

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., The American Economic Association's electronic bibliography, EconLit, U.S.A., EBSCO Publishing, U.S.A., Index Copernicus Publishers Panel, Poland, Open J-Gage, India [link of the same is duly available at inflibinet of University Grants Commission (U.G.C.)] as well as in Cabell's Directories of Publishing Opportunities, U.S.A.

Circulated all over the world & Google has verified that scholars of more than Hundred & Twenty One countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	SERVICE QUALITY DIMENSIONS IN RETAIL SETTINGS: AN EMPIRICAL STUDY AT SELECTED APPAREL SPECIALTY STORES OF MUMBAI DR. SUDHEER DHUME	1
2.	REDUCING HEALTH INEQUALITIES: KERALA CMPREHENSIVE HEALTH INSURANCE SCHEME A ROLE MODEL FOR DEVELOPING COUNTRIES DEVI NAIR & KORA TUSHUNE	6
3.	FACTOR AFFECTING FOREIGN DIRECT INVESTMENT (FDI) INFLOW IN THE BUILDING AND CONSTRUCTION SECTOR DR. S.A. BUSTANI, I.S.YESUFU, E.A. UFUAH & DR. S.M. JIMAH	13
4.	ESTABLISHING CRM IN SMALL ENTERPRISES BORIS MILOVIC	18
5.	FINANCIAL DEVELOPMENT AND AGRICULTURAL SECTOR GROWTH IN CAMEROON DR. ARMAND GILBERT NOULA & NEBA CLETUS YAH	22
6.	ECONOMIC COST IMPLICATIONS OF THE USE OF GENERATORS AS ALTERNATIVE SOURCE OF ENERGY IN KANO METROPOLIS - NIGERIA DR. AHMAD MUHAMMAD TSAUNI & ABUBAKAR HASSAN	28
7.	FACTORS INFLUENCING PATIENT'S DECISION OF SELECTING A HOSPITAL MOHAMMED ARIF RAZA	34
8.	AVAILABILITY AND AWARENESS OF MICROFINANCE IN JAMMU & KASHMIR STATE MUBASHIR NABI & DR. ASHOK AIMA	40
9.	RURAL LIVELIHOOD MARKETS AND ECONOMIES DR. NITIN RAGHUNATH ZAWARE	48
10 .	NREGA UNDER SOCIAL AUDIT: A SWOT ANALYSIS S.P.NAGANAGOUD & DR. H. H. ULIVEPPA	51
11.	PERCEPTION AND PRACTICES OF INDIVIDUALS ON PUBLIC HEALTH CENTRES V.SANGEETHA, DR. G. PAULRAJ, DR. S. RAMESHKUMAR & L. DINESH.	56
12.	THE EFFECT OF MERGERS AND ACQUISITIONS ON SHAREHOLDERS' WEALTH – AN EMPIRICAL ANALYSIS DR. S. VANITHA & DR. M. SELVAM	59
13.	A STUDY ON ROADSIDE FOOD STALLS IN TIRUCHIRAPPALLI CORPORATION WITH SPECIAL REFERENCE TO FOOD INDUSTRY AND HOTEL INDUSTRY DR. J. MOHAN RAJ	70
14.	BIOFUELS CONSUMPTION IN EASTERN HIMALAYAS HOUSEHOLDS - AN EMPIRICAL ANALYSIS DR. RABINJYOTI KHATANIAR & DR. BIDYUT JYOTI BHATTACHARJEE	75
15.	IMPACT OF WOMAN EMPOWERMENT THROUGH MICRO FINANCE INSTITUTES: SOCIO-ECONOMIC AND BEHAVIORAL PERSPECTIVES AFFECTING TO RULER SEGMENT WOMAN OF GANDHINAGAR IN GUJARAT URVI AMIN & BANSI PATEL	81
16 .	A STUDY OF BANK TRANSACTION COST OF PCARDBS IN MYSORE DISTRICT DR. C. MAHADEVA MURTHY & DR. VEENA. K.P	89
17.	WOMEN ENTREPRENEURSHIP THROUGH SELF-HELP GROUPS: A CASE STUDY OF TIRUNELVELI DISTRICT, TAMIL NADU A. ANGEL ANILA	93
18.	HANDLOOM AS AN ACTIVITY TO ENSURE FOOD SECURITY SPECIAL REFERENCE TO WEST BENGAL CHITTARANJAN DAS	97
19.	AGRICULTURAL INFRASTRUCTURE DEVELOPMENT IN THE GENERATION OF INCOME AMONG THE SMALL AND MARGINAL FARMERS DR. C. GUNASEKARAN	102
20 .	FACTORS INFLUENCING THE EFFECTIVE FUNCTIONING OF THE SELF-HELP GROUPS - AN ANALYTICAL STUDY DR. M. GURUPANDI	104
21 .	PUBLIC DISTRIBUTION SYSTEM IN TAMIL NADU NEEDS DEFINITE OVERHAULING DR. S. MAYILVAGANAN & B. VARADARAJAN	108
22 .	PERCEPTION OF ORGANIZATIONAL CLIMATE: A STUDY OF SMALL ENTERPRISES IN AMRITSAR DR. GURPREET RANDHAWA & KULDEEP KAUR	110
23.	ROLE OF EXCESS OF MALES IN MARRIAGE SQUEEZE OF INDIA AND ITS EAG STATES RANJANA KESARWANI	114
24.	PERFORMANCE EVALUATION OF MUTUAL FUNDS IN INDIA: AN APPLICATION OF RISK-ADJUSTED THEORETICAL PARAMETERS JOITY TOMER	120
25 .	SMALL FAMILY NORMS IN INDIA AND ITS QUALITATIVE IMPLICATIONS ON CHILD CARE: A MULTIVARIATE ANALYSIS RITWIKA MUKHERJEE	134
	REQUEST FOR FEEDBACK	142

<u>CHIEF PATRON</u>

PROF. K. K. AGGARWAL Chancellor, Lingaya's University, Delhi Founder Vice-Chancellor, Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

<u>PATRON</u>

SH. RAM BHAJAN AGGARWAL Ex. State Minister for Home & Tourism, Government of Haryana Vice-President, Dadri Education Society, Charkhi Dadri President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

DR. BHAVET Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana

<u>ADVISORS</u>

DR. PRIYA RANJAN TRIVEDI Chancellor, The Global Open University, Nagaland PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. M. N. SHARMA Chairman, M.B.A., Haryana College of Technology & Management, Kaithal PROF. S. L. MAHANDRU Principal (Retd.), Maharaja Agrasen College, Jagadhri

<u>EDITOR</u>

PROF. R. K. SHARMA Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

CO-EDITOR

DR. SAMBHAV GARG Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana

EDITORIAL ADVISORY BOARD

DR. RAJESH MODI Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia PROF. SIKANDER KUMAR Chairman, Department of Economics, Himachal Pradesh University, Shimla, Himachal Pradesh PROF. SANJIV MITTAL University School of Management Studies, Guru Gobind Singh I. P. University, Delhi PROF. RAJENDER GUPTA Convener, Board of Studies in Economics, University of Jammu, Jammu PROF. NAWAB ALI KHAN Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories WWW.ijrcm.org.in

PROF. S. P. TIWARI Department of Economics & Rural Development, Dr. Ram Manohar Lohia Avadh University, Faizabad **DR. ANIL CHANDHOK** Professor, Faculty of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana **DR. ASHOK KUMAR CHAUHAN** Reader, Department of Economics, Kurukshetra University, Kurukshetra **DR. SAMBHAVNA** Faculty, I.I.T.M., Delhi **DR. MOHENDER KUMAR GUPTA** Associate Professor, P. J. L. N. Government College, Faridabad **DR. VIVEK CHAWLA** Associate Professor, Kurukshetra University, Kurukshetra **DR. SHIVAKUMAR DEENE** Asst. Professor, Government F. G. College Chitguppa, Bidar, Karnataka

ASSOCIATE EDITORS

PROF. ABHAY BANSAL Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida **PARVEEN KHURANA** Associate Professor, Mukand Lal National College, Yamuna Nagar **SHASHI KHURANA** Associate Professor, S. M. S. Khalsa Lubana Girls College, Barara, Ambala **SUNIL KUMAR KARWASRA** Principal, Aakash College of Education, Chander Kalan, Tohana, Fatehabad **DR. VIKAS CHOUDHARY** Asst. Professor, N.I.T. (University), Kurukshetra

TECHNICAL ADVISORS

MOHITA Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar ΑΜΙΤΑ Faculty, Government M. S., Mohali

FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula **NEENA** Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. **CHANDER BHUSHAN SHARMA** Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

<u>SUPERINTENDENT</u>

SURENDER KUMAR POONIA

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT iv A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

DATED:

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the area of Computer, Business, Finance, Marketing, Human Resource Management, General Management, Banking, Insurance, Corporate Governance and emerging paradigms in allied subjects like Accounting Education; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Monetary Policy; Portfolio & Security Analysis; Public Policy Economics; Real Estate; Regional Economics; Tax Accounting; Advertising & Promotion Management; Business Education; Management Information Systems (MIS); Business Law, Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labor Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; Public Administration; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism, Hospitality & Leisure; Transportation/Physical Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Digital Logic; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Multimedia; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic and Web Design. The above mentioned tracks are only indicative, and not exhaustive.

Anybody can submit the soft copy of his/her manuscript **anytime** in M.S. Word format after preparing the same as per our submission guidelines duly available on our website under the heading guidelines for submission, at the email addresses: <u>infoijrcm@gmail.com</u> or <u>info@ijrcm.org.in</u>.

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

1. COVERING LETTER FOR SUBMISSION:

THE EDITOR	
JRCM	

Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)

DEAR SIR/MADAM

Please find my submission of manuscript entitled '______' for possible publication in your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of the journal & you are free to publish our contribution in any of your journals.

NAME OF CORRESPONDING AUTHOR:

Designation:

Affiliation with full address, contact numbers & Pin Code: Residential address with Pin Code: Mobile Number (s): Landline Number (s): E-mail Address: Alternate E-mail Address:

NOTES:

- a) The whole manuscript is required to be in **ONE MS WORD FILE** only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail: New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/ Engineering/Mathematics/other. please specify)
- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below 500 KB.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- 2. MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 4. **ABSTRACT**: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

VOLUME NO. 2 (2012), ISSUE NO. 2 (FEBRUARY)

- 5. **KEYWORDS:** Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS:** All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should follow the following sequence:

	WAIN TEXT: The main text should follow the following sequence:
	INTRODUCTION
	REVIEW OF LITERATURE
	NEED/IMPORTANCE OF THE STUDY
	STATEMENT OF THE PROBLEM
	OBJECTIVES
	HYPOTHESES
	RESEARCH METHODOLOGY
	RESULTS & DISCUSSION
	RECOMMENDATIONS/SUGGESTIONS
	CONCLUSIONS
	SCOPE FOR FURTHER RESEARCH
	ACKNOWLEDGMENTS
	REFERENCES
	APPENDIX/ANNEXURE
	It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.
	FIGURES &TABLES: These should be simple, centered, separately numbered & self explained, and titles must be above the table/figure. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
	EQUATIONS: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
	REFERENCES: The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparatio of manuscript and they are supposed to follow Harvard Style of Referencing. The author (s) are supposed to follow the references as per the following:
	All works cited in the text (including sources for tables and figures) should be listed alphabetically.
	Use (ed.) for one editor, and (ed.s) for multiple editors.
	When listing two or more works by one author, use (20xx), such as after Kohl (1997), use (2001), etc, in chronologically ascending order.
	Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
	The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, workir papers, unpublished material, etc.
	For titles in a language other than English, provide an English translation in parentheses.
	The location of endnotes within the text should be indicated by superscript numbers.
_	PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:
S	Rewersey Depald L. Closs, David L. (1996). "Legistical Management." Tata McGraw, Hill, New Delhi

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

 Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

 Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

- Always indicate the date that the source was accessed, as online resources are frequently updated or removed.
- WEBSITE

10.

11. 12.

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

FACTORS INFLUENCING THE EFFECTIVE FUNCTIONING OF THE SELF-HELP GROUPS - AN ANALYTICAL STUDY

DR. M. GURUPANDI ASST. PROFESSOR DEPARTMENT OF INTERNATIONAL BUSINESS & COMMERCE ALAGAPPA UNIVERSITY KARAIKUDI

ABSTRACT

The Self-Help Groups were playing a major role in transforming the rural economy into a better place for living. Micro finance schemes helped the rural poor to improve their standards of living and in meeting their credit requirements to a very great extent. Hence, the concept of Self-Help Groups had become an innovation in the field of rural development. It has found that the Self-Help Groups organised themselves to manage their economic activities effectively and in a better way and for empowering women in all the directions which were suited to their needs and interests. They gained confidence due to an increase in their relative financial independence which had provided a greater level of security for them. The Self-Help Groups had developed certain leadership qualities among women such as in organising meetings and in functioning as a link between the NGOs and the Government officials, and in co-ordinating, and in motivating the members. The Self-Help Groups had brought about a silent revolution in the economic empowerment of the poor rural women. The strengthening and the spreading of the functioning self-help groups was the only solution to accelerate the socio-economic development of the rural poor in the villages of India.

KEYWORDS

SHG, rural economy.

INTRODUCTION

omen in rural areas involved raised the children, took care of the cattle and the household cooking and the processing of the food and worked nearly as hard as the man in the fields. Attempts to introduce an appropriate technology for women though it was necessary to alleviate the burden of work for women have met with unequal success as the planners was inadequately understood the economic roles of women. It was only gradually being realized that it was necessary for the policy makers and the planner to be gender sensitive to the impact of the new technology on women.

ROLE OF WOMEN IN ECONOMIC DEVELOPMENT

In the traditional society, woman's role is naturally limited to the family. She is the bearer of children; she is fully occupied wither duties as a mother and homemaker. Many factors like urbanization, technical progress woman's education etc., have profoundly changed the traditional conditions, even in a developing country like India, slowly starting with the metropolitan areas and doing back, the woman's role at home has become lighter due to technical progress. The participation of women in the economic development process can be mainly categorized into four segments namely employment in unorganized sector, employment in organized sector, self employment and entrepreneurs.

OBJECTIVES OF THE STUDY

The present study had the following as its specific objectives:

- 1. To identify the factors that had influenced the effective functioning of the self-help groups in sivaganga District and
- 2. To offer valuable suggestions and conclusion based on the findings of the study.

NEED FOR THE STUDY

The focus of this study is to study the factors influenced the effective functioning of self help groups in sivaganga district. Women's social mobility in the rural areas depends on their involvement in outside activities. Women's participation in-group activity is an indication that they are moving towards development. So this study tries to find out their participation and involvement in the group and thereby their individual development. Their economic independence through micro enterprises, savings and other key activities of SHGs that is, finding the local income generating activity of that particular area which will yield them a good income is also considered in this study.

METHODOLOGY

This section presents an outline of the research design of the present study, which includes the sampling techniques and the techniques used in analyzing the collected data, and the sample design. The present research was based on the survey method including both the primary data and the secondary data. The researcher herself had framed the required necessary interview schedules used in this study. The variables used in this study had been identified through the discussions held with the Assistant Project Officer of the Mahalir Thittam and the NGO's and a preliminary interview held with a few selected Self Help groups.

SOURCES OF DATA

Based on the variables identified for the study the interview schedule for the members, of the SHG's were framed. The interview schedule for the members of the SHGs were pretested and based on the responses the schedules were further modified and finalised. The secondary data were collected from the related Books, Journals, periodicals and from the NABARD's Annual Reports of the Project Implementation Unit of the Mahalir Thittam in the Sivaganga district.

SAMPLING TECHNIQUE

In the Sivaganga District there are 12Blocks, covering the various Town Panchayats and Municipalities. Among the 2blocks the researcher had selected four Blocks namely the Sivaganga, Devakottai, Thiruppathur and the Singampunari. The proportionate random sampling technique was adopted to select the sample SHGs. In the study area 20 NGOs were operating under the Mahalir Thittam. Among these 20 NGO's, four NGO's were selected on the basis of those NGOs which had helped women themselves into a larger number of SHGs in the study area. The NGO's which had enabled the formation of relatively larger number of SGH's were found to be PACHE TRUST, MMSSS, SHEPHERD and the PARD respectively.

These four NGOs had been operating in about 750 SHGs which had more than three years of experience in the study area. By using the proportionate random sampling technique 300 SHGs were selected (which formed about 40 percent of the total number of the SHGs in the study area) and proper weightage was also given for each of these NGOs.

	TABLE 1: SAMPLING DESIGN					
SI. No	District	Blocks	Name of the NGOs	Total No.of Persons in SHGs'	Percentage (%)	No.of sample SHG members selected
1.	Sivagangai	Sivagangai	PACHE TRUST	235	40	94
		Devakottai	MMSSS	165	40	66
		Thiruppathur	SHEPHERD	170	40	68
		Singampunari	PARD	180	40	72
Total				750		300

FRAMEWORK OF ANALYSIS

FACTOR ANALYSIS

In the present study, to identify the significant set of factors responsible for the effective function for the SHGs. The Principal Factor analysis method with an Orthogonal Varimax rotation had been used. The Communality of a factor was its Common factor Variance. A factor loading of 0.50 or a value which was greater than that was considered as a significant factor.

Mathematically, factor analysis is somewhat similar to the multiple regression analysis. Each variable is expressed as a linear combination of the underlying factors. The amount of variance a variable shares with all the other variables included in the analysis is referred to as communality. The co-variation among the variables is described in terms of a small number of common factors together with a unique factor for each variable. These factors are not over observed. If the variables are standardized, the factor model may be represented as:

 $X_i = A_{i1}F_1 + A_{i2}F_2 + A_{i3}F_3 + \dots + A_{im}F_m + V_iU_i$ where, i^{th} standardized variable, X_{i} = Standardized multiple regression coefficient of variable Aii = 'i' on common factor 'j' F = Common factor, Standardized regression coefficient of variable 'i' on V = unique factor 'i' U. = The unique factor for variable 'i' m = Number of common factors The unique factors are uncorrelated with each other and with the common factors. The common factors themselves could be expressed as linear combinations of the observed variables.

 $F_i = W_{i1} X_i + W_{i2} X_2 + W_{i3} X_3 + \dots + W_{ik} X_k$ where,

F_i = Estimate of ith factor

W_i = Weight or factor score coefficient

K = Number of variables.

RESULTS AND DISCUSSION

Table 11 exhibits the rotated factor loadings for the 25 statements (factors) of the SHG members' problems. All the 25 statements were extracted into nine factors, namely, F₁, F₂, F₃, F₄, F₅, F₆, F₇, F₈ and F₉. The factors with identified new names which influence the effective functioning of the SHGs were presented in the Table 2.

TABLE 2: FACTOR 1 - GUIDANCE OF NGO's

SI.No.	Variables	Factor Loadings	Eigen Value	Percentage Variance	
1.	NGO's guiding the activities of SHG's	0.7741			
2.	All sorts of guiding information for members	0.7268	2.2872	9.1	
3.	Training by Mahalir Thittam is very effective	0.4476			
	Source: Computed Value				

Source: Computed Value

Among the SHG members' problems, the factors regarding 'NGO's guiding the activities of SHG', 'All sorts of guiding information for members' and 'Training by Mahalir Thittam is very effective' were the factors with higher positive loadings on Factor I. The above said three factors with high loadings on Factor I are characterized as "*Guidance of NGO's*". The eigen value for the above Factor I was 2.2872 and the percentage variance was 9.1. It could be concluded that the problems of members of SHG's had been solved by the proper guidance of the NGO's in the study area and it ranks as the first important factor.

SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance
1.	Accounts are properly maintained and audited	0.6231	1.8902	7.6
2.	Animator is high in SHG activities	0.6142		
3.	Time consumption in obtaining loans	0.5851		
4.	System of collecting money is good	0.4258		

The factors such as 'Accounts are properly maintained and audited, 'Animator is high in SHG activities'; 'Time consumption in obtaining loans" and 'System of collecting money is good' were the factors with higher positive loadings on Factor II. The above said four factors with high loadings on Factor II are characterized as "*Effective Functioning of SHG*". The eigen value for the above Factor II was found to be 1.8902 and the percentage variance was 7.6. It could be concluded that the problems of the members in the SHG's is solved by the effective function of the SHG's in the study area and it had become as the second important factor.

TABLE 4: FACTOR 3 - CREATION OF WOMEN EMPOWERMENT					
SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance	
1.	SHGs promote a sense of oneness	0.7290			
2.	Women empowerment is possible through SHG's	0.6392	1.6350	6.5	
3.	Create a sense of confidence	0.3890			

Source: Computed Value

From the Table 4, the factors regarding 'SHGs promote a sense of oneness', 'Women empowerment is possible through SHG's' and 'Create a sense of confidence' were the factors with higher positive loadings on Factor III. The above said three factors with high loadings on Factor III could be characterized as "*Creation of Women Empowerment*". The given value for the above Factor III was 1.6350 and the percentage variance was 6.5. It could be concluded that the women empowerment has been created with the help of SHG's in the study area and it had become as the third important factor.

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

	TABLE 5: FACTOR 4 - STATUS OF SHG's					
SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance		
1.	SHG is functioning in a democratic manner	0.6504				
2.	Transparencey in SHG functioning	0.6178	1.6047	6.4		
3.	SHG functions could be improved	0.5625				

Source: Computed Value

The factors regarding 'SHG is functioning in a democratic manner', 'Transparencey in SHG functioning' and 'SHG functions could be improved' were the factors with higher positive loadings on Factor IV. The above said three factors with high loadings on Factor IV could be characterized as *"Status of SHG's"*. The eigen value for the above Factor IV was found to be 1.6047 and the percentage variance was 6.4. It could be concluded that the status of SHG was in a high level in the study area and it had become the fourth important factor.

TABLE 6: FACTOR 5 - STATUS OF BANK					
SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance	
1.	Adequate facilities for saving	0.7954			
2.	Rate of interest is reasonable	0.6205	1.2578	5.0	
3.	No difficulties in repayment	0.4579			

Source: Computed Value

Among the factor rotation, the factors regarding 'Adequate facilities for saving', 'Rate of interest is reasonable' and 'No difficulties in repayment' were the factors with higher positive loadings on Factor V. The above said three factors with high loadings on Factor V could be characterized as **"Status of Bank"**. The eigen value for the above Factor V was 1.2578 and the percentage variance was 5.0. It could be concluded that the status of bank was in a high level in the study area and it had become as the fifth important factor.

	TABLE 7: FACTOR 6 - PROBLEMIS OF SHG'S					
Sl. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance		
1.	SHG members' family problem affect their SHG activities	0.6435				
2.	Social problems affect SHG activities	0.5485	1.1982	4.8		
3.	Political influence in SHG activities	0.5135				

Source: Computed Value

The factors regarding 'SHG members' family problem affect their SHG activities', 'Social problems affect SHG activities' and 'Political influence in SHG activities' were the factors with higher positive loadings on Factor VI. The above said three factors with high loadings on Factor VI could be characterized as *"Problems of SHG"*. The eigen value for the above Factor VI was 1.1982 and the percentage variance was 4.8. It could be concluded that the SHG's activities were affected by so many problems in the study area and it had become as the sixth important factor.

TABLE 8: FACTOR 7 - STATUS OF SHG's MEMBERS

SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance
1.	The social status had improved	0.5824	1.1459	4.6
2.	The economic status had improved	0.5094		
-	Causas	Communited Malue		

Source: Computed Value

Among the rotated factors, the factors regarding 'The social status had improved' and 'The economic status had improved' were the factors with higher positive loadings on Factor VII. The above said two factors with high loadings on Factor VII had been characterized as *"Status of SHG Members"*. The eigen value for the above Factor VII was found to be 1.1459 and the percentage variance was 4.6. It could be concluded that the status of the SHG members had been improved in the study area and it had become the seventh important factor.

TABLE 9: FACTOR 8 - BANK PROCEDURE

SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance
1.	Bank procedures are easy	0.6941	1.0876	4.4
2.	Adequate funds are available from Bank	0.5671		

Source: Computed Value

The factors regarding 'Bank procedures are easy' and 'Adequate funds are available from Bank' were the factors with higher positive loadings on Factor VIII The above said two factors with high loadings on Factor VIII could be characterized as **"Bank Procedure"**. The eigen value for the above Factor VIII was 1.0876 and the percentage variance was 4.4. It could be concluded that the bank procedures had been followed easily in the study area and it had become as the eighth important factor.

TABLE 10: FACTOR 9 - GOVERNMENT ATTENTION

<u> </u>							
SI. No.	Variables	Factor Loadings	Eigen Value	Percentage Variance			
1.	SHG is recognizing the skill	0.6628	1.0614	4.2			
2.	Government programmes had received proper attention in SHG's	0.5182					

Source: Computed Value

From Table 10 it could be observed that the factors regarding 'SHG is recognizing the skill' and 'Government programmes had received proper attention in SHG's' were the factors with higher positive loadings on Factor IX The above said two factors with high loadings on Factor IX had been characterized as **"Government Attention".** The eigen value for the above Factor IX was 1.0614 and the percentage variance was 4.2. It could be concluded that the Government attention had been properly made on SHG activities in the study area and it had become the ninth important factor.

Factor	Name of newly Extracted Factor	Selected Statement (Variable)	Factor Loadings	
F ₁	Guidance of NGO	NGO guiding the activities of SHG	0.7741	
F ₂	Effective functioning of SHG	Accounts are properly maintained and audited	0.6231	
F ₃	Creation of Women Empowerment	SHGs promot a sense of oneness	0.7290	
F ₄	Status of SHG	SHG is functioning in a democratic manner	0.6504	
F ₅	Status of Bank	Adequate facilities for saving	0.7954	
F ₆	Problems of SHG	SHG members' family problems affect their SHG activities	0.6435	
F ₇	Status of SHG members	The social status had improved	0.5824	
F ₈	Bank Procedure	Bank procedures are easy	0.6941	
F∘	Government Attention	SHG is recognizing the skill	0.6628	

It is clear from Table 11 that 'NGO guiding the activities of SHG' with a factor loading of 0.7741; 'Accounts are properly maintained and audited' with a factor loading of 0.6231; 'SHGs promote a sense of oneness' with a factor loading of 0.7290, 'SHG is functioning in a democratic manner' with a factor loading of

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

VOLUME NO. 2 (2012), ISSUE NO. 2 (FEBRUARY)

0.6504; 'Adequate facilities for saving' with a factor loading of 0.7954, 'SHG members' family problems' affect their SHG activities' with a factor loading of 0.6435, 'The social status had improved' with a factor loading of 0.5824; 'Bank procedures are easy' with a factor loading of 0.06941; and 'SHG is recognizing the skill' with a factor loading of 0.6628 were found to be the variables with the highest factor loadings under factors F_1 , F_2 , F_3 , F_4 , F_5 , F_6 , F_7 , F_8 and F_9 . Therefore, these are the identified nine variables which had influenced the SHG members' problems for the present study.

CONCLUSION

The Self-Help Groups were playing a major role in transforming the rural economy into a better place for living. Micro finance schemes helped the rural poor to improve their standards of living and in meeting their credit requirements to a very great extent. Hence, the concept of Self-Help Groups had become an innovation in the field of rural development. It has found that the Self-Help Groups organised themselves to manage their economic activities effectively and in a better way and for empowering women in all the directions which were suited to their needs and interests. They gained confidence due to an increase in their relative financial independence which had provided a greater level of security for them. The Self-Help Groups had developed certain leadership qualities among women such as in organising meetings and in functioning as a link between the NGOs and the Government officials, and in co-ordinating, and in motivating the members. The Self-Help Groups had brought about a silent revolution in the economic empowerment of the poor rural women. The strengthening and the spreading of the functioning self-help groups was the only solution to accelerate the socio-economic development of the rural poor in the villages of India.

REFERENCES

- 1. Ajit Kumar Sinha, (1998) "Rural Women and Development Process: A Micro Level Study", Kurukshetra, Vol. XXXVI, No. 5.
- 2. Alka Srivastava (2001), "Globalization and Its Effects on Women: The Economic Aspect", Women's Link, Vol. 7, No. 4.
- 3. Arul Kamaraj, J.M. (2005), "Self-Help Groups New Mantra for Women Empowerment", Reader's Shelf, Vol. No. 2, November.
- 4. Bakshi, S.R., (2002), "Empowerment of Women and Politics of Reservation", *Book Enclave*.
- 5. Bhasin, Kamla, (1992) "Education for Women's Empowerment: Some Reflections", Adult Educational Development, March, Number.38.
- 6. Bimla, Mamta Dilbagi, Kusum Rana and Sudesh Gandhi, (2003) "Contribution of Rural Women to Farm Productivity", Social Welfare, Vol. 49, No. 10, January.
- 7. Chander Bhan Raj Singh, (2001), "Women Empowerment for Gender Equality", Kurukshetra, Vol. 49, No. 11.
- 8. Charyulu and G.N. Reddy, (1987) "Rural Women: Decision Making, Public Participation and Other Basic Needs: A Study of Two South Indian Villages", Indian Journal of Social Work.
- 9. Damayanthi, U.T., (1999), "Development of Women and Children in Rural Areas An Impact Study", Asian Economic Review, Vol. 41, No. 2, August.
- 10. Durairaj, N. and Kalarani, R., (1999) "Empowerment of Women Workers", Paper Presented in the National Seminar on Empowerment of Rural Female Labour Force, Gandhigram.
- 11. Dwarakanath (2001), "The Self-Employment Generation under DWCRA", Kurukshetra, Vol. 49(5).
- 12. Fredrick, J., (2005), "SHGs Gate Way to Success for Rural Women Entrepreneurs", Kisan World, September.
- 13. Gopalakrishnan, B.K. (1998), "SHGs and Social Defence", Social Welfare, Vol. 44, No. 10, January.
- 14. Gurumoorthy, T.R. (2000), "Self-Help Group Empowerment Rural Women", Kurukshetra, Vol. 48, 2000.



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Commerce, Economics & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mails i.e. **infoijrcm@gmail.com** or **info@ijrcm.org.in** for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals

NATIONAL JOURNAL OF RESEARC Commerce & Management





INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories www.ijrcm.org.in