INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

Indexed & Listed at:

Ulrich's Periodicals Directory @, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A.

The American Economic Association's electronic bibliography, EconLit, U.S.A.

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 3480 Cities in 174 countries/territories are visiting our journal on regular basis.

Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

CONTENTS

Sr.	TITLE & NAME OF THE AUTHOR (S)	Page		
No. 1.	IMPACT OF MICROFINANCE SERVICES ON POOR WOMEN'S HOUSEHOLDS IN AHMEDABAD: AN	No. 1		
1.	EMPIRICAL STUDY	-		
	DR. PRATAPSINH CHAUHAN & AMIT A RAJDEV			
2.	IMPACT OF PRIVATIZATION ON EDUCATION IN INDIA: AN ANALYSIS	2		
	JACOB DAS & DR. NIRMAL K SINGH	_		
3.	EXAMINING VOLATILITY IN MID CAP SECTORS: A STUDY OF BSE	3		
•	PRASHANT JOSHI			
4.	IMPACT OF ORGANISED RETAIL ON UNORGANISED RETAIL IN INDIA: A FOOTFALL STUDY	4		
	SANDEEP NANDRAM DIVE & DR. VIJAY AMBADE			
5.	PRICE DISCOVERY, LONG TERM AND CAUSAL BEHAVIOR IN THE CURRENCY FUTURES MARKET IN INDIA	5		
	MAHENDRA PANDEY & DR. MALABIKA DEO			
6.	A PERCEPTION STUDY OF RETAIL FORMAT IN FORUM MALL BY TEENAGERS AND ITS PATRONAGE IN	6		
	BANGALORE			
	V.JAYKUMAR, DR. LEENA NITIN FUKEY & KANDAPPAN BALASUBRAMANIAN			
7.	CRM IMPLICATIONS IN TOURISM SECTOR	7		
	DR. K.V.S.N JAWAHAR BABU & S.KALESHA MASTHAN VALLI			
8.	A STUDY ON FACTORS INFLUENCING EMPLOYEE JOB SATISFACTION IN CEMENT INDUSTRY AT BAGAI			
	DISTRICT			
	RIYANABEGUM.MULLA., BRIJMOHAN VYAS. & SANJAY HANJI			
9.	THE EFFECT OF INTRAPRENEURSHIP ON JOB SATISFACTION: A SECTORIAL RESEARCH	9		
	YAVUZ TANSOY YILDIRIM & YENER PAZARCIK			
10 .		10		
	SWATI MEHTA & NILESH PATEL			
11 .		11		
	MINI MEHTA & MANISH GURUNG			
12 .	COMPARATIVE ANALYSIS OF LEVEL OF WORK LIFE BALANCE OF WOMEN EMPLOYEES IN INDIAN	12		
	CORPORATE WITH SPECIAL REFERENCE TO THREE SECTORS			
	DR. ANJU SIGROHA & YOGITA GIRDHAR			
13 .	A STUDY ON WOMEN CONSUMER SATISFACTION & PREFERENCE FOR BABY CARE PRODUCTS	13		
	ANITA JANGRA			
14.	IMPORTANCE OF VARIOUS ACTS RELATED TO ENVIRONMENTAL STANDARDS AND THEIR	14		
	IMPLEMENTATION BY STATE POLLUTION CONTROL BOARDS NIRANJAN MUDLIAR			
15.	A COMPARATIVE STUDY OF THE VOCATIONAL INTEREST OF THE STUDENTS OF ARTS, SCIENCE AND	15		
15.	COMMERCE STUDYING AT GRADUATION LEVEL WITH SPECIAL REFERENCE TO BAREILLY CITY	12		
	BINDU ROY			
16.	FINANCIAL INCLUSION THROUGH BANKS IN THE NILGIRIS DISTRICT WITH SPECIAL REFERENCE TO	16		
10.	BUSINESS CORRESPONDENT MODEL	10		
	DR. M. JEGADEESHWARAN & A. RAHAMATH NISHA			
17	A STUDY ON INVESTORS SEGMENTATION BASED ON CHOICE CRITERIA	17		
-7 .	DR. NALINA K. B. & SAVIN KV	_,		
18.	WORK LIFE BALANCE OF WOMEN IN THE UNORGANISED SECTOR	18		
_5.	FATHIMA ADEELA BEEVI. T.K.S	_0		
19.		19		
	RELATED ISSUES			
	SUPRIYA SARKAR			
20.	CORPORATE GOVERNANCE AND RECENT CORPORATE GOVERNANCE FAILURE	20		
	GAGANDEEP KAUR			
	DECLIECT COD ECEDDACK & DISCLAINAED	21		
	REQUEST FOR FEEDBACK & DISCLAIMER			

CHIEF PATRON

PROF. K. K. AGGARWAL

Chairman, Malaviya National Institute of Technology, Jaipur
(An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India)
Chancellor, K. R. Mangalam University, Gurgaon
Chancellor, Lingaya's University, Faridabad
Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi
Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

FOUNDER PATRON

LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana FormerVice-President, Dadri Education Society, Charkhi Dadri FormerPresident, Chinar Syntex Ltd. (Textile Mills), Bhiwani

CO-ORDINATOR

DR. SAMBHAV GARG

Faculty, Shree Ram Institute of Business & Management, Urjani

ADVISORS

DR. PRIYA RANJAN TRIVEDI

Chancellor, The Global Open University, Nagaland

PROF. M. S. SENAM RAJU

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

PROF. M. N. SHARMA

Chairman, M.B.A., HaryanaCollege of Technology & Management, Kaithal

PROF. S. L. MAHANDRU

Principal (Retd.), MaharajaAgrasenCollege, Jagadhri

EDITOR

PROF. R. K. SHARMA

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

CO-EDITOR

DR. BHAVET

Faculty, Shree Ram Institute of Business & Management, Urjani

EDITORIAL ADVISORY BOARD

DR. RAJESH MODI

Faculty, YanbuIndustrialCollege, Kingdom of Saudi Arabia

PROF. SANJIV MITTAL

UniversitySchool of Management Studies, GuruGobindSinghl. P. University, Delhi

PROF. ANIL K. SAINI

Chairperson (CRC), GuruGobindSinghl. P. University, Delhi

DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

DR. MOHENDER KUMAR GUPTA

Associate Professor, P.J.L.N.GovernmentCollege, Faridabad

DR. SHIVAKUMAR DEENE

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

ASSOCIATE EDITORS

PROF. NAWAB ALI KHAN

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

PROF. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

PROF. V. SELVAM

SSL, VIT University, Vellore

PROF. N. SUNDARAM

VITUniversity, Vellore

DR. PARDEEP AHLAWAT

Associate Professor, Institute of Management Studies & Research, MaharshiDayanandUniversity, Rohtak

DR. S. TABASSUM SULTANA

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad

TECHNICAL ADVISOR

AMITA

Faculty, Government M. S., Mohali

FINANCIAL ADVISORS

DICKIN GOYAL

Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

<u>SUPERINTENDENT</u>

SURENDER KUMAR POONIA

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Dewelopment Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript** anytime in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. <u>infoijrcm@gmail.com</u> or online by clicking the link **online submission** as given on our website (<u>FOR ONLINE SUBMISSION</u>, <u>CLICK HERE</u>).

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

	doing tour popular	SION OF MINIOSOME I
COVERING LI	TTER FOR SUBMISSION:	DATED:
THE EDITOR		DAILD.
IJRCM		
Subject: S	UBMISSION OF MANUSCRIPT IN THE AREA OF	
(e.g. Finance	/Marketing/HRM/General Management/Economics/Psychology	//Law/Computer/IT/Engineering/Mathematics/other, please specify)
DEAR SIR/M	ADAM	
Please find m	y submission of manuscript entitled '	' for possible publication in your journals.
•	m that the contents of this manuscript are original. Furthermore for publication elsewhere.	, it has neither been published elsewhere in any language fully or partly, nor is i
I affirm that a	all the author (s) have seen and agreed to the submitted version o	f the manuscript and their inclusion of name (s) as co-author (s).
	our manuscript is accepted, I/We agree to comply with the for in any of your journals.	malities as given on the website of the journal & you are free to publish ou
NAME OF CO	RRESPONDING AUTHOR:	
Designation:		A CONTRACTOR OF THE PARTY OF TH
	th full address, contact numbers & Pin Code:	
	ddress with Pin Code:	
Mobile Numb	1.7	
Landline Nun E-mail Addre		
Alternate E-n		
Aitemate L-II	iaii Audi ess.	

NOTES:

- a) The whole manuscript is required to be in ONE MS WORD FILE only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:
 - New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)
- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below 500 KB.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- 2. MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 3. **AUTHOR NAME (S) & AFFILIATIONS:** The author (s) **full name, designation, affiliation** (s), **address, mobile/landline numbers,** and **email/alternate email address** should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 4. **ABSTRACT:** Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

- 5. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. MANUSCRIPT: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. **SUB-HEADINGS**: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should follow the following sequence:

INTRODUCTION

REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESES

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

FINDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

SCOPE FOR FURTHER RESEARCH

ACKNOWLEDGMENTS

REFERENCES

APPENDIX/ANNEXURE

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. **FIGURES &TABLES**: These should be simple, crystal clear, centered, separately numbered &self explained, and **titles must be above the table/figure**. **Sources of data should be mentioned below the table/figure**. It should be ensured that the tables/figures are referred to from the main text.
- 11. **EQUATIONS**: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES**: The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working
 papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

 Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITES

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

IMPACT OF MICROFINANCE SERVICES ON POOR WOMEN'S HOUSEHOLDS IN AHMEDABAD: AN EMPIRICAL STUDY

DR. PRATAPSINH CHAUHAN DEAN DEPARTMENT OF BUSINESS MANAGEMENT SAURASHTRA UNIVERSITY RAJKOT

AMIT A RAJDEV ASST. PROFESSOR ATMIYA INSTITUTE OF TECHNOLOGY & SCIENCE RAJKOT

ABSTRACT

Microfinance services refer to those financial services that include small loans, insurance and pension facilities to poor and needy people. The objective of micro-finance services is to help poor and marginalized people to come out of poverty by providing them small loans for productive purposes. The present paper analyses the economic impact of micro-finance services on poor women's households in Ahmedabad city. The major variables of the study include annual household income, expenditure and asset positions. The changes in borrowers' annual income, expenditures and household assets have been analyzed using before and after joining micro-finance organizations. Statistical tests like Paired T-test, Wilcoxon Sign test and Logistic Regression have been used to analyze the impact of micro-loans. It is found that micro-finance services have helped to increase monthly income of women borrowers and thereby leading to increase in annual household income and expenditure. However, the impact of micro-loans on various assets like number of owned houses, area of house and cultivable land is not found to be significant.



IMPACT OF PRIVATIZATION ON EDUCATION IN INDIA: AN ANALYSIS

JACOB DAS
RESEARCH SCHOLAR, DEPARTMENT OF PUBLIC ADMINISTRATION, RTM NAGPUR
UNIVERSITY, NAGPUR; &
PRINCIPAL
YAVATMAL PS
YAVATMAL

DR. NIRMAL K SINGH
ASSOCIATE PROFESSOR
DEPARTMENT OF PUBLIC ADMINISTRATION
RTM NAGPUR UNIVERSITY
NAGPUR

ABSTRACT

If the fruits of education have to reach the common man, then the education system must be adequately and properly administered. With around 15 Bills, including one that will allow foreign universities to operate in India and another that will curb the menace of fake degrees, are awaiting to be cleared in the parliament of India.*. Today, there is an ardent need to study the impact of Privatization on Education sector. We understand that we are living in a Global world which is supported by two strong pillars- Privatization and Liberalization; But the question is: Are we able to enhance the quality of both the product and the service of education? Are the changes in the policy of education really reaping and sowing quality education for growth and development. Though Globalization has become the thumb rule in every field of Human activity but nothing noteworthy can be witnessed in the field of Education in India. So far there has been no concrete exchange of Educational expertise, knowledge and transfer of educational techniques and skills in a large scale except for misappropriation and misuse of government funds, resources, books, uniforms, various educational schemes, land, infrastructures etc. in high proportion. Narayanan Ramaswamy, executive director (education practice) consulting firm KPMG, said that the number of Bills indicates the seriousness with which India is taking education. "It's a good thing that education is getting its due. Some of the Bills are real game-changers for the education sector." he said. Today, nor the planning commission neither the education department or the Ministry of Human Resource and Development of India (MHRD) has taken any cognance or has provided any guidelines for the privatization of Education till date. Senior academician Ramesh Panse, who was part of the Prof Ram Joshi committee that had drafted the Maharashtra Pre-School Centres (Regulation of Admission) Act of 1996. "The pre-primary education needs to be regulated and controlled to some extent by the government to ensure that there are no arbitrary moves by the schools against students," he said. The present education system neither equips a child with the necessary knowledge and skills to face the world of work nor does it empower to deal with the challenges of a globalizing economy. UNESCO's Global Monitoring Report of 2002 has made detailed projections and concluded that India is unlikely to achieve UEE(Universal Elementary education) even by 2015!. "Unaided schools are open to adopting neighborhoods schools on Public-Private-partnership (PPP) basis with the state to improve the quality of education in them. We can share our teachers' expertise and our teaching materials and other resources too," All Goa Unaided Schools' Association president Deepak Khaitan said. The problem that needs fixing is the pathetic quality of education in Government schools at the primary level. It is this issue that does not find serious mention in the RTE-Act-2010 which has now been even validated by the Supreme Court. The Government should have paid attention to ways that would enhance the quality of education in schools either run or funded by the Union or the State Governments. Globalization, Liberalization and privatization has actually spreading its roots in almost every sphere not only in India but worldwide; But its impact in India particularly in Education has posed greater challenges and threats before the educational planners while translocating the Indian economy from a centrally-planed model to a market oriented model. The Financial crunch in education and its privatization of education has only widen the scope for the private players and educational institutes to indulge in fraudulent activities. In the name of Corporate Social Responsibility (CSR), many corporators have shouldered this responsibility but from the point of business, while the Government in the name of liberalization, Globalization and Privatization have started off loading their own moral responsibility. This paper proposes to highlight the ongoing crisis and issues specially in regards privatization of education in India. * www.jagranjosh.com

EXAMINING VOLATILITY IN MID CAP SECTORS: A STUDY OF BSE

PRASHANT JOSHI PROFESSOR & HEAD UKA TARSADIA UNIVERSITY TARSADI

ABSTRACT

The study investigated the stock market volatility in the S&P CNX BSE Mid Cap of Bombay Stock Exchange of India using daily closing price from January 1, 2010 to July 4, 2014. The finding indicate that the stock market exhibits the persistence of volatility, mean reverting behavior and volatility clustering. The results reveal that the GARCH(1,1) model successfully captures volatility clustering.



IMPACT OF ORGANISED RETAIL ON UNORGANISED RETAIL IN INDIA: A FOOTFALL STUDY

SANDEEP NANDRAM DIVE ASST. PROFESSOR PUNE VIDYARTHI GRIHA'S INSTITUTE OF MANAGEMENT NASIK, MAHARASHTRA

DR. VIJAY AMBADE

HEAD OF DEPARTMENT

PRIN. ARUNRAO KALODE MAHAVIDYALAY

OMKAR NAGAR, NAGPUR, MAHARASHTRA

ABSTRACT

Highly potential and dynamic business environment of India influenced the Global Retail Giants and Industry Experts, rate Indian markets as the 'destination next' for retail sector only next to China. The dust seems to have settled down and these giants and experts are now reanalyzing their judgments. Secondly, the entry of organised retail in India faced resistance from a certain class in the business, political as well as social arena. Despite the resistance, the organised retail sector is flourishing leap and bound in the country. This proliferation is self driven and not at the cost of the traditional unorganised retail business in India. Impact of organised retail on unorganised retail in India, can be studied under various perspectives like, the employment opportunities, infrastructure development, social advancement, economic growth, business opportunities and threats for the unorganised retailers, consumer dynamics and behavior, etc. The current paper puts forth the footfall aspect of the retail business. 'Footfalls' are the customer walk-ins in the store. The paper tries to reveal that, despite stiff competition from the Mall culture, the unorganised retail stores have been able to maintain their magnitude at all the levels of the society. These retail stores are successfully attracting customers thereby consolidating their market position in terms of sales as well as the footfalls. Here we will consider the 'footfall' criteria to analyze the impact of organised retail on the unorganised retail in India. The Retail Progression Cycle explains how there is an upgradation in the lifestyle of the Indian consumers.



PRICE DISCOVERY, LONG TERM AND CAUSAL BEHAVIOR IN THE CURRENCY FUTURES MARKET IN INDIA

MAHENDRA PANDEY
RESEARCH SCHOLAR
DEPARTMENT OF COMMERCE
PONDICHERRY UNIVERSITY
PUDUCHERRY

DR. MALABIKA DEO
PROFESSOR
DEPARTMENT OF COMMERCE
PONDICHERRY UNIVERSITY
PUDUCHERRY

ABSTRACT

This paper is aimed at examining the price discovery behavior and long run relationship between the exchange rate and currency futures Prices in India. The research is based on the daily data taken from NSE's currency derivative section and the exchange rate from RBI which is collected on daily basis from Aug.28 2008 to Dec 31, 2013. The study consider USDINR exchange rate for analyzing link between spot dollar exchange rate and the future market. The methodology used for data analysis are Unit root test for time series properties and Johansson co-integration, VECM test for investigating the long and short run relationship and interdependencies on each other. Granger causality test is employed to test the causality effect between the spot and futures prices. The result shows that there is Long run relationship and disequilibrium is adjusted soon by the arbitrage process.



A PERCEPTION STUDY OF RETAIL FORMAT IN FORUM MALL BY TEENAGERS AND ITS PATRONAGE IN BANGALORE

V.JAYKUMAR

ASSOCIATE PROFESSOR

DEPARTMENT OF HOTEL MANAGEMENT

CHRIST UNIVERSITY

BANGALORE

DR. LEENA NITIN FUKEY
ASSOCIATE PROFESSOR
DEPARTMENT OF HOTEL MANAGEMENT
CHRIST UNIVERSITY
BANGALORE

KANDAPPAN BALASUBRAMANIAN
SR. LECTURER
DEPARTMENT OF CULINARY ARTS & TOURISM MANAGEMENT
TAYLORS UNIVERSITY
MALAYSIA

ABSTRACT

The Indian retail market has grown at a double-digit compound annual growth rate over the last five years and was worth an estimated \$554bn in 2011 and expected to grow. The Indian economy grew throughout the global downturn, with increasing consumer purchasing power bolstering the retail sector. Retailing is now the second highest contributor to India's gross domestic product. (PR Newswire, New York, 2012. "Facebook, Twitter and more have become de rigueur rather than optional for centre marketers," (Henry, Alison) " centre owners and managers are also placing renewed emphasis on enhancing the 'experience' of in a bricks and-mortar environment, through targeted promotional events to engage consumers and offer them additional incentives to shop in- mall vs. online. "The forum mall in Bangalore presents a unique retail pattern site in Bangalore that helps build the brand identity of the mall for teenagers as who like the format. This study explores the relationship between teenager's identity and their perception towards Forum Mall as a blend of lifestyle mall retailing and a patronage pattern. A store intercept survey approach was used to collect data from 120 teenagers mostly college and university students. Findings indicated that teenager's identity as a mall enthusiast and/or a habitual mall visitor had little impact on their perceptions about the importance of selected store atmospherics in the decision to shop at Forum mall, Bangalore but did influence some of their intended patronage behaviors towards the mall.

CRM IMPLICATIONS IN TOURISM SECTOR

DR. K.V.S.N JAWAHAR BABU

ASSOCIATE PROFESSOR

DEPARTMENT OF TOURISM MANAGEMENT

VIKRAMA SIMHAPURI UNIVERSITY

NELLORE

S.KALESHA MASTHAN VALLI ASST. PROFESSOR KMM INSTITUTE OF POSTGRADUATE STUDIES TIRUPATI

ABSTRACT

India in recent years has gained good exponential growth in the Tourism Industry. Today India is the preferred destination for both overseas and domestic travelers. India provides the facility to Tourists of international origin to understand and experience cultural diversity of the country. According to Indian official estimates the tourism in India has out performed the global tourism industry in accordance with the growth, volume of foreign tourists & even the revenue. Tremendous growth in the Indian economy is the main reason for the growth in tourism in India. Though the infrastructure is still a constraint it sustains the current growth and that the government should invest in infrastructure like transport, accommodation, better roads, health and hygiene, etc. For the growth the industry has invested in new technology like CRM tools and state of the art security systems. India's tourism industry is experienced a strong period of growth which is derived by the burgeoning Indian middle class and high spending foreign tourists with coordinated government campaigns to promote 'Incredible India'.



A STUDY ON FACTORS INFLUENCING EMPLOYEE JOB SATISFACTION IN CEMENT INDUSTRY AT BAGALKOT DISTRICT

RIYANABEGUM.MULLA.

STUDENT

DEPARTMENT OF MANAGEMENT STUDIES

BASAVESHWAR ENGINEERING COLLEGE (AUTONOMOUS)

VIDYAGIRI

BRIJMOHAN VYAS.

ASSOCIATE PROFESSOR

DEPARTMENT OF MANAGEMENT STUDIES

BASAVESHWAR ENGINEERING COLLEGE (AUTONOMOUS)

VIDYAGIRI

SANJAY HANJI

ASSOCIATE PROFESSOR

DEPARTMENT OF MANAGEMENT STUDIES

BASAVESHWAR ENGINEERING COLLEGE (AUTONOMOUS)

VIDYAGIRI

ABSTRACT

Employees are considered as the most valuable resource and asset to an every organization. Today these organizations facing problem is that how to motivate employees to work more productively and to increase their feelings of satisfaction, commitment and involvement. This paper aims at studying the factors which are contributing towards employee job satisfaction level like working environment, salary, remuneration, compensation, work load, stress, other benefits, and relationship factors. This paper focuses on the relative importance of job satisfaction factors and their impacts on the overall job satisfaction of employees. The overall job satisfaction of the employees in cement industry is at the negative level it means 55% of employees are dissatisfied with the overall job position level. This research paper highlights some of these problems and presents a picture of level of job satisfaction among employees of cement industries and It also attempt what type of factors are contributing for improving the employees' satisfaction level. In this research paper select cement industry because they are currently undergoing continued expansion at competitive world. This research paper presents all-inclusive judgment of job satisfaction indices of cement industry operation, the factors causing the dissatisfaction and suggestion to improve industry efficiency.



THE EFFECT OF INTRAPRENEURSHIP ON JOB SATISFACTION: A SECTORIAL RESEARCH

YAVUZ TANSOY YILDIRIM

ASST. PROFESSOR

DEPARTMENT OF BUSINESS MANAGEMENT

BANDIRMA VOCATIONAL HIGH SCHOOL

BALIKESIR UNIVERSITY

BANDIRMA

YENER PAZARCIK

ASST. PROFESSOR

DEPARTMENT OF INTERNATIONAL TRADE & LOGISTIC

BIGA SCHOOL OF APPLIED DICIPLINES

CANAKKALE ONSEKIZ MART UNIVERSITY

BIGA

ABSTRACT

In this study, it is intended to put forward the relationship between intrapreneurship, which comes into forefront as a vital element for development of businesses and their competitiveness by originating from the phenomenon of entrepreneurship, and job satisfaction, which is an important area of organizational behavior and whose relation with the above mentioned term was also reflected to the literature and researches, through a research. In this regard, a questionnaire form with 29 questions was created through questions, which were taken from questionnaire, whose validity and reliability are ensured to measure intrapreneurship and job satisfaction, and this created new form was applied to businesses that operate in the furniture sector in the district Inegol of the province Bursa in Turkey. As a result of a survey work, which was performed on 337 people, it was concluded that among factors such as proactive behavior, innovation, differentiation and organizational renewal, which are described as dimensions of intrapreneurship in the research, the factors of proactive behavior and organizational renewal positively and significantly contribute to job satisfaction.



IPO PERFORMANCE AND ITS RELATION WITH RETAIL INVESTORS' SUBSCRIPTION AND GRADE

SWATI MEHTA

ASST. PROFESSOR

PROF. V.B. SHAH INSTITUTE OF MANAGEMENT

AMROLI

NILESH PATEL

ASST. PROFESSOR

PROF. V.B. SHAH INSTITUTE OF MANAGEMENT

AMROLI

ABSTRACT

An Initial Public Offering (IPO) is the financial instrument by which a company offers stocks to the general public for the first time, and formally becomes a publicly traded company. As per SEBI's requirement, a company planning to get its issue graded before offering it to the general public. IPO grading shows the fundamentals of IPOs and contains five point scale ranging from 1-5. This scale shows score indicating stronger or weaker fundamentals of company which is going for IPO. On May 1, 2007 mandatory IPO grading system was introduced by Indian's market regulator SEBI. The purpose for this mandatory grading system was that the retail investors who are usually not having inadequate information about the issue fundamentals of company. The belief that 'higher grades leads to better IPO performance 'has been proved to be a myth over or over grading. Out of the total 35 public issues that were lunched and listed on the NSE during period from January 2010 to December 2013. Furthermore, we conducted regression analysis to know influence of IPO Grading on listing day gain and retail investors subscriptions. Finally, we concluded that IPO grading has positive influence towards listing gain and there is a moderate relationship between retail investors subscriptions and listing day returns.



IMPACT OF DIVIDEND ON INVESTORS' PERCEPTION TOWARDS EQUITY STOCKS

MINI MEHTA ASST. PROFESSOR COLLEGE OF MANAGEMENT & BUSINESS STUDIES UTTARANCHAL UNIVERSITY DEHRA DUN

MANISH GURUNG
ASST. PROFESSOR
COLLEGE OF MANAGEMENT & BUSINESS STUDIES
UTTARANCHAL UNIVERSITY
DEHRA DUN

ABSTRACT

The primary objective of financial management is the maximisation of shareholders' wealth. To achieve this objective, management, the custodians of shareholders' interests, are faced with three important categories of decision making namely, investment, financing and dividend decisions. The behavior and attitude of investors toward dividend-paying stocks is one of the most important issues of behavioral finance and as well as for the Indian Stock Market. A lot of researches has been conducted by well-known researchers and provided the theories and empirical evidences regarding the determinants of investor attitudes toward dividends. The objective of the study is to find evidence of dividend clienteles in the Indian Stock Market by finding the correlations among dividend preferences and the different demographic and other characteristics of investors. This is achieved by using a sample of 229 investors who provided data related to their dividend preferences. It was found that investors in India prefer to receive dividends. If the company cannot pay cash dividends, they prefer to receive stock dividends compared to not receiving dividends at all. Furthermore, it was found that investors partly want dividends because of transaction costs. Transaction costs were also found to be the reason why investors prefer stock dividends over cash dividends.



COMPARATIVE ANALYSIS OF LEVEL OF WORK LIFE BALANCE OF WOMEN EMPLOYEES IN INDIAN CORPORATE WITH SPECIAL REFERENCE TO THREE SECTORS

DR. ANJU SIGROHA

ASST. PROFESSOR

DEPARTMENT OF MANAGEMENT STUDIES

DCR UNIVERSITY OF SCIENCE & TECHNOLOGY

MURTHAL

YOGITA GIRDHAR ASST. PROFESSOR HINDU COLLEGE SONEPAT

ABSTRACT

Work-Life balance can be understood as the equilibrium point on see-saw, one side of which is occupied by personal goals & family responsibilities and the other side is occupied by workplace necessities Work-life balance does not necessarily mean equal balance between work & personal life rather it is the happy medium between the maximum & minimum...Work life balance is seen more as women issue due to the traditional mindset, where the woman is considered primarily responsible for the smooth running of the day to day affairs of the family irrespective of her job profile and official responsibilities. Constant struggle and effort is required to maintain a balance between the work and personal life, and then only they can achieve their personal and professional goals. This paper examines level of work life balance of women employees in Indian corporate sector and then a comparison has been made to see that Is there any difference in the level of work life balance exist among three sectors (Manufacturing, service, IT).It is a descriptive study and data has been collected from 400 women employees working under these three sectors on the basis of various statement related to work and life. Data has been collected through questionnaire from 20 companies. The study found that in all the sectors women has low to moderate level of work life balance.



A STUDY ON WOMEN CONSUMER SATISFACTION & PREFERENCE FOR BABY CARE PRODUCTS

ANITA JANGRA
ASST. PROFESSOR
DEPARTMENT OF COMMERCE
G.V.M. GIRLS COLLEGE
SONEPAT

ABSTRACT

Services cannot be seen, felt, tasted or touched in the same manner in which goods can be sensed. The importance brands and branding has attracted a great deal of attention from academics and practitioners, for reason that are quite easy to understand. A strong brand contributes to marketing success and branding stimulates consumer brand interaction. They are lead to customer satisfaction and customer loyality. This study is to explore how to create brand perception and the preference by using the different brands available of Baby Care products. The present study is focused on baby care products in order to realize what mother thinks, conceive, feel and learn upon brands. This finding is value in how consumer aware about the brand preference based on different product characteristics.



IMPORTANCE OF VARIOUS ACTS RELATED TO ENVIRONMENTAL STANDARDS AND THEIR IMPLEMENTATION BY STATE POLLUTION CONTROL BOARDS

NIRANJAN MUDLIAR ASST. PROFFESSOR INSTITUTE OF PROFESSIONAL EDUCATION & RESEARCH BHOPAL

ABSTRACT

This article is based on the Environment standards being followed by us and the repercussions faced by all life forms living under the combined effect of these standards. The standards are made on the basis of standalone formula for each pollutant. The entire responsibility of monitoring these standards are based on various laws made by our Parliament under the Indian Constitution and the Government agencies who are involved have also been divided as per the pollutant like the Air Act is dealt by the Air section of the State Pollution Control Boards at State Government level (popularly known as SPCB) and the Central Pollution Control Board at Central Government level (popularly known as CPCB) similar is the case with Water Act, The Environment Act as well as the Bio-diversity Act etc. Recently with the formation of The National green Tribunal with Zonal benches all over India at least an umbrella organization will now look after all the rules and regulation under various Acts simultaneously. But this agency is a judicial body and until anyone complains or it takes a suo-moto recognition of any problem, we have to bear the polluted environment as detailed below in the article.



A COMPARATIVE STUDY OF THE VOCATIONAL INTEREST OF THE STUDENTS OF ARTS, SCIENCE AND COMMERCE STUDYING AT GRADUATION LEVEL WITH SPECIAL REFERENCE TO BAREILLY CITY

BINDU ROY ASST. PROFESSOR DAV CENTENARY COLLEGE FARIDABAD

ABSTRACT

Vocational Interest is a tendency of a person towards the possible vocational choices and goals. Vocational interest of the student depends upon the knowledge, attitudes, values, physical characteristics and environmental influences. Through this research paper, the researcher has compared the vocational interest of the students of arts, science and commerce stream studying at graduation level in colleges of Bareilly City. The hypothesis of the study is that there is no significant difference among the vocational interest of the students of arts, science and commerce stream studying at graduation level. The researcher has collected a sample of 180 students, 60 students in each academic stream using Random Sampling Technique and selected Vocational Interest Record Test to compare the vocational interest of the students of arts, science and commerce stream studying at graduation level. The researcher has used the statistical technique like Mean, Standard Deviation, Standard Error, Critical Ratio, Student (t) test and F-ratio to test the null hypothesis of the study and the findings reveal that academic stream does not affect the vocational interest of the students studying at graduation level at the present time. Now-a-days, the students do not choose their vocations on the basis of their educational stream and their personal interest. So, there is no significant difference among the vocational interest of the students of arts, science and commerce stream. This study will provide an opportunity to teachers, parents and career counselors to guide students towards right selection of vocations and subjects in accordance with their vocational interest.



FINANCIAL INCLUSION THROUGH BANKS IN THE NILGIRIS DISTRICT WITH SPECIAL REFERENCE TO BUSINESS CORRESPONDENT MODEL

DR. M. JEGADEESHWARAN
ASST. PROFESSOR
SCHOOL OF COMMERCE
BHARATHIAR UNIVERSITY
COIMBATORE

A. RAHAMATH NISHA
RESEARCH SCHOLAR
SCHOOL OF COMMERCE
BHARATHIAR UNIVERSITY
COIMBATORE

ABSTRACT

Financial inclusion is the process of including the poor and vulnerable group of people into the banking service at an affordable cost. The government of India has taken various measures to include the financially excluded poor. Even though measures have taken through all the possible channels still there are large number of low income group people were not holding even an account in the banks. To include those people the banks were introduced the business correspondent models in order to deliver the banking services at an affordable cost at their door step. The ultimate aim of the study is to analyze the financial inclusion beneficiary's opinion towards financial inclusion. The respondents of the study were selected based on proportionate stratified random sampling method. The required data were collected through the interview schedule among the financial inclusion beneficiaries. The results were given based on statistical tools like percentage analysis and factor analysis. In the Nilgiris district the financial inclusion has attained only up to certain limit, due to banks have covered the people who were already availing pension through post offices, the excluded people are still excluded and the post bank should cover the unbanked and fully excluded people by conducting local survey to achieve the inclusive growth.



A STUDY ON INVESTORS SEGMENTATION BASED ON CHOICE CRITERIA

DR. NALINA K. B.

ASST. PROFESSOR

MBA DEPARTMENT

SRI JAYACHAMARAJENDRA COLLEGE OF ENGINEERING

JSSTI CAMPUS

MYSORE

SAVIN KV
STUDENT
MBA DEPARTMENT
SRI JAYACHAMARAJENDRA COLLEGE OF ENGINEERING
JSSTI CAMPUS
MYSORE

ABSTRACT

Savings of an individual is determined by his/her ability and willingness to save. Saving always comes first. Think of it as the foundation upon which your financial house is built. In a developing economy, majority of household savings are parked in financial rather physical assets. The most common form of Investment Avenue to the Indian investor is bank deposit, and the flow of household savings to the capital market is low. Though Indians are habituated with a high degree of saving, they are not ready to invest in financial assets, particularly in capital market securities. The question is why? The collection on small savings schemes are also comparatively less than bank deposits with similar term and features. Is it due to the very nature and characteristics of the investors or is it due to some criteria preferred by them while making an investment? The study has tried to find out answers to the above questions by conducting surveys among various investors. It also segmented the investors based on the criteria they consider while choosing an investment avenue and to know the characteristics of each segment of investors.



WORK LIFE BALANCE OF WOMEN IN THE UNORGANISED SECTOR

FATHIMA ADEELA BEEVI. T.K.S RESEARCH SCHOLAR PG DEPARTMENT OF COMMERCE & CENTRE OF RESEARCH PSMO COLLEGE TIRURANGADI

ABSTRACT

The conditions of work in the unorganized sector were unsatisfactory, the illiteracy, poverty and indebtedness forced them to work for lower wages and under unjust conditions. A Majority of women work in unorganized sectors for low wages due to low level of skills, illiteracy, ignorance and surplus labor and thus face high level of exploitation. Women were exploited to a greater degree as they were paid less compared to men for similar nature of work and hours spent on work. This study concentrated on the imbalance between life and work of women in the unorganised sectors including Anganwadi workers, Tailoring workers, Construction workers, Coolies, Beauticians etc from the Malappuram district of Kerala. For this, 150 Female workers were purposefully selected for administering interview schedule and the secondary sources like books, periodicals, newspapers and online resources also used for the data collection. The study reveals that there is an imbalance between work and life of unorganised women due to insecurity, long working hours and lower wages.



PROBLEMS AND CHALLENGES OF MICRO SMALL AND MEDIUM ENTERPRISES AND MICROFINANCE RELATED ISSUES

SUPRIYA SARKAR RESEARCH SCHOLAR DEPARTMENT OF COMMERCE DDU GORAKHPUR UNIVERSITY GORAKHPUR

ABSTRACT

The government of India has enacted the micro, small and medium enterprises development (MSMED) act, 2006. The contribution of small and medium scale sectors in the economic empowerment of any nation cannot be ignored by any means. They contribute immensely in the gross domestic product (GDP) of the economy. This sector nurtures budding entrepreneurs and incubates innovation at its most rudimentary level. The MSMEs sector contributes significantly to value addition, employment generation, export and overall growth of the nation's economy. The MSME sector is responsible for about 40 per cent of the export and 45 per cent of the total manufacturing output of the country. The microfinance institution concentrately helps the micro and the small enterprises of the nation. These institutions help enterprises not only financially but by also giving training to them and by giving technical assistance which help these enterprises to grow. The micro and small enterprises have very few options with them for financing; one of them is microfinance institutions. These institutions help them with great effort and training skills which is required for the initiation of Micro and small enterprises which ultimately helps in the growth of GDP of an economy and employment generation in a country. In this paper we will discuss about the role of microfinance institutions for the growth of micro, small and medium enterprises and suggest some measures through MFIs can cater to the needs of micro, small and medium enterprises in a much large scale.



CORPORATE GOVERNANCE AND RECENT CORPORATE GOVERNANCE FAILURE

GAGANDEEP KAUR STUDENT LOVELY PROFESSIONAL UNIVERSITY JALANDHAR

ABSTRACT

We consider corporate governance to be a key element when we talk about the success of a company but in the same time if this system fails due to different reasons, the financial, social, political consequences can be very serious. In order to understand the importance of this system we tried to explain and define the notion of corporate governance being inspired by the studies already made in this field. In the second part of the paper we pointed out the structure of a company when good corporate governance practices are embraced. In the Third part of the paper we focused out attention on some resounding financial scandals from all over the world and then analyzed the causes that led to failures. Least but not last we took a close look to the failure or corporate governance and the reasons that this happens. The conclusions express our point of view regarding failure and we agree that in most of the cases, no matter the system of corporate governance, the country in which the company activates or the stakeholders involved in the business, human nature, the power of money and control are too hard to overcome.



REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Commerce & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you tosupply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mailinfoijrcm@gmail.com for further improvements in the interest of research.

If youhave any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

DISCLAIMER

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, nor its publishers/Editors/Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal is exclusively of the author (s) concerned.

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.







