

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT

I
J
R
C
M



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Google Scholar,

Open J-Gate, India [link of the same is duly available at Infilbnet of University Grants Commission (U.G.C.)],

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 4945 Cities in 183 countries/territories are visiting our journal on regular basis.

Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

<http://ijrcm.org.in/>

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	A STUDY ON THE GROUP LEVEL WORKPLACE SPIRITUALITY OF THE COLLEGE TEACHERS WITH SPECIAL REFERENCE TO ENGINEERING COLLEGES IN NAMAKKAL DISTRICT <i>R. FLORENCE BHARATHI & DR. M. G. SARAVANA RAJ</i>	1
2.	THE EFFECT OF INVESTOR DEMOGRAPHICS ON CONFIRMATION BIAS OF INDIVIDUAL TRADING DECISIONS AT THE NAIROBI SECURITIES EXCHANGE <i>SHADRACK MTURI KATANA</i>	5
3.	ASSESSING THE MODERATING EFFECT OF CEO VALUES ON CORPORATE CULTURE AND PERFORMANCE LINK: THE CASE OF COMMERCIAL STATE CORPORATIONS IN KENYA <i>THOMAS C.O. MOSE, DR. MIKE IRAVO, DR. GEORGE O. ORWA & DR. ENG. THOMAS SENAJI</i>	9
4.	SCM FRAME WORK FOR COMPETITIVE ADVANTAGE IN RETAIL SECTOR <i>DR. S. SARAVANAN & S. SARANYADEVI</i>	15
5.	FOREX TRADING STRATEGY: AN EMPIRICAL STUDY ON THE CURRENCY PAIR GBP/USD <i>SRIDHAR L S, SUMATHY. M, CHARLES AMBROSE. A & SUDHA N</i>	20
6.	A STUDY OF CONSUMER PERCEPTION OF LIFE INSURANCE CORPORATION IN THE TIRUPATI REGION <i>B. BHASKAR NAIK, M. RAJASEKHAR & G. JANARDHANA</i>	24
7.	GOVERNMENT'S INCLINATION IN DEVELOPMENT OF ORGANIC AGRICULTURE IN INDIA <i>V. VARDHINI & DR. P. RAJA</i>	29
8.	IMPLEMENTATION OF SECURITY IN CLOUD COMPUTING <i>SUDHIR DAWRA & PUSHPNEEL VERMA</i>	33
9.	CUSTOMER SATISFACTION LEVEL TOWARDS LANDLINE SERVICE PROVIDED BY BSNL WITH REFERENCE TO COIMBATORE <i>V. SUMATHI & DR. K. GUNASUNDARI</i>	36
10.	PERSPECTIVES CONSIDERED IN BALANCED SCORECARD: A STUDY WITH SPECIAL REFERENCE TO IT/ITES EMPLOYEES OF COIMBATORE DISTRICT <i>SHYAM UMASANKAR K K & DR. KRISHNAVENI V</i>	41
11.	AN EMPIRICAL STUDY OF EDP CELLS IN COLLEGES <i>DR. N. KESAVAN & R. SANGEETHA</i>	45
12.	FORECAST ANALYSIS OF PROFITABILITY IN SELECT STEEL COMPANIES IN INDIA <i>DR. M. KRISHNAMOORTHY</i>	49
13.	A STUDY ON BRAND LOYALTY AND IT'S EFFECT ON BUYING BEHAVIOUR IN CASE OF SELECTED COSMETIC PRODUCTS IN PUDUKOTTAI <i>K. SUNDARAMBAL & DR. EDHAYAVARMAN</i>	55
14.	CUSTOMER PREFERENCE TOWARDS BRANDED ICE CREAM OUTLETS IN COIMBATORE CITY <i>B. ABIRAMI & B. GAYATHRI</i>	58
15.	ECOMMERCE ON THE VERGE THESE DAYS: A STUDY OF ECOMMERCE IN INDIA AND THE WAY FORWARD <i>SHIVALI JINDAL & KANIKA BHATIA</i>	62
16.	A STUDY ON THE IMPACT OF CHANGE IN REPO RATES ON BANK STOCKS IN INDIA <i>ARUNA P & CHARU SOLANKI</i>	66
17.	TAMIL HANDWRITTEN CHARACTER RECOGNITION <i>M.SIVASANKARI</i>	72
18.	A STUDY ON ANALYSIS OF FACTORS AFFECTING THE CUSTOMER'S SATISFACTION WITH REFERENCE TO ATM SERVICES IN BANGALORE CITY <i>NANDINI.N</i>	75
19.	ENSURING A SUCCESSFUL CELEBRITY ENDORSEMENT: A COMPARATIVE STUDY OF MATCH-UP HYPOTHESIS AND MEANING TRANSFER MODEL <i>DANISH HUSSAIN</i>	82
20.	VARIOUS STEGANOGRAPHY TECHNIQUES FOR HIDING INFORMATION: A SURVEY <i>SANJEEB KUMAR BEHERA</i>	86
	REQUEST FOR FEEDBACK & DISCLAIMER	89

CHIEF PATRON**PROF. K. K. AGGARWAL**

Chairman, Malaviya National Institute of Technology, Jaipur
 (An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India)
 Chancellor, K. R. Mangalam University, Gurgaon
 Chancellor, Lingaya's University, Faridabad
 Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi
 Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

FOUNDER PATRON**LATE SH. RAM BHAJAN AGGARWAL**

Former State Minister for Home & Tourism, Government of Haryana
 Former Vice-President, Dadri Education Society, Charkhi Dadri
 Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

FORMER CO-ORDINATOR**DR. S. GARG**

Faculty, Shree Ram Institute of Business & Management, Urjani

ADVISORS**PROF. M. S. SENAM RAJU**

Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi

PROF. S. L. MAHANDRU

Principal (Retd.), Maharaja Agrasen College, Jagadhri

EDITOR**PROF. R. K. SHARMA**

Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

EDITORIAL ADVISORY BOARD**DR. RAJESH MODI**

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

PROF. PARVEEN KUMAR

Director, M.C.A., Meerut Institute of Engineering & Technology, Meerut, U. P.

PROF. H. R. SHARMA

Director, Chhatrapati Shivaji Institute of Technology, Durg, C.G.

PROF. MANOHAR LAL

Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

PROF. R. K. CHOUDHARY

Director, Asia Pacific Institute of Information Technology, Panipat

DR. ASHWANI KUSH

Head, Computer Science, University College, Kurukshetra University, Kurukshetra

DR. BHARAT BHUSHAN

Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar

DR. VIJAYPAL SINGH DHAKA

Dean (Academics), Rajasthan Institute of Engineering & Technology, Jaipur

DR. SAMBHAVNA

Faculty, I.I.T.M., Delhi

DR. MOHINDER CHAND

Associate Professor, Kurukshetra University, Kurukshetra

DR. MOHENDER KUMAR GUPTA

Associate Professor, P. J. L. N. Government College, Faridabad

DR. SHIVAKUMAR DEENE

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

DR. BHAVET

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

ASSOCIATE EDITORS

PROF. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity University, Noida

PROF. NAWAB ALI KHAN

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

ASHISH CHOPRA

Sr. Lecturer, Doon Valley Institute of Engineering & Technology, Karnal

FORMER TECHNICAL ADVISOR

AMITA

Faculty, Government M. S., Mohali

FINANCIAL ADVISORS

DICKIN GOYAL

Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

SUPERINTENDENT

SURENDER KUMAR POONIA

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to the recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography; Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript** **anytime** in **M.S. Word format** after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. infoijrcm@gmail.com or online by clicking the link **online submission** as given on our website ([FOR ONLINE SUBMISSION, CLICK HERE](#)).

GUIDELINES FOR SUBMISSION OF MANUSCRIPT

1. COVERING LETTER FOR SUBMISSION:

DATED: _____

THE EDITOR

IJRCM

Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF _____.

(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

DEAR SIR/MADAM

Please find my submission of manuscript titled ' _____ ' for likely publication in one of your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published anywhere in any language fully or partly, nor it is under review for publication elsewhere.

I affirm that all the co-authors of this manuscript have seen the submitted version of the manuscript and have agreed to inclusion of their names as co-authors.

Also, if my/our manuscript is accepted, I agree to comply with the formalities as given on the website of the journal. The Journal has discretion to publish our contribution in any of its journals.

NAME OF CORRESPONDING AUTHOR

Designation/Post*

Institution/College/University with full address & Pin Code

Residential address with Pin Code

Mobile Number (s) with country ISD code

Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)

Landline Number (s) with country ISD code

E-mail Address

Alternate E-mail Address

Nationality

* i.e. Alumnus (Male Alumni), Alumna (Female Alumni), Student, Research Scholar (M. Phil), Research Scholar (Ph. D.), JRF, Research Assistant, Assistant Lecturer, Lecturer, Senior Lecturer, Junior Assistant Professor, Assistant Professor, Senior Assistant Professor, Co-ordinator, Reader, Associate Professor, Professor, Head, Vice-Principal, Dy. Director, Principal, Director, Dean, President, Vice Chancellor, Industry Designation etc. **The qualification of author is not acceptable for the purpose.**

NOTES:

- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. **pdf. version is liable to be rejected without any consideration.**
 - b) The sender is required to mention the following in the **SUBJECT COLUMN of the mail**:
New Manuscript for Review in the area of (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)
 - c) There is no need to give any text in the body of the mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
 - d) The total size of the file containing the manuscript is expected to be below **1000 KB**.
 - e) Only the **Abstract will not be considered for review** and the author is required to submit the **complete manuscript** in the first instance.
 - f) **The journal gives acknowledgement w.r.t. the receipt of every email within twenty-four hours** and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of the manuscript, within two days of its submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
 - g) The author (s) name or details should not appear anywhere on the body of the manuscript, except on the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
2. **MANUSCRIPT TITLE:** The title of the paper should be typed in **bold letters, centered and fully capitalised**.
 3. **AUTHOR NAME (S) & AFFILIATIONS:** Author (s) **name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address** should be given underneath the title.
 4. **ACKNOWLEDGMENTS:** Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
 5. **ABSTRACT:** Abstract should be in **fully Italic printing**, ranging between **150 to 300 words**. The abstract must be informative and elucidating the background, aims, methods, results & conclusion in a **SINGLE PARA**. **Abbreviations must be mentioned in full.**
 6. **KEYWORDS:** Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations etc.
 7. **JEL CODE:** Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aea-web.org/econlit/jelCodes.php. However, mentioning of JEL Code is not mandatory.
 8. **MANUSCRIPT:** Manuscript must be in **BRITISH ENGLISH** prepared on a standard A4 size **PORTRAIT SETTING PAPER**. **It should be free from any errors i.e. grammatical, spelling or punctuation. It must be thoroughly edited at your end.**
 9. **HEADINGS:** All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
 10. **SUB-HEADINGS:** All the sub-headings must be bold-faced, aligned left and fully capitalised.
 11. **MAIN TEXT:**

THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:**INTRODUCTION****REVIEW OF LITERATURE****NEED/IMPORTANCE OF THE STUDY****STATEMENT OF THE PROBLEM****OBJECTIVES****HYPOTHESIS (ES)****RESEARCH METHODOLOGY****RESULTS & DISCUSSION****FINDINGS****RECOMMENDATIONS/SUGGESTIONS****CONCLUSIONS****LIMITATIONS****SCOPE FOR FURTHER RESEARCH****REFERENCES****APPENDIX/ANNEXURE**

The manuscript should preferably be in **2000 to 5000 WORDS**, But the limits can vary depending on the nature of the manuscript.

12. **FIGURES & TABLES:** These should be simple, crystal **CLEAR, centered, separately numbered** & self-explained, and the **titles must be above the table/figure**. **Sources of data should be mentioned below the table/figure**. *It should be ensured that the tables/figures are referred to from the main text.*
13. **EQUATIONS/FORMULAE:** These should be consecutively numbered in parenthesis, left aligned with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word may be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
14. **ACRONYMS:** These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section e.g. Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
15. **REFERENCES:** The list of all references should be alphabetically arranged. ***The author (s) should mention only the actually utilised references in the preparation of manuscript*** and they may follow Harvard Style of Referencing. **Also check to ensure that everything that you are including in the reference section is duly cited in the paper.** The author (s) are supposed to follow the references as per the following:
 - All works cited in the text (including sources for tables and figures) should be listed alphabetically.
 - Use (ed.) for one editor, and (ed.s) for multiple editors.
 - When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc., in chronologically ascending order.
 - Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
 - The title of books and journals should be in italic printing. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
 - For titles in a language other than English, provide an English translation in parenthesis.
 - **Headers, footers, endnotes and footnotes should not be used in the document.** However, **you can mention short notes to elucidate some specific point**, which may be placed in number orders before the references.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

- Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

- Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

- Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

UNPUBLISHED DISSERTATIONS

- Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

- Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITES

- Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 <http://epw.in/user/viewabstract.jsp>

ASSESSING THE MODERATING EFFECT OF CEO VALUES ON CORPORATE CULTURE AND PERFORMANCE LINK: THE CASE OF COMMERCIAL STATE CORPORATIONS IN KENYA

THOMAS C.O. MOSE
RESEARCH SCHOLAR

COLLEGE OF HUMAN RESOURCE DEVELOPMENT
JOMO KENYATTA UNIVERSITY OF AGRICULTURE & TECHNOLOGY
NAIROBI

DR. MIKE IRAVO
PRINCIPAL

COLLEGE OF HUMAN RESOURCE DEVELOPMENT
JOMO KENYATTA UNIVERSITY OF AGRICULTURE & TECHNOLOGY
NAIROBI

DR. GEORGE O. ORWA
HEAD

STATISTICAL & ACTUARIAL SCIENCES DEPARTMENT
COLLEGE OF HUMAN RESOURCE DEVELOPMENT
JOMO KENYATTA UNIVERSITY OF AGRICULTURE & TECHNOLOGY
NAIROBI

DR. ENG. THOMAS SENAJI
SR. LECTURER

COLLEGE OF HUMAN RESOURCE DEVELOPMENT
JOMO KENYATTA UNIVERSITY OF AGRICULTURE & TECHNOLOGY
NAIROBI

ABSTRACT

In today's increasing competitive conditions, attaining desired organizational performance level attracts both academicians' and practitioners' interest much more. The factors influencing organizational performance are examined with highly increasing importance. Considering corporate culture as one of the factors, the role of corporate culture on organizational performance is questioned. The individual effect of the organizational leaders on the performance strategies is viewed in terms of their values. Besides, the values of self-direction, stimulation, power that leaders have are researched. The purpose of this study was to investigate the moderating effect of CEO values on the relationship between corporate culture and organisational performance of commercial state corporations in Kenya. The study adopted descriptive and explanatory research designs with a statistical sample of 103 employees responsible for key result areas in 36 commercial state corporations in Kenya. Data was collected using a structured questionnaire as well as various reports. Corporate culture was measured using culture traits of Denison's model while organizational performance was measured through Fisher's measures with some modifications. The CEO values (moderating variable) were measured using scale of personal values in the Social Value Survey (SVS) developed by Schwartz. Data was analyzed using descriptive and inferential statistics with the aid of Statistical package for social sciences (SPSS) version 20 for descriptive statistics, factor analysis, hypotheses testing and regression analysis. Results of the study show a positive significant role of corporate culture in performance of state corporations ($R^2 = 0.951$). The top manager's values (self-direction and stimulation) play a moderator role on this relationship. The study recommends that state corporations embrace positive corporate culture that promotes entrepreneurship and productivity for them to become competitive and remain successful. To turn around the corporations and achieve high performance CEO values of stimulation and self-direction in Kenyan parastatals should be adopted because they play a very important role in shaping corporate culture thus influencing the performance of state corporations.

KEYWORDS

corporate culture, denison model, CEO values, Social Value Survey (SVS), organizational performance, commercial state corporations.

1.0 INTRODUCTION



rganisations in many industries, such as service, energy, banking, electronics and agriculture have faced increasingly complex and changing environments brought about by deregulation, technological revolution, foreign competition and unpredictable markets. This has not spared state corporations (Liu, Kiley & Ballard, 2009). Besides, the fierce competition of the market economy and globalization trends are forcing businesses to constantly explore new things and boost creativity and adaptability to changes in order to survive and develop (Nguyen, 2015). This requires businesses to build and maintain culture-specific routines to promote the capacity and promote the contribution of everyone to achieve the overall objectives of the organization - which is Corporate Culture (CC). Development of a particular culture for the organisation is key to the success of these organisations (Philip & McKeown, 2004). This consists of fostering attitudes of flexibility, dynamism and responsiveness; seeking structures and cultures that are positive and organic; and developing the human resource to its maximum capacity (Pettinger, 2000). CEO's values were adopted as the moderating variable because previous studies examining top leaders' personal values found that values can function as a cognitive hierarchy (Behr, 1998; Ravlin & Meglino, 1987) and the hierarchy of values has been used to explain the differences in organizational outcomes (Meglino & Ravlin, 1998).

1.1 OBJECTIVE OF THE STUDY

The objective of this study was to investigate the moderating effect of CEO values on the relationship between corporate culture and performance of commercial state corporations in Kenya.

1.2 LIMITATIONS OF THE STUDY

Limitations are those conditions which are beyond the control of a researcher that place restriction on the conclusion of the study and their application to the situations (Best & Kahn, 1993, in: Munene, Namusonge & Iravo, 2013). The first problem confronted in the study was access to information. It is normally difficult to access data in government. They consider it a sensitive issue in releasing information to outsiders. There were some methodological challenges that hampered the systematic analysis of how values combine to moderate the other variables. The most common measure of Schwartz's (1992) values has been the 57-item Schwartz Value Survey (SVS), which is reasonably difficult to answer as respondents are asked to read the first set of 30 value items and choose the one value item that is most important and rate its importance, then choose the value item most opposed to their values and rate it as -1, or if there is no such value item, to rate the least important value item as 0 or 1. Then, they are asked to rate the remaining value items in the first set and to repeat the process for a second set of 27 value items. This process takes approximately 12 minutes of survey time (Lindeman and Verkasalo, 2005). It also produces an ordinal, ipsatised scores, which limit the type of analyses researchers should use (Lee et al., 2010). The CEO values were therefore measured using two sub-variables (self-direction and stimulation) each with three indicators.

2.0 LITERATURE REVIEW

2.1 CORPORATE CULTURE

Corporate/Organizational culture has been characterized by many authors as something to do with people and the unique quality and style of the organization (Kilman et al; 1985), and the way things are done in the organizations (Deal & Kennedy, 1982). Sometimes, organization culture is also known as 'corporate culture'. 'Corporate Culture' is used to denote the more 'commercialized' meaning of organizational culture (Deal & Kennedy, 1982).

2.2 DIMENSIONS OF CORPORATE CULTURE

Although there are many dimensions of organizational culture, three major ones that have been widely recognized are Hofstede (1980), Schein's (1985) and Denison's (1990). These dimensions of organizational culture are a useful way of comparing the basic properties of organizational culture in general. This study was based on Denison's model.

2.3 THE DENISON MODEL

Developed based on 20 years of studies and research, the Denison Model of organisational culture describes a theory of organisational behaviour that emphasises the strong link between culture and performance. Denison, the creator of this model, has emphasised the following cultural dimensions: involvement, consistency, adaptability and mission. Each of these dimensions includes three other features. As many other contemporary models of management and organisational effectiveness, the Denison circumplex focuses on the contradictions that arise as organisations achieve the internal integration processes and the external adaptation. For example, the market-oriented organisations towards the external environment often have internal integration problems. On the other hand, those that focus on internal integration and on intensive control, have difficulties in adapting to the external environment. Effective organisations are those that are able to resolve these contradictions without resorting to compromises. The model consists of a 60-statement survey instrument that is developed based on four cultural traits and 12 indices (Dharmayanti, 2013).

2.4 ORGANISATIONAL PERFORMANCE

One of the important questions in business has been why some organizations succeed while others fail. Organizational performance is the most important issue for every organization be it profit or non-profit one. It is very important for managers to know which factors influence an organization's performance in order for them to take appropriate steps to initiate them. However, defining, conceptualizing, and measuring performance have not been an easy task. Researchers among themselves have different opinions and definitions of performance, which remains to be a contentious issue among organizational researchers (Barney, 1997). The central issue concerns with the appropriateness of various approaches to the conceptualization and measurement of organizational performance (Venkatraman & Ramanujam, 1986).

According to Javier (2002) performance is equivalent to the famous 3Es (economy, efficiency, and effectiveness) of a certain program or activity. However, according to Daft (2000) organizational performance is the organization's ability to attain its goals by using resources in an efficient and effective manner. Ricardo (2001) defined organizational performance as the ability of the organization to achieve its goals and objectives. Organizational performance has suffered from not only a definition problem, but also from a conceptual problem. Hefferman & Flood (2000) states that as a concept in modern management, organizational performance suffer from problems of conceptual clarity in a number of areas. The first is the area of definition while the second is that of measurement. The term performance is sometimes confused with productivity.

Organizational model of firm performance focus on organizational factors such as human resource policies, organizational culture, and organizational climate and leadership styles. A study by Chien (2004) found that there were five major factors determining organizational performance, namely: leadership styles and environment, organizational culture, job design, model of motive, and Human resource policies. Organizational culture is used in this study.

2.5 RELATIONSHIP BETWEEN CORPORATE CULTURE AND ORGANISATIONAL PERFORMANCE

Corporate culture is pervasive and powerful as it either encourages or hampers change in the organization. For employees, corporate culture is either the glue that binds employees to the organization or the wind that blows them away. Corporate culture is important in enhancing organizations' key capabilities and how they function (Silverthorne, 2004). Culture is also essential in determining how well an employee fits into the organizational context. Deal and Kennedy (1982) argue that a strong corporate culture enables employees understand the goals of the organization, and as they work towards organizational goals, their productivity increases.

2.6 VALUES

Values are defined as enduring goals that serve as guiding principles in people's lives (Rokeach, 1973; Schwartz, 1992). Rokeach (1973) defined value as an enduring belief that a specific mode of conduct or end-state of existence is personally or socially preferable to an opposite or converse mode of conduct or end-state of existence.

2.7 MODERATING ROLE OF CEO VALUES

The moderating variable is the categorical or metric variable that influences the value and direction of the relationship between dependent and independent variable (Baron & Kenney, 1986). Statistical moderation implies that a moderating variable conditions or alters the independent variable's effect on the dependent variable (Garnett et al., 2005). Instead of being channelled through the mediator, the independent variable's effect takes on a qualitatively different character as a result of the interaction between it and the moderator. As a result, moderators are often characterized as having "when and how" effects, meaning they describe when and how the independent variable affects the dependent variable. Some moderators mitigate or dampen the independent variable's effect, where others amplify or strengthen it.

Individuals with different values tend to emphasize different outcomes and are driven to achieve different goals. The impact of values is pervasive in that they influence the most basic ways in which people perceive their environments (Meglino, 1998). According to Berson (2008), organizational culture represents an active, living, phenomenon by which key members of the organization, such as executives, create shared meaning. As such, CEO values shape the organizational culture as a component affecting the manner of decision making, management style and behaviour models in the organization. Since CEOs are leaders they also have a central role in shaping and controlling organizational culture (Schein, 1992). Cultures have been known to change in the hands of subsequent CEOs (Kerr et al., 2005). Leadership is one of the key driving forces for improving firm performance. CEOs, as the key decision-makers, determine the acquisition, development, and deployment of organizational resources, the conversion of these resources into valuable products and services.

3.0 METHODOLOGY

According to Cooper & Schindler (2006) a research design is the blue print for fulfilling research objectives and answering questions. It is the various steps that are generally adopted by a researcher in studying his research problem along with the logic behind them (Chumo, 2011). Selecting a design may be complicated by availability of a large variety of methods, techniques, procedures, protocols and sampling plans. This study was descriptive in nature, as the relationship between

corporate culture and performance was described through the research. Christensen (1997) indicates that the primary characteristic of the descriptive research approach is that it represents an attempt to provide an accurate description or picture of a particular situation or phenomenon. It attempts to identify variables that exist in a given situation and describes the relationship that exists between those variables. This research meets these requirements as the characteristics and constructs of corporate culture and performance are clearly defined and will be analysed using quantitative techniques, and the aim of the research is to determine the nature of the relationship between the two variables.

Explanatory research goes further than merely indicating that relationships exist between variables (Mouton & Marais, 1994). It indicates the direction of the relationships in a causal relationship model. In this research, a particular organisational culture profile is hypothesised to have a role in the performance of the State Corporations. This research can thus also be described as being explanatory in nature.

Thus the study adopted a descriptive survey research with the State Corporations in Kenya as the unit of analysis because the design best serves to answer the questions and the purposes of the study. The survey research is one in which a group of people or items is studied by collecting and analyzing data from only a few people or items considered to be representative of the entire group. In other words, only a part of the population is studied, and findings from this are expected to be generalized to the entire population (Nworgu, 1991).

The hypothesis that were put forth by the researcher was tested through statistical outcomes, and the choice of statistical tests were based upon the level of measurement of the data; the validity of the instrument utilized for measuring the variables of interest; the power of the statistical test selected; and the methodological limitations of the research (Teddle & Tashakkori, 2010 cited in Sang, 2015).

4.0 ANALYSIS OF CEO VALUES (MODERATING VARIABLE)

In this survey, CEO values were operationalised by stimulation and self-direction.

4.1 FACTOR ANALYSIS

Factor analysis was conducted in order to reduce the data to a meaningful and manageable set of factors (Sekaran, 2006) as indicated by the results on Table 4.1.

TABLE 4.1: COMPONENT MATRIX OF CEO VALUES

CEO Values	Component 1
He thinks it is important to do lots of different things in life. He always looks for new things to try.	0.740
He thinks it's important to be interested in things. He likes to be curious and to try to understand all sorts of things.	0.705
It is important to him to be independent. He likes to rely on himself.	0.667
He likes surprises. It is important to him to have an exciting life.	0.639
He likes to take risks. He is always looking for adventures.	0.621
It is important to him to make his own decisions about what he does. He likes to be free to plan and to choose his activities for himself.	0.575
Thinking up new ideas and being creative is important to him. He likes to do things in his own original way.	0.362

Results of factor analysis showed that all the items had factor loadings of 0.4 and above, and as such all items were retained.

4.2 RELIABILITY ANALYSIS

Since no item was removed, cronbach's alpha reliability test results were similar before and after factor analysis. Cronbach's alpha of 0.734 shows acceptable internal consistency (George & Mallery, 2003).

TABLE 4.2: RELIABILITY MEASUREMENT RESULTS FOR CEO VALUES

Variable	Number of Items	Cronbach's Alpha
CEO Values	7	0.734

4.3 CORRELATION BETWEEN CEO VALUES AND ORGANISATIONAL PERFORMANCE

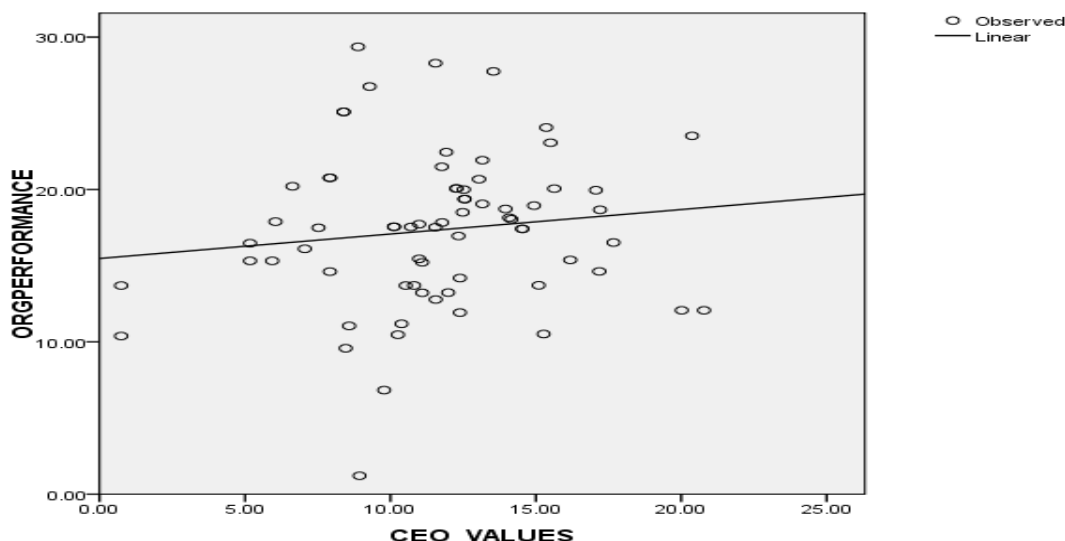
The result of correlation between CEO values and organisational performance is presented in Table 4.3 which shows a positive correlation of 0.126.

TABLE 4.3: CORRELATION BETWEEN CEO VALUES AND ORGANISATIONAL PERFORMANCE

Variables Value	Correlation	Organizational Performance	CEO
Organizational Performance	Pearson Correlation	1	0.126
	Sig. (2-tailed)		0.300
CEO Values	Pearson Correlation	0.126	1
	Sig. (2-tailed)	0.300	

This is further analysed by the scatter plot diagram in Figure 4.1. The result shows that as CEO values increases, organisational performance positively increases. Since the two variables are associated with each other, a hypothesis that postulates a significant relationship between the two variables can be tested by examining the correlation between the two (Sekaran & Bougie, 2010).

FIGURE 4.1: SCATTER PLOT OF CORRELATION BETWEEN CEO VALUES AND ORGANISATIONAL PERFORMANCE



HYPOTHESIS TESTING

The hypothesis of the study was:

H₀: CEO values have no moderating effect on the relationship between corporate culture and performance of commercial state corporations.

Equation 1 was used to represent the variables in the model to test this hypothesis.

$$Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \beta_5 Z + \beta_6 X_1 Z + \beta_7 X_2 Z + \beta_8 X_3 Z + \beta_9 X_4 Z + \epsilon \dots \text{Equation 1}$$

To test the presence of moderation (interaction) Equation 1 was compared with the moderated multiple regression model (MMR) which is represented by Equation 2:-

$$Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \beta_5 Z + \beta_6 X_1 Z + \beta_7 X_2 Z + \beta_8 X_3 Z + \beta_9 X_4 Z + \epsilon \dots \text{Equation 2}$$

Where:-

β_1 is the coefficient relating the independent variable, X, to the outcome, Y, when Z = 0,

β_5 is the coefficient relating the moderator variable, Z, to the outcome when X = 0,

β_0 the intercept in the equation, and ϵ is the residual in the equation,

Y = Organisational performance as the dependent variable,

X = Corporate culture (Involvement, Consistency, Adaptability, Mission) as independent variable

Z = CEO values (Stimulation, Self-direction) as Moderator variable

X*Z = the interaction between the predictors (Corporate Culture * CEO values).

Hierarchical multiple regression was used to assess the presence of moderation by CEO values on each of the hypothesized relationship between independent variables (Corporate culture) and the dependent variable (Organisational performance). Accompanying hypotheses were therefore developed.

MODERATING EFFECT OF CEO VALUES IN THE RELATIONSHIP BETWEEN INVOLVEMENT CULTURE AND ORGANISATIONAL PERFORMANCE

Table 4.4 shows the model summary of the hypothesis that CEO values have no moderating effect on the relationship between Involvement culture and performance of commercial state corporations. Table 4.4 shows that for Model 1, R² = 0.943. This means that 94.3% of the variance in organizational performance is explained by Involvement culture and CEO Values.

TABLE 4.4: VARIATION IN THE MODERATED REGRESSION MODEL FOR INVOLVEMENT CULTURE

Model	R	R Square	Adjusted R Square	Std. Error of the estimate
1	0.97	0.943	0.940	4.4040255

Table 4.5 is the ANOVA which tests the goodness of fit of the overall moderated regression model for Involvement Culture: $Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \beta_5 Z + \beta_6 X_1 Z + \beta_7 X_2 Z + \beta_8 X_3 Z + \beta_9 X_4 Z + \epsilon$. The result shows a significant presence of moderating effect.

TABLE 4.5: SIGNIFICANCE OF THE MODERATED REGRESSION MODEL IN PREDICTION OF ORGANIZATIONAL PERFORMANCE

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	21494.878	3	7164.959	369.415	0.000
	Residual	1299.495	67	19.395		
	Total	22794.373	70			

Table 4.6 shows the results of coefficients of the regression Equations 1 from Model 1. Model 1 indicates that Involvement Culture was statistically significant ($p=0.000<0.05$; Beta value = 0.877); CEO Values was found to be significant ($p = 0.000<0.05$, Beta value = 0.786) and Involvement Culture * CEO values was found to be significant ($p=0.000<0.05$; Beta value = 0.039). On substituting in equation 1,

$$Y = 0.877X_1 + 0.786 Z + 0.039 X_1 Z \dots \text{Equation 3}$$

TABLE 4.6: MODERATED REGRESSION MODEL COEFFICIENTS FOR INVOLVEMENT CULTURE

Model		B	Std. Error	t	Sig.
1	INVOLVEMENT CULTURE	0.877	0.087	10.124	0.000
2	CEO VALUES	0.786	0.172	4.564	0.000
	Involvement Culture * CEO values	0.039	0.010	3.742	0.000

5.2 MODERATING EFFECT OF CEO VALUES IN THE RELATIONSHIP BETWEEN CONSISTENCY CULTURE AND ORGANISATIONAL PERFORMANCE

Table 4.7 shows the model summary of the hypothesis that CEO values have no moderating effect on the relationship between Consistency culture and performance of commercial state corporations. Table 4.7 shows that for Model 1, R² = 0.941. This means that 94.1% of the variance in organizational performance is explained by Consistency culture and CEO Values.

TABLE 4.7: VARIATION IN THE MODERATED REGRESSION MODEL FOR CONSISTENCY CULTURE

Model	R	R Square Adjusted	R Square	Std. Error of the Estimate
1	0.970	0.941	0.938	4.4896112

Table 4.8 is the ANOVA which tests the goodness of fit of the overall moderated regression model for Consistency Culture: $Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \beta_3 X_3 + \beta_4 X_4 + \beta_5 Z + \beta_6 X_1 Z + \beta_7 X_2 Z + \beta_8 X_3 Z + \beta_9 X_4 Z + \epsilon$. The result shows a significant presence of moderating effect.

TABLE 4.8: SIGNIFICANCE OF THE MODERATED REGRESSION MODEL IN PREDICTION OF ORGANIZATIONAL PERFORMANCE

Model	Sum of Squares	df	Mean Square	F	Sig.
1	Regression	21443.880	3	7147.960	354.621 0.000
	Residual	1350.493	67	20.157	
	Total	22794.373	70		

Table 4.9 shows the results of coefficients of the regression equations 1 from Model 1. Model 1 indicates that Consistency Culture was statistically significant ($p=0.000<0.05$; Beta value = 0.906); CEO Values was found to be significant ($p = 0.000<0.05$, Beta value = 0.765) and Consistency Culture * CEO values was found to be significant ($p=0.000<0.05$; Beta value = 0.037). On substituting in equation 1,

$$Y = 0.906X_2 + 0.765 Z + 0.037 X_2 Z \dots \text{Equation 4}$$

TABLE 4.9: MODERATED REGRESSION MODEL COEFFICIENTS FOR CONSISTENCY CULTURE

Model		B	Std. Error	t	Sig.
1	CONSISTENCY CULTURE	0.906	0.091	9.956	0.000
	CEO VALUES	0.765	0.179	4.277	0.000
	Consistency Culture * CEO values	0.037	0.011	3.316	0.001

5.3 MODERATING EFFECT OF CEO VALUES IN THE RELATIONSHIP BETWEEN ADAPTABILITY CULTURE AND ORGANISATIONAL PERFORMANCE

Table 4.10 shows the model summary of the hypothesis that CEO values have no moderating effect on the relationship between Adaptability culture and performance of commercial state corporations. Table 4.10 shows that for Model 1, $R^2 = 0.951$. This means that 95.1% of the variance in organizational performance is explained by Adaptability culture and CEO Values.

TABLE 4.10: VARIATION IN THE MODERATED REGRESSION MODEL FOR ADAPTABILITY CULTURE

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	0.975	0.951	0.949	4.0740366

Table 4.11 is the ANOVA which tests the goodness of fit of the overall moderated regression model for Adaptability Culture: $Y = \beta_0 + \beta_1X_1 + \beta_2Z + \beta_3X_1Z + \epsilon$. The result shows a significant presence of moderating effect.

TABLE 4.11: SIGNIFICANCE OF THE MODERATED REGRESSION MODEL IN PREDICTION OF ORGANIZATIONAL PERFORMANCE

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	21682.322	3	7227.441	435.446	0.000
	Residual	1112.051	67	16.598		
	Total	22794.373	70			

Table 4.12 shows the results of coefficients of the regression equations 1 from Model 1. Model 1 indicates that Adaptability Culture was statistically significant ($p=0.000<0.05$; Beta value = 0.960); CEO Values was found to be significant ($p = 0.000<0.05$, Beta value = 0.620) and Adaptability*CEO values was found to be significant ($p=0.000<0.05$; Beta value = 0.035). On substituting in equation 1,

$$Y = 0.960X_1 + 0.620Z + 0.035X_1Z \dots \text{Equation 5}$$

TABLE 4.12: MODERATED REGRESSION MODEL COEFFICIENTS FOR ADAPTABILITY CULTURE

Model		B	Std. Error	t	Sig.
1	ADAPTABILITY CULTURE	0.960	0.086	11.182	0.000
	CEO VALUES	0.620	0.159	3.908	0.000
	Adaptability Culture * CEO values	0.035	0.010	3.586	0.001

5.4 MODERATING EFFECT OF CEO VALUES IN THE RELATIONSHIP BETWEEN MISSION CULTURE AND ORGANISATIONAL PERFORMANCE

Table 4.13 shows the model summary of the hypothesis that CEO values have no moderating effect on the relationship between Mission culture and performance of commercial state corporations. Table 4.13 shows that for Model 1, $R^2 = 0.955$. This means that 95.5% of the variance in organizational performance is explained by Mission culture and CEO Values.

TABLE 4.13: VARIATION IN THE MODERATED REGRESSION MODEL FOR MISSION CULTURE

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	0.977	0.955	0.953	3.9084858

Table 4.14 is the ANOVA which tests the goodness of fit of the overall moderated regression model for Mission Culture: $Y = \beta_0 + \beta_1X_1 + \beta_2Z + \beta_3X_1Z + \epsilon$. The result shows a significant presence of moderating effect.

TABLE 4.14: SIGNIFICANCE OF THE MODERATED REGRESSION MODEL IN PREDICTION OF ORGANIZATIONAL PERFORMANCE

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	21770.863	3	7256.954	475.048	0.000
	Residual	1023.510	67	15.276		
	Total	22794.373	70			

Table 4.15 shows the results of coefficients of the regression equations 1 from Model 1. Model 1 indicates that Mission Culture was statistically significant ($p=0.000<0.05$; Beta value = 0.927); CEO Values was found to be significant ($p = 0.000<0.05$, Beta value = 0.706) and Mission*CEO values was found to be significant ($p=0.000<0.05$; Beta value = 0.037). On substituting in equation 1,

$$Y = 0.960X_1 + 0.620Z + 0.035X_1Z \dots \text{Equation 6}$$

TABLE 4.15: MODERATED REGRESSION MODEL COEFFICIENTS FOR MISSION CULTURE

Model		Standardized Coefficients			
		B	Std. Error	t	Sig.
1	MISSION CULTURE	0.927	0.077	12.018	0.000
	CEO VALUES	0.706	0.140	5.055	0.000
	Mission Culture * CEO values	0.037	0.009	4.214	0.000

5.0 CONCLUSIONS

This study confirms the work of Denison (1990) and Schwatz (2004) and from the findings it can be concluded that CEO Values were found to moderate the relationship between corporate culture and organizational performance of state corporations in Kenya. This is consistent with empirical literature.

6.0 RECOMMENDATIONS

To turn around the corporations and achieve high performance CEO values of stimulation and self-direction in Kenyan parastatals should be adopted because they play a very important role in shaping corporate culture thus influencing the performance of state corporations. This can be a very critical factor to consider when setting selection criteria for CEOs of these state corporations.

For the parastatals to become competitive and remain successful it is recommended that they need to evolve a culture that promotes entrepreneurship and productivity. This is where the CEO values come in handy. CEOs have to provide leadership to ensure that the parastatals provide a conducive and healthy environment to the employees so that they are able to achieve not only their individual goals but attain organizational objectives as well. In a developing country like Kenya where the economy is struggling to grow, parastatals must be run competitively to generate revenue to the government by being left alone to operate profitably and being put on their toes to meet the challenges of the rapidly changing global business scenarios. This requires visionary leaders to be hired for the parastatals in a competitive manner just like in the private sector with set targets. This calls for a review of recruitment, employment, performance, compensation, training and development policies in these parastatals.

REFERENCES

1. Barney, J. (1997) *Gaining and Sustaining Competitive Advantage*, New York: Addison-Wesley.
2. Baron, R. M., & Kenny, D. A. (1986). The moderator-mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. *Journal of Personality and Social Psychology*, 51, 1173-1182.

3. Bavik, A. (2014). Developing the hospitality industry organizational culture scale: A New Zealand case study. Doctor of Philosophy Thesis University of Otago, New Zealand.
4. Behr, E. T. (1998). Acting from the center. *Management Review*, 87(3), 51-55.
5. Berson, Y., Oreg, S., & Dvir, T. (2008). CEO values, organizational culture and firm outcomes. *Journal of Organizational Behaviour*, 29, 615-633.
6. Chien, M.H. (2004). A study to improve organizational performance. A view from SHRM. *Journal of American Academy of Business*, 4(1), 289.
7. Christensen, L.B. (1997). *Experimental methodology*, (7th ed.). Boston: Allyn & Bacon.
8. Chumo, B. (2013). Effects of Chief Executive Officers' turnover and succession on the performance of state corporations in Kenya. PhD Thesis, Jomo Kenyatta University of Agriculture and Technology.
9. Cooper, D.R. & P.S. Schindler, (2014). *Business research methods*. New York, McGraw-Hill/Irwin series.
10. Daft, R.L. (2000). *Organization Theory and Design*. (7th ed.) South-Western College Publishing, Thomson Learning. U.S.A.
11. Deal, T. E. & Kennedy, A. A. (1982). *Corporate culture: The rites and rituals of corporate life*. London: Penguin.
12. Denison, D. R. (1990). *Corporate culture and organizational effectiveness*. New York: Wiley.
13. Dharmayanti, G.A.P.C. (2013). *The impact of organisational culture in project selection process: case of public infrastructure project in Indonesia*. PhD Thesis, Queensland University of Technology
14. Garnett, J., Marlowe, J., & Pandey, S.K. (2005). *Penetrating the performance predicament: Communication as mediator or moderator of organizational culture's impact on public organizational performance*. A paper presented at the Public Management Research Conference, Los Angeles, September 29-October 1.
15. George, D., & Mallery, P. (2003). *SPSS for Windows step by step: A simple guide and reference*. 11.0 update (4th ed.). Boston: Allyn & Bacon.
16. Heffernan, M. M., & Flood, P. C. (2000). An exploration of the relationships between the adoption of managerial competencies, organizational characteristics, human resource sophistication and performance in Irish organizations. *Journal of European Industrial Training*, 24 (2), 128-136.
17. Hofstede, C., (1980). *Culture's consequences: International differences in work-related values*. Beverly Hills, California: Sage.
18. Javier, (2002). A review paper on organizational culture and organizational performance. *International Journal of Business and Social Science*, 1(3), 52-76.
19. Kerr, J. & Slocum, J. W. (2005). Managing corporate culture through reward systems. *The Academy of Management Executive*, 19, 130-138.
20. Kilmann, R., Saxton, M.J., & Serpa, R., (1985). *Gaining control of the corporate culture*. San Francisco: Jossey-Bass.
21. Lee, J.A., Soutar, G.N. & Sneddon, J. (2010). Personal values and social marketing: Some research suggestions. *Journal of Research Consumers*, 18, 1-2.
22. Lindeman, Marjaana and Markku Verkasalo (2005). Measuring values with the short Schwartz's Value Survey. *Journal of Personality Assessment*, 85, 170-178.
23. Liu, Kiley & Ballard (2009). The relationship between organisational culture and effectiveness in the Western Cape banking industry. *Journal of Business and Management Dynamics*, 3(1), 1-17.
24. Mouton, S. & Marais, H.C. (1994). *Basic concepts in the methodology of the social sciences*. Pretoria: HSRC.
25. Munene, I. W., Namusonge G.S. & Iravo. M. (2013). Factors affecting the implementation of management information system in selected financial cooperatives in Nairobi. Proceedings of 1st JKUAT-SHRD Research Conference 12th and 13th September. Jomo Kenyatta University of Agriculture and Technology.
26. Nguyen, T. P., (2015). The Corporate Culture and its Effect on Managerial Effectiveness in Vietnamese Companies; Proceedings of the Second Asia-Pacific Conference on Global Business, Economics, Finance and Social Sciences (AP15 Vietnam Conference) ISBN: 978-1-63415-833-6 Danang-Vietnam, 10-12 July, 2015 Paper ID: VL531
27. Nworgu, B.G. (1991). *Educational research: basic issues and methodology*, Ibadan: Wisdom Publishers Ltd
28. Pallant, J. (2007). *SPSS survival manual: a step-by-step guide to data analysis using SPSS for Windows (Version 15)* / Julie Pallant (3rd ed.). Crows Nest, N.S.W.: Allen & Unwin.
29. Pettinger, R. (2000). *Mastering organisational behavior*. New York: Palgrave.
30. Philip, G. & McKeown, I. (2004). Business transformation and organisational culture: The role of competency, IS and TQM. *European Management Journal*, 22(6):624-636.
31. Ravlin, E. C. & Meglino, B. M. (1987). Effect of values on perception and decision making: A study of alternative work values measures. *Journal of Applied Psychology*, 72(4), 666-673.
32. Ricardo, R., & Wade, D. (2001). *Corporate performance management: how to build a better organization through measurement driven strategies alignment*. Butterworth: Heinemann.
33. Rokeach, M. (1973). *The nature of human values*, New York: Free Press
34. Sang, H.W. (2015). The relationship between human resource management practices and labour productivity in state corporations in Kenya. PhD thesis. JKUAT.
35. Schein, E. H. (1985). *Organizational Culture and Leadership*. San Francisco, CA: Jossey-Bass.
36. Schein, E.H. (1992). *Organizational culture and leadership* (2nd ed.). San Francisco: Jossey-Bass
37. Schwartz, S. H. (1992). Universals in the content and structure of values: Theory and empirical tests in 20 countries. In: Zanna, M. (Ed). *Advances in experimental social psychology* 25, 1-65
38. Sekaran, U. (2006). *Research methods for Business: A skill building approach* (4th ed.). New Delhi: John Wiley & Sons.
39. Sekaran, U & Bougie, R. (2010). *Research methods for business: A skill building approach* (4th ed.). London: John Wiley & Sons.
40. Silverthorne, C. (2004). The impact of organizational culture and person-organization fit on organizational commitment and job satisfaction in Taiwan. *The Leadership and Organization Development Journal*, 125(7), 522-599.
41. Tashakkori, A, & Teddie, C. (2010). *Handbook of mixed methods in social and behavioural research* (2nd edition). Thousand Oaks, CA: Sage
42. Venkatraman, N., & Ramanujam, V. (1986). Measurement of business performance in strategy research: A comparison approaches. *Academy of Management Review*, 11, 801-814.

REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Computer Application & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue, as well as on the journal as a whole, on our e-mail **infoijrcm@gmail.com** for further improvements in the interest of research.

If you have any queries, please feel free to contact us on our e-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward to an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

DISCLAIMER

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active co-operation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Journals

