Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; Public Administration; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism, Hospitality & Leisure; Transportation/Physical Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Digital Logic; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Multimedia; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic and Web Design. The above mentioned tracks are only indicative, and not exhaustive.

Anybody can submit the soft copy of his/her manuscript **anytime** in M.S. Word format after preparing the same as per our submission guidelines duly available on our website under the heading guidelines for submission, at the email address: infoijrcm@gmail.com.

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

C	COVERING LETTER FOR SUBMISSION:	DATED:
	THE EDITOR URCM	DATED:
S	Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF	
	(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Marketing/HRM/General Marketing/HRM/General Marketing/HR	athematics/other, please specify)
	DEAR SIR/MADAM	
F	Please find my submission of manuscript entitled '' for possible	e publication in your journals.
	I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsew under review for publication elsewhere.	here in any language fully or partly, nor is it
1	I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion	of name (s) as co-author (s).
	Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of contribution in any of your journals.	the journal & you are free to publish our
r	NAME OF CORRESPONDING AUTHOR:	
	Designation:	
	Affiliation with full address, contact numbers & Pin Code: Residential address with Pin Code:	
	Mobile Number (s):	
	Landline Number (s):	
	E-mail Address:	
A	Alternate E-mail Address:	
r	NOTES:	
_	a) The whole manuscript is required to be in ONE MS WORD FILE only (pdf. version is liable to be rejected with the covering letter, inside the manuscript.	out any consideration), which will start from
Ł	b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:	
	New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psy	chology/Law/Computer/IT/
	Engineering/Mathematics/other please specify)	

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT

Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.

MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.

There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.

AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email

ABSTRACT: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods,

The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.

The total size of the file containing the manuscript is required to be below 500 KB.

address should be in italic & 11-point Calibri Font. It must be centered underneath the title.

results & conclusion in a single para. Abbreviations must be mentioned in full.

- 5. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. MANUSCRIPT: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should follow the following sequence:

INTRODUCTION

REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESES

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

FINDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

SCOPE FOR FURTHER RESEARCH

ACKNOWLEDGMENTS

REFERENCES

APPENDIX/ANNEXURE

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. **FIGURES & TABLES**: These should be simple, crystal clear, centered, separately numbered &self explained, and **titles must be above the table/figure**. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 11. **EQUATIONS**: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES**: The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

 Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, KurukshetraUniversity, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITES

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

AN ANALYSIS ON MEASUREMENT OF LIQUIDITY PERFORMANCE OF INDIAN SCHEDULED COMMERCIAL BANKS

DR. SAMBHAV GARG
FACULTY
M. M. INSTITUTE OF MANAGEMENT
MAHARISHI MARKANDESHWAR UNIVERSITY
MULLANA

Email: jaisiyaramki@gmail.com Voice: +91-9996009890

PRIYA JINDAL

LECTURER

DEPARTMENT OF HUMANITIES & SOCIAL SCIENCES

M. M. INSTITUTE OF ENGINEERING

MAHARISHI MARKANDESHWAR UNIVERSITY

MULLANA

DR. BHAVET
FACULTY
M M INSTITUTE OF MANAGEMENT
MAHARISHI MARKANDESHWAR UNIVERSITY
MULLANA

Email: bhavetgarg@gmail.com Voice: +91-9896989571

ABSTRACT

The banks are institutions, which deal in money and have the power to create money. In fact, banking is a business, which is run on the confidence and trust. The confidence enjoyed by the banks enables them to mobilize the dormant funds of public and make them available for productive purpose. Commercial Banks play significant role in the economic development of a country by promoting mobilization of resources and allocating these resources in the form of loans and advances. The resources available with the financial institutions are to be carefully managed and distributed in order to maintain efficiency. Efficiency of funds management lies not only in the efficient mobilization of funds but also in the effective and optimum use of resources. The present study shows that Banking Sector Reforms have changed the face of Indian banking industry. The reforms have led to the increase in resource productivity, increasing level of deposits, credits and profitability. Banking institutions have a good share of the total resources to be kept as reserves and to improve their spread by efficiently managing the remaining resources. The problem becomes further complicated in the current environment of global economic reforms and the resultant cut-throat competition. Commercial banks are also not free from this global problem. The study then suggests that commercial banks should focus on mobilizing more deposits as this will improve their lending performance and should formulate realistic and comprehensive strategic and financial plans.

KEYWORDS

lending, deposits, investment, portfolio, liquidity, solvency.

INTRODUCTION

NEED OF THE BANKS

efore the establishment of banks, the financial activities were handled by money lenders and individuals. At that time the interest rates were very high. Again there was no security of public savings and no uniform pattern regarding loans. So as to solve these Problems the organized banking sector was nationalized. The organized banking sector works within the financial system to provide loans, accept deposits and provide other services to their customers. Thus, banks are intermediaries between those who have and those who have not. Banks are almost life reservoir into which saving of people flow and from which loans are given for productive purposes. Secondly, and more importantly banks create money by converting less liquid assets into liquid ones. Economic development has become the most important objective of developing nations. These days' banks occupy an important place as they provide finance to move the wheels of development. It is difficult to imagine, how economic system could function efficiently without the services of banks. The success of development depends mainly on the extent of mobilization of resources and credit deployment. Banking sector plays an important role in mobilization and allocation of resources in an economy. An efficient banking system collects savings and diverts them into productive channels for the attainment of desired phiertives.

Banking has become an important feature, which renders service to the people in financial matters, and its magnitude of action is extending day by day. A profitable and sound banking sector is at a better point to endure adverse upsets and adds performance in the financial system (Athana soglou 2008). Banks support capital accumulation through the institutionalization of saving and investment to foster economic growth.

OVERVIEW OF INDIAN COMMERCIAL BANKS

The Indian financial system consists of different types of financial institutions which are responsible for the development of the country's economy. Financial institutions can broadly be classified into two parts, Banking and Non-banking institutions. The Banking sector consists of Reserve Bank of India, Commercial Banks and Co-operative Banks, and Specialized Financial Institutions. Non- banking institutions, are not homogeneous, but made up of money lenders and indigenous bankers. The most active sector of the Indian money market is the commercial banking sector.

Commercial banks in India can be classified into three groups: Public sector, Private sector and Foreign banks. The majority of commercial banking in India is in the public sector with the State Bank of India and its associate's banks. After liberalization, several Private sector banks and foreign banks were allowed to open their business in the Indian financial system.

In terms of business, the public sector banks now have a dominant position. They account for more than 80 percent of the entire banking business in the country. Commercial banks are the most important medium for savings, capital mobilization and financial resource allocation. Consequently, these roles make them important in economic growth and development. In performing this role, it must be realized that banks have the potential, scope and prospects for mobilizing financial resources and allocating them to productive investments. Therefore, no matter the sources of the generation of income or the economic policies of the country, commercial banks would be interested in giving out loans and advances to their numerous customers bearing in mind which are the three principles guiding their operations, profitability, liquidity and solvency.

RELEVANCE OF THE STUDY

Funds management in Indian Banking Sector has received only limited attention. This has been brought out in the review of literature presented later in the study. The above problem invites greater attention today especially because of the growth of competitive banking and the liberalized economic policies which are likely to affect the working of Indian Banking Sector. The present study is an attempt to bring out the various facts in the working of commercial sectors in relation to funds management (deposits mobilization & credit deployment). One of the most unhealthy practices in India banking system is no efforts by the lending institutions to find out if the loan has been utilized correctly. Due to this reasons, there is great amount of unrecovered bank loan. Banks only depend upon the direction and guidelines issued by RBI.

REVIEW OF LITERATURE

As regards product type Goldstein et al (1999) identified two categories of savings products, namely Voluntary and Compulsory. Voluntary Savings come in two forms, Cash Deposits and Time Deposits. Cash deposits are the most commonly used savings products. They offer a great deal of flexibility to savers. A small sum is required to open an account; deposits are made according to clients' needs, while accounts are highly accessible and provide liquid deposit facilities. This kind of savings offers an opportunity for customers to place excess liquidity in a safe and secure place thus providing the capital for future investment or consumption expenditures. Institutions relying on savings to finance lending operations are concerned with attracting cash deposits while at the same time keeping transaction costs low. A time deposit on the other hand represents a large sum of savings for a fixed term and at a fixed interest rate. Time deposits are primarily utilized by middle income earners. Das, Abraham and Ramanathan, (2000) in their study concluded that much of the lost output of Indian Commercial banks during 1998 was the result of underutilization of resources. Shirai, Sayuri (2002) in her study analyzed the Indian banking sector reforms and consequences in detail. Chodechai (2004) while investigating factors that affect interest rates, degree of lending volume and collateral setting in the loan decision of banks, says: "Banks have to be careful with their pricing decisions as regards to lending as banks cannot charge loan rates that are too low because the revenue from the interest income will not be enough to cover the cost of deposits, general expenses and the loss of revenue from some borrowers that do not pay". Moreover, charging too high loan rates may also create an adverse selection situation and moral hazard problems for the borrowers. Reserve Bank of India (2008) in its "Report on Trend and Progress of Banking in India-2007-08" highlighted the policy developments and the operations of commercial banks in India. Dr. Mohi-ud-Din Sangmi and Dr. Tabassum Nair (2010) in their research study, analyzed through the CAMEL Approach, that both the Punjab National Bank and Jammu & Kashmir Bank have adopted prudent policies of financial management and both banks have shown significant performance as far as asset quality is concerned.

OBJECTIVES OF THE STUDY

- 1. To highlight operational efficiency for mobilization of deposits, advances, recovery and financial management during study period of Scheduled Commercial Banks in India.
- 2. To find out relationship among loan & advance, total investment and deposit.
- 3. To evaluate the liquidity, efficiency, risk management and profitability of Scheduled Commercial Banks in India.
- 4. To analyze the financial position of Scheduled Commercial Banks in terms of Loans & advances, deposit collection and investment procedure.
- 5. To suggest and evaluate management practices adopted for harnessing the mobilization and deployment of funds by Commercial Banks.

HYPOTHESIS OF THE STUDY

- H0: There is a linear relationship of mobilization of Demand deposits with the Time deposits.
- H1: There is no linear relationship of mobilization of Demand deposits with the Time deposits.
- HO: There is no significant difference in performance between Credit Deposit Ratio and the Investment Deposit Ratio.
- H1: There is significant difference in performance between Credit Deposit Ratio and the Investment Deposit Ratio.

RESEARCH METHODOLOGY

PERIOD OF STUDY

The post- reform period of seven years has been taken for measuring the liquidity performance of Scheduled commercial banking sector. The years selected for analysis are 2005-2011.

SAMPLE- SIZE

The study is related to Indian Scheduled commercial banking sector.

DATA COLLECTION

The study is primarily based on secondary data. A major part of the database has been drawn from the published secondary sources, primarily the reports of Indian Bankers Association (IBA) and the Reserve Bank of India (RBI). The data relating to deposit mobilization and credit deployment of Schedule commercial banks has been obtained from various sources like "Financial Analysis of Banks" brought by Indian Banker's Association, "Statistical Tables Relating to Banks of India". "Reserve Bank of India Monthly Bulletin", "Report on Currency and Finance" and other publications of Reserve Bank of India.

DATA ANALYSIS

The following accounting, statistical and diagrammatic techniques are used

(A) Statistical techniques- (1) Mean (x), (2) Standard deviation (3) Coefficient of variation

(B) Various statistical tools like 't' test and correlation have been done using through EXCEL and SPSS Software.

ANALYSIS AND DISCUSSION

1. DEPOSIT MOBILIZATION

In general terms money deposits in banks are known as bank deposits. Deposits are the most important source of funds for commercial banks. Collectively banks hold the largest resources through deposits. Banks are able to generate large deposits as they also provide for the settlement process and machinery for mutual claims. Deposit mobilization is the most important function of the Commercial banks. Deposits mobilization gets added attention in a developing country like India where resources mobilization acts as a prime mover of the development process. The success of the banking greatly lies on the deposit mobilization performance of the bank as the deposits are normally considered as a cost effective source of working fund. The commercial banks have emerged as one of the major financial intermediary in the country to mobilize the community's financial savings. Sustained efforts have been made by commercial banks to induce people to keep a part of their savings as bank deposits. Deposits mobilized by the banks are utilized for: (i) loans and advances, (ii) investments in government and other approved securities in fulfillment of the liquidity stipulations, and (iii) investment in commercial papers, shares, debentures, etc. up to a stipulated ceiling. There has been a substantial increase in the deposits of scheduled commercial banks during the post-nationalization period.

Mobilization of deposits for a bank is as essential as oxygen for human being. In the post liberalization scenario, the number of players in banking industry has increased considerably which developed competition in banking marketing. "The survival of the fittest" is completely applicable for the banks. To enhance profitability, banks take steps to minimize the interest paid expenditure and so banks are forced to mobilize low cost deposits. Deposit means a credit from an individual or a firm. The two main kinds of bank deposits are: (a) Demand Deposit - this may be withdrawn at any time (on demand) and (b) Time Deposit - this stipulates that when withdrawals should be made. Bank deposits represent the principal kind of money in circulation.

Time Deposit is a money deposit in a banking institution which cannot be withdrawn for a certain "term" or period of time. When the stipulated time period is over it can be withdrawn. Longer the period, the better the returns on the money. A certificate of deposit is a time –deposit product.

Demand Deposit is also known as sight deposit or "on call" which can be withdrawn at any time, without any notice or penalty.

In the present context bank's efficiency is measured based on the deposit mix and on the quantum of low cost deposits in the mix.

TABLE 1: AGGREGATE DEPOSITS OF SCHEDULED COMMERCIAL BANKS (Rs. crore)

Years	Demand deposits	% to Total Deposits	Time Deposits	% to Total Deposits	Aggregate Deposits
2005	248028	15	1452171	85	1700198
2003	240020	13	1432171	65	(100%)
2006	364640	17	1744409	83	2109049 (100%)
2007	429731	29731 16 2		84	2611934 (100%)
2008	524310	16	2672630	84	3196940 (100%)
2009	523085	14	3311025	86	3834110 (100%)
2010	645610	14	3847216	86	4492826 (100%)
2011	641705	12	4566264	88	5207969 (100%)
Mean	482444		2825102		3307575
Standard Dev.	145487		1140332		1278660
C.V (%)	30.16		40.36		38.66

Source: Database from Reserve Bank of India, 2011

AGGREGATE DEPOSITS OF SCHEDULED COMMERCIAL BANKS: Deposits are the basic raw materials for the bank. Deposits help the banks to channelize credit for productive investment in the economy. The higher the deposit mobilization is the larger the scope for deployment of funds in the economy. Deposits play a key role in commercial banking activities because the lending power of a bank and the size of its operations are determined by only the quantum of deposits. Aggregate deposits, including the demand and time deposits, are furnished in Table-1.It showed that the aggregate deposits mobilized by the Scheduled Commercial Banks has significantly gone up from Rs. 1,70,0198 crores to Rs. 5,20,7969 crores between 2005 to 2011. Demand deposits have been increasing year after year from Rs. 248028 crores in the year 2005 to Rs.641705 crores in the year 2011. The year 2009 shows a decline in trend. Compared to the demand deposits with mobilization of time deposits has been constantly rising from Rs.1452171 crores in 2005 to Rs.4566264 crores in 2011.

HYPOTHESIS TESTING

In order to test whether the mobilization of demand deposits by the scheduled commercial banks has a linear relationship with the time deposits mobilized by the banks, the **correlation tool** has been used.

TABLE - 1 (a): TEST RESULT OF CORRELATION

	Paired Samples Statistics							
		Mean	Ν	Std. Deviation	Std. Error Mean			
Pair 1	DDs	4.8244E5	7	1.45487E5	54988.95265			
	TDs	2.8251E6	7	1.14033E6	4.31005E5			

Ī	Paired Samples Correlations							
Γ			Ν	Correlation	Sig.			
F	Pair 1	DDs & TDs	7	.945	.001			

The mobilization of demand deposits and the time deposits of the Indian Scheduled Commercial Banks have a very strong positive correlation. The linear correlation co-efficient is 0.945 which is very close to +1.This means that as the demand deposits increases the time deposits are also increasing.

2. CREDIT DEPLOYMENT

Credit means the ability to buy or borrow in consideration of a promise to pay within a specified time period following delivery. Bank credit means the loans (advances) made by banks to customers. Credit deployment is the major force through which banks helps in the transformation of saving into capital. This is considered to be the single most important causal factor in the process of economic development. Prior to the nationalization of banks in 1969, the flow of Commercial Bank credit took place mainly in favour of trade, commerce and industry to meet their short –term needs. It generally led to regional imbalances and creation of business and industrial monopolies. The nationalization of Commercial banks has brought about a definite shift in the credit policy of these banks. Thus, the agriculture, small scale industries and other small borrowers, which were rarely provided credit before the nationalization, are now the very segments of the economy specially meant to be catered to and covered under the priority sector programme. These earlier- neglected sectors have now become the focal point of credit deployment by the commercial banks.

A Commercial bank provides credit to the public directly or indirectly. Lending is done on the basis of the funds raised by accepting deposits from public. So, on the one hand banks accept deposits from people, they lend from that very funds on the other hand. Lending is imperative to earn revenue. A major portion of the bank deposits gets blocked in cash reserves and liquid assets to meet CRR and SLR requirements. The residual or deployable funds have to be lent very carefully so that not only can the bank meet establishment expenses and interest obligations comfortably but also earn reasonable returns on funds. The very important question for any banker is that, why a customer is in need for loan. If borrower misused the loan granted by the bank, he can never repay. Therefore, in order to avoid this situation each and every bank should demand all the essential detailed information about the scheme of the project or activities should be examined before lending.

"A bank should never lay all its eggs in the same baskets." This saying is very important to the bank and it should be always careful not to grant loan in only one sector. To minimize risk, a bank must diversify its investment in different sectors. Diversification of loan helps to sustain loss according to the law of average; if the security of a company depreciates then there may be an appreciation in the securities of other companies, in this way, the loss can be recovered. Unless

loans are used for the borrowing purposes it will prove to be dangerous both for the bank and the borrower. Wrong use of credit facilities destroys its user, so, there is a need for providing not only a package of financial services but also professional guidance is must.

TABLE 2: CREDIT OF SCHEDULED COMMERCIAL BANKS (Rs.crore)

Years	Amount	% of increase over previous year
2005	1100428	
2006	1507077	37
2007	1931190	28
2008	2361913	22
2009	2775549	18
2010	3496720	26
2011	4298740	30

Source: Database from Reserve Bank of India, 2011

CREDITS DEPLOYED BY SCHEDULED COMMERCIAL BANKS -Banks accept deposits to lend the same at a higher rate of interest. Commercial Banks are the dealers of money and suppliers of credit. They are the active participants in the process of deposit mobilization and credit creation.

The year-wise credits supplied by these banks are furnished in Table-2. The data in table-2 shows that the Indian Scheduled Commercial Banks have been successful in performing the credit function. The credits which were Rs.1100428 crores in 2005 have gone up to Rs. 4298740 crores in 2011. It is an encouraging sign that a higher percentage of increase has been recorded in 2011 than 2005.

3. INVESTMENT

Investment can be defined as sacrifice of present consumption with expectation of return in future. Investment takes place at present but return can be expected in future but return is uncertain too. Uncertainty is measured by risk as there is always involvement of risk in investment. Investment usually involves putting money into a bet, which is not necessarily marketable in order to enjoy a series of return the investment is expected to yield. On the other hand speculation is usually shorter than phenomena. Speculators tend to buy assets expecting of a profit that can be earned from subsequent price change & sale. Investments are usually made expecting a certain stream of income, which has existed, will not change in the future. "Investment is made in assets. Assets in all are of two types' real assets (land, building, factures etc.) and financial assets (stock, bond, etc.). These two investments are not competitive but complementary. Highly developed financial institutions greatly facilitate real investment. "Investment is nothing but deploying our saving in manner that ensures safety of our money & provides a sustained return to supplement our regular income" (Delhi Stock exchange 2002).

TABLE 3: INVESTMENTS OF SCHEDULED COMMERCIAL BANKS (Rs. Crore)

Years	Amount	% of increase over previous year
2005	739154	
2006	717454	-3
2007	791516	10
2008	971714	23
2009	1166410	20
2010	1729006	48
2011	1916053	11

Source: Database from Reserve Bank of India, 2011

INVESTMENTS MADE BY SCHEDULED COMMERCIAL BANKS- Investment as a window of deployment of funds was given more emphasis than lending. The yearwise investments made by the banks are presented in Table-3.

In table-3, it's shown that Indian Scheduled Commercial Banks have been quite successful as far as investment is concerned. During the period under reference, the banks have been able to mark a rising trend in investment from Rs. 739154 crores in the year 2005 to Rs. 1916053 crores in 2011. Although it declined in 2006, it but picked up in the subsequent years. A higher percentage of increase has been recorded in the years 2011.

4 (A) CREDIT DEPOSIT RATIOS (CDR)

The CDR is nothing but the quantum flow of advances to the deposits mobilized by banks in terms of percentage. This ratio explains about the bank's credit deployment and mobilization capacity. Banks are required to maintain a CDR of at least 60 per cent particularly in rural and semi-urban branches so as to ensure that the financial resources mobilized from rural pockets are fruitfully utilized without diverting the same to urban and metropolitan centers.

Commercial banks act as the backbone of economic growth and prosperity by acting as a catalyst in the process of development. They inculcate the habit of saving and mobilize funds from numerous small households and business firms spread over a wide geographical area. The funds so mobilized are used for productive purposes in agriculture, industry and trade.

The target of our banking system should be the integration of technology to provide a hassle free banking experience and to meet the challenges created by various internal and external factors. The Banks are the main participants in the financial system in India. The Banking sector offers several facilities and opportunities to their customers. All the banks not only provide safety to our money and valuables but also provide credit, loans and various services in addition to above .They keep on doing their primary job of accepting deposits and lending funds. The credit / deposit ratio (CD ratio) is a major tool to examine the liquidity of a bank. CD ratio measures the ratio of fund that a bank has utilized in credit out of the deposit total collected. More the CD ratio more the effectiveness of the bank to utilize the fund it collected.

The CD ratio is derived by the following formula: Total Credit/Total deposit collected×100

This ratio measures the extent to which the banks are successful to mobilize their total deposit on loan and advances. Loan and advances are outside asset which yield profit to the bank. Increment of loan and advances is the main target of all Commercial Banks. So higher the ratio better is the mobilization of the funds.

4 (B) INVESTMENT DEPOSITS RATIO (IDR)

Investment policy is the proper management of any fund or wealth to maximize value or to obtain this high or favorable return with low risk considering the protection of Invest forms inflation and other possible dangers. Banks disburse their money as investment in trade business and industry. Due to huge competition, investments are comparatively losses. Therefore, Banks should follow the principle of investment for profit. An investment policy should ensure maximum profit and minimum risk. Investment policy determines the investor's objective and the amount of its investable wealth because there is possible relation between risk and return for sensible investment strategies. The banks also offer investment and insurance products. Investment / Deposit Ratio help to know how the banks mobilize their deposits for the investment in the various securities. A high ratio indicates the success in mobilizing the funds in securities.

The ID ratio is derived by the following formula: Total Investment/Total deposit collected×100

TABLE 4: C-D AND I-D RATIOS OF SCHEDULED COMMERCIAL BANKS

Years	Credit Deposit Ratio (%)	Investment Deposit Ratio (%)
2005	62.6	47.3
2006	70.1	40.0
2007	73.5	35.3
2008 74.6		35.5
2009	73.8	35.7
2010	73.7	36.4
2011	76.5	34.1
Mean	72.11	37.76
Standard deviation	4.61	4.6
C.V (%)	6.39	12.18

Source: Database from Reserve Bank of India, 2011

CREDIT-DEPOSIT RATIO AND INVESTMENT DEPOSIT RATIO: Commercial banks enjoy a special privilege of credit creation by multiple expansions of deposits. Bank credit implies loans and advances. The Credit Deposit Ratio of the bank indicates the creation of credit out of the deposit .Investment-Deposit Ratio is calculated by investments made by banks, divided by the aggregate deposits of the banks. Investments of Scheduled Commercial Banks in India include only investments in government securities and other approved securities. The year-wise Credit –Deposit Ratio and Investment-Deposit Ratios are given in Table-4.

Table-4 reveals that the Credit Deposit Ratio of Scheduled Commercial Banks has been rising from 62.6% in the year 2005 to 76.5% in 2011.

A further analysis of the table 4 reveals that the Investment-Deposit Ratios of Scheduled Commercial Banks has been constantly decreasing from 47.3% in 2005 to 34.1% in 2011. From the year 2006, this ratio shows a declining trend as more credits were deployed by the banks.

The test results are given in Table-4(a).

Table- 4(a) provides the result that there is strong evidence that ('t' is > 2.306004), HO is rejected. Hence, there is a difference in performance between the Credit Deposit Ratio and the Investment Deposit Ratio of Scheduled Commercial banks.

HYPOTHESIS TESTING

A sample 't' test was performed to determine whether the C-D Ratio of the Scheduled Commercial Banks significantly differs from the I-D Ratio of the Scheduled Commercial Banks in India.

TABLE 4 (a): PAIRED SAMPLES STATISTICS

			Mean	N	Std. Deviation	Std. Error Mean
Pai	ir 1	CDR	72.1143	7	4.60559	1.74075
		IDR	37.7571	7	4.59487	1.73670

Table 4(b) (sig 2tailed) value is less than 0.05 (95% level of significance), hence H0 is rejected it means that there is a significant difference in performance between Credit –Deposits Ratio and Investment –Deposits Ratio of Scheduled Commercial Banks.

TABLE 4 (b): PAIRED SAMPLES TEST

		Paired Diffe	Paired Differences						
		Mean	Std. Deviation	Std. Error Mean	95% Confidence Inte	rval of the Difference			
					Lower	Upper			
Pair 1	CDR IDR	3.43571E1	9.18257	3.47068	25.86469	42.84960	9.899	6	.000

5. DEPOSITS AND CREDITS OF SCHEDULED COMMERCIAL BANKS PER BRANCH

Banks accept deposits to lend the same at a higher rate of interest. Deposits and credits are just like inflow and outflow of funds of the banks. Banks deploy funds by way of providing credits to needy people. Credits (loans and advances) are the largest income-earning asset of the bank and the most profitable and high risk associated item on the asset side of the bank balance sheet. The sound financial position of a bank is the guarantee not only to its depositors but equally important for the whole economy of the nation.

TABLE 5: DEPOSITS AND CREDITS OF SCHEDULED COMMERCIAL BANKS PER BRANCH (Rs. lakh)

V	Danasita of CCDs Dan Danash	Condition of CCD - Don Don of
Years	Deposits of SCBs Per Branch	Credits of SCBs Per Branch
2005	2574	1700
2006	3047	2209
2007	3675	2757
2008	4344	3222
2009	4980	3615
2010	5479	3983
2011	6090	4575
Mean	4313	3152
Standard deviation	1291	1007
C.V (%)	29.9	32

Source: Database from Reserve Bank of India, 2011

Table-5 exhibits the deposits and credits of the banks per Branch. The analysis of table 5 reveals that Scheduled Commercial Banks have been successful so far as deposit is concerned. During the period under reference, these banks have been able to mark a rising trend in deposits and Credits, with Rs. 2574 crores, and Rs.1700 crores respectively in the year 2005 to Rs.6090 crores, and Rs.3152 crores in 2011.

Since the co-efficient of variation of deposits of Scheduled Commercial Banks per Branch is less than the co-efficient of variation of credits of banks per Branch, deposits of Scheduled Commercial Banks per Branch are more consistent.

SUGGESTIONS

Banks must continue to pay adequate attention to deposits and credits as they constitute the core of banking activity and a substantial portion of income
and expenditure is associated with them. So far as deposits are concerned, it is a safe area of business expect for few stray instances of operational risks
like human errors, frauds and forgeries. Credit is the real activity that should be managed to generate profits by keeping three cardinal principles of
investment in mind "Liquidity, Solvency and Profitability".

- Commercial banks should develop credit procedures, policies and analytical capabilities and these efforts should be expanded into full credit management including origination, approval, monitoring and problem management tailored to the needs of each bank.
- Commercial banks should strategize on the ways to attract and retain more deposits so as to further improve on their lending performance.
- There should be closer consultation and cooperation between commercial banks and the regulatory authorities so that the effect of regulatory measure on commercial banks can be taken into account at the stage of policy formulation.
- The cost associated with lending to priority sectors as a national goal, should be borne by the society as a whole through the government budget instead of burdening the commercial banks with such cost. This is necessary because the commercial banks cannot afford to overprice or under price their loans for efficient lending performance.
- Commercial banks should ensure good planning which encompasses budgeting, reviews and incentives. They should formulate critical, realistic and
 comprehensive strategic and financial plans. This will help them be better positioned to enjoy the positive effects in a volatile environment of the
 economy.
- It is essential for commercial banks to build system and skills in liquidity management, assets and liability management and foreign exchange management. Banks should try as much as possible to strike a balance in their loan pricing decisions. This will help them to be able to cover cost associated with lending and at the same time, maintain good banking relationship with their borrowers.

CONCLUSION

Banking is the back-bone of modern economy. Our economy is so much dependent upon the banking system that any cessation of banking activity even for a day would completely paralyze the economic life of the nation. The operation of the banks records the pulse of the economy as repositories of people's savings and purveyors of credit, especially as the success of economic development depends on the mobilization of resources and their investment in an appropriate manner. Lending which may be on short, medium or long-term basis is one of the services that commercial banks do render to their customers. The size and composition of their transaction reflect the economic happenings in the economy. The country's economic progress is judged and determined by the progress and development of its banking system. In other words, banks do grant loans and advances to individuals, business organizations as well as government in order to enable them embark on investment and developmental activities as a mean of aiding their growth in particular or contributing toward the economic development of a country in general. However, commercial bank's decisions to lend out loans are influenced by lots of factors such as the prevailing interest rate, the volume of deposits, the level of their domestic and foreign investment, bank's liquidity ratio, prestige and public recognition.

Savings mobilization as a part of full financial intermediation is much more complex than administering a credit-only program, requiring special attention to developing appropriate management capacity. In addition to special technical knowledge in liquidity and risk management, staff needs to display competence in interacting with their clients to overcome social barriers and to establish confidence in the institution as a prerequisite for successful savings mobilization. The complexity of deposit taking also requires effective incentive and bonus systems to stimulate staff performance.

In developing countries, the rates of savings are quite low and existing institutions are partially successful in mobilizing such savings. Investment is an essence of the national economy. Banking system is the integral part of investment system in productive sector. It involves the sacrifice of current rupees for future rupees. It is concerned with the allocation of present fund for later reward, which is uncertain. When people deposit money in a saving account in bank for example; the bank must invest the money in new factories and equipments to increase their production.

REFERENCES

- 1. Athanasoglou PP, Brissimis SN, Delis MD (2008). Bank-specific, industry-specific and macroeconomic determinants of bank profitability. Int. Finan. Mark. Inst. Money, 18: 121-136.
- 2. Chodechai, S. (2004), Determinants of Bank Lending in Thailand: An Empirical Examination for the years 1992 1996, Unpublished Thesis.
- 3. Das, Abhiman. (2002). Risk and Productivity Change of Public Sector Banks. Economic and Political Weekly, February 2.
- 4. McKinnon RI (1973). Money and capital in economic development. Washington, DC: The Brookings Institution.
- 5. Professor Dilip Khankhoje and Dr. Milind Sathye. (2008). Efficiency of Rural Banks: The Case of India. International Business Research-CCSE, Vol-1, and No.2.
- 6. Rangarajan, C. (1995). "Inaugural address at the 18th Bank Economists' Conference', Reserve Bank of India Bulletin, December, XLIX (12), Reserve bank of India, Mumbai.
- 7. Reserve Bank of India. (2008). Report on Trend and Progress of Banking in India- 2007-08. December
- 8. Tyagarajan, M. (1975). Expansion of Commercial Banking- An Assessment. Economic and Political Weekly, 10, 1819-1824.



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Computer Application and Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mail infoijrcm@gmail.com for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.







