INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT



A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories

Ulrich's Periodicals Directory @, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A

as well as in

Registered & Listed at: Index Copernicus Publishers Panel, Poland

Circulated all over the world & Google has verified that scholars of more than 1388 Cities in 138 countries/territories are visiting our journal on regular basis.

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	THE IMPACT OF PLANNING AND CONTROL ON SERVICE SMES SUCCESS	1
2.	CHALLENGES FOR SMALL AND MEDIUM ENTERPRISES IN INFORMATION TECHNOLOGY IN THE CITY OF BANGALORE, INDIA	9
3.	ROLE OF MANAGEMENT INFORMATION SYSTEMS IN MANAGERIAL DECISION MAKING OF ORGANIZATIONS IN THE GLOBAL BUSINESS WORLD	14
	MD. ZAHIR UDDIN ARIF, MOHAMMAD MIZENUR RAHAMAN & MD. NASIR UDDIN	
4.	EFFECTS OF CALL CENTER CRM PRACTICES ON EMPLOYEE JOB SATISFACTION DR. ALIYU OLAYEMI ABDULLATEEF	19
5.	DETERMINANTS OF CAPITAL STRUCTURE: EVIDENCE FROM TANZANIA'S LISTED NON FINANCIAL COMPANIES BUNDALA, NTOGWA NG'HABI & DR. CLIFFORD G. MACHOGU	24
6.	RELATIONSHIP BETWEEN INTRINSIC REWARDS AND JOB SATISFACTION: A COMPARATIVE STUDY OF PUBLIC AND PRIVATE ORGANIZATION TAUSIF M.	33
7.	NUCLEAR ENERGY IN INDIA: A COMPULSION FOR THE FUTURE DR. KAMLESH KUMAR DUBEY & SUBODH PANDE	42
8.	CONTEXTUAL FACTORS FOR EFFECTIVE IMPLEMENTATION OF PERFORMANCE APPRAISAL IN THE INDIAN IT SECTOR: AN EMPIRICAL STUDY SUJOYA RAY MOULIK & DR. SITANATH MAZUMDAR	47
9.	A STUDY OF CITIZEN CENTRIC SERVICE DELIVERY THROUGH e-GOVERNANCE: CASE STUDY OF e-MITRA IN JAIPUR DISTRICT RAKESH SINGHAL & DR. JAGDISH PRASAD	53
10.	TWO UNIT COLD STANDBY PRIORITY SYSTEM WITH FAULT DETECTION AND PROVISION OF REST VIKAS SHARMA, J P SINGH JOOREL, RAKESH CHIB & ANKUSH BHARTI	61
11.	MACRO ECONOMIC FACTORS INFLUENCING THE COMMODITY MARKET WITH SPECIAL REFERENCE TO GOLD AND SILVER DR. G. PANDURANGAN, R. MAGENDIRAN, L. S. SRIDHAR & R. RAJKOKILA	68
12.	CRYTICAL ANALYSIS OF EXPONENTIAL SMOOTHING METHODS FOR FORECASTING	71
13.	UDAI BHAN TRIVEDI COMPARATIVE STUDY ON RETAIL LIABILITIES, PRODUCTS & SERVICES OF DISTRICT CENTRAL CO-OPERATIVE BANK & AXIS BANK ABHINAV JOG & ZOHRA ZABEEN SABUNWALA	75
14.	SECURE KEY EXCHANGE WITH RANDOM CHALLENGE RESPONSES IN CLOUD	81
15.	BINU V. P & DR. SREEKUMAR A COMPUTATIONAL TRACKING AND MONITORING FOR EFFICIENCY ENHANCEMENT OF SOLAR BASED REFRIGERATION	84
16.	V. SATHYA MOORTHY, P.A. BALAJI, K. VENKAT & G.GOPU FINANCIAL ANALYSIS OF OIL AND PETROLEUM INDUSTRY DR. ASHA SHARMA	90
17.	ANOVA BETWEEN THE STATEMENT REGARDING THE MOBILE BANKING FACILITY AND TYPE OF MOBILE PHONE OWNED: A STUDY WITH REFERENCE TO TENKASI AT VIRUDHUNAGAR DSITRICT DR. S. VALLI DEVASENA	98
18.	VIDEO REGISTRATION BY INTEGRATION OF IMAGE MOTIONS V.FRANCIS DENSIL RAJ & S.SANJEEVE KUMAR	103
19.	ANALYZING THE TRADITIONAL INDUCTION FORMAT AND RE – DESIGNIG INDUCTION PROCESS AT TATA CHEMICALS LTD, MITHAPUR PARUL BHATI	112
20.	THE JOURNEY OF E-FILING OF INCOME TAX RETURNS IN INDIA MEENU GUPTA	118
21.	ROLE OF FINANCIAL TECHNOLOGY IN ERADICATION OF FINANCIAL EXCLUSION DR. SARIKA SRIVASTAVA & ANUPAMA AMBUJAKSHAN	122
22.	ATTRITION: THE BIGGEST PROBLEM IN INDIAN IT INDUSTRIES	126
23.	INFORMATION TECHNOLOGY IN KNOWLEDGE MANAGEMENT	132
24.	M. SREEDEVI A STUDY OF EMPLOYEE ENGAGEMENT & EMPLOYEE CONNECTS' TO GAIN SUSTAINABLE COMPETITIVE ADVANTAGE IN GLOBALIZED ERA	136
25.	BIG-BOX RETAIL STORE IN INDIA – A CASE STUDY APPROACH WITH WALMART	142
26.	M. P. SUGANYA & DR. R. SHANTHI IMPACT OF INFORMATION TECHNOLOGY ON ORGANISATIONAL CULTURE OF STATE BANK OF INDIA AND ITS ASSOCIATED BANKS IN SRIGANGANAGAR AND HANUMANGARH DISTRICTS OF RAJASTHAN	146
27.	WOHITA USER PERCEPTION TOWARDS WEB, TELEVISION AND RADIO AS ADVERTISING MEDIA: COMPARATIVE STUDY SINDLY KORDA & SHAKEEL AHAMED	149
28.	SINDU KOPPA & SHAKEEL AHAMED STUDY OF GROWTH, INSTABILITY AND SUPPLY RESPONSE OF COMMERCIAL CROPS IN PUNJAB: AN ECONOMETRIC ANALYSIS SUMAN PARMAR	156
29.	DEVELOPMENT AND EMPIRICAL VALIDATION OF A LINEAR STYLE PROGRAM ON 'STRUCTURE OF THE CELL' FOR IX GRADE STUDENTS	160
30.	PERFORMANCE APPRAISAL OF INDIAN BANKING SECTOR: A COMPARATIVE STUDY OF SELECTED PUBLIC AND FOREIGN BANKS SAHILA CHAUDHRY	163
	REQUEST FOR FEEDBACK	173

CHIEF PATRON

PROF. K. K. AGGARWAL

Chancellor, Lingaya's University, Delhi Founder Vice-Chancellor, Guru Gobind Singh Indraprastha University, Delhi Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

SH. RAM BHAJAN AGGARWAL

Ex. State Minister for Home & Tourism, Government of Haryana Vice-President, Dadri Education Society, Charkhi Dadri President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

AMITA

Faculty, Government M. S., Mohali

ADVISORS

DR. PRIYA RANJAN TRIVEDI

Chancellor, The Global Open University, Nagaland

PROF. M. S. SENAM RAJU

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

PROF. M. N. SHARMA

Chairman, M.B.A., Haryana College of Technology & Management, Kaithal

PROF. S. L. MAHANDRU

Principal (Retd.), Maharaja Agrasen College, Jagadhri

EDITOR

PROF. R. K. SHARMA

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

CO-EDITOR

DR. BHAVET

Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana

EDITORIAL ADVISORY BOARD

DR. RAJESH MODI

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

PROF. SANJIV MITTAL

University School of Management Studies, Guru Gobind Singh I. P. University, Delh

PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

DR. MOHENDER KUMAR GUPTA

Associate Professor, P. J. L. N. Government College, Faridabad

DR. SHIVAKUMAR DEENE

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga **MOHITA**

Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

ASSOCIATE EDITORS

PROF. NAWAB ALI KHAN

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

PROF. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

PROF. A. SURYANARAYANA

Department of Business Management, Osmania University, Hyderabad

DR. ASHOK KUMAR

Head, Department of Electronics, D. A. V. College (Lahore), Ambala City

DR. SAMBHAV GARG

Faculty, M. M. Institute of Management, Maharishi Markandeshwar University, Mullana, Ambala, Haryana

PROF. V. SELVAM

SSL, VIT University, Vellore

DR. PARDEEP AHLAWAT

Reader, Institute of Management Studies & Research, Maharshi Dayanand University, Rohtak

S. TABASSUM SULTANA

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad **SURJEET SINGH**

Asst. Professor, Department of Computer Science, G. M. N. (P.G.) College, Ambala Cantt.

TECHNICAL ADVISOR

Faculty, Government H. S., Mohali

MOHITA

Faculty, Yamuna Institute of Engineering & Technology, Village Gadholi, P. O. Gadhola, Yamunanagar

FINANCIAL ADVISORS

DICKIN GOYAL

Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

<u>SUPERINTENDENT</u>

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the area of Computer, Business, Finance, Marketing, Human Resource Management, General Management, Banking, Insurance, Corporate Governance and emerging paradigms in allied subjects like Accounting Education; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Monetary Policy; Portfolio & Security Analysis; Public Policy Economics; Real Estate; Regional Economics; Tax Accounting; Advertising & Promotion Management; Business Education; Management Information Systems (MIS); Business Law, Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labor Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; Public Administration; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism, Hospitality & Leisure; Transportation/Physical Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Digital Logic; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Multimedia; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic and Web Design. The above mentioned tracks are only indicative, and not exhaustive.

Anybody can submit the soft copy of his/her manuscript anytime in M.S. Word format after preparing the same as per our submission guidelines duly available on our website under the heading guidelines for submission, at the email addresses: infoijrcm@gmail.com or info@ijrcm.org.in.

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

COVERING LETTER FOR SUBMISSION:	DATED:
THE EDITOR	
IJRCM	
Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF	
(e.g. Finance/Marketing/HRM/General Management/Economics/Psy	rchology/Law/Computer/IT/Engineering/Mathematics/other, please specify
DEAR SIR/MADAM	
Please find my submission of manuscript entitled '	′ for possible publication in your journals.
I hereby affirm that the contents of this manuscript are original. Furth under review for publication elsewhere.	permore, it has neither been published elsewhere in any language fully or partly,
I affirm that all the author (s) have seen and agreed to the submitted vo	ersion of the manuscript and their inclusion of name (s) as co-author (s).
Also, if my/our manuscript is accepted, I/We agree to comply with contribution in any of your journals.	the formalities as given on the website of the journal & you are free to pub
NAME OF CORRESPONDING AUTHOR:	
Designation:	
Affiliation with full address, contact numbers & Pin Code:	The state of the s
Residential address with Pin Code:	
Mobile Number (s):	
Landline Number (s):	
E-mail Address:	
Alternate E-mail Address:	
NOTES:	
a) The whole manuscript is required to be in ONE MS WORD FILE o	only (pdf. version is liable to be rejected without any consideration), which will sta

- The sender is required to mention the following in the **SUBJECT COLUMN** of the mail: New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/ Engineering/Mathematics/other, please specify)
- There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below **500 KB**.
- Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised. 2.
- AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email 3. address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- ABSTRACT: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

- KEYWORDS: Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by 5. commas and full stops at the end.
- MANUSCRIPT: Manuscript must be in BRITISH ENGLISH prepared on a standard A4 size PORTRAIT SETTING PAPER. It must be prepared on a single space and 6. single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- HEADINGS: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each 7.
- SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. 8.
- 9. MAIN TEXT: The main text should follow the following sequence:

INTRODUCTION

REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUD

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESES

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

RECOMMENDATIONS/SUGGESTIONS

SCOPE FOR FURTHER RESEARCH

REFERENCES

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. FIGURES &TABLES: These should be simple, crystal clear, centered, separately numbered & self explained, and titles must be above the table/figure. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- EQUATIONS: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right. 11
- 12. REFERENCES: The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow Harvard Style of Referencing. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19-22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITE

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

FINANCIAL ANALYSIS OF OIL AND PETROLEUM INDUSTRY

DR. ASHA SHARMA ASST. PROFESSOR DEPARTMENT OF MANAGEMENT ARAVALI INSTITUTE OF MANAGEMENT JODHPUR

ABSTRACT

The Indian oil and gas sector is one of the six core industries in India and has very significant forward linkages with the entire economy. India has been growing at a decent rate annually and is committed to accelerate the growth momentum in the years to come. This would translate into India's energy needs growing many times in the years to come. Hence, there is an emphasized need for wider and more intensive exploration for new finds, more efficient and effective recovery, a more rational and optimally balanced global price regime - as against the rather wide upward fluctuations of recent times, and a spirit of equitable common benefit in global energy cooperation. The purpose of this study is to comparative study of financial performance, of India's five leading oil and petroleum companies i.e. Oil and Natural Gas Corporation, Reliance Petroleum Limited, Oil India Limited, Hindustan Petroleum Corporation and Cairn India Limited have been selected for the study. The most common tool of financial analysis various ratios as used. It is concluded that the overall performance of Oil and Natural Gas Corporation found highly satisfactory in net profit growth on the profitability level, short term liquidity position, efficiency level, solvency capacity and investment analysis.

KEYWORDS

Performance Analysis, Technical Efficiency, Investment Analysis, Financial Analysis, Inter and Intra Industry Analysis, Business Effectiveness.

INTRODUCTION

ndia is the sixth largest consumer of oil. There is a huge demand-supply gap in oil and gas in India. The country imports more than 70% of its crude oil requirement. In 2005, oil and gas accounted for 38% of primary energy consumption in India, followed by coal at 55%. Oil and gas industry is broadly classified into Upstream and Downstream segments and comprises 18 refineries, with total refining capacity of 132.47 mmtpa as of April 1, 2006. According to Ministry of Petroleum and Natural Gas, India's crude oil reserves have increased from 726mmt in FY02 to an estimated 786mmt in FY06, whereas natural gas reserves have increased from 763 billion cubic metres (bcm) to 1,101bcm between FY02 and FY06. Crude oil production was estimated at 32.19mmt and natural gas at 32.20bcm in FY06. Consumption of crude oil was estimated at 130.11mmt, whereas consumption for natural gas was estimated to be 31.02bcm in the same year. The production and consumption of petroleum products was estimated at 119.75mmtpa and 111.92mmt respectively. Recently, India has emerged as net exporter of petroleum products.

The Indian oil and gas sector is of strategic importance and plays a predominantly pivotal role in influencing decisions in all other spheres of the economy. The annual growth has been commendable and will accelerate in future consequently encouraging all round growth and development. This has necessitated the need for a wider intensified search for new fields, evolving better methods of extraction, refining and distribution, the constitution of a national price mechanism - keeping in mind the alarming price fluctuation in the recent past and evolving a spirit of equitable global cooperation.

GROWTH

In the 50 years since Independence India has witnessed a significant growth in the refining facilities and increase in the number of refineries from one to seventeen now. There has been an increase in the refining capacity from 0.25 tonnes MMTpa to about 103 MMTpa.

The first decade of Independence (1947-57) saw the establishment of three coastal refineries by multinational oil companies operating in India at that time, viz. Burmah Shell, Esso Stanvac and Caltex; the first two at Mumbai and the third at Visakhapatnam.

The second decade (1957-67) witnessed the setting up of Indian Refineries Ltd. in 1958, a wholly-owned public sector Government company. Under its banner three refineries were set up at Guwahati (Assam), Barauni (Bihar) and Koyali (Gujarat) essentially to process the indigenous crude discovered in Assam and Gujarat. In addition, one joint sector refinery was set up with the participation of an American company at Cochin, based on imported crude.

The next ten year period (1967-77) witnessed the establishment of two refineries, one with equity participation from American and Iranian companies at Chennai and another in the public sector at Haldia by Indian Oil.

The period 1977-87 saw the commissioning of two more refineries in the public sector. The refinery at Bongaigaon was the first experiment in having an integrated petroleum refinery-cum-petrochemicals unit. The notable feature of the capacity additions during this decade have been the extensive utilisation of the process design capabilities of M/s Engineers India Ltd. and installation of Secondary Processing Facilities to increase the production of much required kerosene, diesel and LPG.

During the fifth decade (1987-97), a small refinery of 0.5 MMTpa at Nagapatinnam was built in Tamil Nadu. It is based on crude from adjoining fields. In 1996, a 3 MMTpa refinery was built in the joint sector at Mangalore between HPCL and Indian Rayon. This decade also witnessed major policy initiatives in the refining sector. In 1987, the Government decided to set up refineries in the joint sector in which the equity participation of public sector undertaking was envisaged to be 26%. Another 26% equity was meant for the private sector partner and the balance 48% was to be raised from the public.

The Government has also announced that investments in the refining sector will be encouraged by providing reasonable tariff protection and making marketing rights for transportation fuels viz. MS, HSD & ATF conditional on owning and operating refineries with an investment of at least Rs.2,000 crore or oil exploration and production companies producing at least 3 million tonnes of crude oil annually. As per the current outlook, India's refining capacity is estimated to reach a level of 129 MMTpa by the end of the IX Plan (2001-02).

REVIEW OF LITERATURE

Brian Carver, Christy He, Jonah Hister (2004), has made an attempt study of historical aspect of Oil and Petroleum industry. They analyzed that Oil and Petroleums have historically formed an important component of India's exports. There is archaeological evidence from Mohenjo-Daro, which establishes that the complex technology of mordant dyeing was being used in the subcontinent from at least the second millennium B.C. It is believed that the use of printing blocks in India started in 3000 B.C., and some historians have concluded that India may have given birth to Oil and Petroleum printing. Marco Polo's records show that Indian Oil and Petroleums used to be exported to China and South East Asia from Andhra and Tamil ports in the "largest ships" then known. Buddhist era scripts reveal that woollen carpets were known in India as early as 500 B.C. and the technical skill that went into Indian carpets of the Mughal period is still hailed today.

Maurice Landes, Stephen MacDonald, Santosh K. Singh, and Thomas Vollrat (2005) emphasized that growth of Oil and Petroleum industry in india is depend upon execution of reforms to policies, including taxes that discriminate against the use of manmade fibers and regulations affecting the scale, technology use, and export competitiveness of the Oil and Petroleum and apparel industries. Imports of raw cotton have increased in concert with rising demand in recent years, but future growth will depend on the extent to which India can boost chronically low cotton yields and improve cotton quality.

Bhandari & Maiti (2007), in his study on Efficiency of Indian Manufacturing Oil and Petroleum industry, has analyzed the Technical Efficiency (TE) varies between 68% to 84% across these year and that individual TEs vary with firm-specific characteristics such as size and age. Further public sector firms are found to be relatively less efficient.

COMPANY PROFILE

- 1. Oil and Natural Gas Corporation With a market cap of Rs. 235,000 crores ONGC ranks 3rd in Oil & Gas Exploration & Production (E&P) Industry globally .lt cumulatively produced 803 Million Metric Tonnes of crude and 485 Billion Cubic Meters of Natural Gas from 111 fields. ONGC's wholly-owned subsidiary ONGC Videsh Ltd. (OVL) is the biggest Indian multinational, with 40 Oil & Gas projects in 15 countries. The company earned a revenue of approx Rs. 20,000 crores with net profit margin of 34% in Dec'10.It holds largest share of hydrocarbon acreages in India & contributes over 79 per cent of Indian's oil and gas production. It created a record of sorts by turning Mangalore Refinery and Petrochemicals Limited (MRPL) around from being a stretcher case at BIFR to the BSE Top 30, within a year.
- 2. Reliance Petroleum Industries The Flagship Company of the Ambanis and India's largest Private Company Reliance Industries is also an Oil and Gas Giant. The Company has seen very sharp growth in the last decade and is diversifying into Retail. With a market cap exceeding \$30 billion it is India's most valued company. The company is also one of the biggest exporters in India with one of the largest petrochemical and oil refining complexes in the world at Jam Nager. It recently sold a stake in its valuable Godavari Basin to BP for a whopping \$7.5 billion. Extremely cash rich with a horde of more than \$15 billion, it has started on empire building through ventures in Finance (DE Shaw), Communications (buying of wireless broadband spectrum), Shale Gas Buys in the USA, Hospitality (Buying up stakes in Hotel Companies).
- 3. Oil India Ltd. With a market capitalisation of Rs. 31,000 crores, OIL is engaged in the business of exploration, development and production of crude oil and natural gas, transportation of crude oil and production of LPG. It became a wholly-owned Government of India enterprise in 1981. The revenue earned by the company was 2,400 crores & with a net profit margin of 36% in Dec '10. Very similar in profile to ONGC it presently produces over 3.2 million tons pa of crude oil, Natural Gas and over 50,000 Tones of LPG annually. Most of this emanates from its traditionally rich oil and gas fields concentrated in the Northeastern part of India and contribute to over 65% of total oil & gas produced in the region. It has emerged as a consistently profitable international company with exploration blocks as far as Libya and sub-Saharan Africa.
- 4. Hindustan Petroleum Corp. Ltd (HPCL) One of the smalled of the major Oil and Gas PSUs with a market capitalisation of Rs. 11,000 crores. The company owns and operates the largest Lube Refinery in the country producing Lube Base Oils of international standards, with a capacity of 335 TMT. This Lube Refinery accounts for over 40% of the India's total Lube Base Oil production. It has two major refineries producing a wide variety of petroleum fuels & specialties, one in Mumbai (West Coast) and the other in Vishakapatnam, (East Coast). HPCL's vast marketing network consists of its zonal & regional offices facilitated by a supply & distribution infrastructure comprising terminals, pipeline networks, aviation service stations, LPG bottling plants, inland relay depots & retail outlets, lube and LPG distributorships. HPCL accounts for about 20% of the market share and about 10% of the nation's refining capacity. The revenue earned was around Rs. 34,000 crores with a net profit margin of 0.6% in Dec'10.

HPCL is a Government of India Enterprise with a Navratna Status, and a Fortune 500 and Forbes 2000 company, with an annual turnover of Rs. 1,32,670 Crores and sales/income from operations of Rs 1,43,396 Crores (US\$ 31,546 Millions) during FY 2010-11, having about 20% Marketing share in India among PSUs and a strong market infrastructure. HPCL's Crude Thruput and Market Sales (including exports) are 14.75 Million Metric Tonnes (MMT) and 27.03 MMT respectively in the same period.

HPCL operates 2 major refineries producing a wide variety of petroleum fuels & specialties, one in Mumbai (West Coast) of 6.5 Million Metric Tonnes Per Annum (MMTPA) capacity and the other in Vishakhapatnam, (East Coast) with a capacity of 8.3 MMTPA. HPCL holds an equity stake of 16.95% in Mangalore Refinery & Petrochemicals Limited, a state-of-the-art refinery at Mangalore with a capacity of 9 MMTPA. In addition, HPCL is constructing a 9 MMTPA refinery at Bathinda, in the state of Punjab, as a Joint venture with Mittal Energy Investment Pvt. Limited. HPCL also owns and operates the largest Lube Refinery in the India producing Lube Base Oils of international standards, with a capacity of 335 TMT. This Lube Refinery accounts for over 40% of the India's total Lube Base Oil production.

5. Cairn India Limited - With a market cap Rs. 66,000 crores, Cairn India is now one of the biggest private exploration and production companies currently operating in the region. A subsidiary of the British company Cairn, its growth has been nothing short of phenomenal after winning a bid to explore oil blocs in Rajasthan in the NELP. Cairn India's strategy is to establish commercial reserves from strategic positions in order to create and deliver shareholder value. The company operates the largest producing oil field in the Indian private sector and has pioneered the use of cutting-edge technology to extend production life. The company has set up a Processing terminal in Barmer (Rajasthan) to process the crude from fields. A pipeline has also been constructed to transport the crude from Barmer to Bhogat in the Gujarat coast. The pipeline section from Barmer to Salaya is operational and sales have commenced to Essar, RIL and IOC.Cairn India has recently agreed to be taken over by London listed India's largest Mining Group Vedanta though the approval is still awaited from the government of India.It is the second largest Oil and Gas private company listed on the Indian stock exchange.

UNIQUENESS OF PETROLEUM INDUSTRY

The petroleum industry is such an industry which has the largest earning capacity. The variouspetroleum products are diversified in a very wide range. The main functional areas of this industryare extraction of crude, refining of crude, processing and transporting. The main problem faced by the entire petroleum industry is the pollution problem. The refining of crude oil creates huge pollution by producing various harmful gases. Another problem is of drillingmud. When the drilling work is done a huge amount of crude, water, soil mixture gets wasted. Hereinnovative and upgraded technology is required to minimize the wastage of petroleum. The leakage and drainage problems are also one of the major barriers in case of refinery work. Goodpiping technology and proper drainage system is also very essential in this industry. One thing wemust appreciate that India has very limited production of petroleum in comparison with demandscenario. In this condition the wastage is a critical issue which must be addressed properly

PERFORMANCE OF INDIAN OIL INDUSTRY

The petroleum industry in India stands out as an example of the strides made by the country in its march towards economic self-reliance. At the time of Independence in 1947, the industry was controlled by international companies. Indigenous expertise was scarce, if not non-existent. Today, a little over 50 years later, the industry is largely in the public domain with skills and technical know-how comparable to the highest international standards. The testimony of its vigour and success during the past five decades is the significant increase in crude oil production from 0.25 to 33 million tonnes per annum and refining capacity from 0.3 to 103 million metric tonnes per annum (MMTpa). The consumption of petroleum products has grown 30 times in the last 50 years from 3 million tonnes during 1948-49 to about 91 million tonnes in 1998-99. A vast network of over 29,000 dealerships and distributorships has been developed backed by over 400 storage points over the years to serve the people even in the remote and once-inaccessible areas.

OBJECTIVES OF THE STUDY

- To analyze the profitability, solvency position and liquidity position of companies.
- To identify the net profit and EPS growth rate performance of companies.

METHODOLOGY

The researcher, being an external analyst, had to depend mainly upon secondary data for the purpose of studying the financing performance of Oil and Petroleum Industries in India from the top three companies in India which is highly performed in overall growth in terms of finance, exports and total assets value. The exploratory research techniques have been used for this study and also the study is restricted only to Indian based oil and petroleum organizations.

SOURCES OF DATA

DATA COLLECTION

The present study is mainly based on secondary data which were collected from the corporate annual audited reports, company database, published research reports by various industries, related websites and research organization.

SELECTION OF COMPANY AND PERIOD

The present study is mainly intended to examine the comparative financial performance of oil and petroleum companies i.e. Oil and Natural Gas Corporation, Reliance Petroleum Limited, Oil India Limited, Hindustan Petroleum Corporation and Cairn India Limited for five years in the period between 2006 – 2010.

TOOLS USED FOR ANALYSIS

The present study has analyzed the financial performance of three Oil and Petroleum companies. In order to evaluate and compare the financial performance of selected industries Ratio Analysis technique and average mean has been used.

RESULT & DISCUSSIONS

[A] COMPANY ANALYSIS- INTER ANALYSIS I PROFITABILITY RATIO: (A) NET PROFIT RATIO

TABLE 1: NET PROFIT RATIO

	2006	2007	2008	2009	2010
ONGC	14.52	15.96	16.52	17.85	18.45
RIL	15.99	13.09	13.87	13.51	17.29
HPL	19.53	16.55	14.34	12.88	15.63
IOL	19.97	18.41	17.37	16.28	17.5
CAIRIN	16.61	15.25	15.65	16.48	16.64

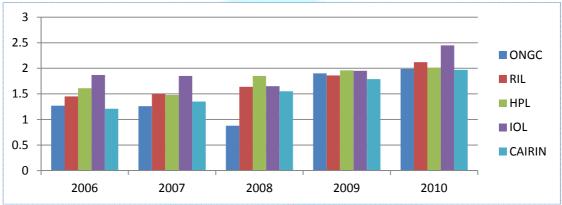


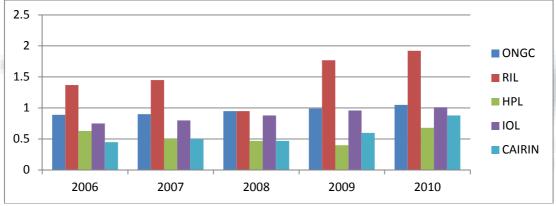
Table 1 shows the Net Profit ratio of selected units. It shows that the percentage of net profit is declining in each year other than ONGC. The year 2010 was financial good for all the companies.

(II) TESTING OF FINANCIAL POSITION:

(A) CURRENT RATIO

TABLE 2: CURRENT RATIO

	2006	2007	2008	2009	2010
ONGC	0.89	0.9	0.95	0.99	1.05
RIL	1.37	1.45	0.95	1.77	1.92
HPL	PL 0.63 0.5		0.47	0.4	0.68
IOL	0.75	0.8	0.88	0.96	1.01
CAIRIN	0.45	0.5	0.47	0.6	0.88



Current ratio is the study of Current Assets and Current Liability. Current ratio of the company is less than 1 which shows company's current assets are insufficient to pay off the current liabilities.

Current ratio is the study of Current Assets and Current Liability. Table 1 shows that RPL and ONGC has adequate current assets, it is more than the average but HPL is carrying the least ratio.

(B) ACID TEST RATIO

TABLE 3: QUICK RATIO

	2006	2007	2008	2009	2010			
ONGC	1.27	1.26	0.88	1.9	1.99			
RIL	1.45	1.5	1.64	1.86	2.12			
HPL	1.61	1.48	1.85	1.96	2.01			
IOL	1.87 1.85		1.65	1.95	2.45			
CAIRIN	1.21	1.35	1.55	1.79	1.97			

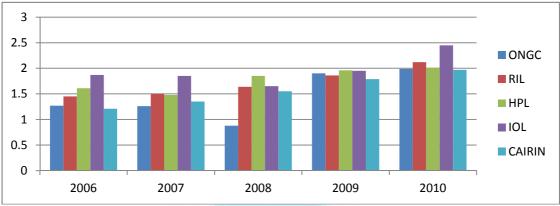
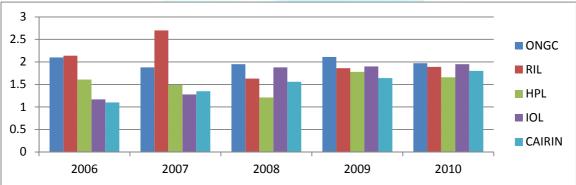


Table 2 shows that all the companies has sufficient quick ratio, means very short time liquidity position is good enough. It means the fund of liquidity assets of RPL, HPL and IOL is much more than the other two companies.

(C) DEBT-EQUITY RATIO

TABLE 4: DEBT -EQUITY RATIO

	2006	2007	2008	2009	2010			
ONGC	2.1	1.88	1.95	2.11	1.97			
RIL	2.14	2.7	1.63	1.86	1.89			
HPL	1.61	1.49	1.21	1.78	1.66			
IOL	1.17	1.28	1.88	1.9	1.95			
CAIRIN	1.1	1.35	1.56	1.64	1.8			

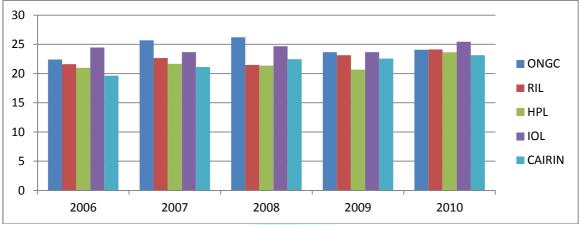


Debt-equity indicates what proportion of equity and debt the company is using to finance its assets. Debts equity ratio is relationship between debts and equity. Table 7 shows that the debt equity ratio of ONGC is too high. It means the company arrange fund from debt securities. In case of debt equity ratio of CAIRN is at minimum point.

(D) EARNING PER SHARE (EPS) RATIO:

TABLE 5: EARNINGS PER SHARE

	2006	2007	2008	2009	2010
ONGC	NGC 22.4 25.69		26.21	23.67	24.06
RIL	21.6	22.64	21.46	23.14	24.12
HPL	20.97 21.65		21.37	20.67	23.64
IOL	24.45	23.65	24.68	23.65	25.44
CAIRIN	19.64	21.12	22.45	22.55	23.14

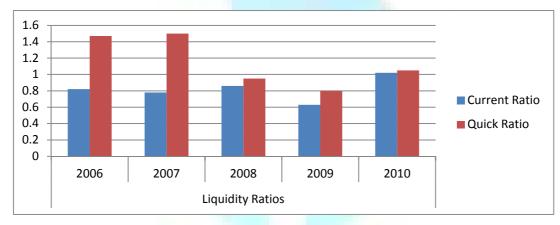


EPS measures the overall profit generated for each share in existence over a particular period. Table 5 shows that the EPS ratio in the year 2006 of IOL was highest, year 2007 to 2009, ONGC was standing at No. 1 position in term of earning per share. However IOL maintain its old position which it was carrying 4 year back and jumped at No. 1 for the year 2010. When we compare the average EPS, ONGC and IOL is in better position.

INDUSTRY ANALYSIS- INTRA ANALYSIS

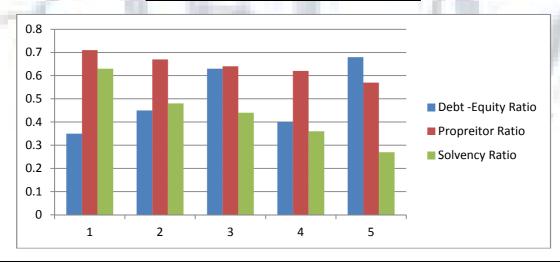
	Liquidi	ity Ratio			
	2006	2007	2008	2009	2010
Current Ratio	0.82	0.78	0.86	0.63	1.02
Quick Ratio	1.47	1.5	0.95	0.8	1.05

Current ratio of the company is less than 1 which shows company's current assets are insufficient to pay off the current liabilities. A quick ratio of 1:1 is usually considered satisfactory. Here the quick ratio is increasing which shows company's liquidity position is becoming good.



SOLVENCY RATIO

Solvency Ratios								
	2006	2007	2008	2009	2010			
Debt -Equity Ratio	0.35	0.45	0.63	0.4	0.68			
Proprietor Ratio	0.71	0.67	0.64	0.62	0.57			
Solvency Ratio	0.63	0.48	0.44	0.36	0.27			



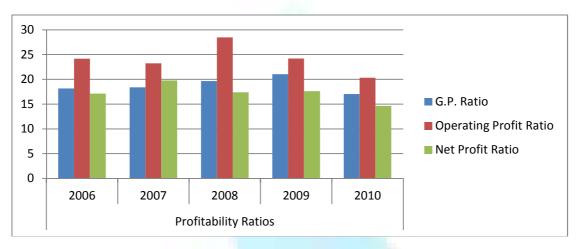
The overall solvency ratio is favorable from the point of view of shareholders as it is debt is lower in comparison of own investment. It is not taking too much risk. Industry's trend is changing 2006 onwards. It has started to take leverage advantage. As debt-equity ratio is increasing other than 2009. So it is much focus and care on safe and liquid priority of its shareholders.

PROFITABILITY RATIO

PROFITABILITY RATIOS

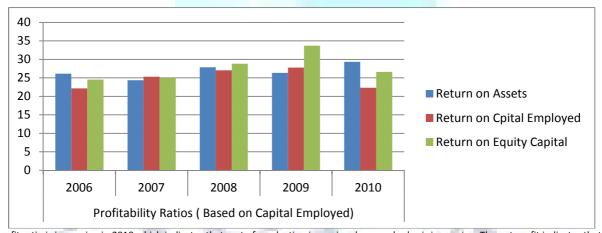
	2006	2007	2008	2009	2010
G.P. Ratio	18.17	18.39	19.64	21.04	17.02
Operating Profit Ratio	24.18	23.23	28.45	24.19	20.34
Net Profit Ratio	17.12	19.78	17.37	17.61	14.65

The gross profit ratio is increasing in 2010 which indicates that cost of production is coming down and sales are increasing. The net profit indicates that the overall profit in the industry is increasing which indicates sound financial position in telecom industry. Operational efficiency in the industry is decreasing after 2008.



PROFITABILITY RATIOS (BASED ON CAPITAL EMPLOYED)

	2006	2007	2008	2009	2010
Return on Assets	26.12	24.35	27.85	26.33	29.35
Return on Cpital Employed	22.15	25.32	27.03	27.77	22.32
Return on Equity Capital	24.51	24.99	28.8	33.72	26.61



The gross profit ratio is increasing in 2010 which indicates that cost of production is coming down and sales is increasing. The net profit indicates that the overall profit in the industry is increasing which indicates sound financial position in telecom industry

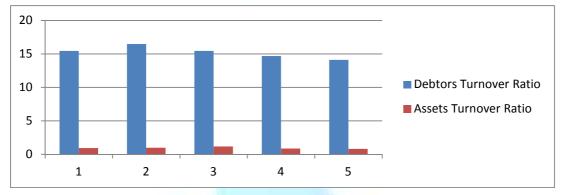
EFFICIENCY RATIO

EFFICIENCY RATIO

	2006	2007	2008	2009	2010
Inventory Turnover Ratio	936.45	489.35	460.52	399.45	521.32
Debtors Turnover Ratio	15.45	16.47	15.45	14.68	14.1
Assets Turnover Ratio	0.92	0.98	1.16	0.86	0.8

The higher the value of debtor's turnover the more liquid the debtors are. In the year 2010 debtors are more liquid In 2010 the stock turnover ratio is very high which shows the industry has less investment in inventories. Total assets turnover ratio determines the efficiency of fixed assets.

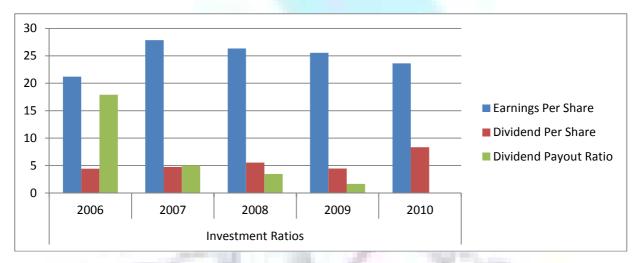




INVESTMENT RATIOS

INVESTMENT RATIOS 2006 2007 2008 2009 2010 Earnings Per Share 21.2 27.85 26.34 Dividend Per Share 4.44 4.76 5.55 4.46 8.34 Dividend Payout Ratio 17.9 5.02 3.46 1.65 0

The industry has paid higher dividend in 2010. Till 2009 industry has retained its earning in the business it was done to maintain strong financial position.



FINDINGS

The major findings from the present study are:

- Profitability decline.
- Financial Strength not highly satisfactory.
- Fixed Assets-Financed mainly through owners fund
- Working Capital Not efficiently and effectively managed.

On the basis of the analysis of profitability, Activity, earning per share, fixed assets and inventory turnover, it can be concluded that the performance of selected five companies i.e., Oil and Natural Gas Corporation, Reliance Petroleum Limited, Oil India Limited, Hindustan Petroleum Corporation and Cairn India Limited EPS is high, Current Assets is above standard, Proprietary fund also found satisfactory. The position of the ONGC can be ranked on top among the selected unit and based on the analysis of data.

CONCLUSION

Indian Oil and Petroleum Industry is an independent and self-reliant industry. It has large and potential domestic and international market. The main problems with the Petroleum Industry in India are related to infrastructural developments. The lack of proper storage facilities, enhancements in refining capacities, and fluctuating import prices plays important role in the development of the sector.

The study has analyzed the short term and profitability position of leading Oil and Petroleum companies in India, some of the important ratios were used to measure the financial performance of five selected companies. Based on the above analysis the overall performance of ONGC is one of the major and fully vertically integrated composite mills player in India. It produces around 77% of India's total crude oil production (and around 30% of total demand) and around 81% of natural gas production. ONGC is one of the largest publicly traded companies by market capitalization in India and the largest India-based company measured by. The result of financial analysis also shows that ONGC is comparatively good with the other four companies. Its financial position is found to be highly satisfactory level in net profit growth on the profitability level, short term liquidity position, efficiency level, solvency capacity and investment analysis

basis. The other two selected ONGC companies performance were not satisfactory positions. Hence these companies will have to strengthen its shareholders funds and working capital to compete and enhancing its current performances in growing Oil and Petroleum in global business environment.

This is an attempt identify and study the movement of key financial parameters and their relationship with profitability of Oil and Petroleum industry. It is an attempt to and the study whether the key identified parameters move in a synchronous way going up and coming down with basic profitability parameters. All three comparably profit-making companies have been taken as the sample for study for the period of 2006 to 2010. The data have been taken from the figures supplied by prowess database. On the basis of this data a trend parameter is calculated for the year 2011. So, on the base of the analysis, the broad conclusion is that the parameters are consistent within a wide horizon and with the growth that companies have achieved, the parameters have also responded in a synchronous manner.

REFFERENCES

- Adolphusj. Toby (2008), Liquidity performance Relationship in Nigerian Manufacturing Companies, Finance India, pp.117-131
- Agarwal, N.K. (1978), "Cash management in Indian industries", The Chartered Accountant, Vol.27., No.1, pp.21-27.
- Barthwal, R.R (1976), 'Tthe Determinants of profitability in Indian Oil and Petroleum industry', The Economical, Vol.43., pp.267-274.
- Bhandari Anup K, & Pradip Maiti, (2007), "Efficiency of Indian Manufacturing Firms: Oil and Petroleum Industry as a Case Study", International Journal of Business and Economics, 2007, Vol 6, No. 1, 71-88
- Brian Carver, Christy He, Jonah Hister (2004), India's Oil and Petroleum Industry: What will happen when the quotas are lifted?, project presented GTTL Conference, University of Washington.
- G. Sundarsana Reddy, (2003), Financial Performance of paper industry in Andhra Pradesh the Quarterly Journal of Indian Institute of Finance, Volume No: XVII. No: 3. Page - 1027 to 1033
- Gupta, L.C. (1979), 'Financial Ratios as for warning indicators of sickness", ICICI, Bombay.
- Kulshreshtha. N.K. (1980), Corporate liquidity X rayed, The Management Accountant, Vol. 15, No.8, pp.331-334.
- Maurice Landes, Stephen MacDonald, Santosh K. Singh, and Thomas Vollrath (2005), Growth Prospects for India's Cotton and Oil and Petroleum Industries, Electronic Outlook Report from the Economic Research Service, United States, CWS-05d-01,
- 10. N.R. Parasuram (2006), "Synchronous movement of Key Parameters with Profitability-An Explanatory study on the Two Wheeler and Three wheeler sector", GIM Journal of Management. Vol.I., No.1, pp.26-28
- Singh. K.P., "Capital Structure and Returns" (1981), The management Accountant, Vol. 16., No.8., pp.375-376.
- Thackray.J. (1995), What's new in Financial Strategy", Planning Review, Vol.23, No.3, , pp.14-.l9. 12.

WEBSITES

- 13. www.en.wikipedia.ora
- 14. www.indialawoffices.com
- www.indian-Oil and Petroleum.com 15.
- 16. www.indianOil and Petroleumiournal.com
- 17. www.moneycontrol.com
- 18. www.texmin.nic.in



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, Internation]al Journal of Research in Commerce, IT and Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mails i.e. infoijrcm@gmail.com or info@ijrcm.org.in for further improvements in the interest of research.

If you have any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals





