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# **ROLE OF BONUS RATIO IN ADJUSTMENT OF STOCK PRICES: STUDY OF LARGE CAP COMPANIES LISTED ON BOMBAY STOCK EXCHANGE**

**POONAM RANI  
RESEARCH SCHOLAR  
SHARDA UNIVERSITY  
UTTAR PRADESH**

**Dr. PRADEEP KUMAR AGGARWAL  
PROFESSOR  
SHARDA UNIVERSITY  
UTTAR PRADESH**

## **ABSTRACT**

*Corporate actions are events that affect each and every shareholder whether individual or institutional. Bonus issue is, a corporate event, very popular across the globe. The present study is an attempt to examine the role of bonus ratio in adjustment of stock prices during the bonus issue announcement. The sample consists the 55 bonus issue announcements made by Indian large cap companies listed on S&P BSESENSEX100 index. Event study methodology has used to find out the impact of bonus announcement on stock return. It is found that large bonus ratio is related to higher stock returns. The study has documented highly positive returns for 1:1 bonus ratio. Moreover, bonus ratio contains the significant information about the earnings of the company. It is a measure of information content of bonus announcements. Hence, bonus ratio plays a significant role in adjustment of stock prices in Indian stock market.*

# MICRO FINANCE: A STUDY ON SELF HELP GROUPS OF SABBAVARAM MANDALAM WITH REFERENCE TO VISAKHAPATNAM

**Dr. V. GOWRI LAKSHMI**  
**ASST. PROFESSOR**  
**GITAM INSTITUTE OF MANAGEMENT**  
**GITAM DEEMED TO BE UNIVERSITY**  
**RUSHIKONDA**

**Dr. G.V.K. KASTURI**  
**ASST. PROFESSOR**  
**GITAM INSTITUTE OF MANAGEMENT**  
**GITAM DEEMED TO BE UNIVERSITY**  
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## ABSTRACT

*Microfinance programs have received considerable worldwide attention for their income-generating and employment-generating ability to alleviate poverty. Microfinance has a high degree of outreach to women. Microfinance is supported by self-help groups. The SHG-Bank linkage program funded in India's National Bank for Agriculture and Rural Development (NABARD) is the world's massively growing micro-finance system covering 97 million poor households as of 31 March 2011. Microfinance has a high degree of outreach to women. Microfinance is supported by self-help groups. In India, the SHG-Bank linkage program funded by the National Bank for Agriculture and Rural Development (NABARD) is a vastly expanding microfinance system covering 97 million poor households worldwide as of 31 March 2011. Microfinance has a high degree of outreach to women. Microfinance is supported by self-help groups. Self-help groups are the groups micro-finance has evolved as a need-based programme for empowerment and alleviation of poverty to the so far neglected groups. This is a study focused on the awareness of SHG, Having membership in these types of groups, obtaining finance in the range, maximum range of availability of finance, interest rate payments their range, sufficiency of obtaining funds to their need and fund utilisation fields, Process to obtain fund from SHG compared with other institutes and Financial position of individual as a member in self-helped groups compared prior to without having member ship.*

# A STUDY TO ACCESS LEVEL OF SATISFACTION AMONGST THE PATIENTS VISITING OUTPATIENT DEPARTMENT IN A MULTISPECIALITY HOSPITAL

**Dr. SUSMIT JAIN**  
**ASST. PROFESSOR**  
**IIHMR UNIVERSITY**  
**JAIPUR**

**Dr. RICHA PAREEK**  
**29 KALYAN PURI, OPPOSITE TO METRO PILLAR NUMBER 13/14, SODALA RAM NAGAR**  
**EXTENSION**  
**JAIPUR**

## ABSTRACT

Hospitals have been changed from being isolated infirmary to a facility with five star amenities. The patients and their relatives who are coming to the hospital not only expect world-class treatment, but also other facilities to make their visit comfortable and worth visiting again in the hospital. This change in attitude, perception and expectation has evolved because of tremendous growth of media and its exposure, as well as commercialization and improvement in the facilities and upcoming health models and technology emerging at the fast pace. Determinants of patient satisfaction have been reported extensively. The objectives of the study were to access the satisfaction of patients, to identify the areas with low satisfaction levels and to provide the recommendations for enhancing patient satisfaction. A descriptive cross sectional study was conducted, using survey on 100 patients of Outpatient department (OPD) based on their experience by appointment, registration, fee, consultation, laboratory, radiology, pharmacy and subsequent waiting time in respective areas of the hospital. A structured questionnaire Comprised 42 questions on a five point likert scale was used in the study. One-to-one interviews were conducted for patients/ attendants across registration areas, OPD's of eminent consultants, Laboratory, Radiology waiting area and pharmacy queues. Data collected was analyzed using Microsoft Excel and Informed consent of the patients and attendants was taken. Informed consent of the patients and attendants were taken. Data security, confidentiality and privacy was ensured. Results: The Five Major Dissatisfies identified were in Radiology Report Dispatch, Laboratory Report Dispatching, Unavailability of Certain Medicines in OPD Pharmacy, Waiting time prior to doctor consultation, Long standing queues at registration counter. The recommendations included that turnaround time (TAT) should be followed, Proper analysis of feedback form and continuous monitoring and auditing of feedback results should be done, Departments in which there have been low scores continuously should form a committee of relevant team members and do root cause analysis, there should be proper formation of Standard Operating Procedures (SOPs) and hospital policies pertaining to patient satisfaction, Regular follow up with patients, for their feedback towards continuous quality improvement and Telephonic calls/ mails should be done to patients who had given low scores for improving the goodwill of the hospital.

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# ANALYSES OF EMPLOYEE WELFARE MEASURES IN T.S.R.T.C. - A STUDY WITH REFERENCE TO WARANGAL DEPOT

**Dr. S. NARASIMHA CHARY**  
**ASST. PROFESSOR**  
**UNIVERSITY COLLEGE OF COMMERCE & BUSINESS MANAGEMENT**  
**KAKATIYA UNIVERSITY**  
**WARANGAL**

**KALYANI MANUPATI**  
**RESEARCH SCHOLAR**  
**UNIVERSITY COLLEGE OF COMMERCE & BUSINESS MANAGEMENT**  
**KAKATIYA UNIVERSITY**  
**WARANGAL**

## ABSTRACT

*The concept of employee welfare is vibrant. Its broad view point and contents are inclined to change, depending upon social and economic changes that occur in society. Employee welfare includes various services, benefits and facilities offered to employees by employers or by Government to employees. Every organization is responsible to provide welfare facilities to their employees to maintain healthy relation and to raise motivation and working spirit among the employees. The present study is made an attempt to identify welfare measures and employee's satisfaction level about welfare measures adopted at TSRTC Warangal depot. To achieve the aforesaid objective, the primary data is collected through 120 employees using questionnaire. It is found that most of the respondents are aware about statutory and non-statutory welfare measures provided by TSRTC. The sample design adopted was statistical techniques like ANOVA have been exercised by using MS-Excel for those 120 respondents and found that most of the employees are extremely and very satisfied with the measures provided by TSRTC anyhow some are slightly and not at all satisfied.*

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**IMPACT OF GOODS AND SERVICES TAX (GST) ON MSMEs**

**BASAVANAGOUDA**  
**RESEARCH SCHOLAR**  
**DEPARTMENT OF COMMERCE**  
**CENTRAL UNIVERSITY OF KARNATAKA**  
**KALABURAGI**

**ABSTRACT**

*Micro, Small, and Medium Enterprises MSMEs are engines for the development of the country. (MSMEs) sector is essential for the Indian Economy. MSMEs providing employment opportunities to around 117 million people (Annual Report of Ministry of MSME 2018-2019) and also accounts for 40% of Indian exports (4<sup>th</sup> census of MSME sector), and contributes 28.90% (Annual Report of Ministry MSME 2018-19) to India's GDP. Especially for labor-intensive countries like India, the need of MSMEs is crucial. Taxation policies of a nation also influence significantly on the performance and growth of MSMEs; compliance requirements are relatively less in GST for MSMEs. In this paper, the researchers attempted to analyze the factors which influence on payment of GST by MSMEs. The positive impact of GST and Problems faced by the MSMEs after implementation of GST are examined.*

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In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active co-operation of like-minded scholars, we shall be able to serve the society with our humble efforts.

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