# INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

\*Indexed & Listed at:\*\*

Ulrich's Periodicals Directory @, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Google Scholar,

The American Economic Association's electronic bibliography, EconLit, U.S.A.

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 4767 Cities in 180 countries/territories are visiting our journal on regular basis.

# **CONTENTS**

Sr.		Page
No.	TITLE & NAME OF THE AUTHOR (S)	No.
1.	A STUDY OF SERVICE MARKETING MIX IN PRIVATE HOSPITALS	1
	SUHAS C. MARATHE & DR. H. M. THAKAR	
2.	DEREGULATION OF PETROL AND DIESEL PRICES AND THE RESULTANT ISSUES IN MADURAI DISTRICT	7
	P. ZAHIR HUSSAIN & DR. A. ABBAS MANTHIRI	
3.	ROLE OF HOMESTAYS IN SUSTAINABLE DEVELOPMENT OF VILLAGE TOURISM IN WAYANAD DISTRICT	11
	K. C. ROBBINS & DR. DILEEP M.R.	
4.	A STUDY ON THE RELATIONSHIP BETWEEN TAIWAN SEMICONDUCTOR PRODUCTIVITY AND	16
	MACROECONOMIC FACTORS	
	CHENG-WEN LEE & TSAI-LUN CHO	
5.	ASSESSMENT OF THE PARTICIPATION OF WOMEN IN AGRICULTURAL COOPERATIVE SOCIETIES IN	21
	ANAMBRA STATE, NIGERIA	
	ONUGU CHARLES UCHENNA, OKAFOR IFEOMA & AGBASI OBIANUJU	
6.	OPTIMAL EFFICIENCY OF INNOVATIVE DESIGN FOR PRODUCT DEVELOPMENT	27
	CHENG-WEN LEE & BING-YI LIN	
7.	AN ECONOMIC ANALYSIS OF COIR CO-OPERATIVE SOCIETIES: A CASE STUDY EAST AND WEST	35
	GODAVARI DISTRICTS OF ANDHRA PRADESH	
	DR. G. NAGARAJA	
8.	GENDER PREFERENCES IN BRAND COMMITMENT, IMPULSE AND HEDONIC BUYING IN THE PERSONAL	42
	CARE SECTOR IN PUNE	
	DR. PRADNYA CHITRAO, SANCHARI DEBGUPTA, SATISH TEJANKAR, SONU KUMARI & AMIT KUMAR	
	SINGH	
9.	FINANCIAL ANALYSIS OF PAPER INDUSTRY IN TAMILNADU: AN EMPIRICAL STUDY	47
	DR. P. RAJANGAM & DR. P. SUBRAMANIAN	
<b>10</b> .	GREEN CSR PRACTICES: HR AND SCM - A STRATEGIC PERSPECTIVE: A CASE STUDY BASED REVIEW OF	52
	COGNIZANT  DRADAWA CHITRAG ARCHANA KOLTE & BUACKACHREE DECHANKU	
4.4	PRADNYA CHITRAO, ARCHANA KOLTE & BHAGYASHREE DESHMUKH	<b>-</b>
11.	IMPACT OF MACROECONOMIC VARIABLES ON PROFITABILITY OF LISTED GOLD LOAN COMPANIES IN	56
	INDIA	
12	KETAN MULCHANDANI, KALYANI MULCHANDANI & MEGHA JAIN  THE REASONS FOR FACULTY ATTRITION IN HIGHER EDUCATION INSTITUTIONS PROVIDING UG	<b>C3</b>
12.	COURSES AND THEIR RETENTION STRATEGIES (WITH SPECIAL REFERENCE TO SELF-FINANCING	62
	COLLEGES IN THE CITY OF BANGALORE)	
	PUSHPA L	
13.	A PROFILE OF THE GIRL CHILD IN INDIA	70
13.	VINITA VASU	70
14.	WOMEN'S PARTICIPATION IN MGNREGA IN INDIA	72
14.	DR. AJAB SINGH	, _
15.	A STUDY ON THE INFLUENCE OF BRAND AMBASSADOR ON BUYING BEHAVIOR OF CONSUMERS OF	78
13.	CYCLE PURE AGARBATHIES: WITH SPECIAL REFERENCE TO MYSURU CITY	, ,
	ABHISHEK M & SRI RANJINI S	
16.	INVESTORS PERCEPTIONS TOWARDS MUTUAL FUND INVESTMENTS IN TRUCHIRAPPALLI DISTRICT	82
	R. KATHIRVEL & DR. S. P. DHANDAYUTHAPANI	
17.	IDENTIFY THE NEED FOR DEVELOPING A NEW SERVICE QUALITY MODEL IN TODAY'S SCENARIO: A	86
	REVIEW OF SERVICE QUALITY MODELS	
	ANKIT AGARWAL & GULSHAN KUMAR	
18.	IMPACT OF FDI IN SERVICE SECTOR ON ECONOMIC GROWTH OF INDIA	94
	RAHUL YADAV	
19.	FINANCIAL OBSTACLES AND DISPUTES FACED BY STEEL INDUSTRIES OF INDIA	99
	PARAG RAY & DURGAPRASAD NAVULLA	
20.	CORPORATISATION OF GOVERNMENT: CORPOCRACY	104
	PREETI KANCHAN PATIL	
	REQUEST FOR FEEDBACK & DISCLAIMER	107

# CHIEF PATRON

#### PROF. K. K. AGGARWAL

Chairman, Malaviya National Institute of Technology, Jaipur
(An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India)

Chancellor, K. R. Mangalam University, Gurgaon

Chancellor, Lingaya's University, Faridabad

Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi

Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

# FOUNDER PATRON

#### LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

# CO-ORDINATOR

**DR. BHAVET** 

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

# ADVISORS

PROF. M. S. SENAM RAJU

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

PROF. M. N. SHARMA

Chairman, M.B.A., Haryana College of Technology & Management, Kaithal

PROF. S. L. MAHANDRU

Principal (Retd.), Maharaja Agrasen College, Jagadhri

# **EDITOR**

PROF. R. K. SHARMA

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

# FORMER CO-EDITOR

DR. S. GARG

Faculty, Shree Ram Institute of Business & Management, Urjani

# EDITORIAL ADVISORY BOARD

DR. RAJESH MODI

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

**PROF. SIKANDER KUMAR** 

Chairman, Department of Economics, Himachal Pradesh University, Shimla, Himachal Pradesh

**PROF. SANJIV MITTAL** 

University School of Management Studies, Guru Gobind Singh I. P. University, Delhi

**PROF. RAJENDER GUPTA** 

Convener, Board of Studies in Economics, University of Jammu, Jammu

**PROF. NAWAB ALI KHAN** 

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

## **PROF. S. P. TIWARI**

Head, Department of Economics & Rural Development, Dr. Ram Manohar Lohia Avadh University, Faizabad

DR. ANIL CHANDHOK

Professor, Faculty of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana

## DR. ASHOK KUMAR CHAUHAN

Reader, Department of Economics, Kurukshetra University, Kurukshetra

#### DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

#### DR. MOHENDER KUMAR GUPTA

Associate Professor, P. J. L. N. Government College, Faridabad

#### DR. VIVEK CHAWLA

Associate Professor, Kurukshetra University, Kurukshetra

#### **DR. SHIVAKUMAR DEENE**

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

# ASSOCIATE EDITORS

## **PROF. ABHAY BANSAL**

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

# **PARVEEN KHURANA**

Associate Professor, Mukand Lal National College, Yamuna Nagar

#### **SHASHI KHURANA**

Associate Professor, S. M. S. Khalsa Lubana Girls College, Barara, Ambala

## **SUNIL KUMAR KARWASRA**

Principal, Aakash College of Education, ChanderKalan, Tohana, Fatehabad

## **DR. VIKAS CHOUDHARY**

Asst. Professor, N.I.T. (University), Kurukshetra

# FORMER TECHNICAL ADVISOR

# **AMITA**

Faculty, Government M. S., Mohali

# FINANCIAL ADVISORS

# **DICKIN GOYAL**

Advocate & Tax Adviser, Panchkula

## **NEENA**

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

# <u>LEGAL ADVISORS</u>

## **JITENDER S. CHAHAL**

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

# **CHANDER BHUSHAN SHARMA**

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

# SUPERINTENDENT

**SURENDER KUMAR POONIA** 

Alternate E-mail Address

Nationality

1.

# CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to the recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Dewelopment Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in **M.S. Word format** after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. **infoijrcm@gmail.com** or online by clicking the link **online submission** as given on our website (**FOR ONLINE SUBMISSION, CLICK HERE**).

# **GUIDELINES FOR SUBMISSION OF MANUSCRIPT**

	DATED:
THE EDITOR	
IJRCM	
Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF	
(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Computer/	IT/ Education/Psychology/Law/Math/other, please
specify)	
DEAR SIR/MADAM	
Please find my submission of manuscript titled 'your journals.	
I hereby affirm that the contents of this manuscript are original. Furthermore fully or partly, nor it is under review for publication elsewhere.	, it has neither been published anywhere in any language
I affirm that all the co-authors of this manuscript have seen the submitted votheir names as co-authors.	ersion of the manuscript and have agreed to inclusion of
Also, if my/our manuscript is accepted, I agree to comply with the formalitie discretion to publish our contribution in any of its journals.	es as given on the website of the journal. The Journal has
NAME OF CORRESPONDING AUTHOR	:
Designation/Post*	:
Institution/College/University with full address & Pin Code	:
Residential address with Pin Code	:
Mobile Number (s) with country ISD code	:
Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)	:
Landline Number (s) with country ISD code	:
E-mail Address	:

Lecturer, Lecturer, Senior Lecturer, Junior Assistant Professor, Assistant Professor, Senior Assistant Professor, Co-ordinator, Reader, Associate Professor, Professor, Head, Vice-Principal, Dy. Director, Principal, Director, Dean, President, Vice Chancellor, Industry Designation etc. <u>The qualification of author is not acceptable for the purpose</u>.

\* i.e. Alumnus (Male Alumni), Alumna (Female Alumni), Student, Research Scholar (M. Phil), Research Scholar (Ph. D.), JRF, Research Assistant, Assistant

#### NOTES:

- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. <u>pdf.</u> <u>version</u> is liable to be rejected without any consideration.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:
  - **New Manuscript for Review in the area of** (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)
- c) There is no need to give any text in the body of the mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
- The total size of the file containing the manuscript is expected to be below 1000 KB.
- e) Only the **Abstract will not be considered for review** and the author is required to submit the **complete manuscript** in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email within twenty-four hours and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of the manuscript, within two days of its submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
- g) The author (s) name or details should not appear anywhere on the body of the manuscript, except on the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
- 2. MANUSCRIPT TITLE: The title of the paper should be typed in **bold letters**, **centered** and **fully capitalised**.
- 3. AUTHOR NAME (S) & AFFILIATIONS: Author (s) name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address should be given underneath the title.
- 4. ACKNOWLEDGMENTS: Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
- 5. **ABSTRACT**: Abstract should be in **fully Italic printing**, ranging between **150** to **300 words**. The abstract must be informative and elucidating the background, aims, methods, results & conclusion in a **SINGLE PARA**. **Abbreviations must be mentioned in full**.
- 6. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations etc.
- 7. **JEL CODE**: Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aea-web.org/econlit/jelCodes.php. However, mentioning of JEL Code is not mandatory.
- 8. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It should be free from any errors i.e. <u>grammatical</u>, <u>spelling</u> or <u>punctuation</u>. It must be thoroughly edited at your end.
- 9. **HEADINGS**: All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 10. **SUB-HEADINGS**: All the sub-headings must be bold-faced, aligned left and fully capitalised.
- 11. MAIN TEXT:

### THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:

INTRODUCTION

**REVIEW OF LITERATURE** 

**NEED/IMPORTANCE OF THE STUDY** 

STATEMENT OF THE PROBLEM

**OBJECTIVES** 

**HYPOTHESIS (ES)** 

**RESEARCH METHODOLOGY** 

**RESULTS & DISCUSSION** 

**FINDINGS** 

**RECOMMENDATIONS/SUGGESTIONS** 

**CONCLUSIONS** 

LIMITATIONS

SCOPE FOR FURTHER RESEARCH

REFERENCES

APPENDIX/ANNEXURE

The manuscript should preferably be in 2000 to 5000 WORDS, But the limits can vary depending on the nature of the manuscript.

- 12. **FIGURES & TABLES:** These should be simple, crystal **CLEAR**, **centered**, **separately numbered** & self-explained, and the **titles must be above the table/figure.** Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 13. **EQUATIONS/FORMULAE**: These should be consecutively numbered in parenthesis, left aligned with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word may be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
- 14. **ACRONYMS:** These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section e.g. Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
- 15. **REFERENCES**: The list of all references should be alphabetically arranged. *The author (s) should mention only the actually utilised references in the preparation of manuscript* and they may follow Harvard Style of Referencing. Also check to ensure that everything that you are including in the reference section is duly cited in the paper. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc., in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italic printing. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parenthesis.
- *Headers, footers, endnotes* and *footnotes* should *not be used* in the document. However, you can mention short notes to elucidate some specific point, which may be placed in number orders before the references.

# PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

## **BOOKS**

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

# **CONTRIBUTIONS TO BOOKS**

• Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

## **JOURNAL AND OTHER ARTICLES**

• Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

# **CONFERENCE PAPERS**

• Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

## UNPUBLISHED DISSERTATIONS

• Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

# **ONLINE RESOURCES**

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

## WEBSITES

• Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

# INVESTORS PERCEPTIONS TOWARDS MUTUAL FUND INVESTMENTS IN TRUCHIRAPPALLI DISTRICT

R. KATHIRVEL
STUDENT
DEPARTMENT OF MANAGEMENT STUDIES
ANNA UNIVERSITY (BIT CAMPUS)
TRICHY

DR. S. P. DHANDAYUTHAPANI
ASST. PROFESSOR
DEPARTMENT OF MANAGEMENT STUDIES
ANNA UNIVERSITY (BIT CAMPUS)
TRICHY

## **ABSTRACT**

The research carried out the study with the purpose to analyze the "Investors Perception towards various types of Mutual Funds' Investments in Tiruchirappalli district". It monitors to attention towards the possibilities of measuring the prospects and fulfillment level of more mutual fund schemes. It also aims to advise methods to improve the present level of perception. The study will help the secure in understanding the expectations, future needs and requirements and complaints of the investors. The study required been dedicated mainly towards the promotion of schemes or concept in the Trichy mutual fund intermediaries. The research can be used the Descriptive type of research design. The research used the Primary data collection method by framing a structured Questionnaire. The research went with suitable type of sampling method in his study. The sample is taken as 250 by the researcher. For the purpose of Analysis, the data and Interpretation the researcher used the following statistical tools viz. simple statistical tools like mean, standard deviation, correlation. To measure internal reliability (consistency) of the data Cronbach Alpha test has been employed. The study further employs Kaiser-Meyer-Olkin calculation of sampling adequacy, Bartlett's Test of Sphericity and factor analysis as a tool of dimension decreasing.

#### **KEYWORDS**

investors, perception, mutual funds.

#### INTRODUCTION

utual fund is the swimming pool of the money, It is based on the trust who invests the savings of a number of investors who shares a common financial goal, like the capital appreciation and dividend receiving. The money therefore collect is then invested in capital market instruments such as shares, debenture, and foreign market. The investors invest money and grow the units as per the piece worth which we called as Net Assets Value (NAV). Mutual fund is the maximum proper investment for the common man as it suggestions a chance to invest in expanded portfolio management, good research team, professionally managed Indian stock as well as the foreign market, the core aim of the fund manager is to taking the scrip that have under value and future will increasing, after the fund manager sell out the stock. Fund manager awareness on risk – return trade off, where minimize the risk and maximize the return through variation of the portfolio. The most common features of the mutual fund unit are low cost. Mutual fund industry has seen a lot of deviations in the past decades with worldwide companies coming into the country; take in their expert knowledge in managing funds international.

# **GROWTH OF MUTUAL FUNDS IN INDIA**

By the year 1970, the industry had 361 Funds with united total assets of 47.6 billion dollars in 10.7 million shareholder's account. However, from 1970 and on regions rising interest rates, stock market stagnation, increase and investors some other issues about the profitability of Mutual Funds, unfavorably affected the growth of mutual funds. Hereafter Mutual Funds realized the need to announce different kinds of Mutual Funds, which remained in adjust with changing requirements and interests of the investors. The 1970's saying a new kind of fund innovation; Funds with no transactions charges called "no load" funds. The major and most successful no load household of funds is the Head Funds, formed by John Bogle in 1977. In the series of new creation, the Initially Money Market Mutual Fund (MMMF)

## **REVIEW OF LITERATURE**

(Sharma, (Aug 2012,) The paper analyzed the 3 factors named as fund/scheme related attributes, monetary benefits and sponsor's related attributes which may be offered to investors for securing their investment. (Dr. V. Ramanujam. A. Bhuvaneswari., (February 2015) In fact, post the international financial crisis of 2008 and 2009, the banking file delivered a return of 82% during May 2009 until October 2010, matched to a return of 40% delivered by the larger market. Investment in banking sector funds is one of the best way which guarantees even return with medium risk when compare to additional sectors. (Sundar, March-April 2014) As the Indian economy does well with over current times, banks tend to be one of the biggest recipients. In fact, post the global financial crisis of 2008 and 2009, the banking catalog delivered a return of 82% during May 2009 until October 2010, paralleled to a return of 40% delivered by the broader market. (V. Rathnamani, (Jan. - Feb. 2013)) Mutual fund is said to be the best channels for organizing the funds of the small investors and donate considerably to the capital markets. The study clarifies briefly about the mutual fund industry, The study also helps to realize the role of investment pattern and favorites of investors behindhand investing in mutual fund. (Kesavaraj, October 2013) The purpose of Analysis and Interpretation the research used the following statistical tools namely Simple Percentage Analysis, Chi-Square Test, Karl Pearson's Correlation and One way Anova. Based on the Analysis and Interpretation the research inwards out with the main findings in her study and Proposals are given in such a way so that the investors can attain the wealth maximization.

## **OBJECTIVES OF THE STUDY**

- 1. To evaluate investors perspective investment in mutual fund
- 2. To analyze the growth of mutual fund industry in Trichy
- 3. To know the several factors that may affect variety of mutual fund schemes/ fund directly or indirectly
- 4. To present an abridged image of different qualitative aspects which are essential to secure investors patronage to mutual fund investment

#### RESEARCH METHODOLOGY

- 1) Research Design: Descriptive Research
- 2) Sample Design:
- a) **Population:** Unknown

- b) Population Frame: Various mutual funds investors.
- c) Research Method: Convenience Sampling
- d) size of sample: 250
- 3) Data Collection Design: a) Data Collection Method:
- 1) Primary data: Primary data are first-hand information collected through various methods such as observation, interviewing, mailing etc.
- 2) Secondary data: This data collected through book publication, bibliographies and annual reports.
- b) Data Collection Instrument: The data collection instrument structured questionnaire was used. They consist of open ended questions and close ended question.
- c) Statistical Tools used: The data was analyzed through simple statistical tools like mean, S.D, correlation. To measure internal reliability (consistency) of the data Cronbach Alpha test has been employed. The study further employs Kaiser-Meyer-Olkin calculation of sampling adequacy, Bartlett's Test of Sphericity and factor analysis as a tool of dimension decreasing.

#### **FINDING AND RESULTS**

#### **DESCRIPTIVE STATISTICS**

Table 1 is the descriptive data of primary data collected done the study.

#### TABLE I: DESCRIPTIVE STATISTICS

Variable	Features	Mean	Standard Deviation	Number of
				Respondents
1	Return on Investment	4.5250	.50043	250
2	Safety of Investment	4.4740	.50022	250
3	Full Disclosure of Information regarding Scheme / Fund (like objective, periodicity of valua-	4.4880	.50075	250
	tion, scheme's sale/ repurchase etc.)			
4	Capital Appreciation	4.4920	.50094	250
5	Reputation of Sponsor	4.4720	.50022	250
6	Sponsor's Expertise (in managing money)	4.4800	.50060	250
7	Favourable Credit Rating of Scheme / Fund	4.5120	.50086	250
8	Liquidity of investment	4.4520	.49869	250
9	Fringe Benefits (like Tax Benefits, Free Insurance, Free Credit Card, Loans on Collateral etc.)	4.4920	.50094	250
10	Regular Updates on every trading day (regarding investment, NAV etc.)	4.4680	.49998	250

Table 1 reveals that all the designated variables have been chosen good values by the investors. Further, the feature of return from the investment looks to be of topmost concern to the investors which is surveyed by the satisfactory rating by credit agency. These two required appearances also have smallest value of standard deviation in results.

#### **CRONBACH ALPHA**

As normally accepted rules of scan the minimum acceptable score of alpha is 0.70 (George and Mallery 2003). In the study is found to be 0.8p61which is sufficient enough to precede the study.

#### Kaiser-Meyer-Olkin and Bartlett's Test

The KMO measure of sampling adequacy is a table for comparing the sizes of the observed correlation coefficients to the sizes of the limited correlation coefficients. Bartlett's test is practical to measure strength of relationship between population of variables correlation matrix i.e. whether they are uncorrelated otherwise not.

TABLE II: KAISER-MEYER-OLKIN MEASURE OF SAMPLING ADEQUACY AND BARTLETT'S TEST

KMO measure of sampling adequacy	Bartlett's Test of Sphericity		
0.853	Approx. Chi-Square	1496.682	
	Degree of Freedom	91	
	Significance	.000	

The smallest acceptable value of KMO is 0.50. Usually the cut-off value of Bartlett's test is less than or equal to 0.05. In the current study KMO value is.853 and Bartlett's value is 0.000 (table 2) which documents the factor analysis to the data.

## **CORRELATION ANALYSIS**

The current paper studies the correlation different between variables to diagnose the difficult of multi-co linearity. The difficult of multi-co linearity is supposed if the correlation between two or more variables is more than 0.50.

## TABLE III: CORRELATION

V	A1	A2	А3	A4	A5	A6	A6	A7	A8	A9	A10
A1	1	0.50	0.51	0.38	0.36	0.20	0.50	0.6	0.33	0.38	0.1
A2	0.50	1	0.90	0.0.39	0.41	0.32	0.80	0.32	0.0.39	0.77	0.20
А3	0.51	0.90	1	0.38	0.6	0.26	0.69	0.33	0.29	0.73	0.16
A4	0.38	0.0.39	0.38	1	0.22	0.32	0.29	0.22	0.29	0.5	0.22
A5	0.36	0.41	0.6	0.22	1	0.41	0.29	0.2	0.13	0.0.39	0.20
A6	0.20	0.32	0.26	0.32	0.41	1	0.29	0.09	0.13	0.22	0.32
Α7	0.50	0.80	0.69	0.29	0.29	0.29	1	0.33	0.6	0.6	0.09
A8	0.6	0.32	0.33	0.22	0.2	0.09	0.33	1	0.36	0.20	0.12
A9	0.33	0.0.39	0.29	0.29	0.13	0.13	0.6	0.36	1	0.29	0.21
A10	0.38	0.77	0.73	0.5	0.0.39	0.22	0.6	0.20	0.29	1	0.19

Table three represents the correlation matrix. Correlation matrix discloses that correlation between some variables is more than 0.50. Hence, factor analyze is required to be done on the variables.

#### **FACTOR ANALYSIS**

Factor analysis decrease the number of variables to such a small number which might be capable of explanation the observed variance in the large number of variables.

TABLE IV: COMMUNALITIES								
No	Variables	Opening Amount	Withdrawal					
1.	Safety	1.000	.492					
2.	Return	1.000	.874					
3.	Sponsor's Expertise	1.000	.839					
4.	Capital Increase	1.000	.426					
5.	Repute of Sponsor	1.000	.496					
6.	Complete Expose of Information around Scheme / Fund	1.000	.658					
7.	Satisfactory Credit Rating of Scheme / Fund	1.000	.710					
8.	Liquidness	1.000	.424					
9.	Fringe Benefits	1.000	.430					
10.	Timekeeping in Service	1.000	.726					
11.								

**Table 4** Represents the communalities of variables which is the amount of variation extracted from each variable. The abstraction of variable is done by major component analysis method. Variable with greater value is expected to be better one.

As shown from the above table the feature of security of money invested conveys extreme communalities and it is followed by full release of information regarding scheme / fund. All of these variables are added being considered through their Eigen values which represent the variances of the factors. Table 5 Represents the total variance clarified by different variables. The extraction has been done through prime component analysis method.

#### **TABLE V: VARIANCE CLARIFIED THE DIFFERENT VARIABLES**

	Initial	Initial Eigen values		Extraction Sums of Squared Loadings		Rotation Sum	ns of Squared	Loadings	
Component	% of Vari	Cum %	Total	% of Vari	Cum %	Total	% of Vari	Cum %	Total
1	5.30	37.12	37.12	5.30	37.12	37.12	3.45	24.64	24.64
2	1.71	11.52	48.64	1.71	11.52	48.64	2.68	19.13	43.78
3	1.35	8.93	57.57	1.35	8.93	57.57	1.93	13.79	57.57
4	1.04	6.72	64.2						
5	0.99	6.36	70.6						
6	0.81	5.06	75.7						
7	0.69	4.90	80.6						
8	0.63	4.53	85.1						
9	0.54	3.87	89.0						
10	0.50	3.28	92.2						

There are three variables which have more than 1.000 Eigen value. The cumulative variance explaining by these six components is 57.57%. The calculated values of Eigen values and related components can be studied over Cattell's Scree Plot (figure 2).

Table 6 Represents the rotated factor matrix which is matrix of the factor loadings for different variables onto each cause. In the current study the loadings having value less than 0.40 are being suppressed so as to identify substantive loadings. The matrix has been created on the basis of varimax criterion with Kaiser Normalization method. The entire rotation process has been joined in seven repetitions.

TABLE VI: ROTATED COMPONENT MATRIX

Variables	Components		nts
	1	2	3
Safety	.876		
Full Disclosure of Information regarding Scheme / Fund	.875		
Regular Informs	.836		
Satisfactory Credit Rating of Scheme / Fund	.763		
Early Bird Incentives		.672	
Liquidity		.622	
Fringe Benefits		.617	
Custodies (Expense Ratio, Entry Load and Exit Load)		.598	
Capital Appreciation	.475	.510	
Return		.453	.419

Table 6 Reveals that there are four variables load on two factors. These variables have been allocated to a factor on the basis of their maximum load. Factor analysis has made three factors. The element transformation matrix of the overhead swapped component matrix is given in table 7.

TABLE VII: COMPONENT TRANSFORMATION MATRIX

Components	B1	B2	В3
A1	.716	.579	.390
A2	695	.541	.473
A3	.063	610	.790

Constituent Transformation Matrix shows the correlations among different components prior to and after rotation. The abstraction has been done through Foremost component analysis and rotation has been done on Varimax criterion with Kaiser Normalization.

The factors with equivalent variables are as follows:

#### FACTOR 1

It takes in four variables viz., Regular Updates on each & every trading day (regarding investment, NAV etc.), Safety of Investment, Full Revelation of Information regarding Scheme / Fund like objective, periodicity of valuation, scheme's sale/ repurchase etc., Satisfactory Credit Rating of Scheme. It might be named as Scheme / Fund related Attributes.

## FACTOR 2

It includes 6 variables viz., Capital Appreciation, Charges (Expense Ratio, Entry Load and Exit Load), Regular Return on Investment, Early Bird Incentives, Fringe Benefits like Tax Benefits, Free Insurance, Free Credit Card, Loans on Collateral etc., Liquidity. It may be named as Monetary Benefits.

#### FACTOR 3

It includes 4 variables viz., Reputation of Sponsor, Sponsor's Expertise, Promptness in Service and Retaliation of Investor's Grievances. It could be labeled as Sponsor's Attributes.

#### CONCLUSION

The paper attempts to study the extent to which investors are satisfied (in terms of altered welfares offered by mutual fund companies to attract investment in mutual fund) and also to recognized factors essential for securing investor's penetration. The study creates that all the benefits which develop obtainable from the investment in mutual fund may be grouped into three types. The first type relates to the scheme/ fund related attributes. This contains safety of money invested in mutual funds, satisfactory credit rating of fund/ scheme by believed credit agencies, full revelation of all relevant information and regular updates on every trading day. The second type is related with the monetary benefits provided by fund/schemes in method of capital appreciation, liquidity, ROI (return on investment), early bird incentives, fringe benefits and relaxation in charges (expense ratio, entry load and exit load). The last type tells with the sponsor related attributes. This includes reputation of sponsor, sponsor's expertise, punctuality in service and retaliation of investor's grievances. The results expose that in order to secure the sponsorship of Tiruchirappalli investor mutual fund companies are likely to ensure full disclosure and regular updates of the related information end to end with the assurance of safety and monetary benefits.

#### REFERENCES

- 1. Sharma, D. N. (Aug 2012,). Indian Investor's Perception towards Mutual Funds. Business Management Dynamics, Vol.2, No.2, pp.01-09.
- 2. V. Rathnamani. (Jan. Feb. 2013). Investor's Preferences towards Mutual Fund Industry in Trichy. IOSR Journal of Business and Management, Volume 6, Issue 6. PP 48-55.
- 3. Kesavaraj, D. G. (October 2013). A Study On Customer Perception Towards Various Types of Mutual Funds in Chennai. Asia Pacific Journal of Research, Vol. I, Issue X, PP 17-26.
- 4. Sundar, V. (March-April 2014). Growth and Development of Mutual Fund Industry with reference to Banking Sector Funds: The SIJ Transactions on Industrial, Financial & Business Management (IFBM), Vol. 2, No. 2. pp21-25.

# REQUEST FOR FEEDBACK

#### **Dear Readers**

At the very outset, International Journal of Research in Commerce, Economics & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as, on the journal as a whole, on our e-mail **infoijrcm@gmail.com** for further improvements in the interest of research.

If you have any queries, please feel free to contact us on our e-mail <a href="mailto:infoijrcm@gmail.com">infoijrcm@gmail.com</a>.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward to an appropriate consideration.

With sincere regards

Thanking you profoundly

**Academically yours** 

Sd/-

**Co-ordinator** 

# **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

# **ABOUT THE JOURNAL**

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.







