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## INVENTIVE USE OF INFORMATION AND COMMUNICATION TECHNOLOGY IN THE OPEN AND DISTANCE LEARNING SYSTEM: AN EMPIRICAL STUDY

### B. RUPINI

#### DIRECTOR SCHOOL OF INTER-DISCIPLINARY AND TRANS-DISCIPLINARY STUDIES INDIRA GANDHI NATIONAL OPEN UNIVERSITY NEW DELHI

#### ABSTRACT

This study aimed to use inventive ICT tools in Open and Distance Learning system (ODL) to generate awareness among the people, on the issues of environment and their adverse impact, technological deficiencies, skills gap in implementing the various environmental assessment tools, and the preventive measures to stop the further deterioration of the environment by proposing a "technology-centric skill learning model". By using the developed model need assessment survey has been done on the required ICT related competencies a teacher should possess under Technological Operations & Concepts domain, Professional domain and Social & ethical domains, from the University teachers, researchers, NGOs working in the environmental sector. Data was collected and analyzed using various statistical techniques. Findings of the study reveal that all the teachers agreed to possess those competencies to develop and deliver the ICT based skill development programmes through ODL mode.

#### **KEYWORDS**

ODL, technology- centric, domain, ICT competencies, skill development.

#### INTRODUCTION

The internationally there is a revamp in educational systems by integrating Information and Communication Technologies (ICT) in the teaching and learning process, to equip the students with the knowledge and skills in their respective subject matter. This educational revolution makes the teaching profession from teacher-centered to student-centered learning environments. ICT facilitates self learning process by using computer based technologies, digital imaging, the internet, file servers, data storage devices, network infrastructure, desktops, laptops and broadcasting technologies. To use this technology in teaching learning process a teacher should possess basic knowledge on ICT to teach effectively and to promote active, collaborative, creative and integrative self learning methods. A model on a systemic architecture for capacity building and need based education using ICT has been developed (Rupini et al 2016).

The purpose of this study is to examine the role of information and communication technology (ICT) in enhancing community outreach, academic and research collaboration, education and support services (IT-CARES) in an academic setting.

#### OBJECTIVES

The aim of this paper is to study the intensive use of ICT in Open and Distance Learning system for skill development in educational sector. Accordingly, the following objective have been formulated:

- 1. To standardize the developed ICT model on the basis of parameters.
- 2. To check the influential factors and variables required in ICT model for skill development.
- To achieve these objectives, the author implemented the developed model in the following way.

#### IMPLEMENTATION

To begin with as part of implementation, a template was designed using need assessment manager component of the system for a questionnaire. A survey was conducted online on "ICT competencies for developing and offering skill based education programmes through Open and Distance Learning mode." The following shows the outcome of the survey as part of need assessment to start any programme either it could be for awareness, skill development or a need-based education.

#### SURVEY

By using the proposed model, an attempt is made to conduct a survey through empirical research approach on required proficiency of distance education teachers to develop and deliver the content by using ICT. For this purpose, the following methodology was adopted.

#### METHODOLOGY

#### SELECTION OF SAMPLE RESPONDENTS

The study is based on the primary data collected by adopting the stratified sampling. The first stage for identifying the different categories of respondents namely, University teachers from ODL and conventional, researchers and NGO's working in environmental sector. At the second stage the sample respondents have been chosen through judgment sampling method. The sample size was decided as 300 respondents. Out of which 150 respondents are from university teachers, 100 respondents are from research institutes and 50 respondents from NGOs have been chosen. Finally, 245 filled in responses were received from the respondents. **DATA COLLECTION INSTRUMENT** 

The questionnaire was developed by identifying three broader domains namely 1. Technological operations and concepts domain 2. Professional domain 3. Social and ethical domain as per the National ICT competency standard for teachers (NISC) developed by the Commission on ICT. These three domains comprise total 30 questions formulated by using the 5 point Likert-scale. The questionnaire was standardized by conducting a peer review, which was examined by four experts and then finalized. Accordingly, the primary data was collected from the above stated sample respondents with the help of this structured questionnaire. Codes have been allotted to each question for analysis with the help of AMOS.20.

#### TECHNIQUES USED FOR ANALYSIS

Percentages, frequency and mean are used with the help of SPSS. To check the reliability and validity of the defined constructs, Structural Equation Modeling with the help of AMOS 20.

#### DATA ANALYSIS

TABLE 1											
Eactor N		SD		D		UD		А		SA	
Factor	IN	f	%	f	%	f	%	f	%	f	%
ТОСа	245	16	6	27	11	37	15	67	27	98	40
TOCb	245	22	9	59	24	53	21	74	30	37	15
TOCc	245	4	1	26	10	55	22	107	44	53	22
TOCd	245	6	2	20	8	51	21	106	43	62	25
TOCe	245	6	2	22	9	82	33	97	39	38	15
TOCf	245	4	1	31	12	32	13	112	46	66	26
TOCg	245	13	5	16	6	29	12	105	43	82	33
TOCh	245	6	2	18	7	49	20	114	46	58	24
TOCi	245	5	2	18	7	35	14	112	46	75	31
ТОСј	245	8	3	22	9	43	18	113	46	59	24
TOCk	245	7	3	23	9	52	21	113	46	50	20
TOCI	245	5	2	18	7	66	26	114	46	42	17
TOCm	245	13	5	23	9	40	16	112	46	57	23
TOCn	245	6	6	28	11	43	17	108	44	50	20
TOCo	245	7	3	23	9	79	32	101	41	35	14
ТОСр	245	8	3	46	18	41	16	112	45	38	15
TOCq	245	7	2	22	9	37	15	135	55	44	18
TOCr	245	7	2	14	5	32	13	109	44	83	33
TOCs	245	9	3	34	13	45	18	114	46	43	17
TOCt	245	8	3	23	9	51	20	117	48	46	18
Pda	245	9	3	20	8	49	20	125	51	42	17
PDb	245	5	2	25	10	57	23	105	42	53	21
PDc	245	7	2	35	14	62	25	91	37	49	20
PDd	245	4	1	29	11	91	37	92	37	29	11
Pde	245	23	9	52	21	53	21	72	29	45	18
SEDa	245	18	7	41	16	69	28	81	33	36	14
SEDb	245	8	3	35	14	61	24	81	33	60	24
SEDc	245	16	6	60	24	62	25	63	25	44	18
SEDd	245	7	2	30	12	40	16	109	44	59	24
SEDe	245	3	1	21	8	42	17	89	36	90	36
Valid N (listwise)	245										

Table -1 discloses that the opinions of the respondents on each question on an average is above 65% agreed to possess the required ICT skills in the proposed domains to develop and deliver the programmes through ODL mode. On observation of the frequencies and its percentages there is a significant variation found from the score of strongly disagreed & disagreed to strongly agreed & agreed. The Mode of all variables (questions) from the three constructs observed that either 'Agreed' or 'Strongly Agreed'. However, in order to check the reliability and validity of the defined constructs, the following Structural Equation Modeling (SEM) techniques have been used.

VALIDATION OF CONSTRUCTS (COMPONENT IDENTIFICATION)

TECHNOLOGY OPERATION AND CONCEPTS

TABLE 2							
KMO and Bartlett's Test	KMO and Bartlett's Test						
Kaiser-Meyer-Olkin Measure of Sampling Adequacy927							
	Approx. Chi-Square	2333.050					
Bartlett's Test of Sphericity	df	190					
	Sig.	.000					

KMO (Kaiser-Mayer-Olkin): Kaiser-Mayer-Olkin (1974) recommends accepting values greater than 0.5 as acceptable (values below this should lead you to either collect more data or rethink which variables to include). Furthermore, values between 0.5 and 0.7 are mediocre, values between 0.7 and 0.8 are good, values between 0.8 and 0.9 are great and values above 0.9 are superb (Hutcheson and Sofroniou, 1999). For these data the value is 0.93, which falls into the range of being superb. It is established that factor analysis is appropriate for these data. KMO measured of sampling adequacy mixed the minimum criteria, the value of KMO measure of sampling adequacy.

**BARTLETT'S TEST OF SPHERICITY:** Bartlett's Test is another indication of the strength of the relationship among variables. This is also the way to test the null hypothesis. For factor analysis to work we need some relationships between variables and if the R-matrix were an identity matrix then all correlation coefficients would be zero. Therefore, we want this test to be significant (i.e. have a significance value less than 0.05). A significant test tells us that the R-matrix is not an identity matrix; therefore, there are some relationships between the variables. For these data, Bartlett's test is highly significant (p< 0.001), and therefore factor analysis is appropriate.

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	TABLE 5. Rotated Com					
	Com	ponent				
	Technological Pro	Conceptual Domain				
ТОСр	.764	.168				
TOCq	.755	.152				
TOCt	.719	.216				
TOCn	.651	.371				
TOCr	.627	.291				
TOCI	.593	.405				
TOCo	.584	.298				
тосј	.561	.527				
TOCs	.493	.230				
TOCh	.471	.377				
TOCe	.055	.760				
TOCf	.151	.713				
TOCg	.344	.712				
TOCd	.396	.672				
TOCm	.534	.585				
TOCc	.411	.572				
TOCk	.486	.518				
TOCi	.455	.461				
Extraction Method: Principal Component Analysis.						
Rotation Method: Varimax with Kaiser Normalization.						
a. Rotation converged in 5 iterations						

TARLE 2. Retated Common ant Matrix

By factor analysis two components are identified in Technological Operation and Concepts that is Technological Pro and Conceptual Domain **PROFESSIONAL DOMAIN** 

#### TABLE 4: KMO AND BARTLETT'S TEST

Kaiser-Meyer-Olkin Measure	.709	
	Approx. Chi-Square	205.560
Bartlett's Test of Sphericity	df	10
	Sig.	.000

For these data the value is 0.709, which falls into the range of being good sample adequacy.

#### TABLE 5: COMPONENT MATRIX<sup>A</sup>

	Component			
	1			
PDb	.830			
Pda	.781			
PDd	.663			
Pde	.532			
PDc	.440			
Extraction Method: Principal Component Analysis.				
a. 1 components extracted.				

Factor analysis identified only one component in Professional Domain. SOCIAL AND ETHICAL DOMAIN

#### TABLE 6: KMO AND BARTLETT'S TEST

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		
Bartlett's Test of Sphericity	Approx. Chi-Square	520.361
	df	10
	Sig.	.000

For these data the value is 0.709, which falls into the range of being very good sample adequacy.

#### TABLE 7: COMPONENT MATRIX

	Component			
	1			
SEDb	.855			
SEDc	.827			
SEDa	.808			
SEDd	.780			
SEDe	.665			
Extraction Method: Principal Component Analysis.				

Factor analysis identified only one component i.e., Social and Ethical Domain.

1. CONVERGENT VALIDITY: In this study, convergent validity was assessed by factor loading, Composite Reliability (CR) and Average Variance Extracted (AVE) (Fornell & Larcker, 1981). Confirmatory Factor Analysis (CFA) is conducted to estimate factor loading of variables. In fact, a factor loading presents the level of a regression path from a construct to its indicators. According to (Hair et al., 2010), an acceptable factor loading value is more than 0.5 and when it is equal to 0.6 and above it is considered good for one indicator. Convergent validity was verified for each factor loading. Some data transformations have been done and those observed variables were deleted whose factor loadings were less than 0.6 in the process of model fit analysis.

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#### TABLE 8: STANDARDIZED REGRESSION WEIGHTS: (Group number 1 - Default model)

Variables		Constructs	Factor Loading (λ)
TechPro	<	тс	0.921
Conceptual	<	тс	0.999
ТОСр	ļ	TechPro	0.717
TOCq	ļ	TechPro	0.677
TOCt	<	TechPro	0.722
TOCn	<	TechPro	0.697
TOCr	<b>·</b>	TechPro	0.666
TOCI	<b>·</b>	TechPro	0.718
тосј	ļ	TechPro	0.762
TOCf	<	Conceptual	0.618
TOCg	<	Conceptual	0.721
TOCd	<	Conceptual	0.761
TOCm	<	Conceptual	0.744
TOCc	<	Conceptual	0.664
TOCk	<	Conceptual	0.707
TOCi	<	Conceptual	0.633
SEDa	<b>·</b>	SED	0.718
SEDb	ļ	SED	0.829
SEDc	<	SED	0.83
SEDd	<	SED	0.672
SEDe	<b>·</b>	SED	0.632
Pda	<	PD	0.742
PDb	<	PD	0.794
PDd	<	PD	0.518

The average variance extracted (AVE) for each of the factors is calculated manually for all the constructs are presented in Table-8.

#### TABLE 9: AVE AND FACTOR LOADINGS OF THE FACTORS

Constructs	AVE	<b>Construct Factor Loading</b>
Professional Domain	0.583	0.68
Social & Ethical	0.549	0.74
Technology Operation & Concepts	0.923	0.96

As seen from the table, all AVE values and factor loadings are greater than 0.5 with almost all values above 0.60. For all the constructs, all items have high loadings, with majority above 0.5 therefore demonstrating convergent validity. This study satisfied this criteria hence convergent validity was established. **COMPOSITE RELIABILITY** 

Composite reliability measures the overall reliability of a set of items loaded on a latent construct. Value ranges between zero and one. Values greater than 0.70 reflect good reliability, between 0.60 – 0.70 is also acceptable if other indicators of the construct's validity are good (Hair et al., 2006). Reliability of the factors was estimated by checking composite reliability. Composite reliability should be greater than the benchmark of 0.7 to be considered adequate (Fornell and Larcker, 1981).

The composite reliability and AVE'S of all constructs are presented in **Table 10.** All composite reliabilities of constructs have a value higher than 0.70, indicating adequate internal consistency.

TABLE 10						
Construct	CR (Composite Reliability)	AVE				
Professional Domain	0.731	0.583				
Social & Ethical	0.857	0.549				
Technology Operation & Concepts	0.960	0.923				

#### DISCRIMINANT VALIDITY

Discriminant validity is established on the basis of AVE and Maximum Shared Variance (MSV). Criteria for ensuring discriminant validity are MSV < AVE and Average Shared Variance (ASV) < AVE (Hair et al., 2010). In this study, MSV and ASV for each of the five individual constructs have been determined and presented in -3. MSV and ASV of each factor shows the proper sharing of variances with the AVE. Maximum AVE is explained in Learning from experience which is having least error with highest composite reliability. Other factors contain the same property on the basis of the CR, AVE, MSV and ASV score.

TABLE 11				
Constructs	CR	AVE	MSV	ASV
Professional Domain (PD)	0.731	0.583	0.580	0.640
Social & Ethical (SED)	0.857	0.549	0.551	0.546
Technology Operation & Concepts (TOC)	0.960	0.923	0.780	0.686

To examine discriminant validity, the partial proof of discriminant validity is presented in **table 12**. The diagonal items in the table represent the square root of AVE's, which is a measure of variance between construct and its indicators, and the off diagonal items represent squared correlation between constructs and fond that the most strongly inter correlated items are **Technology Operation & Concepts (TOC) activities best facilities of ICT.** 

TABLE 12				
Constructs	PD	SED	тос	
Professional Domain (PD)	0.695			
Social & Ethical (SED)	0.708	0.741		
Technology Operation & Concepts (TOC)	0.883	0.769	0.961	

#### NOMOLOGICAL VALIDITY

In the given model of ICT it would be identified that how ICT scales are related with the factors and factors are interrelated with other constructs. On the basis of available data and its transformation, fit Measurement Model is representing 11 factors which are highly correlated and 25 variables supporting the factors. The **figure-1** of model supports the statement along with statistical scores explained earlier.

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After measuring the reliability and validity of the constructs and the variables of the model, the results of Confirmatory Factor Analysis (CFA) using AMOS 20 has been used to evaluate the model fit of the measurement model. The proposed model in this study is an over-identified model with positive degrees of freedom (203) as shown in **table-13** drawn from the AMOS output. In this model there are 253 distinct sample moments (i.e., pieces of information) from which to compute the estimates of the default model, and 105 distinct parameters to be estimated, leaving 203 degrees of freedom, which is positive (greater than zero). Hence the model is an over identified one.

TABLE 13			
Number of distinct sample moments	253		
Number of distinct parameters to be estimated			
Degrees of freedom (253 - 50)	203		

Finally, model estimation and evaluation have been done by using standard methods and found that the estimation process yielded an admissible solution, evaluation process indicates good fit model.

#### VALIDATING THE MEASUREMENT MODEL

The results shown in **table** -14 provide a quick overview of the model fit, which includes the value (497.905), together with its degrees of freedom (203) and probability value (0.000). In the table NPAR stands for Number of parameters, and CMIN ( $\chi^2$ ) is the minimum discrepancy and represents the discrepancy between the unrestricted sample covariance matrix S and the restricted covariance matrix. DF stands for degrees of freedom and P is the probability value.

TABLE 14: MODEL FIT					
Model	NPAR	CMIN	DF	Р	CMIN/DF
Default model	50	497,905	203	.000	2.453

Fit Statistic	Decommonded	Obtained
FIL SLALISLIC	Recommended	Obtained
χ2		467.905
df		203
χ2 Significance	p<= 0.05	00
χ2/df	<5.0	2.453
GFI	>.80	0.85
AGFI	>.80	0.81
NFI	>.90	0.919
RFI	>.90	0.9
CFI	>.90	0.90
TLI	>.85	0.89
RMSEA	<=.08	0.077

#### TABLE 14: FIT STATISTICS OF THE MODEL

For the current CFA model, as shown in **tablex**<sup>2</sup>/df was 2.453 (= 497.905; df = 203), suggesting acceptable model fit. Goodness of Fit index (GFI) obtained is 0.92 as against the recommended value of above 0.90, The Adjusted Goodness of Fit Index (AGFI) is 0.88 as against the recommended value of above 0.85 as well. The Normed fit Index (NFI), Relative Fit index (RFI), Comparative Fit index (CFI), Tucker Lewis Index (TLI) are 0.92, 0.90, 0.90, 0.90, 0.89 respectively as against the recommended level of above 0.85.RMSEA is 0.077 and is equal to the recommended limit of 0.08. Hence the model shows an overall acceptable fit. The model is an over identified model.

The confirmatory factor analysis shows that how the model can be proved. The constructs and variables verified all the level of goodness of fit. Model explains that how ICT constructs are intercorrelated and need to be implements collectively. Implementation of **Technology Operation & Concepts (TOC)** is showing the strong relation this strengthen the ICT implementation.

#### FINDINGS

The survey revealed that, most of the participants perceived that teacher should possess ICT competencies to develop and offer ODL programmes by integrating ICT as a tool. It was established that by using various ICT tools, models for different concepts, teachers can explicitly explain and enhance their ability of instruction.

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#### DISCUSSION AND CONCLUSION

ICT based education is not a new concept but the attempts to make it a part of the pedagogy is new and challenging. Its usage in pedagogical resources reduces the distance learner dependency on the SLM. It provides programme developers an opportunity to use the virtual tools associated with rich learning material, lecture series and practicals. Some of the ICT tools like Google earth, virtual field trip, virtual museum, virtual economic pond, video pod casts and environmental field trips provide additional knowledge and experience which are inaccessible to the learner. This creates an authentic setting to ODL philosophy and pedagogy. This paper also justifies the incorporation of ICT to develop and offer educational programmes in environmental sector through ODL mode, based on the psychological and intellectual abilities of present generation learner because they are proactive, independent and can obtain the required information from the society whenever required. The learner needs to process the information swiftly for decision making. The objectives of this paper can be achieved through proper utilization of the appropriate ICT tools by bringing awareness, by developing skill based programmes, creating positive attitude and learner's participation for critical thinking. The skill orientation makes the learner to recognize and solve the environmental problems at all levels that helps the society towards environmental stewardship as well as for future resolutions.

The survey results validated the competencies required by a programme developer in distance education through blended mode of ODL and online. Based on the developed model it is proved that required skills of ICT as projected in the model are to be possessed by a teacher. Therefore, it is suggested that any institution developing programmes through ODL with the intervention of educational ICT should design quality training programmes and evaluation for the teachers are indispensable in general and particularly development of need based programmes in the domain of environment.

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