# INTERNATIONAL JOURNAL OF RESEARCH IN **COMPUTER APPLICATION & MANAGEMENT**

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# REVIEW OF LITERATURE ON QUALITY OF WORK LIFE: ANTECEDENTS AND OUTCOMES

# Dr. K. G. SENTHILKUMAR PROFESSOR DEPARTMENT OF MANAGEMENT STUDIES KGISL INSTITUTE OF TECHNOLOGY COIMBATORE

#### **ABSTRACT**

To have a high-quality work life (QWL) is more than a desire, it is part of the overall strategic plan of any workplace. QWL is crucial in achieving the vision of becoming a long-term, reliable, and highly productive organization. QWL more specifically can be defined as a process by which an organization attempts to unlock the creative potential of its people by involving them in decisions affecting their work lives. A unique characteristic of the process is that its goals are not simply extrinsic, focusing on the improvement of productivity and efficiency but they are also intrinsic, regarding what the worker sees as self-fulfilling and self-enhancing ends in themselves. The purpose of the present study is to identify and propose a list of few vital factors of QWL for the benefit of researchers and the organization. To achieve the purpose, the article published between the period from 2000-2017 were reviewed in a systematic way and presented in three segments viz., antecedents of QWL, attitudinal outcomes and behavioural outcomes of QWL.

# KEY ATTRIBUTES OF COUNTRY OF ORIGIN (COO) EFFECT: IMPLICIT BIAS ON FOREIGN PRODUCTS

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#### **ABSTRACT**

Every firm operates with the main motive of profit maximization. And hence, over the years, one of the avenues that firms have invested in is the creation of a brand to create monopolistic competition market conditions to increase their revenues. However, with the opening of the markets across borders, whether to their advantage or disadvantage, the country of origin has played a part in the company's identity. This paper aims to use methods of International Marketing to understand the impact on cross-cultural buying behavior of consumers and firms by exploring the relationship between a company's reputation, brand image and country of origin. We begin by examining what these terms mean and how they relate to each other and then move into checking whether there exists a correlation between these terms. This paper shall also be examining the work done by Reputation Institute of California, USA [The paper includes their study from 2018 since that is the last publicly available detailed ranking available]. The paper shall then end with what has come to be known as the "COO Effect". This paper shall then try to establish two different types of COO effects and finally argue why it is important to study and work on the COO Effect as part of a company's strategy and a country's policy.

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