# **INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT**



Indexed & Listed at: Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Google Scholar, Indian Citation Index (ICI), I-Gage. India (link of the same is duly available at inflibret of University Grants Commission (U.G.C.), Index Copernicus Publishers Panel, Poland with IC Value of 5.09 (2012) & number of libraries all around the world. Circulated all over the world & Google has verified that scholars of more than 6114 Cities in 195 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

http://ijrcm.org.in/

# **CONTENTS**

Sr.	TITLE $e$ NAME OF THE AUTIOD (S)	Page
No.	TITLE & NAME OF THE AUTHOR (S)	No.
1.	A STUDY ON WORK-LIFE BALANCE IN WORKING WOMEN AND THEIR IMPACT ON ATTRITION: A REVIEW OF LITERATURE	1
	M. K. INDUMATHI & Dr. R. AKILA	
2.	EXPLORATION OF PROBLEMS AND PROSPECTS IN IMPLEMENTING E-BANKING: A CASE STUDY OF STATE BANK OF INDIA BRANCHES LOCATED AT TINSUKIA TOWN, ASSAM	3
	Dr. PRATIM BARUA & KARUNA GOENKA	
3.	PERCEPTION OF WORK LIFE BALANCE AMONG BANKING PROFESSIONALS PARINAZ TODIWALA	5
4.	A STUDY ON USERS' SATISFACTION TOWARDS WI-FI WITH SPECIAL REFERENCE TOERODE DISTRICT S. SIVASELVI & L. THENMOZHI	8
5.	THE ASSOCIATION BETWEEN SOCIAL NETWORKING SITES AND ACADEMIC PERFORMANCE OF ECONOMICS STUDENTS: A MULTINOMIAL LOGIT ANALYSIS SENTUMBWE NAKKAZI DAMALIE	11
6.	A STUDY ON MANAGEMENT AND OPERATION OF CASHEW INDUSTRY	18
7.	IMPACTOFPERFORMANCEMANAGEMENTSYSTEMONEMPLOYEEJOBSATISFACTION AND COMMITMENTSURBHI SONI & BIJAL SHAH	23
8.	COMPLIANCES OF GOODS AND SERVICES TAX AND ITS IMPACT ON SMALL TRADERS	27
	REQUEST FOR FEEDBACK & DISCLAIMER	30

ii

## <u>CHIEF PATRON</u>

Prof. (Dr.) K. K. AGGARWAL

Chairman, Malaviya National Institute of Technology, Jaipur (An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India) Chancellor, K. R. Mangalam University, Gurgaon Chancellor, Lingaya's University, Faridabad Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

## FOUNDER PATRON

## Late Sh. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

## CO-ORDINATOR

Dr. BHAVET

Former Faculty, Shree Ram Institute of Engineering & Technology, Urjani

## ADVISOR

## Prof. S. L. MAHANDRU

Principal (Retd.), Maharaja Agrasen College, Jagadhri

## <u>EDITOR</u>

## Dr. PARVEEN KUMAR

Professor, Department of Computer Science, NIMS University, Jaipur

## CO-EDITOR

## Dr. A. Sasi Kumar

Professor, Vels Institute of Science, Technology & Advanced Studies (Deemed to be University), Pallavaram

EDITORIAL ADVISORY BOARD

## Dr. CHRISTIAN EHIOBUCHE

Professor of Global Business/Management, Larry L Luing School of Business, Berkeley College, USA

## Dr. SIKANDER KUMAR

Chairman, Department of Economics, Himachal Pradesh University, Shimla, Himachal Pradesh

## Dr. JOSÉ G. VARGAS-HERNÁNDEZ

Research Professor, University Center for Economic & Managerial Sciences, University of Guadalajara, Guadalajara,

Mexico

## Dr. RAJENDER GUPTA

Convener, Board of Studies in Economics, University of Jammu, Jammu

## Dr. D. S. CHAUBEY

Professor & Dean (Research & Studies), Uttaranchal University, Dehradun

## Dr. TEGUH WIDODO

Dean, Faculty of Applied Science, Telkom University, Bandung Technoplex, Jl. Telekomunikasi, Indonesia

## Dr. S. P. TIWARI

Head, Department of Economics & Rural Development, Dr. Ram Manohar Lohia Avadh University, Faizabad

## **Dr. BOYINA RUPINI**

Director, School of ITS, Indira Gandhi National Open University, New Delhi

## Dr. KAUP MOHAMED

Dean & Managing Director, London American City College/ICBEST, United Arab Emirates

## SUNIL KUMAR KARWASRA

Principal, Aakash College of Education, ChanderKalan, Tohana, Fatehabad

## Dr. MIKE AMUHAYA IRAVO

Principal, Jomo Kenyatta University of Agriculture & Tech., Westlands Campus, Nairobi-Kenya

#### Dr. M. S. SENAM RAJU

Professor, School of Management Studies, I.G.N.O.U., New Delhi

## Dr. NEPOMUCENO TIU

Chief Librarian & Professor, Lyceum of the Philippines University, Laguna, Philippines

## Dr. A SAJEEVAN RAO

Professor & Director, Accurate Institute of Advanced Management, Greater Noida

## Dr. H. R. SHARMA

Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G.

## Dr. CLIFFORD OBIYO OFURUM

Professor of Accounting & Finance, Faculty of Management Sciences, University of Port Harcourt, Nigeria

## Dr. SHIB SHANKAR ROY

Professor, Department of Marketing, University of Rajshahi, Rajshahi, Bangladesh

## Dr. MANOHAR LAL

Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

## Dr. SRINIVAS MADISHETTI

Professor, School of Business, Mzumbe University, Tanzania

## Dr. ANIL K. SAINI

Professor, Guru Gobind Singh Indraprastha University, Delhi

## Dr. VIRENDRA KUMAR SHRIVASTAVA

Director, Asia Pacific Institute of Information Technology, Panipat

## Dr. VIJAYPAL SINGH DHAKA

Professor & Head, Department of Computer & Communication Engineering, Manipal University, Jaipur

#### Dr. NAWAB ALI KHAN

Professor & Dean, Faculty of Commerce, Aligarh Muslim University, Aligarh, U.P.

## Dr. EGWAKHE A. JOHNSON

Professor & Director, Babcock Centre for Executive Development, Babcock University, Nigeria

## Dr. ASHWANI KUSH

Head, Computer Science, University College, Kurukshetra University, Kurukshetra

## Dr. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engg. & Tech., Amity University, Noida Dr. BHARAT BHUSHAN

## Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar MUDENDA COLLINS

Head, Operations & Supply Chain, School of Business, The Copperbelt University, Zambia

## Dr. JAYASHREE SHANTARAM PATIL (DAKE)

Faculty in Economics, KPB Hinduja College of Commerce, Mumbai

## Dr. MURAT DARÇIN

Associate Dean, Gendarmerie and Coast Guard Academy, Ankara, Turkey

## Dr. YOUNOS VAKIL ALROAIA

Head of International Center, DOS in Management, Semnan Branch, Islamic Azad University, Semnan, Iran

## P. SARVAHARANA

Asst. Registrar, Indian Institute of Technology (IIT), Madras

## SHASHI KHURANA

Associate Professor, S. M. S. Khalsa Lubana Girls College, Barara, Ambala

## Dr. SEOW TA WEEA

Associate Professor, Universiti Tun Hussein Onn Malaysia, Parit Raja, Malaysia

## Dr. OKAN VELI ŞAFAKLI

Professor & Dean, European University of Lefke, Lefke, Cyprus

## Dr. MOHINDER CHAND

Associate Professor, Kurukshetra University, Kurukshetra

## Dr. BORIS MILOVIC

Associate Professor, Faculty of Sport, Union Nikola Tesla University, Belgrade, Serbia

v

#### Dr. IQBAL THONSE HAWALDAR

Associate Professor, College of Business Administration, Kingdom University, Bahrain

#### Dr. MOHENDER KUMAR GUPTA

Associate Professor, Government College, Hodal

### Dr. ALEXANDER MOSESOV

Associate Professor, Kazakh-British Technical University (KBTU), Almaty, Kazakhstan

#### Dr. MOHAMMAD TALHA

Associate Professor, Department of Accounting & MIS, College of Industrial Management, King Fahd University of

Petroleum & Minerals, Dhahran, Saudi Arabia

## Dr. ASHOK KUMAR CHAUHAN

Reader, Department of Economics, Kurukshetra University, Kurukshetra

## Dr. RAJESH MODI

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

## WILLIAM NKOMO

Asst. Head of the Department, Faculty of Computing, Botho University, Francistown, Botswana

## YU-BING WANG

Faculty, department of Marketing, Feng Chia University, Taichung, Taiwan

## Dr. SHIVAKUMAR DEENE

Faculty, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

## Dr. MELAKE TEWOLDE TECLEGHIORGIS

Faculty, College of Business & Economics, Department of Economics, Asmara, Eritrea

## Dr. BHAVET

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

## Dr. THAMPOE MANAGALESWARAN

Faculty, Vavuniya Campus, University of Jaffna, Sri Lanka

## Dr. ASHISH CHOPRA

Faculty, Department of Computer Applications, National Institute of Technology, Kurukshetra

## SURAJ GAUDEL

BBA Program Coordinator, LA GRANDEE International College, Simalchaur - 8, Pokhara, Nepal

## Dr. SAMBHAVNA

Faculty, I.I.T.M., Delhi

## Dr. LALIT KUMAR

Faculty, Haryana Institute of Public Administration, Gurugram

## FORMER TECHNICAL ADVISOR

ΑΜΙΤΑ

## FINANCIAL ADVISORS

DICKEN GOYAL Advocate & Tax Adviser, Panchkula NEENA Investment Consultant, Chambaghat, Solan, Himachal Pradesh

## LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

## SUPERINTENDENT

SURENDER KUMAR POONIA

## **CALL FOR MANUSCRIPTS**

We invite unpublished novel, original, empirical and high quality research work pertaining to the recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. <u>infoijrcm@gmail.com</u> or online by clicking the link **online submission** as given on our website (*FOR ONLINE SUBMISSION, CLICK HERE*).

## **GUIDELINES FOR SUBMISSION OF MANUSCRIPT**

#### 1. COVERING LETTER FOR SUBMISSION:

DATED: \_\_\_\_\_

THE EDITOR

IJRCM

#### Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

#### DEAR SIR/MADAM

Please find my submission of manuscript titled '\_\_\_\_\_' for likely publication in one of your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published anywhere in any language fully or partly, nor it is under review for publication elsewhere.

I affirm that all the co-authors of this manuscript have seen the submitted version of the manuscript and have agreed to inclusion of their names as co-authors.

Also, if my/our manuscript is accepted, I agree to comply with the formalities as given on the website of the journal. The Journal has discretion to publish our contribution in any of its journals.

NAME OF CORRESPONDING AUTHOR	:
Designation/Post*	:
Institution/College/University with full address & Pin Code	:
Residential address with Pin Code	:
Mobile Number (s) with country ISD code	:
Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)	:
Landline Number (s) with country ISD code	:
E-mail Address	:
Alternate E-mail Address	:
Nationality	:

\* i.e. Alumnus (Male Alumni), Alumna (Female Alumni), Student, Research Scholar (M. Phil), Research Scholar (Ph. D.), JRF, Research Assistant, Assistant Lecturer, Lecturer, Senior Lecturer, Junior Assistant Professor, Assistant Professor, Senior Assistant Professor, Co-ordinator, Reader, Associate Professor, Professor, Head, Vice-Principal, Dy. Director, Principal, Director, Dean, President, Vice Chancellor, Industry Designation etc. <u>The qualification of</u> <u>author is not acceptable for the purpose</u>.

## NOTES:

- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. <u>**pdf.**</u> <u>**version**</u> is liable to be rejected without any consideration.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:

**New Manuscript for Review in the area of** (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

- c) There is no need to give any text in the body of the mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is expected to be below 1000 KB.
- e) Only the **Abstract will not be considered for review** and the author is required to submit the **complete manuscript** in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email within twenty-four hours and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of the manuscript, within two days of its submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
- g) The author (s) name or details should not appear anywhere on the body of the manuscript, except on the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
- 2. MANUSCRIPT TITLE: The title of the paper should be typed in **bold letters**, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: Author (s) name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address should be given underneath the title.
- 4. ACKNOWLEDGMENTS: Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
- 5. **ABSTRACT**: Abstract should be in **fully Italic printing**, ranging between **150** to **300 words**. The abstract must be informative and elucidating the background, aims, methods, results & conclusion in a **SINGLE PARA**. *Abbreviations must be mentioned in full*.
- 6. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations etc.
- 7. **JEL CODE**: Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aea-web.org/econlit/jelCodes.php. However, mentioning of JEL Code is not mandatory.
- 8. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It should be free from any errors i.e. grammatical, spelling or punctuation. It must be thoroughly edited at your end.
- 9. HEADINGS: All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 10. **SUB-HEADINGS**: All the sub-headings must be bold-faced, aligned left and fully capitalised.
- 11. MAIN TEXT:

#### THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:

INTRODUCTION REVIEW OF LITERATURE NEED/IMPORTANCE OF THE STUDY STATEMENT OF THE PROBLEM OBJECTIVES HYPOTHESIS (ES) RESEARCH METHODOLOGY RESULTS & DISCUSSION FINDINGS RECOMMENDATIONS/SUGGESTIONS CONCLUSIONS LIMITATIONS SCOPE FOR FURTHER RESEARCH REFERENCES APPENDIX/ANNEXURE

The manuscript should preferably be in 2000 to 5000 WORDS, But the limits can vary depending on the nature of the manuscript

- 12. **FIGURES & TABLES**: These should be simple, crystal **CLEAR**, **centered**, **separately numbered** & self-explained, and the **titles must be above the table/figure**. **Sources of data should be mentioned below the table/figure**. *It should be ensured that the tables/figures are* referred to from the main text.
- 13. **EQUATIONS/FORMULAE:** These should be consecutively numbered in parenthesis, left aligned with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word may be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
- 14. **ACRONYMS**: These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section e.g. Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
- 15. **REFERENCES**: The list of all references should be alphabetically arranged. *The author (s) should mention only the actually utilised references in the preparation of manuscript* and they may follow Harvard Style of Referencing. Also check to ensure that everything that you are including in the reference section is duly cited in the paper. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc., in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italic printing. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parenthesis.
- *Headers, footers, endnotes* and *footnotes* should *not be used* in the document. However, you can mention short notes to elucidate some specific point, which may be placed in number orders before the references.

#### PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

#### BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

#### CONTRIBUTIONS TO BOOKS

• Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

## JOURNAL AND OTHER ARTICLES

• Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

## CONFERENCE PAPERS

• Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

## UNPUBLISHED DISSERTATIONS

• Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

## ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

## WEBSITES

Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

## THE ASSOCIATION BETWEEN SOCIAL NETWORKING SITES AND ACADEMIC PERFORMANCE OF ECONOMICS STUDENTS: A MULTINOMIAL LOGIT ANALYSIS

## SENTUMBWE NAKKAZI DAMALIE LECTURER MAKERERE UNIVERSITY KAMPALA

#### ABSTRACT

Social networking sites (SNSs) are popular amongst university students in Uganda. However, questions remain whether the use of these sites affects academic performance. This study aimed at analyzing the influence of SNSs on the academic outcomes of Economics students at Makerere University. The research employed a cross-sectional survey design in which data were collected using a questionnaire. The analysis was based on a sample of 297 second and third-year undergraduate Economics students. A multinomial logit model was used in data analysis. In the analysis, attitude and use of SNSs in learning Economics positively predicted a student's cumulative grade point average (CGPA). Also, subscribing to a wide range of SNSs positively affected a student's CGPA. The frequency of use of SNSs during the lectures was on the other hand associated with a decline in grades among the sampled respondents.

#### **KEYWORDS**

academic performance, multinomial logit model, social networking sites.

#### JEL CODE

M53

## **1. INTRODUCTION**

oncern over the influence of social networking sites (SNSs) on the academic performance of students has increased in the last decade. This has been proliferated by the massive numbers of people who access these sites. At the close of 2017, an estimated 3.8 billion people were using the internet globally, and Facebook was the most famous social networking site (Statista, 2018). In Uganda, the total mobile phone subscribers and internet users in 2016 stood at 22,034,837 and 15,531,954 respectively (Uganda Communications Commission, 2016). Facebook, Instagram, Twitter, YouTube, and WhatsApp are some of the popular social media sites that are being used in Uganda (Kanyoro, 2016). Many students in higher education institutions in Uganda are actively using these SNSs and this is particularly true for students at Makerere University. However, the influence of these sites on students' learning outcomes is a subject that has largely remained unexplored in Uganda's case.

A number of studies have analyzed the relationship between SNSs and students' academic performance worldwide (e.g., Amin et al. 2016; Asare & Frimpong, 2016; Asiedu, 2016; Badri et al. 2017; Divya & Mitushi, 2016; Doleck & Lajoie, 2018; Dolecket al. 2017; Durai et al. 2016; Ekechukwu, 2017; Harath & Alobaidy, 2016; Kolan & Dzandza, 2018; Mouri & Ali-Arshad, 2016; Nsizwana et al. 2017; Nyabera, 2017; Samaha & Hawi, 2016; Sudha & Kavitha, 2016; Sukeerthi & Krupalini, 2018; Vicera, 2016). In contrast to this vast and growing literature, only one study has been conducted in Uganda (Jehopio et al. 2017). While some studies have found SNSs to positively influence students' academic performance (e.g., Amin et al. 2016; Gok, 2016; Zhang & Lee, 2016), while others have found both positive and negative influences on academic performance e.g., (Harath & Alobaidy, 2016). In light of this, the available literature on the nexus between SNSs use and academic performance has largely remained inconclusive. Sharma and Visihvakarma

(2016) reviewed the literature on the effect of SNSs and reported both negative as well as positive influences on students' academic performance. In a recent review of social networking and academic performance literature, Doleck and Lajoie (2018) concluded that the 23 papers reviewed offered mixed findings regarding the nexus between academic performance and social network use, serving as a call for further research. Whilst the primary aim of this study is not to resolve these uncertainties, it does try to bring clarity to this growing research area.

In Uganda, Jehopio *et al.* (2017) analyzed the effect of online SNSs usage on the academic performance of Makerere University students. The study explored the relationship of academic performance with time management skills, membership of multiple online SNSs and heavy usage of SNSs. However, the empirical methodology here differs from Jehopio *et al.* (2017) study in several ways. Firstly, Jehopio *et al.* (2017) used a binary variable with two possible outcomes (good or bad) performance as the dependent variable. This study has used students' CGPA to measure academic performance. Secondly, Jehopio *et al.* (2017) sample broadly included students offering arts and science majors. As a point of departure, the data used here is from a sample of Economics students. This sample has the advantage in that all students are doing the same subject. Thirdly, unlike Jehopio *et al.* (2017) who used the binary logit, this study has employed the multinomial logit to predict the influence of SNSs on academic performance. In sum, this study has explored the relationship of academic performance with students' attitude and use of SNSs in learning Economics, number of SNSs subscribed to, and frequency of SNSs usage during lectures. The relationship between these variables and students' CGPA sets the basis of this study and is taken up further in subsequent sections.

### 2. LITERATURE REVIEW

Several research studies have investigated students' attitude towards the use of SNSs in learning and its influence on academic performance. However, the findings have been mixed. While some studies indicate that SNSs negatively influence academic performance (e.g., Samaha & Hawi, 2016; Sukeerthi & Krupalini, 2018; Morallo, 2014), other studies have instead found performance to improve (e.g., Divya & Mitushi, 2016; Durai et al. 2016; Ekechukwu, 2017; Al-rahmi et al. 2017). Ekechukwu (2017) investigated the effect of SNSs on students' academic performance in Nigeria and found that SNSs positively impacted academic performance. In a study of the impact of students' attitudes towards social media use in education, Divya and Mitushi (2017) found that management students in India held a positive opinion towards social media. Similarly, in Duraiet *al.*(2016) study in India on the perspectives of pharmacy students and faculties on SNSs, the majority (72.73%) of respondents claimed that they had improved their academic performance because of SNSs. In contrast, a recent study in India found that Facebook impaired academic performance (Sukeerthi & Krupalini, 2018).

Regarding the number of SNSs subscribed to and academic performance, Leyrer-Jackson and Wilson(2017) studied the nexus between social media use and academic performance among Biology students. They investigated the link between use of SNSs on students self-reported Grade Point Average (GPA). The researchers found a negative association between the number of social-media websites subscribed to and the corresponding students' GPA in biological sciences. In the Philippines, Morallo's (2014) study on the effect of SNSs on academic performance found that GPA was inversely related to the number of SNSs.

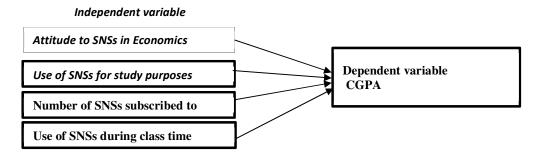
A substantial amount of literature has addressed the effect of SNSs use during the real-class time on students' academic performance. Again, the findings on the effect are mixed. While some studies report negative influences on grades (e.g., Demirbilek & Talan, 2017), other studies report positive experiences for students (e.g., Yu et al. 2010). Rozgonjuk *et al.*(2018) explored the relationship between problematic smartphone use and use of social media in lectures among Estonian university students and found that social media use in lectures explained the relationships between problematic smartphone use and poorer academic outcomes. Similarly, Demirbilek and Talan (2017) study among Turkish undergraduate students found that engaging in social media use while trying to follow instructions reduced learners' capacity for cognitive processing causing poor academic performance. In contrast, Yu *et al.*(2010) investigation of online social networking impacts among undergraduate students in China found that online social networking influenced their learning outcomes.

Some studies have examined the relationship between SNSs use and GPA. However, the findings are equally mixed. While some studies have shown that SNSs use positively influences academic performance (e.g., Asif-Ur-Rahman et al. 2015), other studies report a negative effect (e.g., Asare & Frimpong, 2016; Leyrer-Jackson & Wilson, 2017), while others have not found any relationship (e.g., Ekechukwu, 2017)]. Other studies have used various measures of academic performance apart from GPA. For instance, Jehopio*et al.* (2017) analyzed the effects of online SNSs use on academic performance among Makerere University students. They used a qualitative variable with two possible outcomes (good or bad) performance as the dependent variable and students' time management skills, membership of multiple online SNSs, and heavy use of online SNSs as the independent variables. Their findings showed that use of online SNSs improved students' academic performance.

In spite of the positive influences, other researchers view the interaction between SNSs and academic performance negatively. In a study among Kisii University students in Kenya, the majority (49.65%) of the respondents indicated that SNSs affected academic performance in the sense that they spent much time on the sites, accessed the sites during lectures hence distracting them from concentrating on academic matters (Nyabera, 2017). This finding resembles an earlier study among Kisii University students in Kenya, where most of the students felt that SNSs had more negative impacts on academic performance (Nyabera & Onyango, 2016).

Figure 1 presents the hypothesized influence of the explanatory variables. The framework shows that each of the predictor variables has a role in influencing the dependent variable. From previous studies, it is hypothesized that attitude towards SNSs in learning Economics, use of SNSs for study purposes and the number of SNSs subscribed to positively influences students' grades; while the use of SNSs during class time has a negative influence on students CGPA.

#### FIGURE 1: CONCEPTUAL MODEL FOR THE RELATIONSHIP BETWEEN SNSs AND ACADEMIC PERFORMANCE



#### **3. OBJECTIVES OF THE STUDY**

The general objective of the study was to examine the relationship between social networking sites and Economics students' academic performance. The specific objectives were:

- 1. To analyze the influence of attitude to SNSs in Economics on students' academic performance.
- 2. To explore the extent to which the use of SNSs for study purposes affects students' academic performance.
- 3. To find out whether the number of SNSs subscribed to affects students' academic performance.
- 4. To explore the extent to which the use of SNSs during real class time affects students' academic performance.

### 4. METHODOLOGY

#### 4.1 POPULATION AND SAMPLE

The research employed a cross-sectional survey design. The population consisted of undergraduate Economics students at Makerere University. The study used multi-stage sampling technique. In the first instance, purposive sampling was used to select the five schools which have Economics students namely, the School of Education, the School of Economics, the School of Business, the School of Statistics and Planning, and the School of Distance and Lifelong Learning. In the second instance, 369 questionnaires were distributed to undergraduate Economics students using captive audience sampling. Out of 369 questionnaires, 357 were completely filled. However, 60 questionnaires for first-year students were dropped from the analysis for lack of data on the dependent variable since they were in their first semester. The present analysis is therefore based on 297 questionnaires for second and third-year students.

#### 4.2 DATA SOURCES

The results are based on primary data collected between August and November 2017. Data was collected by use of a semi-structured questionnaire, with combined close and open-ended and combination questions. The questions were designed to capture data on various variables including students' socio-demographic characteristics, current CGPA, attitude to SNSs for learning Economics, number of SNSs subscribed to, utilization of SNSs in learning Economics and frequency of SNSs use during lectures. The study used a seven-point Likert-scale to explore students' attitude and actual use of SNSs for academic purposes. The total number of items in each of these two constructs were fifteen (15). For each of these two variables, an index was computed by taking the average score that ranged from 1.0-7.0 with higher scores signifying a more favorable attitude or higher level of utilization of SNSs. The dependent variable was students' self-reported CGPA for the previous semesters. The analysis follows Makerere University's classification of degrees, diplomas, and certificates, as shown in Table 1. The various classes are based on the cumulative grade point average.

#### TABLE 1: MAKERERE UNIVERSITY CLASSIFICATION OF DEGREES, DIPLOMAS, AND CERTIFICATES

CGPA	Class
2.00 - 2.79	Pass
2.80 - 3.59	Second Class - Lower Division
3.60 - 4.39	Second Class – Upper Division
4.40 - 5.00	First Class

#### **4.3 DATA ANALYSIS**

The quantitative data were subjected to descriptive and inferential analyses. Since the outcome variable was qualitative taking on four grade categories: First Class, Second Class Upper, Second Class Lower and Pass, the analysis used a multinomial logit model in which the log odds of the nominal outcome variable (Grades) were modeled as a linear combination of the predictors. This model has the capacity to analyze options across more than two categories, which facilitates the determination of the likelihood of belonging to a particular classification of the grade. In the analysis, Pass was used as the baseline comparison group. The remaining three classifications of performance corresponded to the following equations:

$$\ln \left[ \frac{p (grade = LowerDiv)}{p (grade = PassDiv)} \right] = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \varepsilon \dots 1 \\
\ln \left[ \frac{p (grade = PassDiv)}{p (grade = PassDiv)} \right] = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \varepsilon \dots 2 \\
\ln \left[ \frac{p (grade = Firstclass)}{p (grade = PassDiv)} \right] = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \varepsilon \dots 3 \\$$

where  $\beta$ 's were the regression coefficients.

The modeling was based on previous studies, which had delved into analyzing schooling outcomes. In this study, a Grade was explained as a function of attitude to SNSs in learning Economics (X1), utilization of SNSs (X2), number of SNSs a student subscribes to (X3) and use of SNSs during class time (X4). The model compares the probability of a student being in degree classification 1 to 3, while the probability of being in the lowest class (Pass) is the base category. All analyses were performed using the statistical program Stata (Version 13).

#### 5. FINDINGS AND DISCUSSION

#### **5.1 DESCRIPTIVE STATISTICS**

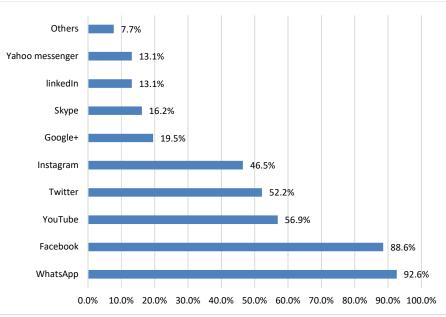
Of the 297 respondents, 54.5% were male and 45.5% were female. The average age was 22(±2) years. Fifty-five percent (55%) of the respondents were in year two, 55.7% were residing within the University, 31.4% were staying with parents, while 12.8% were renting. In Table 2, the distribution of the respondents by the schools can be ascertained. The table shows that the modal category was from the School of Statistics and Planning (34.3%) followed by the School of Economics (24.2%) then the School of Business (19.5%) the School of Education (15.2%) and the School of Distance and Lifelong Learning (6.7%).

TABLE 2. DISTRIBUTION OF RESPONDENTS DE SCHOOL				
	Frequency	Percent		
School of Economics	72	24.2		
School of Business	58	19.5		
School of Statistics and Planning	102	34.3		
School of Education	45	15.2		
School of Distance and Lifelong Learning	20	6.7		
Total	297	100.0		
Source: Analysis of survey data				

#### TABLE 2: DISTRIBUTION OF RESPONDENTS BY SCHOOL

#### Source: Analysis of survey data

Respondents were asked to indicate the SNSs they subscribed to. Figure 2 shows the number of students' profiles on the different SNSs. WhatsApp is the most popular followed by Facebook then YouTube, Twitter, and Instagram. Out of the 297 respondents, 92.6% have WhatsApp profiles while 88.6% have Facebook profiles. The findings are on par with a Ghanaian study, which also found that the majority (95.7%) of the respondents in the Presbyterian University College used WhatsApp (Asare & Frimpong, 2016).



#### FIGURE 2: SOCIAL NETWORKING SITES STUDENTS SUBSCRIBED TO

## Source: Analysis of survey data

Data was collected on the number of SNSs subscribed to and the use of SNSs in learning Economics. Table 3 shows that the average number of SNSs a student subscribed to was about 5(4.5±2.0). For utilization of SNSs in learning Economics, the scores were obtained by averaging the fifteen items based on the sevenpoint Likert scale with scores closer to seven implying high intensity of using SNSs for academic purposes. Table 3 further shows that on average, the level of utilization of SNSs in learning Economics was about 5(4.6±2.0).

TABLE 3: NUMBER OF SNSs SUBSCRIBED TO AND UTILIZATION OF SNSs IN ECONOMICS					
	Mean	Std. Deviation	Minimum	Maximum	
Utilization of SNSs in learning Economics	4.6	1.0	1.7	7	
Number of SNS subscribed to	4.5	2.0	1	10	

## Source: Analysis of survey data

The survey contained a series of questions pertaining to students' attitude and actual use of SNSs in learning Economics. In the questionnaire, fifteen items were formulated relating to attitude and actual use of SNSs for academic purposes. Mean and standard deviations were used based on a seven-point Likert scale rating with scores closer to seven signifying a more favorable response and vice versa. The questions to the two dimensions and their descriptive statistics are summarized in Table 4, which follows.

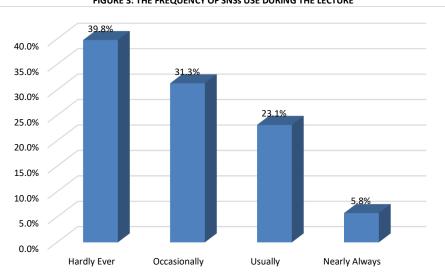
TABLE 4: DESCRIPTIVE STATISTICS FOR ATTITUDE AND USE OF SNSs IN ECONOMICS					
	Attitude	Actual use			
Accessing a vast quantity of materials related to the course outline	4.4±1.9	4.5±1.9			
Discussing different topics with classmates	4.5±1.8	4.5±1.7			
Discussing class assignment	4.7±1.6	4.5±1.8			
Submitting assignment/research project to your lecturer	4.4±1.9	4.5±1.9			
Watch videos related to a particular course unit	4.4±1.9	4.4±1.9			
Interacting with other students on a particular topic and share ideas	4.8±1.8	4.8±1.7			
Clarification of concepts/terminologies used by the lecturer	4.7±1.8	4.7±1.7			
getting up to date information	5.4±1.6	5.2±1.6			
Finding lecture-related information	4.9±1.7	4.9±1.7			
Keeping in contact with other students in the class	5.1±1.6	5.2±1.6			
A good place to contact my lecturer outside the class	3.8±2.0	3.9±2.0			
To check lecture notes or assignments posted by the lecturer	4.9±1.8	4.8±1.8			
Reading articles and take notes to prepare for the Economics lecture	4.3±1.9	4.3±1.9			
Listening to audio files and take notes	4.1±2.0	4.1±2.1			
A good place to access links to resources provided by the lecturer	5.0±1.7	4.8±1.9			
Total	4.6±1.0	4.6±1.0			

#### Source: Analysis of survey data

The table shows an overall average of 4.6 ±1.0 for each of the two independent variables. Since the two values were above 3.5, this means that most students attach great importance to SNSs for academic purposes. The areas in which more favorable attitude and utilization were reported included: getting up to date information; keeping in contact with other students in the class; accessing links to resources provided by the lecturer; finding lecture-related information; checking lecture notes or assignments posted by the lecturer; interacting with other students on a particular topic and sharing ideas; discussing class assignments; and clarification of concepts/terminologies used by the lecturer.

This study confirms those of earlier studies (e.g., Griffith & Liyanage, 2008; Boyd & Ellison, 2007; Yeo, 2014) which found SNSs to facilitate teaching and learning. In a recent study among Business Administration students in three private universities in Bangladesh, students reported that use of SNSs enhanced their knowledge, developed communication skills, provided the opportunity to share academic lessons and class schedules; which implied a positive academic performance (Mouri & Ali-Arshad, 2016). However, the findings differ from other scholars (e.g., Nyabera, 2017; Englander et al. 2010), who maintain that students use SNSs for other purposes other than academics, thus affecting their academic performance.

Use of SNSs during the lecture was also recorded, as shown in Figure 3. This variable was hypothesized to have a negative influence on grades. Respondents were asked to indicate whether at times they use SNSs to chat when the lecture is going on.

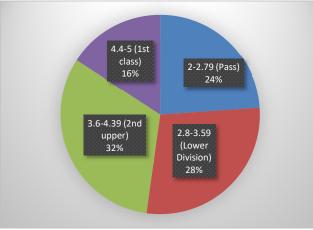


#### FIGURE 3: THE FREQUENCY OF SNSs USE DURING THE LECTURE

Source: Analysis of survey data

The majority (39.8%) hardly ever, 31.3% occasionally use SNSs, 23.1% usually use SNSs, while 5.8% always use SNSs while the lecture is going on. This finding concurred with a Nigerian study, which also found that the majority (76%) of students in tertiary institutions hardly ever visited their Facebook sites during classes (Asogwa et al. 2015).

#### FIGURE 4: CLASSIFICATION OF STUDENTS' PERFORMANCE BASED ON THEIR CGPA



#### Source: Analysis of survey data

The respondents provided data about their academic performance for the previous academic years. The dependent variable was the academic performance, which was measured using self-reported CGPA. As can be seen in Figure 4, most respondents (32%) reportedly obtained a CGPA of 3.60-4.39 classified as Second Class Upper Division. Students in Second Class Lower Division accounted for 28%, while those with a Pass and First Class Division constituted 24% and 16% respectively. The average CGPA score reported was 3.5±0.8 with a minimum being 2.00 while the maximum value reported was 5.00. **5.2 MULTINOMIAL LOGIT MODEL** 

A multinomial logit analysis was performed to test how well the factors such as attitude to SNSs use in learning Economics, number of SNSs subscribed to, utilization of SNSs in learning Economics and frequency of SNSs use during the lecture can predict academic performance. In the analysis, we distinguish among the three Grade categories, where students in the Pass classification are the baseline category. Table 5 presents the parameter estimates of the multinomial logit specification.

### TABLE 5: MULTINOMIAL LOGISTIC REGRESSION PREDICTING THE RELATIONSHIP BETWEEN SNSs AND THE CURRENT GRADES (Base category was 2.0-2.79, Pass

Division)

	Variable/Category	2 <sup>nd</sup> Low	er division	2 <sup>nd</sup> Upper		1 <sup>st</sup> Class	
		Coef.	RRR	Coef.	RRR	Coef.	RRR
Attitude to SNSs in learning Economics	Attitude	0.61	1.84**	1.01	2.75*	1.96	7.12*
No of SNSs subscribed to	No of SNSs	0.05	1.05	0.19	1.21***	0.27	1.31**
Utilization of SNSs in learning Economics	Utilization	-0.03	0.97	0.88	2.42**	1.24	3.44*
	Base outcome=Hardly ever						
	Occasionally	-0.37	0.69	-1.03	0.36**	-1.20	0.30**
Frequency of SNSs use during the lecture	Usually	-0.30	0.74	-1.16	0.31**	-1.78	0.17**
	Nearly always	-2.54	0.08**	-1.16	0.31	-0.56	0.57

Notes. \*significant at 1%, \*\*significant at 5%, \*\*\*significant at 10%

In Table 5, the column marked 'Coef' refers to the coefficients and shows either a positive or negative direction of the relationship, while the 'RRR' columns show the associated odd-ratios, that is, the likelihood of reporting a grade in a given classification with respect to the baseline (Pass). The dependent variable is academic performance measured as students' current grades, while student-specific variables such as attitude to SNSs in learning Economics, number of SNSs subscribed to, utilization of SNSs in learning Economics and frequency of use of SNSs during the lecture are the independent variables.

Results in Table 5 indicate that among Economics students in this study, a one-unit increase on the 7-point scale rating of attitude towards SNSs in learning Economics is significantly (p < 0.05) associated with a 1.84 likelihood of being in the Second Class Lower Division than being in the baseline category (Pass). In addition, a further improvement in attitude is followed by a significant likelihood (p < 0.05) of obtaining a Second Class Upper and First Class Division by 2.75 and 7.12 times respectively. These results suggest that compared to those in the baseline category, the log odds of achieving high academic performance levels increase as attitude to using SNSs for study purposes increase. These findings are consistent with expectations and are in accordance with other studies (e.g., Divya & Mitushi, 2016; Shohrowardhy & Hassan, 2014), which also reported a positive association between perception towards SNSs and academic performance using different measures. It, therefore, follows that students in the baseline category are significantly more likely to have a negative attitude to SNSs for study purposes than their counterparts in the other three categories.

Turning to the number of SNSs subscribed to and its effect on the four levels of academic performance, this variable is positive and significant at 10 and 5 percent in obtaining a Second Class Upper Division ( $\beta$  = 0.19, RRR = 1.21) and a First Class Division ( $\beta$  = 0.27, RRR = 1.31) respectively for an Economics student. Contrary to a priori expectations, the findings show that better grades are obtained with increased use of SNSs. These findings disagree with other studies (e.g., Leyrer-Jackson & Wilson, 2017), which reported a negative relationship between the number of social media websites to which students subscribe to and their GPA. One possible explanation is that at the bivariate level when the Pearson correlation analysis was run between CGPA and utilization of SNSs for academic purposes, the results revealed a rather weak ( $R_{xy}$  = 0.12) but statistically significant linear relationship between the two variables (p = 0.046 < 0.05). This infers that students with more SNSs subscription stand a better chance of having higher grades than those with few SNSs, especially if the sites are used constructively in searching, sharing and downloading materials related to Economics.

The above assertion was particularly rendered valid by the coefficients for the utilization of SNSs in learning Economics. Table 5 shows that apart from the nonsignificant negative (-0.03) effect of utilization of SNSs in obtaining a Second Class Lower Division, a 1-point increase in the level of utilization on a scale of 1-7 significantly increases the log odds of attaining a Second Class Upper and First Class Division by 2.42 and 3.44 times respectively. The implication of these findings is that fewer users of SNSs for academic purposes are 2.42 and 3.44 times more likely to report Pass Division relative to Second Class Upper and First Class Divisions respectively. *These findings* corroborate the results of other researchers (e.g., Torres-Diaz et al. 2016; Maqableh et al. 2015; Asif-Ur-Rahman et al. 2015). All these noted a positive effect of SNSs on students' academic achievement. Accordingly, this serves as an indicator of the significance of social network websites in enhancing students' academic achievements.

Regarding the frequency of SNSs use during the lecture, the results for all dummy coefficients take a negative value against academic performance, which implies an inverse relationship between good grades and high frequency of SNSs use during the lecture. For students who 'occasionally' use these media platforms, a significant (p < 0.05) effect is observed in relation to the probability of obtaining a Second Class Upper and First Class Division. According to RRR values, the findings suggest that the expected risk of having a Second Class Upper and First Class Division significantly reduced by 0.36 and 0.30 respectively for students who 'occasionally' use SNSs during the lecture as opposed to those who 'hardly ever'. Furthermore, the log odds of reporting Second Class Upper and First Class Divisions

decrease by 0.31 and 0.17 for students who 'usually' use SNSs platforms during the lecture compared to those who 'hardly ever' use these sites and this influence reached statistical significance at 0.05 level.

The analysis also indicates that for students who 'nearly always' use SNSs during lectures, the coefficients remain negative but statistical significance (p < 0.05) was in relation to reporting Second Class Lower Division but not other divisions. The RRR of 0.08 indicates that students who use SNSs 'nearly always' are 0.08 times less likely to report Second Class Lower Division compared to their counterparts who 'hardly ever' use SNSs when the lecture is going on. The findings provide partial support for using SNSs 'nearly always' and grades obtained. The findings by and large suggest that use of SNSs during the lecture is negatively associated with attaining better divisions (Second Class Lower Division, Second Class Upper, and First Class Division), but positively linked to reporting a CGPA ranging from 2.00-2.79 (Pass). The results are consistent with earlier studies, which found multitasking to lower GPA and negatively affect school work (e.g., Buruk, 2012; Junco, & Cotton, 2011, 2012; Kirschner & Karpinski, 2016). Corroborating this evidence, Ellis et al. (2010) noted that students who participate in such website activities during the teaching and learning process.

## 6. CONCLUSIONS AND POLICY IMPLICATIONS

In summary, the findings are supportive of the hypothesis in which attitude to the use of SNSs in learning Economics was predicted to positively influence students' CGPA. It was further noted that subscribing to a wide range of SNSs positively affects Economics students' CGPA and this was significant in obtaining a Second Class Upper Division and First Class Division. There was also consistent support for the third hypothesis where it was established that use of SNSs for learning Economics is important in predicting students' grades. Lastly, the frequency of SNSs use was inversely related to good grades among the sampled respondents. It was established that students who use SNSs during the lecture were less academically successful compared with those who hardly ever check on SNSs while the lecture is going on. On the basis of these findings, authorities in higher education institutions and Makerere University, in particular, should explore the pedagogical uses of SNSs and how to utilize them inteaching and learning to improve students' academic performance. It is imperative for Economics educators and faculty to guide students in the constructive use of SNSs to augment their learning. This would involve organizing seminars and workshops geared at training students in the use of SNSs in academia.

#### REFERENCES

- 1. Al-rahmi, W.M., Zeki, A.K., Alias, N. and Saged, A.A. (2017). "Social media and its impact on academic performance among university students," The Anthropologist, Vol. 28, No. 1-2, pp. 52-68.
- 2. Amin, Z., Mansoor, A., Hussain, S.R. and Hashmat, F. (2016). "Impact of social media on students' academic performance," International Journal of Business and Management Invention, Vol. 5, pp. 22-29.
- 3. Asare, S. and Frimpong, K.O. (2016). "The effects of social networks on the academic performance of the Ghanaian student," International Journal of Research in IT & Management, Vol. 6, No. 6, pp. 55-68.
- Asiedu, N.K. (2016). "Influence of social networking sites on students' academic and social lives: The Ghanaian perspective," Library Philosophy and Practice (e-journal), 2016. Viewed on January 23, 2018 https://digitalcommons.unl.edu/cgi/viewcontent.cgi?referer=https://www.google.com/&httpsredir=1&article=
- 5. Asif-Ur-Rahman, S.M., Mohammed, J. and Muhammad, R.M. (2015). "Students' perception of the effects of online social networking: An empirical assessment," International Letters of Social and Humanistic Sciences, Vol. 65, pp. 152-161.
- 6. Asogwa, C.E., Ojih, E.U. and Onoja, I.B. (2015). "Use of social networking sites and academic performance among students of selected tertiary institutions in Kogi State," International Journal of African and Asian Studies, Vol. 6, pp. 46-57.
- 7. Badri, M., Al Nuaimi, A., Guang, Y. and Al Rashedi, A. (2017). "School performance, social networking effects, and learning of school children: evidence of reciprocal relationships in Abu Dhabi," Telematics and Informatics, Vol. 34, No. 8, pp. 1433-1444.
- Boyd, D.M. and Ellison, N.B. (2007). "Social network sites: Definition, history, and scholarship," Journal of Computer-Mediated Communication, 13, pp. 210-230.
- 9. Bragdon R.A. and Dowler, K. (2016). "College student technology use and academic performance," International Journal of Humanities and Social Science, Vol. 6, No. 1, pp. 12-22.
- 10. Buruk, L. (2012). "Multitasking in the university classroom," International Journal for the Scholarship of Teaching and Learning, Vol. 6, pp. 1-12.
- 11. Demirbilek, M. and Talan, T. (2017). "The Effect of social media multitasking on classroom performance," Active Learning in Higher Education, pp. 1-13.
- 12. Divya, G. and Mitushi, S. (2016). "Impact of students attitudes towards social media use in education on their academic performance," AIMA Journal of Management & Research,10(2/4). Viewed on January 12, 2018 http://apps.aima.in/ejournal\_new/articlesPDF/Divya-Mitushi.pdf
- 13. Doleck T. and Lajoie, S. (2018). "Social networking and academic performance: a review," Education and Information Technologies, Vol. 23, No. 1, pp. 435-465.
- 14. Doleck, T., Bazelais, P. and Lemay, D.J. (2017). "Social networking and academic performance: a generalized structural component approach," Journal of Educational Computing Research, pp. 1-20.
- 15. Durai, R., Roopa, B.S., Ravindra, J., Indu, T.H., Gokul, G. and Sivasankaran, P. (2016). "A study on the perspectives of pharmacy students and faculties on social networking sites," International Journal of Health & Allied Sciences, Vol. 5, No. 4, pp. 227-234.
- 16. Ekechukwu, P.C. (2017). "The effect of social networking sites on the academic performance of students of Abia State Polytechnic, Aba," American Journal of Arts and Design, Vol. 2, No. 4, pp. 100-104.
- 17. Ellis, Y., Daniels, B. and Jauregui, A. (2010). "The effect of multitasking on the grade performance of business students," Research in Higher Education Journal, Vol. 8, No. 1, pp. 1-10.
- 18. Englander, F., Terregrossa, R.A. and Wang, Z. (2010). "Internet use among college students: tool or toy?," Educational Review, Vol. 62, No. 1, pp. 85-96.
- 19. Gok, T. (2016). "The effects of social networking sites on students' studying and habits," International Journal of Research in Education and Science, Vol. 2, No. 1, pp. 85-93.
- 20. Griffith, S. and Liyanage, L. (2008). "An introduction to the potential of social networking sites in education," Emerging Technologies Conference. University of Wollongong, 18-21 June, 2008. Viewed on January 15, 2018 http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.458.8598&rep=rep1&type=pdf
- 21. Harrath, Y. and Alobaidy, H. (2016). "Impact of social networking sites on student academic performance: The case of University of Bahrain," Journal of Cases on Information Technology, Vol. 18, No. 2, pp. 35-50.
- 22. Jehopio, P.J., Wesonga, R. and D.A. Candia, D.A. (2017). "Effect of online social networking sites usage on academic performance of university students in Uganda," International Journal of Computer Applications, Vol. 157, No. 5, pp. 27-35.
- 23. Junco, R. (2012). "In-class multitasking and academic performance," Computers in Human Behavior, Vol.28, No. 6, pp. 2236-2243.
- 24. Junco, R. and S.R. Cotton, S.R. (2011). "Perceived academic effects of instant messaging use," Computers & Education, Vol. 56, pp. 370-378.
- 25. Junco, R. and S.R. Cotton, S.R. (2012). "The relationship between multitasking and academic performance," Computers & Education, Vol. 59, pp. 505-514.
- 26. Kanyoro, R. (2016). "How social media has evolved in Uganda." Viewed on January 11 2018 http://www.monitor.co.ug/artsculture/Reviews/How-socialmedia-has-evolved-in-Uganda/691232-2771872-cmhu0q/index.html
- 27. Kirschner, P.A. and A.C. Karpinski, A.C. (2010). "Facebook and academic performance," Computers in Human Behavior, Vol. 26, No. 6, pp. 1237-1245.
- Kolan, B.J. and Dzandza, P.E. (2018). "Effect of social media on academic performance of students in Ghanaian universities: A case study of University of Ghana, Legon," Library Philosophy and Practice (e-journal). 1637. Viewed on March 23, 2018 https://digitalcommons.unl.edu/cgi/viewcontent.cgi?article=4687&context=libphilprac

- 29. Leyrer-Jackson, J.M. and Wilson, A.K. (2017). "The associations between social-media use and academic performance among undergraduate students in biology," Journal of Biological Education, pp. 1-10.
- 30. Maqableh, M., Rajab, L., Quteshat, W., Masa'deh, R.M.T., Khatib, T. and Karajeh, H. (2015). "The Impact of Social Media Networks Websites Usage on Students' Academic Performance," Communications and Network, Vol. 7, pp. 159-171.
- 31. Mensah, S.O. and Nizam, I. (2016). "The impact of social media on students' academic performance a case of Malaysia tertiary institution," International Journal of Education, Learning and Training, Vol. 1, No. 1, pp. 14-21.
- Morallo, I.M. (2014). "The effects of social networking sites on students' academic performance in Nlyceum of the Philippines Laguna," Graduate School Research Journal, Vol. 7, No. 2. Viewed on January 11, 2018 http://research.lpubatangas.edu.ph/wp-content/uploads/2014/08/GSRJ-EFFECTS-OF-SOCIAL-NETWORKING-SITES.pdf
- 33. Mouri, D. and Ali-Arshad, A.C. (2016). "Social networking in Bangladesh: Boon or curse for academic engagement?," Management & Marketing, Challenges for the Knowledge Society, Vol. 11, No. 1, pp. 380-393.
- 34. Nsizwana, S.C., Ige, K.D. and Tshabalala, N.G. (2017). "Social media use and academic performance of undergraduate students in South African Higher institutions: The case of the University of Zululand," Journal of Social Sciences, Vol. 50, No. 1-3, pp. 141-152.
- 35. Nyabera, A. (2017). "Implications of social networking sites on university students' academic performance," Journal of Educational Research Reviews, Vol. 3, No. 3, pp. 17-27.
- 36. Nyabera, S.N. and Onyango, A.J. (2016). "A review of the effects of social networking sites on academic performance in Universities," MR Journal of Information Science and Technology, Vol. 1, No. 1, pp. 13-22.
- 37. Rozgonjuk, D., Saal, K. and Taht, K. (2018). "Problematic smartphone use, deep and surface approaches to learning, and social media use in lectures," International Journal of Environmental Research and Public Health, Vol. 15, No. 92, pp. 1-11.
- 38. Samaha M. and Hawi, N.S. (2016). "Relationships among smartphone addiction, stress, academic performance, and satisfaction with life," Computers in Human Behavior, Vol. 57, pp. 321-325.
- 39. Shirma, P.G. and Visihvakarma, S.K. (2016). "A review on the effects of social networking sites on the academic performance," Online Journal of Multidisciplinary Research, Vol. 2, No. 3, pp. 6-24.
- 40. Shohrowardhy, H.S. and Hassan, H.M.K. (2014). "Students' perception of social networking for academic purposes in Bangladesh," Management & Marketing. Challenges for the Knowledge Society, Vol. 9, No. 4, pp. 459-470.
- 41. Statista. (2018). Viewed on January 11, 2018 https://www.statista.com/statistics/617136/digital-population-worldwide/
- 42. Sudha S. and Kavitha, E.S. (2016). "The effect of social networking on students' academic performance: The perspectives of faculty members of Periyar University, Salem," Library Philosophy and Practice. Viewed on January 23, 2018 https://digitalcommons.unl.edu/cgi/viewcontent.cgi?referer=https://www.google.com/&httpsredir=1&article=4041&context=libphilprac
- 43. Sukeerthi. and Krupalini, H.S. (2018). "A study on impact of social networking sites on students' academic performance with special reference to Facebook," International Journal of Research in Social Sciences, Vol. 8, No. 1, pp. 792-800.
- 44. Torres-Diaz, J.C., Duart, J.M., Gómez-Alvarado, H.F., Marin-Guitierrez, I. and Faggioni, V.S. (2016). "Internet use and academic success in university students," Comunicar, Vol. 48, No. 24, pp. 61-70.
- 45. Uganda Communications Commission (2016). Postal, Broadcasting and Telecommunications Annual Market & Industry Report 2015/16. Viewed on January 11, 2018 http://www.ucc.co.ug/files/downloads/Annual\_Market%20\_&\_Industry\_Report\_2015-16\_FY.pdf
- 46. Vicera, C.R. (2016). "Effects of social networking sites on the academic performance of the first year BSED students of Naval State University," International Journal of Engineering Sciences & Research Technology, pp. 414-422.
- 47. Yeo, M.M.L. (2014). "Social media and social networking applications for teaching and learning," European Journal of Science and Mathematics Education, Vol. 2, No. 1, pp. 53-62.
- 48. Yu, A.Y., Tian, S.W., Vogel, D. and Kwok, R.C. (2010). "Can learning be virtually boosted? An investigation of online social networking impacts," Computers & Education, Vol. 55, No. 4, pp. 1494-1503.
- 49. Zheng, X. and Lee, M.K.O. (2016). "Excessive use of mobile social networking sites: Negative consequences on individuals," Computers in Human Behavior, Vol. 65, pp. 65-76.

# **REQUEST FOR FEEDBACK**

## **Dear Readers**

At the very outset, International Journal of Research in Computer Application & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue, as well as on the journal as a whole, on our e-mail **infoijrcm@gmail.com** for further improvements in the interest of research.

If you have any queries, please feel free to contact us on our e-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward to an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-Co-ordinator

# **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

## **ABOUT THE JOURNAL**

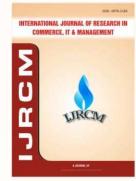
In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals

RNAL OF RESEARCH

ERCE & MAN





INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/