

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Open J-Gage, India (link of the same is duly available at Inflibret of University Grants Commission (U.G.O.), Index Copernicus Publishers Panel, Polandwith IC Value of 5.09 & number of libraries all around the world. Circulated all over the world & Google has verified that scholars of more than 2592 Cities in 161 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

ii

## **CONTENTS**

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	THE EFFECT OF LEADERSHIP STYLES ON THE FUNCTIONAL PERFORMANCE OF EMPLOYEES IN PUBLIC INSTITUTIONS (AFIELD STUDY/ IRBID	1
	GOVERNORATE)	
	AHMAD SALEH AL-HAZAYMEH	
2.	EFFICIENCY OF INDIAN STOCK MARKET: EVIDENCES BASED ON STOCK SPLITS	12
	SULTAN SINGH & KUMARI SAPNA	
3.	DEALING WITH PROBLEMS AND CHALLENGES OF E-GOVERNANCE IN BANGLADESH	22
	KHANDAKER DAHIRUL ISLAM & MOHAMMAD NAZIMUL HOQUE	
4.	A STUDY OF THE IMPACT OF URBANIZATION ON AGRICULTURE CROPPING PATTERN	26
	DR. UMA. H. R & MADHU. G. R	
5.	LANDSCAPING DISABILITY EDUCATION IN INDIA: A STUDY OF NORTH INDIAN CITY	30
-	DR. PRATAP THAKUR, DR. SHAVETA MENON & DR. J. S. SAINI	
6.	ORGANIZATIONAL ROLE STRESS AND JOB SATISFACTION IN BANK OFFICERS: A STUDY	34
•.	DR. D. V. RAMANA MURTHY & MAZHARUNNISA	
7.	FINANCIAL PERFORMANCE ANALYSIS OF BHARAT PETROLEUM CORPORATION LIMITED	39
	DR. V. K. GUPTA, DR. ANIL KUMAR GOYAL & PAWAN KUMAR	
8.	ACTIVE LEARNING THROUGH THE INTEGRATION OF 3D VIRTUAL ENVIRONMENT	45
0.	I.MUTHUCHAMY & K.THIYAGU	
9.	A THEORETICAL REVIEW OF LITERATURE ON JOB SATISFACTION	48
5.	DR. KALPANA KONERU & HYMAVATHI CHUNDURI	40
10.	A STUDY ON FACTORS THAT INFLUENCE CUSTOMERS TO ADOPT INTERNET BANKING SERVICES	54
10.	A. MEHARAJ BANU & DR. N. SHAIK MOHAMED	54
11.	NEED OF FINANCIAL INCLUSION FOR INCLUSIVE GROWTH	59
11.	AJAY SIDANA & NEERU SIDANA	23
10	CEMENT INDUSTRY: SCOPE FOR DIFFERENTIATION	62
12.	ANIL KUMAR PILLAI & DR. SHANTHI VENKATESH	62
10	WHAT THE INDIAN MUSLIMS THINK ABOUT ISLAMIC FINANCE: AN EMPIRICAL STUDY	~~~
13.		68
	NISSAR AHMAD YATOO & DR. S.SUDALAIMUTHU	
14.	STRUCTURAL CHANGE IN EASTERN STATES OF INDIA	70
	TINA SINGH	
15.	INNOVATION AND ENTREPRENEURSHIP IN KNOWLEDGE BASED ECONOMY	74
	DR. VIDHU GAUR	
<b>16</b> .	A STUDY ON SAVING AND INVESTMENT METHODS OF SCHOOL TEACHERS IN BIDAR TALUKA, KARNATAKA	78
	SANGASHETTY SHETKAR	
17.	USE OF INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) PRODUCTS AND SERVICES IN UNIVERSITY LIBRARIES OF TIRUPATI (A.P.): AN	83
	ANALYTICAL STUDY	
	Dr. D. KONAPPA	
18.	EMOTIONAL INTELLIGENCE AND THINKING STYLE IN ORGANIZATIONS: A COMPARATIVE ANALYSIS	88
	DR. SOUMYA MISHRA	
<b>19</b> .	ENTERING INTO INDIAN RETAIL SECTOR	97
	PARAMJEET KAUR	
20.	MEASURING FINANCIAL STRENGTH OF A TEXTILE COMPANY BY 'Z' SCORE MODEL: A CASE STUDY	102
	A.S.MANJULAKSHMI	
21.	ANALYSIS OF RECRUITMENT AND SELECTION PROCESS AT SBI LIFE INSURANCE COMPANY LIMITED	108
	P SWETHA	
22.	STRUCTURAL CHANGE IN WESTERN STATES OF INDIA	
22.	TINA SINGH	113
		113
22		
23.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY	113
23.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS	
	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE	11
	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM	11
24.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL	11
24.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE	11
24.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER	11
24. 25.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE	11 12 12
24. 25.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER	11 12 12
24. 25.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER	11 12 12
24. 25. 26.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS	11 12 12 13
24. 25. 26.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE	11 12 12 13
24. 25. 26. 27.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH	111 122 132 14
24. 25. 26. 27.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM	111 122 132 14
24. 25. 26. 27.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP:	111 122 132 14
24. 25. 26. 27. 28.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH	11 12 12 13 14 15
24. 25. 26. 27. 28.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH RAKIB AHMED & TANUZA NATH ANALYSIS OF THE EFFECTS OF MICRO CREDIT ON RURAL HOUSEHOLD INCOME: EVIDENCE FROM RURAL MICROFINANCE PARTICIPANTS IN	111 122 132 14
24. 25. 26.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH RAKIB AHMED & TANUZA NATH ANALYSIS OF THE EFFECTS OF MICRO CREDIT ON RURAL HOUSEHOLD INCOME: EVIDENCE FROM RURAL MICROFINANCE PARTICIPANTS IN EASTERN TIGRAY, ETHIOPIA	111 122 132 133
24. 25. 26. 27. 28. 29.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH RAKIB AHMED & TANUZA NATH ANALYSIS OF THE EFFECTS OF MICRO CREDIT ON RURAL HOUSEHOLD INCOME: EVIDENCE FROM RURAL MICROFINANCE PARTICIPANTS IN EASTERN TIGRAY, ETHIOPIA HAFTOM BAYRAY, KAHSAY	117 129 129 139 147 154
24. 25. 26. 27. 28.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH RAKIB AHMED & TANUZA NATH ANALYSIS OF THE EFFECTS OF MICRO CREDIT ON RURAL HOUSEHOLD INCOME: EVIDENCE FROM RURAL MICROFINANCE PARTICIPANTS IN EASTERN TIGRAY, ETHIOPIA HAFTOM BAYRAY, KAHSAY SICKNESS IN MICRO, SMALL AND MEDIUM ENTERPRISES IN INDIA: AN OVERVIEW	11 12 12 13 13 14 15
24. 25. 26. 27. 28. 29.	PSYCHOLOGICAL WELL-BEING OF NIGERIAN NON-ACADEMIC STAFF AS A CONSEQUENCE OF ATTITUDES TOWARD SAVINGS, MONETARY INVESTMENT AND COOPERATIVE LOANS ARAMIDE, OLUFEMI KUNLE, OMISORE, OLUFUNMILAYO OLASUNBO & ADERIBIGBE, JOHN KOLAWOLE AN OVERVIEW ON THE EXPORTS-IMPORTS TREND IN CROSS-BORDER TRADE THROUGH NATHULA PASS, SIKKIM SANJAYA KUMAR SUBBA & PRAVEEN RIZAL BENEFITS ASSOCIATED WITH BRAND LOYALTY IN THE PURCHASE OF SILK SAREES AMONG WOMEN CUSTOMERS IN THE CITY OF BANGALORE SHEETHAL JOSE & LAKSHMI SHANKAR IYER EFFECT OF PSYCHOSOCIAL FACTORS ON CAREER AND JOB SATISFACTIONS AMONG ADMINISTRATIVE STAFF OF NIGERIAN HIGHER INSTITUTIONS' HOSPITALS ARAMIDE, OLUFEMI KUNLE, ALIMI, TALAYO JAMIU & ADERIBIGBE, JOHN KOLAWOLE STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH MOHAMMAD OMAR FARUK & ROKSHANA ALAM AN EMPIRICAL STUDY ON ATTITUDE AND KNOWLEDGE OF UNIVERSITY STUDENTS TOWARDS ENTREPRENEURS AND ENTREPRENEURSHIP: PERSPECTIVE OF BANGLADESH RAKIB AHMED & TANUZA NATH ANALYSIS OF THE EFFECTS OF MICRO CREDIT ON RURAL HOUSEHOLD INCOME: EVIDENCE FROM RURAL MICROFINANCE PARTICIPANTS IN EASTERN TIGRAY, ETHIOPIA HAFTOM BAYRAY, KAHSAY	111 122 132 133

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

## CHIEF PATRON

PROF. K. K. AGGARWAL

Chairman, Malaviya National Institute of Technology, Jaipur (An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India) Chancellor, K. R. Mangalam University, Gurgaon Chancellor, Lingaya's University, Faridabad Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar



LATE SH. RAM BHAJAN AGGARWAL Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani



DR. SAMBHAV GARG Faculty, Shree Ram Institute of Business & Management, Urjani

# <u>ADVISORS</u>

DR. PRIYA RANJAN TRIVEDI Chancellor, The Global Open University, Nagaland PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. S. L. MAHANDRU Principal (Retd.), MaharajaAgrasenCollege, Jagadhri

## EDITOR

PROF. R. K. SHARMA Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

# EDITORIAL ADVISORY BOARD

DR. RAJESH MODI Faculty, YanbuIndustrialCollege, Kingdom of Saudi Arabia PROF. PARVEEN KUMAR Director, M.C.A., Meerut Institute of Engineering & Technology, Meerut, U. P. PROF. H. R. SHARMA Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G. PROF. MANOHAR LAL Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

irector & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delh PROF. ANIL K. SAINI

Chairperson (CRC), GuruGobindSinghl. P. University, Delhi

**PROF. R. K. CHOUDHARY** Director, Asia Pacific Institute of Information Technology, Panipat

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

http://ijrcm.org.in/

## **DR. ASHWANI KUSH**

Head, Computer Science, UniversityCollege, KurukshetraUniversity, Kurukshetra

## DR. BHARAT BHUSHAN

Head, Department of Computer Science & Applications, GuruNanakKhalsaCollege, Yamunanagar

## **DR. VIJAYPAL SINGH DHAKA**

Dean (Academics), Rajasthan Institute of Engineering & Technology, Jaipur

## **DR. SAMBHAVNA**

Faculty, I.I.T.M., Delhi

**DR. MOHINDER CHAND** 

Associate Professor, KurukshetraUniversity, Kurukshetra

## **DR. MOHENDER KUMAR GUPTA**

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

## DR. SAMBHAV GARG

Faculty, Shree Ram Institute of Business & Management, Urjani

## **DR. SHIVAKUMAR DEENE**

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

**DR. BHAVET** 

Faculty, Shree Ram Institute of Business & Management, Urjani

## <u>ASSOCIATE EDITORS</u>

PROF. ABHAY BANSAL Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida PROF. NAWAB ALI KHAN Department of Commerce, AligarhMuslimUniversity, Aligarh, U.P. ASHISH CHOPRA Sr. Lecturer, Doon Valley Institute of Engineering & Technology, Karnal

# TECHNICAL ADVISOR

**AMITA** Faculty, Government M. S., Mohali

## FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula NEENA Investment Consultant, Chambaghat, Solan, Himachal Pradesh

## LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA Advocate & Consultant, District Courts, Yamunanagar at Jagadhri



SURENDER KUMAR POONIA

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

## CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics: Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. **infoircm@gmail.com** or online by clicking the link **online submission** as given on our website (**FOR ONLINE SUBMISSION**, **CLICK HERE**).

## **GUIDELINES FOR SUBMISSION OF MANUSCRIPT**

#### 1. COVERING LETTER FOR SUBMISSION:

DATED: \_\_\_\_\_

THE EDITOR

#### Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)

#### DEAR SIR/MADAM

Please find my submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of manuscript entitled '\_\_\_\_\_\_ virgent control of the submission of the submission

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of the journal & you are free to publish our contribution in any of your journals.

#### NAME OF CORRESPONDING AUTHOR:

Designation: Affiliation with full address, contact numbers & Pin Code: Residential address with Pin Code: Mobile Number (s): Landline Number (s): E-mail Address: Alternate E-mail Address:

#### NOTES:

- a) The whole manuscript is required to be in **ONE MS WORD FILE** only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail: New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/ Engineering/Mathematics/other, please specify)
- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
   d) The total size of the file containing the manuscript is required to be below 500 KB.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- 2. MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 4. **ABSTRACT**: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

- 5. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should follow the following sequence:

INTRODUCTION

**REVIEW OF LITERATURE** 

**NEED/IMPORTANCE OF THE STUDY** 

STATEMENT OF THE PROBLEM

**OBJECTIVES** 

**HYPOTHESES** 

**RESEARCH METHODOLOGY** 

**RESULTS & DISCUSSION** 

FINDINGS

**RECOMMENDATIONS/SUGGESTIONS** 

CONCLUSIONS

SCOPE FOR FURTHER RESEARCH

ACKNOWLEDGMENTS

REFERENCES

#### APPENDIX/ANNEXURE

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. FIGURES & TABLES: These should be simple, crystal clear, centered, separately numbered &self explained, and titles must be above the table/figure. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 11. EQUATIONS: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES**: The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

## BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

### CONTRIBUTIONS TO BOOKS

 Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

#### JOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

### CONFERENCE PAPERS

 Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

#### UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, KurukshetraUniversity, Kurukshetra.

## ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

## WEBSITES

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

## **INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT**

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

### http://ijrcm.org.in/

## STATUS, PROBLEMS AND PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH

## MOHAMMAD OMAR FARUK LECTURER EASTERN UNIVERSITY DHAKA

## ROKSHANA ALAM EXECUTIVE PRESIDENCY UNIVERSITY DHAKA

## ABSTRACT

The remittance is the largest external sources of fund for the developing countries to get access to the foreign currency. The main purpose of this report is to show the trend of foreign remittance growth and to identify the problems & the prospect of remittance inflow in Bangladesh. The report shows the size and growth of remittance inflow to Bangladesh for the last few years, which also shows the country wise trend of the remittance inflow to Bangladesh. The analysis found that the flow of the unskilled migration is higher migration of skilled and professionals from Bangladesh, among the unskilled workers most of them goes to Middle East. According to the data most of the remittance of Bangladesh comes form Saudi Arabia, UAE, UK, Kiewit, USA and Malaysia. The report shows some of the problems of the remittance inflow like strict rules and regulations, hundi, illegal way of sending remittance, lack of exchange house in abroad, migrations more unskilled workers, depending on outside financial environment, and also proposes some solutions for those problems.

### **KEYWORDS**

Remittance in Bangladesh, Problems and Prospects of Remittance, Remittance Growth.

JEL CODE F24

### INTRODUCTION

he remittance is one of the common ways that a country gets access to the currency of other countries. The migrant workers help their local country by sending remittance in many ways like to get foreign currency, to improve the foreign currency reserve, to strengthening the local currency and to improve the balance of payment (Bruyn et al., 2005). The remittance has a large contribution on the GDP of a country such as the remittance inflow of Bangladesh is 10.54% of the GDP of 2010. According to the official statistics between 1976 and 2009 the total number of Bangladeshis working abroad stands at about 6.7 million (Khawaja, 2010).

Remittance is important to stabilize the macro and microeconomic factors of a country. The remittance flow of a country helps to improve the economic growth, to upper standard of living, to increase expense on education and health, to generate the employment, to reduce the foreign currency rate, to improve the GDP and to improve the major economic condition (Bahar et al., 2006). Remittance inflow in Bangladesh is gradually increasing day by day so that Bangladesh is able to take high amount of foreign remittance reserve because of increasing rate of remittance inflow. The reasons behind the enrichment of the remittance inflow in Bangladesh are strong monitoring system of Bangladesh bank, quicker and reliable delivery system of banks due to having competitiveness among them, a lucrative foreign exchange rate and increasing in migration day by day. It takes maximum 24-72 hours for a bank to reach the remittance anywhere of the country, nowadays it takes few hours to receive the remittance by the recipient throw latest technology like internet and mobile.

The main objective of this report is to find out the prospects of remittance inflow to Bangladesh. Besides this, the report also shows the status of the remittance inflow for the last ten years (from 2001to 2010) in Bangladesh and the flow of the manpower recruitment from Bangladesh based on level of skills and experiences is shown. Hence the decision is shown to recruit more skilled and professional in the foreign country, though it has negative impact on the exporting the knowledge to the foreign country but to increase the remittance earning it can be a feasible way.

### LITERATURE REVIEW

Remittances are a more constant source of income to developing countries than other private flows and foreign direct investment, and decisions by migrants to submit a share of their income to their country of origin are affected less by international financial and market crises than by the decisions of private investors and speculators (Gammeltoft 2002).

Looking solely at developing countries, Kapur (2004) plots net and gross remittances against other private and public capital flows. His study shows that while other capital flows (such as FDI) exhibit notable fluctuations over time, remittances were the most stable capital flow during the period 1990-2001.

Ratha (2003) has rightly insisted that migrant remittances are "an important and stable source of external development finance," and whose potential for stimulating economic growth has been largely neglected by those who explore such issues from the top down. By contrast, millions of migrant workers working from the bottom up, who have for many years been sending billions of dollars of investment funds back to their home villages have not been so negligent.

Apart from increasing disposable incomes and thus creating a spillover effect by raising the effective demand for local goods and services, invested remittances play a central role in developing local capital markets and productive infrastructure (Ballard 2002; Keely and Tran 1989).

Law and practice in Bangladesh strictly prohibit sending remittances through informal channels, such as *hundi*. Despite this prohibition, remittances received through banking channels, the only ones recorded in Bangladesh, are estimated to be no more than 46 percent of total remittances (Siddiqui and Abrar 2003).

The World Bank's report (GEP 2006) identifies remittance cost, attitude of host countries towards migrants' financial matters, employment opportunities in the host countries, cost of living in the host and home countries, government policies in host and home countries as crucial factors affecting remittances. In the home countries, such policy variables include tax exemption for remittance income, easing recipients' access to financial services, incentives to attract investments by the diasporas, easing access to foreign exchange, lowering import duties and support for the projects of migrant.

Chamon, Semblat and Morant (2005) find results partly similar to that of the IMF study (2005) in case of Samoa. Their results indicate that depreciation of domestic currency and growths in the host country have positive impact on remittance, while growth in the home country has negative impact. The negative association between home country growth and remittances implies the counter cyclicality of remittances.

## METHODOLOGY

The secondary data from 2001 to 2010, on remittance from the citizens of Bangladesh living or employed abroad, is collected from the Bangladesh Bank web site, schedule bank statistics, journal, article and different publication of the Bangladesh Bank. Tabular and graphical analysis was performed using Microsoft

### VOLUME NO. 3 (2013), ISSUE NO. 07 (JULY)

Excel. The trend analysis shows the time series pattern of the last few years of Bangladesh and few Asian countries. The decision is made based on the assumptions and the graphical data presented.

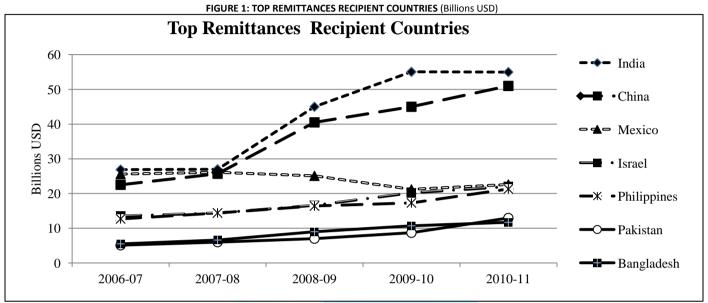
## ANALYSIS AND INTERPRETATION OF THE DATA

#### REMITTANCE INFLOW SCENARIO IN WORLD

Remittances to developing countries in 2010 totaled \$325 billion which was \$308 billion in 2009. The largest recipients of remittances among the developing countries in 2010 were India, \$53 billion; China, \$51 billion; Mexico, \$22 billion; Philippines, \$21 billion; and Bangladesh, 11.5 billion.

A majority of the remittances from the US have been directed to Asian countries like India (approx. 26 billion USD), Philippines (approx. 20 billion USD) and China (approx. 23 billion USD). Most of the remittances send by the conventional channel of agents, like Western Union, MoneyGram or Xpress Money Services. However, with the increasing relevance and reach of the Internet, online and mobile phone money transfers from companies such as Remit2India and Xoom.com have significantly grown.

#### TOP REMITTANCE RECIPIENT COUNTRIES



Source: http://en.wikipedia.org/wiki/Remittance#cite\_note-21

The remittance inflow in Bangladesh in 2010-11 was US\$11.7 billion which was US\$ 5.5 billion in 2006, so the remittance inflow in Bangladesh was doubled within only four years. The remittance inflow in India and China was very high for the last few years, Philippine, Israel and Mexico was good remittance earners. Bangladesh is able to keep positive growth rate of the remittance inflow for the last few years. The remittance inflow in Bangladesh is increasing slowly comparing the growth rate of India and China after 2007-08, though the remittance inflow in Bangladesh reached more then 10 billion for the last two years. The performance of the Pakistan is not changing in over the night but it was increasing with a positive growth for the last five years.

REMITTANCE INFLOW SCENARIO IN BANGLADESH

Remittances inflow in Bangladesh is continuously increasing trend over the last 30 years. While total remittance inflow in Bangladesh was only USD 24 million in 1976, the amount stood at USD 6,584 million in 2007. Bangladesh was the 10<sup>th</sup> largest recipient of remittances among the developing countries considering the average for the period 1990 to 2005 (IFS, October 2007). It ranked 14<sup>th</sup> among all of the remittance-recipient countries in terms of the amount of remittances received in 2005 (Global Economic Prospects, GEP 2006, WB). Bangladesh stands at 5<sup>th</sup> among the top remittance recipient countries of the world (According to an article published by D-8 secretariat Bangladesh: Global Financial Crunch set to Cut Remittance, on December 3, 2008). The remittance inflow in Bangladesh is having good pace for the last few years, the remittance inflow in Bangladesh stood USD 11.7 billion in 2010-11 which was USD1.88 billion in ten years back, so remittance inflow was increased six times within 10 years.

A positive remittance growth of Bangladesh has been seen in each year. On an average 22.24% growth has been found in each year of the last ten years. During the 2008-09 and 2007-08 the amount of total remittance inflow was USD 9.7 billion and USD 7.9 billion respectively and the growth rate was 32.39% in 2007-08.

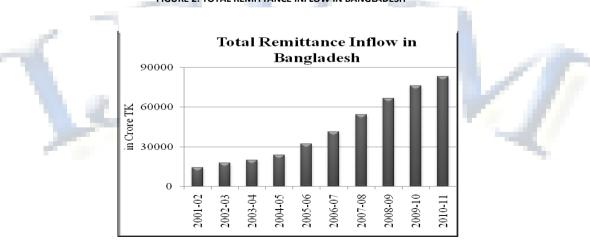
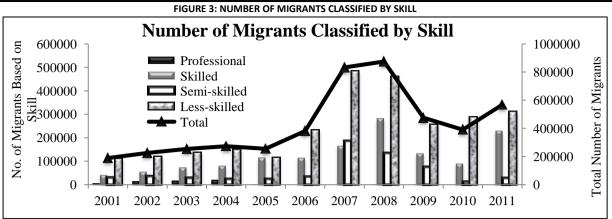


FIGURE 2: TOTAL REMITTANCE INFLOW IN BANGLADESH

Source: Statistics Department, Bangladesh Bank



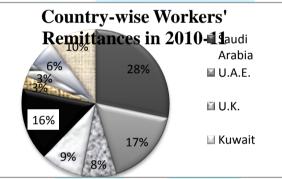
Source: Bangladesh Economic Review 2011, Published by Ministry of Finance

According to the data the flow of the migration from Bangladesh was highly increased in 2007 and 2008, the reason was high growth of less-skilled and semiskilled (who has some technical knowledge). But the professional migration, high remittance earners, was dramatically declining from 2007 to very recent years. There are two major patterns in international migration from Bangladesh: *first* the industrialized countries like UK and USA, and *second* Middle East and Southeast Asia. The Bureau of Manpower, Employment and Training (BMET) maintains a database on the labor migrants who officially go overseas for employment. According to the official statistics, between 1976 and 2009, the total number of Bangladeshis workers abroad stands at about 6.7 million. The major destination countries for these workers include Saudi Arabia (KSA), the United Arab Emirates (UAE), Malaysia, Kuwait, Oman, Singapore, Bahrain, Qatar, and Libya. Saudi Arabia alone hosts about 40% of the total migrant workers from Bangladesh.

The most of the migration from Bangladesh originates from the districts of Sylhet, Chittagong, Noakhali, Comilla, and Dhaka (Murshid *et al* 2002). While it has its origin in history, it has some important implications for the current immigration. For instance, there are some interesting links between destinations and origins. For example, the Bangladeshi migrants in the Tower Hamlets in the U.K. mostly came from Sylhet. Similarly, migration to Rome mostly originates in Faridpur district.

Five government ministries are involved in international labor migration (Siddiqui, 2005): (i) the Ministry of Expatriates' Welfare and Overseas Employment that was created in 2001; (ii) the Ministry of Home Affairs; (iii) the Ministry of Foreign Affairs; (iv) The Ministry of Finance; and (v) the Ministry of Civil Aviation and Tourism.

FIGURE 4: COUNTRY-WISE WORKERS' REMITTANCES IN 2010-11

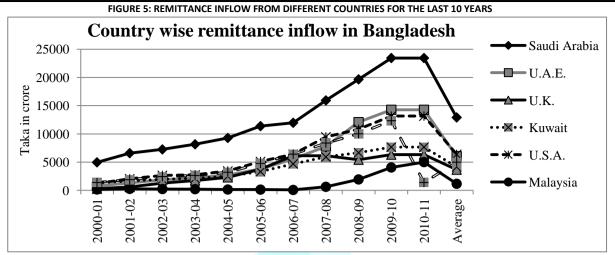


### Source: Statistics Department, Bangladesh Bank

Saudi Arabia is the highest sources of remittance inflow for Bangladesh which made almost 28% of the total earning in 2010-11. U.A.E. has 17% and USA has 16% contribution in the total remittance earning of Bangladesh. Kuwait, UK, and Malaysia are also a big market for remittance inflow in Bangladesh.

More then 50% remittance inflow in Bangladesh comes only from three countries (Saudi Arabia, UAE, UK), but Bangladesh should emphasize on the others region or country of the world to reduce the dependency on the Middle East and to diversify the sources of remittance earning. Some of the countries like Italy, Quarter, Libya, and Lebanon. Oman, Kuwait and European countries like Ireland, Holland, Finland, and Spain can be good sources of the remittance inflow. COUNTRY-WISE REMITTANCE INFLOW IN BANGLADESH

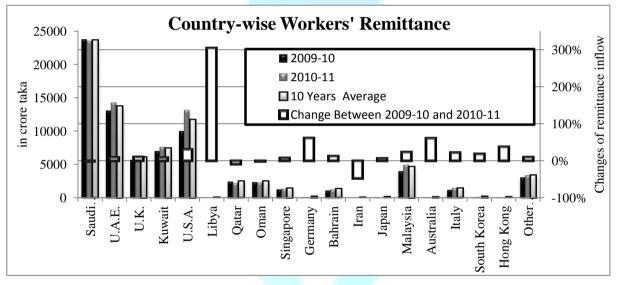
Bangladesh expatriates send their hard-earned remittance from different parts of the world. But due to having more unskilled and semi-skilled workers working in different foreign countries, they can afford fewer amounts in comparison to their man power potentiality. Despite, the less skilled expatriates a huge amount of remittance is received each year from these expatriates. In accordance with the last ten year data, the highest amount of remittance is received from the Middle-East like Saudi Arabia, UAE and USA.



#### Source: Statistics Department, Bangladesh Bank

Only few countries are the major contributors of the remittance inflow in Bangladesh, most of the remittance inflow in Bangladesh comes from six countries, like Saudi Arabia, UAE, UK, Kuwait, USA and Malaysia. Malaysia had continuous decrease growth rate from (2000-07), but 2007 to last year it had positive growth of remittance inflow in our country. However the remittance inflow growth rate of UK and Kuwait of 2009 were very much disappointed comparing with the growth rate of 2005 to 2007 of those countries and it is needed further research for commercial banks as well as the government about this fact. The common cause may be that worldwide economic recession in last few years has created influence over this figure.





### Source: Statistics Department, Bangladesh Bank

The significant contributors of the remittance inflow in Bangladesh are Saudi Arabia, UAE, UK, Kuwait, USA and Malaysia. Now if we consider the years 2009-10 and 2010-11 then the data the remittance inflow from USA, Kuwait, Malaysia, U.K. Singapore and UAE has been increased at a slow rate. The remittance inflow from Libya, Germany, Hong Kong and Australia has significantly increased between 2009-10 and 2010-11. But at the same time the remittance inflow from Saudi Arabia was decreased by -1.10%. Significant decreased market was Qatar (-8.93%), Iran (-47.02%) and Oman (-1.50%). It is obvious that the remittance inflow from Malaysia has significantly increased of ten years remittance inflow. It is important to note that remittance inflow from Malaysia has significantly increased during the last year, though the figure was decreasing continuously for the three consecutive years after 2005. Malaysia is very much important remittance market for India, China and Pakistan which indicates that there is a huge potentiality for Bangladesh to increase remittance inflow from Malaysia therefore Bangladesh should emphasize on this market. Despite the huge potentiality the remittance inflow is traditionally slow

from some of the countries like Libya, Iran, Japan, Australia, South Korea and Hong Kong.

## PROBLEMS OF REMITTANCE INFLOW IN BANGLADESH AND SOME FINDINGS

- A huge amount of remittance flows through an illegal network known as Hundi, covers around 40% of inward remittance in Bangladesh, which is a big
  problem for our economy because these foreign currency does not go to the bank. Those foreign currency may not properly be using for the development
  of the country. Some of the real estate companies are influencing the wage earners to invest their money at a higher rate of profit or to purchase
  plots/flats and avoid banking channels. The real estate companies are offering flats/plots at low cost to the people living in foreign country by arranging
  real estate fair.
- Due to some strict rules and regulations the competition in the remittance industry is being hindered. The high fees or charges of remittance are a discouragement for the migrants to send the remittance through proper channel. The government has some specification to be followed by banks for the opening remittance booth or exchange center in the foreign country.
- Depending on the remittance for the external fund the country's economy will be dependent on the outside financial environment. Sometimes the sudden
  economic shock of the host country can affect the economy of the remittance sending country. So depending on the health of the economy of another
  country may not be suitable economic decision for a developing country like Bangladesh.

## VOLUME NO. 3 (2013), ISSUE NO. 07 (JULY)

- Remittance inflow can have negative impact by global recession like, if workers employed abroad lose their job and stop sending remittance; the local
  currency rate will be depreciated, which can shrink the importing business of the local country. Even, if those workers move back home from the foreign
  country then the unemployment problem may be increased and the local economic recession will increase.
- There are more unskilled or semi-skilled workers are working in the abroad from Bangladesh who earn a less compare to the skilled and trained professionals. The earning of an unskilled person is very less than a skilled person, while professionals earn even higher. Though the migration rate from Bangladesh is increasing day by day but the growth rate of skilled and trained professionals is not increasing for the last ten years. So the number of outgoing manpower is not always important, where fewer skilled people can earn much more than a large number of unskilled persons. So it is very important to develop skills in the relevant sectors to create the demand of Bangladeshi workers.
- Lack of exchange houses or representative of bank in overseas is a reason for the slow growth of remittance inflow. Most of the Bangladeshi workers in
  abroad are unskilled and less educated, who do not understand the language of that foreign country and also feel hesitant to enter into foreign banks or
  exchange houses to remit money. Some of the workers are working in the rural area of the foreign country; usually send remittance through illegal channel
  because they do not have time, flexibility and availability for banking.
- The amount of remittance inflow in Bangladesh is not properly investing or utilizing in the prospective sectors due to some the reasons like relatively small amount of remittances, lack of investment knowledge of the remittance clients, irregularity in remittance transactions, poor investment climates in developing countries, lack of a perceived need to invest and rising of the price level or the inflationary impact of remittances can cause high consumption.
- More then 50% remittance comes from Saudi Arabia, UAE and UK, it may not be suitable for the long term sources of remittance inflow because any kind of problems like deterioration of the diplomatic relation, adverse economic situations or any others decision taken by the host country. So depending on the few countries or a region for the sources of remittance inflow may not be deplorable decisions for Bangladesh.

## PROSPECTS OF REMITTANCE INFLOW IN BANGLADESH AND SOME SUGGESTION

- Recent remittance growth rate from KSA was slightly slower then the average of the last five years so the government should take fruitful decision to build diplomatic relation with this country and try to send more workers. As the political situation of Middle-East is not suitable for the last few years so the government of the Bangladesh should think about the alternative labor market. The government should search for the new labor market like Australia, Iraq, New Zealand, Russia, Canada, Sweden, Sudan and South Africa. The more potential market can be Europe and Africa region because of their rapid economic development.
- More exchange houses should be opened in different employer countries around the world to prevent Hundi. Exchange houses will help the workers or migrants to send the remittance through proper banking channel. The Bangladesh Bank should make flexible rules and regulations for the establishment of the exchange houses. Most of the migrants do not have bank account so improving access to banking can provide the flexible way for sending remittance and discouraging about Hundi.
- The bank should recruit some skilled bankers who will be able to solve all the problems relating to sending remittance of the migrant workers. The exchange house should be in the rural area and have flexible time for the workers to send the remittance in the home country.
- The process of sending remittance should be made easy for both literate and illiterate wage earners. Bankers can provide latest technology such as SMS banking, mobile banking, remittance card, spot cash facility for speedy service. Only 4 private banks got the approval to distribute remittance through the outlets of mobile phone operators but this range should be increased. Bangladesh Banks have been allowed 16 local banks to establish 44 exchange houses/branch offices/representative offices in abroad for collecting remittances and onward transmission to the country (Bangladesh Economic Review 2011).
- The government and private organizations should develop training programs based on specific foreign markets or industry to ensure the sending more skilled workers in the foreign country rather then unskilled workers. The government can take initiatives to export professionals such as doctors, engineers, teachers and nurses, and skilled manpower like drivers, computer operators, electricians, who can earn more than semi-skilled or unskilled manpower. The Probashi Kalyan Bank, started operation in 20 April, 2011, should play an important role by assisting the workers who intend to go abroad and to rehabilitating the workers who return to the country.
- The foreign remittance can be used to establish high-tech industries, establish large conglomerates, issue bonds and encourage public private partnership for developing the infrastructure, establishing power plants, bridges, airports and other development activities. The government can show different attractive investment opportunities, like Wage Earners' Development Bond, Premium Bond and Dollar Bond, so that the remittance senders will be interested to send more remittance and to use those in the productive sectors.
- The legal status of migration is usually very important to increase the remittance inflow. Legal immigration usually implies better pay and conditions of employment in the host country for the workers or migrants. It also encourages to send the remittance at low cost and also to send high volume of remittances through banking channel.
- The new financial product should be promoted targeting to the migrants and the marketing strategies should encourage the migrants to send the remittance legally. Some marketing strategies can be media advertisements (TV, radio, newspaper, magazines), the sponsoring of public events, direct mailing, referral services and promotional activity. Marketing strategy should be encouraging the workers/migrants to send remittance and highlighting the benefits of sending remittance through banking channel.

#### CONCLUSION

As the remittance have different contributions like raising household incomes, broadening the opportunities to increase incomes, creating the employment, providing the opportunities to invest, generating positive effects in the local economy, achieving new economic & social infrastructure and empowering financial strength of the home country so the government should give keen interest on this issue.

Though there is a slightly negative growth rate of remittance inflow from few countries but the overall remittance inflow is positive in Bangladesh. The government should emphasize on the sending more skilled workers, ensuring them better working environment, providing easiest way of sending remittance, promoting more local investment, making strategic financial marketing plan and enhancing diplomatic relationships with the foreign countries and planning proper utilization of foreign remittance by which Bangladesh can be turned into a middle-income country very soon.

The government plans to earn USD 31.40 billion within the FY 2014-15 with a growth rate of 22 per cent every year. According to media reports, five teams are going to visit 17 countries to explore manpower markets (Economic Policy Unit of the Unnayan Onneshan, September 2011). To strengthen our economy, the government, central bank, private commercial banks, foreign commercial banks and state owned commercial banks should work together to increase the remittance inflow for a sustainable development of our country.

#### REFERENCES

- 1. Bahar, Habibullah, Abdul Awwal Sarker and Ballal Hossain (2006), The Flow of Workers' Remittances in Bangladesh: Performance, Challenges and Policy Options, Draft Working Paper, Bangladesh Bank, Dhaka.
- 2. Bangladesh Bank Web site (www.bangladeshbank.org)
- 3. Bangladesh Economic Review 2011, Published by Ministry of Finance, Government of the Peoples Republic of Bangladesh. (http://www.mof.gov.bd/en/ index.php?option=com\_content&view=article&id=211&Itemid=1)
- 4. Bruyn, Tom de, and Umbareen Kuddus (2005), Dynamics of Remittance Utilization in Bangladesh, IOM Migration Research Series, Regional Office for South Asia, International Organization for Migration, Geneva.

### VOLUME NO. 3 (2013), ISSUE NO. 07 (JULY)

- 5. Chamon, Marcos, Romuald Semblat and Anne Morant (2005), SAMOA: Selected Issues and Statistical Appendix, Asia and Pacific Department, IMF, Washington D.C..
- 6. Economic Policy Unit of the Unnayan Onneshan, Bangladesh Economic Update, Volume 2, No. 8, September 2011
- 7. Gammeltoft, Peter. 2002. "Remittances and Other Financial Flows to Developing Countries." Centre for Development Research Working Paper 02.11.
- 8. Global Economic Prospects (2006), World Bank, Washington D. C..
- 9. Kapur, D. (2005), Remittances: The new development mantra? In S. Maimbo and D. Ratha (Eds.), Remittances Development Impact and Future Prospects, the world bank.
- 10. Keely, Charles B., and Bao Nga Tran. 1989. "Remittances From Labor Migration: Evaluations, Performance, and Implications." International Migration Review 24(3): 500–25.
- 11. Khawaja A. Mamun and Hiranya K Nath, 2010, "Workers' Migration and Remittances in Bangladesh", http://ssrn.com/abstract=1592764
- 12. Murshid, K.A.S., K Iqbal, and M. Ahmed. 2002. A Study on Remittance Inflows and Utilization. International Organization for Migration (IOM), Regional Office for South Asia, Dhaka
- 13. Ratha, Dilip. 2003. "Workers' Remittances: An Important and Stable Source of External Development Finance." In Global Development Finance 2003. Washington, DC: World Bank.
- 14. Siddiqui, Tasneem and Chowdhury R. Abrar. 2001. "Migrant Worker Remittances and Micro- Finance in Bangladesh." Social Finance Programme Working Paper No. 38, International Labour Office.
- 15. Siddiqui, Tasneem, and Chowdhury R. Abrar. 2003. "Migrant Worker Remittances and Micro-Finance in Bangladesh." Working Paper 38, Social Finance Programme, International Labour Organization, Geneva.
- 16. Taylor, E. 1999. "The New Economics of Labour Migration and the Role of Remittances in the Migration Process." International Migration 37(1): 64–88.

#### APPENDIX

-									
REMITTANCE INFLOW FROM DIFFERENT COUNTRIES FOR THE LAST 10 YEARS (Taka in crore)									
Period Saudi Arabia U.A.E		U.A.E.	U.K.	Kuwait	U.S.A.	Malaysia	Other Countries		
2000-01	4972.70	779.39	300.98	1336.39	1218.15	164.69	1397.71		
2001-02	6598.68	1311.63	595.02	1642.34	2048.24	269.44	1898.63		
2002-03	7262.45	1895.65	1275.08	1960.44	2652.10	239.75	2443.33		
2003-04	8169.26	2201.17	1753.70	2129.15 2757.27		218.43	2645.4		
2004-05	9291.27	2721.92	2311.60	2499.32	3430.30	156.49	3213.75		
2005-06	11385.21	3776.30	3752.95	3326.33	5105.86	140.26	4778.67		
2006-07	11978.88	5560.56	6132.91	4701.48	6423.17	81.80	6419.74		
2007-08	15943.64	7786.82	6148.16	5925.33	9467.07	633.86	8390.27		
2008-09	19673.17	12080.40	5433.31	6678.44	10837.68	1943.98	10029.54		
2009-10	23447.61	14274.54	6329.35	7668.55	13162.81	4061.92	12347.04		
2010-11	23447.61	14274.54	6329.35	7668.55	13162.81	5011.17	1397.71		
Average	12924.59	6060.27	3669.31	4139.67	6387.77	1174.71	4996.53		

	NUMBER	NUMBER OF EXPATRIATES CLASSIFIED BY SKILL								
Year	Professional	Skilled	Semi-skilled	Less-skilled	Total					
2001	6940	42742	30702	109581	188965					
2002	14450	56265	36025	118516	225256					
2003	15862	74530	29236	136562	254190					
2004	19107	81887	24566	147398	272958					
2005	1945	116393	24546	112556	255440					
2006	925	115468	33965	231158	381516					
2007	676	165338	183673	482922	832609					
2008	1864	281450	132825	458916						
2009	1426	134265	74604	255070	475278					
2010	387	90621	12469	287225	390702					
2011	1192	229149	28729	308992	568062					



COUNTRY-WISE WORKERS' REMITTANCE (Taka in crore)

Period	Saudi Arabia	U.A.E.	U.K.	Kuwait	U.S.A.	Libya	Qatar	Oman	Singapore	Germany
2000-01	4972.70	779.39	300.98	1336.39	1218.15	0.53	342.41	451.66	42.20	20.80
2001-02	6598.68	1311.63	595.02	1642.34	2048.24	0.00	520.63	593.49	82.05	35.10
2002-03	7262.45	1895.65	1275.08	1960.44	2652.10	0.96	657.46	660.42	179.84	55.41
2003-04	8169.26	2201.17	1753.70	2129.15	2757.27	0.77	669.79	698.62	190.79	71.44
2004-05	9291.27	2721.92	2311.60	2499.32	3430.30	1.66	837.54	806.69	294.81	62.20
2005-06	11385.21	3776.30	3752.95	3326.33	5105.86	1.22	1179.24	1109.99	436.30	79.97
2006-07	11978.88	5560.56	6132.91	4701.48	6423.17	18.00	1610.46	1357.48	554.64	103.01
2007-08	15943.64	7786.82	6148.16	5925.33	9467.07	2.48	1988.05	1513.80	892.49	184.32
2008-09	19673.17	12080.40	5433.31	6678.44	10837.68	8.61	2362.51	1996.01	1136.71	132.92
2009-10	23709.40	13077.51	5723.90	7050.75	10044.26	10.45	2496.55	2414.78	1338.39	114.12
2010-11	23447.61	14274.54	6329.35	7668.55	13162.81	42.01	2273.66	2378.50	1443.45	184.06

Period	Bahrain	Iran	Japan	Malaysia	Australia	Italy	South Korea	Hong Kong	Other Countries	Total
2000-01	237.97	0.00	58.69	164.69					243.45	10170.01
2001-02	310.93	0.00	81.20	269.44	13.09	2.01	4.54	22.91	232.68	14363.98
2002-03	368.93	1.28	105.60	239.75	19.57	111.86	22.75	27.62	231.63	17728.81
2003-04	360.18	2.24	110.39	218.43	28.23	160.08	30.59	34.89	287.39	19874.39
2004-05	412.59	3.21	97.43	156.49	43.89	254.03	113.02	34.56	252.11	23624.65
2005-06	451.35	11.94	63.43	140.26	64.60	556.63	116.99	38.91	668.12	32265.59
2006-07	552.12	16.30	70.27	81.80	78.38	1034.41	118.12	42.44	864.11	41298.54
2007-08	948.03	22.22	111.74	633.86	89.93	1471.20	135.07	55.57	975.38	54295.16
2008-09	1082.69	22.58	97.11	1943.98	46.65	1285.87	126.11	62.54	1669.23	66676.51
2009-10	1177.05	31.07	101.96	4061.92	58.46	1259.93	143.63	57.54	3143.12	76014.78
2010-11	1326.45	16.46	108.62	5011.17	93.97	1538.18	170.37	79.38	3459.76	83008.89

Source: Bangladesh Bank

# **REQUEST FOR FEEDBACK**

## **Dear Readers**

At the very outset, International Journal of Research in Computer Application and Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mailinfoijrcm@gmail.com for further improvements in the interest of research.

If youhave any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

**Co-ordinator** 

## **ABOUT THE JOURNAL**

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals





