INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

Indexed & Listed at:

Ulrich's Periodicals Directory @, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Google Scholar,

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world.

Circulated all over the world & Google has verified that scholars of more than 5555 Cities in 190 countries/territories are visiting our journal on regular basis.

Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

CONTENTS

Sr. No.	TITLE & NAME OF THE AUTHOR (S)	Page No.
1.	MANAGEMENT EDUCATION: CURRENT SCENARIO IN HARYANA	1
2.	DR. MARKANDAY AHUJA, DR. ANJU AHUJA & JASPREET DAHIYA ROLE OF NATIONAL SECURITIES DEPOSITORIES LIMITED (NSDL) IN THE GROWTH OF DEPOSITORY SERVICES IN INDIA DR. DEVINDER SHARMA & BHUSHAN AZAD	7
3.	HERFINDAHL-HIRSCHMAN INDEX (HHI), VALUE CO-CREATORS AND COMPETITIVENESS OF THE INDUSTRY IN INDIA BALAJI GOPALAN & DR. REVATHI IYER	13
4.	PERCEPTION, TOURIST SATISFACTION AND DESTINATION LOYALTY TOWARDS SALALAH, SULTANATE OF OMAN MAYA MADHAVAN & DR. A.P. GEORGE	16
5.	DETERMINATION OF DIVIDEND POLICY OF PUBLIC LISTED COMPANIES DR. D. UMAMAHESWARI & T. VALLI	20
6.	A STUDY ON EMPLOYEE ATTITUDE TOWARDS PERFORMANCE APPRAISAL IN MIRA ALLOYS STEELS PVT. LTD. KURUMBAPALYAM COIMBATORE DR. M. PRAKASH, S. SUGANYA & K. SINDUJA	22
7.	THE IMPACT OF CRUDE PALM OIL SUPPORTING FUND POLICY ON FARMER'S LEVEL PRICE FOR FFB SUNGGU SITUMORANG, AMZUL RIFIN & BUNGARAN SARAGIH	26
8.	CORPORATE AND SELF HELP GROUP COLLABORATION: A PANACEA FOR RURAL MARKET DEVELOPMENT: A FOREWORD DR. RAVINDRA KUMAR B & VENKATESH. R	32
9.	CORPORATE GOVERNANCE PRACTICES OF LISTED COMPANIES IN INDIA – SPECIAL REFERENCE TO S&P BSE SENSEX COMPANIES SANTHOSH T R & DR. REJI M A	38
10.	A STUDY ON SPENDING AND SAVING PATTERN OF YOUNG GENERATION USING BEHAVIOUR ANALYTICS DR. PAPPU RAJAN.A & DR. FELICITA.J	44
11.	IMPACT OF WORK LIFE BALANCE ON WORKING WOMEN JOB SATISFACTION GUDDATI ARCHANA	49
12.	TO STUDY THE INTERRELATIONSHIP BETWEEN GOLD, US DOLLAR AND S&P SENSEX DR. SULOCHNA & RAHUL BERRY	54
13.	CASE STUDY ON AWARENESS OF OMBUDSMAN SCHEME IN INDIA SUBHRO SEN GUPTA, NIDHI SRIVASTAVA & ABHINAV KATARIA	57
14.	AN EMPIRICAL ANALYSIS ON ASSET QUALITY OF PUBLIC SECTOR BANKS IN INDIA: NON- PERFORMING ASSETS TO ADVANCES DR. C. PARAMASIVAN & G. SRIVIDHYA	64
15.	EVALUATION OF FINANCIAL SOUNDNESS INDICATORS OF INDIAN LIFE INSURANCE INDUSTRY: LIC OF INDIA Vs. PRIVATE LIFE INSURANCE COMPANIES DR. JAYANT D. CHANDRAPAL	68
16.	TQM AND QUALITY PERFORMANCE AT WORKING IRON AND STEEL FIRMS OF HYDERABAD-KARNATAKA REGION K C PRASHANTH	76
17 .	PRODUCT PLACEMENTS AS A MARKETING TOOL: FROM TRADITIONAL TO SOCIAL MEDIA BIMALDEEP KAUR	82
18.	RELATIONSHIP BETWEEN SERVICE QUALITY, CUSTOMER TRUST, SATISFACTION AND LOYALTY IN E-RETAILING DR. ADIL RASOOL	89
19.	TAX SPEND DEBATE: TIME SERIES EVIDENCE FROM INDIA MASROOR AHMAD	101
20.	SUCCESS STORY OF INDIGO: A LESSON TO INDIAN AIRLINES INDUSTRY DR. SUMIT AGARWAL, DR. GARIMA BHARDWAJ & DR. SHALINI SRIVASTAVA	107
21.	A REVIEW OF MAJOR TRAINING TRANSFER STUDIES OF THE PAST ANA RIZVI & DR. SURENDRA KUMAR	111
22.	A STUDY ON FINANCIAL PERFORMANCE ANALYSIS OF "KARASSERY SERVICE CO-OPERATIVE BANK LTD" R. BUVANESWARI & RIYAS. K	115
23.	A STUDY ON CONSUMPTION BEHAVIOUR OF FAIRNESS CREAM BETWEEN WORKING WIVES AND NON WORKING WIVES IN SINGANALLUR TALUK DR. P. KANNAN & E. SAKTHI PRIYA	121
24.	EMOTIONAL INTELLIGENCE: A STUDY OF THE CONCEPTUAL FRAMEWORK VAISHALI JOSHI, HANSIKA KHURANA & JASLEEN KAUR ANEJA	124
25.	PHYSICAL AND FINANCIAL PERFORMANCE OF APSRTC AND MSRTC DR. T. MADHU SUDANA	127
26.	DYNAMICS OF SIKKIM ECOTOURISM AND ITS GROWTH TENZING DORIEE BHUTIA	132
27.	FUTURE ASPECTS OF PLAIN PACKAGING OF TOBACCO PRODUCTS IN INDIA ANKIT KUMAR KATIYAR	137
28.	DEMONETIZATION AND ITS IMPACT ON INDIAN ECONOMY IN INDIA DR. S. P. KIRAN & DR. YOGESH H. S.	140
29.	PENSION SYSTEM IN INDIA: POLITICAL AND ECONOMIC ISSUES TEAVASPREET KAUR	143
30.	TO STUDY THE NATIONALIZE PLASTIC MONEY PAYMENT GATEWAY SYSTEM: RUPAY DR. SHEETAL KHANDRE	149
	REQUEST FOR FEEDBACK & DISCLAIMER	155

CHIEF PATRON

Prof. (Dr.) K. K. AGGARWAL

Chairman, Malaviya National Institute of Technology, Jaipur

(An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India)

Chancellor, K. R. Mangalam University, Gurgaon

Chancellor, Lingaya's University, Faridabad

Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi

Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

FOUNDER PATRON

Late Sh. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

FORMER CO-ORDINATOR

Dr. S. GARG

Faculty, Shree Ram Institute of Business & Management, Urjani

ADVISOR

Prof. S. L. MAHANDRU

Principal (Retd.), Maharaja Agrasen College, Jagadhri

EDITOR

Dr. R. K. SHARMA

Professor & Dean, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

CO-EDITOR.

Dr. BHAVET

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

EDITORIAL ADVISORY BOARD

Dr. CHRISTIAN EHIOBUCHE

Professor of Global Business/Management, Larry L Luing School of Business, Berkeley College, USA

Dr. SIKANDER KUMAR

Chairman, Department of Economics, Himachal Pradesh University, Shimla, Himachal Pradesh

Dr. JOSÉ G. VARGAS-HERNÁNDEZ

Research Professor, University Center for Economic & Managerial Sciences, University of Guadalajara, Guadalajara, Mexico

Dr. RAJENDER GUPTA

Convener, Board of Studies in Economics, University of Jammu, Jammu

Dr. TEGUH WIDODO

Dean, Faculty of Applied Science, Telkom University, Bandung Technoplex, Jl. Telekomunikasi, Indonesia

Dr. S. P. TIWARI

Head, Department of Economics & Rural Development, Dr. Ram Manohar Lohia Avadh University, Faizabad

Dr. KAUP MOHAMED

Dean & Managing Director, London American City College/ICBEST, United Arab Emirates

SUNIL KUMAR KARWASRA

Principal, Aakash College of Education, ChanderKalan, Tohana, Fatehabad

Dr. MIKE AMUHAYA IRAVO

Principal, Jomo Kenyatta University of Agriculture & Tech., Westlands Campus, Nairobi-Kenya

Dr. M. S. SENAM RAJU

Professor, School of Management Studies, I.G.N.O.U., New Delhi

Dr. NEPOMUCENO TIU

Chief Librarian & Professor, Lyceum of the Philippines University, Laguna, Philippines

Dr. PARVEEN KUMAR

Professor, Department of Computer Science, NIMS University, Jaipur

Dr. ANA ŠTAMBUK

Head of Department of Statistics, Faculty of Economics, University of Rijeka, Rijeka, Croatia

Dr. H. R. SHARMA

Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G.

Dr. CLIFFORD OBIYO OFURUM

Professor of Accounting & Finance, Faculty of Management Sciences, University of Port Harcourt, Nigeria

Dr. SHIB SHANKAR ROY

Professor, Department of Marketing, University of Rajshahi, Rajshahi, Bangladesh

Dr. MANOHAR LAL

Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi

Dr. SRINIVAS MADISHETTI

Professor, School of Business, Mzumbe University, Tanzania

Dr. ANIL K. SAINI

Professor, Guru Gobind Singh Indraprastha University, Delhi

Dr. R. K. CHOUDHARY

Director, Asia Pacific Institute of Information Technology, Panipat

Dr. VIJAYPAL SINGH DHAKA

Dean (Academics), Rajasthan Institute of Engineering & Technology, Jaipur

Dr. NAWAB ALI KHAN

Professor & Dean, Faculty of Commerce, Aligarh Muslim University, Aligarh, U.P.

Dr. EGWAKHE A. JOHNSON

Professor & Director, Babcock Centre for Executive Development, Babcock University, Nigeria

Dr. ASHWANI KUSH

Head, Computer Science, University College, Kurukshetra University, Kurukshetra

Dr. ABHAY BANSAL

Head, Department of Information Technology, Amity School of Engg. & Tech., Amity University, Noida

Dr. BHARAT BHUSHAN

Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar

MUDENDA COLLINS

Head, Operations & Supply Chain, School of Business, The Copperbelt University, Zambia

Dr. JAYASHREE SHANTARAM PATIL (DAKE)

Faculty in Economics, KPB Hinduja College of Commerce, Mumbai

Dr. MURAT DARÇIN

Associate Dean, Gendarmerie and Coast Guard Academy, Ankara, Turkey

Dr. YOUNOS VAKIL ALROAIA

Head of International Center, DOS in Management, Semnan Branch, Islamic Azad University, Semnan, Iran

SHASHI KHURANA

Associate Professor, S. M. S. Khalsa Lubana Girls College, Barara, Ambala

Dr. SEOW TA WEEA

Associate Professor, Universiti Tun Hussein Onn Malaysia, Parit Raja, Malaysia

Dr. OKAN VELI ŞAFAKLI

Associate Professor, European University of Lefke, Lefke, Cyprus

Dr. MOHINDER CHAND

Associate Professor, Kurukshetra University, Kurukshetra

Dr. BORIS MILOVIC

Associate Professor, Faculty of Sport, Union Nikola Tesla University, Belgrade, Serbia

Dr. IQBAL THONSE HAWALDAR

Associate Professor, College of Business Administration, Kingdom University, Bahrain

Dr. MOHENDER KUMAR GUPTA

Associate Professor, Government College, Hodal

Dr. ALEXANDER MOSESOV

Associate Professor, Kazakh-British Technical University (KBTU), Almaty, Kazakhstan

Dr. MOHAMMAD TALHA

Associate Professor, Department of Accounting & MIS, College of Industrial Management, King Fahd University of Petroleum & Minerals, Dhahran, Saudi Arabia

Dr. ASHOK KUMAR CHAUHAN

Reader, Department of Economics, Kurukshetra University, Kurukshetra

Dr. RAJESH MODI

Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia

WILLIAM NKOMO

Asst. Head of the Department, Faculty of Computing, Botho University, Francistown, Botswana
YU-BING WANG

Faculty, department of Marketing, Feng Chia University, Taichung, Taiwan

Dr. SHIVAKUMAR DEENE

Faculty, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

Dr. MELAKE TEWOLDE TECLEGHIORGIS

Faculty, College of Business & Economics, Department of Economics, Asmara, Eritrea

Dr. BHAVET

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

Dr. THAMPOE MANAGALESWARAN

Faculty, Vavuniya Campus, University of Jaffna, Sri Lanka

Dr. ASHISH CHOPRA

Faculty, Department of Computer Applications, National Institute of Technology, Kurukshetra **SURAJ GAUDEL**

BBA Program Coordinator, LA GRANDEE International College, Simalchaur - 8, Pokhara, Nepal

Dr. SAMBHAVNA

Faculty, I.I.T.M., Delhi

FORMER TECHNICAL ADVISOR

AMITA

FINANCIAL ADVISORS

DICKEN GOYAL

Advocate & Tax Adviser, Panchkula

NEENA

Investment Consultant, Chambaghat, Solan, Himachal Pradesh

LEGAL ADVISORS

JITENDER S. CHAHAL

Advocate, Punjab & Haryana High Court, Chandigarh U.T.

CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

SUPERINTENDENT

SURENDER KUMAR POONIA

1.

CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to the recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the soft copy of unpublished novel; original; empirical and high quality research work/manuscript anytime in M.S. Word format after preparing the same as per our GUIDELINES FOR SUBMISSION; at our email address i.e. infoijrcm@gmail.com or online by clicking the link online submission as given on our website (FOR ONLINE SUBMISSION, CLICK HERE).

GUIDELINES FOR SUBMISS	ON OF MANUSCRIPT
COVERING LETTER FOR SUBMISSION:	
	DATED:
THE EDITOR	
IJRCM	
Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF	
(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Co	mputer/IT/ Education/Psychology/Law/Math/other, <mark>please</mark>
<mark>specify</mark>)	
DEAR SIR/MADAM	
Please find my submission of manuscript titled 'your journals.	
I hereby affirm that the contents of this manuscript are original. Furt fully or partly, nor it is under review for publication elsewhere.	hermore, it has neither been published anywhere in any language
I affirm that all the co-authors of this manuscript have seen the sub their names as co-authors.	mitted version of the manuscript and have agreed to inclusion of
Also, if my/our manuscript is accepted, I agree to comply with the f discretion to publish our contribution in any of its journals.	ormalities as given on the website of the journal. The Journal has
NAME OF CORRESPONDING AUTHOR	:
Designation/Post*	:
Institution/College/University with full address & Pin Code	:
Residential address with Pin Code	:
Mobile Number (s) with country ISD code	:

* i.e. Alumnus (Male Alumni), Alumna (Female Alumni), Student, Research Scholar (M. Phil), Research Scholar (Ph. D.), JRF, Research Assistant, Assistant Lecturer, Lecturer, Senior Lecturer, Junior Assistant Professor, Assistant Professor, Senior Assistant Professor, Co-ordinator, Reader, Associate Professor, Professor, Head, Vice-Principal, Dy. Director, Principal, Director, Dean, President, Vice Chancellor, Industry Designation etc. The qualification of author is not acceptable for the purpose.

Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)

Landline Number (s) with country ISD code

F-mail Address

Nationality

Alternate E-mail Address

NOTES:

- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. <u>pdf.</u> <u>version</u> is liable to be rejected without any consideration.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:
 - **New Manuscript for Review in the area of** (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)
- c) There is no need to give any text in the body of the mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is expected to be below 1000 KB.
- e) Only the Abstract will not be considered for review and the author is required to submit the complete manuscript in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email within twenty-four hours and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of the manuscript, within two days of its submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
- g) The author (s) name or details should not appear anywhere on the body of the manuscript, except on the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
- 2. MANUSCRIPT TITLE: The title of the paper should be typed in bold letters, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: Author (s) name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address should be given underneath the title.
- 4. ACKNOWLEDGMENTS: Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
- 5. **ABSTRACT:** Abstract should be in **fully Italic printing**, ranging between **150** to **300 words**. The abstract must be informative and elucidating the background, aims, methods, results & conclusion in a **SINGLE PARA**. **Abbreviations must be mentioned in full**.
- 6. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations etc.
- 7. **JEL CODE**: Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aea-web.org/econlit/jelCodes.php. However, mentioning of JEL Code is not mandatory.
- 8. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It should be free from any errors i.e. grammatical, spelling or punctuation. It must be thoroughly edited at your end.
- 9. HEADINGS: All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- SUB-HEADINGS: All the sub-headings must be bold-faced, aligned left and fully capitalised.
- 11. MAIN TEXT:

THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:

INTRODUCTION

REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESIS (ES)

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

FINDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

LIMITATIONS

SCOPE FOR FURTHER RESEARCH

REFERENCES

APPENDIX/ANNEXURE

The manuscript should preferably be in 2000 to 5000 WORDS. But the limits can vary depending on the nature of the manuscript.

- 12. **FIGURES & TABLES**: These should be simple, crystal **CLEAR**, **centered**, **separately numbered** & self-explained, and the **titles must be above the table/figure**. **Sources of data should be mentioned below the table/figure**. *It should be ensured that the tables/figures are*referred to from the main text.
- 13. **EQUATIONS/FORMULAE**: These should be consecutively numbered in parenthesis, left aligned with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word may be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
- 14. **ACRONYMS**: These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section e.g. Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
- 15. **REFERENCES**: The list of all references should be alphabetically arranged. *The author (s) should mention only the actually utilised references in the preparation of manuscript* and they may follow Harvard Style of Referencing. Also check to ensure that everything that you are including in the reference section is duly cited in the paper. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc., in chronologically ascending
 order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italic printing. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parenthesis.
- Headers, footers, endnotes and footnotes should not be used in the document. However, you can mention short notes to elucidate some specific point, which may be placed in number orders before the references.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

CONTRIBUTIONS TO BOOKS

• Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

JOURNAL AND OTHER ARTICLES

• Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

CONFERENCE PAPERS

• Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

UNPUBLISHED DISSERTATIONS

• Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

WEBSITES

• Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

MANAGEMENT EDUCATION: CURRENT SCENARIO IN HARYANA

DR. MARKANDAY AHUJA
VICE CHANCELLOR
BABA MASTNATH UNIVERSITY
ASTHAL BOHAR

DR. ANJU AHUJA PRO-VICE CHANCELLOR BABA MASTNATH UNIVERSITY ASTHAL BOHAR

JASPREET DAHIYA
RESEARCH SCHOLAR
DEPARTMENT OF MANAGEMENT
BABA MASTNATH UNIVERSITY
ASTHAL BOHAR

ABSTRACT

Today's globalized era and growing economic conditions have given management education a centralized place in the growth of a corporation as well as of an individual. Globalization is playing a vital role in giving shape to the relationship growing between business firms and management education system. In India, business education was liberalized in 1990s which led to the growth of various programmes run at graduate and post graduate level by these management institutions.

KEYWORDS

global competition, teaching pedagogy, employability.

INTRODUCTION

he Indian management education system was developed in 1990s which is almost similar to that of US management education system including curriculum, pedagogy, academic research model etc. During this tenure there has been a tremendous growth in the management education institutions. Today's management education system has gone a long way and these quarter century old traditions are undergoing through a makeover. One cannot ignore the fact that the Indian Management Education system is besieged to survive with the rapid change in the worldwide state of affairs. Here, students are not been prepared to face the challenges of life but for passing the examination which includes lack of practical knowledge or we can say stress is been laid on producing the bookworms instead of managers. Students are being educated to make them capable of seeking a job not for being a job producer. Students are prepared to run behind a highly paid salary package in the beginning itself without having any kind of practical experience. For various business owners running a B-school is just a source of earning profit for the enhancement of its goodwill. Today education system has become just a source of earning profit instead of educating the students. Thus we can segregate the business schools in two parts which includes:

- (a) Business Schools- where profit is priority.
- (b) Business Schools- where profit is secondary.

In India, Management Institution has mushroomed but the eminence remained vague. There are lot many private and government universities existing not only in Haryana but around the country which are delivering MBA degrees/ diploma to the children. Now a days, every second rich person wishes to open a B-school in the lust of earning more and more profit by providing the degrees/ diplomas to the students. Most of these institutions are producing Masters in Bookish Academia instead of Masters in Business Education as this degree involves lots of practical education instead of book education. The students with a degree of Masters in Bookish Academia will be able to secure good marks and a highly paid job but will not help them to retain the job for a longer time or to seek promotion. All this led to the downfall in the demand of MBA course. Earlier this course was at its boom because of lack of competition in the service and consumable market but now there exists a cut throat competition and skill development knowledge is need to be delivered to the students for their basic growth. According to S.S. Manta, Chairman AlCTE says, "Colleges in remote India and institutes of poor quality are not getting admissions."

So, the paper will focus on the current scenario of management education prevailing in various colleges of Haryana, India. Thus, the target of the paper will be to bring in limelight the factors responsible for the poor management education system prevailing in India specifically in Haryana.

CULTURE OF MANAGEMENT EDUCATION IN HARYANA

Management education is not lagging behind as it has undergone huge developments in last some years in Haryana especially. Finest quality of management education is also being provided to the students by the numerous MBA colleges in Haryana. It seems that most of the MBA colleges in Haryana replete with eminent faculty along with state of art infrastructure. Most of the institutes try for the placement of the students in reputed companies and industries. CAT and MAT are the two gateways for entering in the best MBA colleges within Haryana where the overall academic performance of the student is also taken into consideration. MBA institutes in Haryana offer both the post graduate and diploma courses. Following programmes are been offered by the MBA colleges of Haryana:

- Master of Business Administration (MBA) in General Management
- Master of Business Administration (MBA) in International Business
- Master of Business Administration (MBA) in IT Management
- Master of Business Administration (MBA) in Financial Management
- Post Graduate Program in Management (PGPM) in Human Resources (HR)
- Post Graduate Program in Management (PGPM) in Financial Management
- Post Graduate Diploma in Human Resources Management (PGDHRM)
- Post Graduate Diploma in Business management (PGDBM)
- Post Graduate Diploma in Business Administration (PGDBA)
- Post Graduate Program in Management (PGPM) in General Management
- Post Graduate Program in Management (PGPM) in IT Management

- Post Graduate Diploma in IT Management
- Post Graduate Program in Management (PGPM) in International Business
- Post Graduate Diploma in Finance Management (PGDFM)

TOTAL MBA INSTITUTES IN HARYANA

Institutes	Intake
Universities department	860
Private institutes	12600

STUDENTS' EMPLOYABILITY RECENT TRENDS IN HARYANA

Employability is 'the new dark', the current example that advanced higher education institutions are donning in an offer to respond to the latest requests from society and governments. 'Transferable skills', 'soft skills', 'self-efficacy' and so forth – are the well-known competency requirements of today that rise through a collection of employability exercises being completed across management institutions as far and wide as possible around the globe.

EMPLOYABILITY ELEMENTS

Institutes imparting higher education should vigorously concentrate to pass the students who can rapidly contribute new skills and knowledge at the workplace that will help to drive the economic development of the countries. Qualification, number of research publications in each academic session and experience in years both in academic and corporate sectors helps in judging the professional excellence of the faculty. Publications will include research papers presented in different national and international seminars and conferences, authoring books, research articles in different reputed and peer-reviewed national and international journals, book reviews and publication of real life case studies etc. The number of Management Development program, Faculty Development Program/workshops and Executive Development programs organized by him/her as a resource person, projects handled and the number of national/international awards achieved helps in evaluating the corporate level interface of the faculty.

The other key success variables include industry interface of the institution which focuses on quality and quantity recruiters of summer interns as well as corporate recruiters coming to the campus for final placement, number of corporate visitors/industry experts visit to the campus as corporate guest lecturers and the placement conversion rate of the institute. Last but not the least, the key success variable of a business school is its alumni database and the success achieved by the alumni members in their professional life/corporate world as the alumni members are the brand ambassadors of the institutions

QUALITIES EXPECTED BY THE ORGANIZATIONS

- Immense public dealing capability and inter personal skills, fair personality, elegance, excellent scholastic records.
- Quality of people is a key determinant of success in a rapidly changing world
- · Creativity, exceptional conceptual, analytical, extremely good and active contacts within the industry
- Extremely skilled, motivated, pioneering approach, negotiating skills
- Good track records of success, self-starter, energetic in nature

OBJECTIVES OF THE STUDY

This paper focus on the following objectives:

- (1) To find out the loop holes in education system with reference to Management Courses.
- (2) To analyze the role of practical training & role plays in management curriculum.
- (3) To analyze the gap between corporate demand and prevailing education system.
- (4) To suggest the strategies to minimize the gap between corporate demand and prevailing education system.

RESEARCH METHODOLOGY

Reaching certain conclusions with the help of systematic methods which enunciate the problem, with the help of hypothesis, data collection and its analysis is called Research. Thus, the systematic process of solving research problem is called research methodology. In the present study, descriptive-cum-exploratory research design has been adopted.

SAMPLE DESIGN

It refers to a well-knit for obtaining a sample from the area under the study known as universe or population. The modest-operandi adopted by the researcher for collecting samples in reference to the procedure or technique adopted for conducting the research.

SAMPLE UNIT

In the present study the researcher has taken the samples from Northern part of India viz: Haryana.

SAMPLING TECHNIQUE

In this research work, the samples have been collected from the sub-areas of Haryana on the basis of random cum convenient sampling mechanism. The sample might be either restricted or unrestricted. When individually, samples are drawn from the population at a large, then it is known as 'unrestricted sample' whereas all the different forms of sampling are drawn from the population at large is called 'restricted sampling'. Here, in this study the unrestricted sampling technique was also adopted.

SAMPLE SIZE

For the purpose of investigation, the number of sampling units selected from the population is called sample size. This study was conducted in the northern part of India-Haryana which includes faculty and students. Here the sample of 100 respondents was selected for the study. The sample is based on the faculty and students of different institutes.

COLLECTION OF DATA

The study is totally based on the primary data out of the two types of data collection i.e. primary and secondary data. Primary data is the source of data collection through interviewing after the consideration of all the relevant aspects chalked out on the basis of literature review by the researcher. All the respondents were personally visited and requested by the researcher to provide the needed information.

QUESTIONNAIRE

On the basis of five point Likert Scale, a questionnaire was prepared by the researcher along with the help of experts. Likert scale is an loom to retort categories that measures the extent of a person's satisfaction or agreement with a set of statements or questions. Eleven questions were prepared with five options viz a viz (1) Strongly disagree (2) Disagree (3) Neither agree nor disagree (4) Agree (5) Strongly agree for the questionnaire. It becomes easy to qualify survey responses, by simplifying data analysis with the help of this type of response category. After the completion of the questionnaire each item is analyzed separately or the various responses to the items may be summed for creating a group of items. Thus, this scale is also known as summative scale.

VARIABLES

While keeping in mind the educational significance of the project and the value of good recital in Management Courses Education, following variables were selected for this questionnaire:

a) Infrastructure

- b) AICTE Norms
- c) Placement Record
- d) Teaching Pedagogy
- e) Extra Curricular Activities

DATA PROCESSING AND ANALYSES

After collecting the needed data and the information, these were classified according to their characteristics or attributes or measurements. After classifying the data, it was arranged in statistical table to simplify the presentation of data and to facilitate comparison, further to attain the objectives of the study, these data were analyzed by applying simple analytical tools and statistical techniques/test statistics.

TEST STATISTICS

For analyzing Likerts scale, a variety of options exists which includes chi square statistics. This test compares actual responses of the respondents with expected answers. Statistical significance of a given hypothesis is been accessed by Chi square. The greater the level of deviation between actual and expected responses, the higher the chi square statistic and, thus, the less correctly the results will fit the hypothesis. This type of test is applied after the implementation of analytical tool to check the relationship, differences, association and importance of the obtained result. Here, the researcher has applied the method of Chi-square to see the association or difference between the diverse facts with that of their frequencies. For this, the response categories have been combined by the researcher in

TABLE A

	Sr. No.	Independent Category	Combined Category
	1	Agree	
Ī	2	Strongly Agree	1. Agree
	3	Disagree	
	4	Strongly Disagree	2. Disagree
	5	Neither	3. Neither

The following formula is used for applying this non –parametric test:

$$\chi^2 = \sum \frac{(O - E)^2}{E}$$

Here, E = Expected frequencies

O = Observed frequencies

χ²= Chi-square

DELIMITATION OF THE STUDY

Research studies do have some delimitations and this study is no exception as such.

- 1. The study was delimited to time.
- 2. Delimited to sample area and size.
- 3. Some of the respondents were not ready to cooperate in filling the questionnaire of the study.

DATA ANALYSIS AND INTERPRETATION

STATEMENT NO. 1

Are you satisfied with the sectioned intake capacity of your institute in different management course?

TABLE 1.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	28	29	57	0.57	0.74*
Disagree	18	18	36	0.36	0.74
Neither agree nor disagree	4	3	7	0.07	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the sectioned intake capacity of your institute in different management course", x² value of this statement is 0.74 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the sectioned intake capacity of their institute in different management courses.

STATEMENT NO. 2

Are you satisfied with the infrastructure provided to the students and faculty?

TABLE 2.1: p (x2) VALUE OF THE RESPONDENTS

TABLE 2.1: p (x-) VALUE OF THE RESPONDENTS								
Responses	Reponses	Students	Teachers	TOTAL	%	X ²		
Agree	Α	15	17	32	0.32	0.26*		
Disagree	D	34	33	67	0.67	0.26		
Neither agree nor disagree	N	1	0	1	0.01			

^{*} Not Significant at 0.05

INTERPRETATION

While expressing opinion in the statement, "satisfied with the infrastructure provided to the students and faculty", x² value of this statement is 0.26 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the infrastructure provided to the students and faculty.

STATEMENT NO. 3

Are you satisfied with the number of regular faculty available in the institute?

TABLE 3.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	12	16	28	0.28	0.61*
Disagree	34	32	66	0.66	0.61
Neither agree nor disagree	4	2	6	0.06	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the number of regular faculty available in the institute", x² value of this statement is 0.61 which is not significant at 0.05 level of significance. It may, therefore, be concluded that the majority of the respondents do not agree with the number of regular faculty available in the institute.

^{*} Not Significant at 0.05

^{**} Not Significant at 0.05

STATEMENT NO. 4

Are you satisfied with the AICTE norms followed at your institute?

TABLE 4.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	15	19	34	0.34	0.47*
Disagree	26	27	53	0.53	0.17*
Neither agree nor disagree	9	4	13	0.13	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the AICTE norms followed at your institute", x² value of this statement is 0.17 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a significant majority of the respondents do not agree with the AICTE norms followed at the institutes.

STATEMENT NO. 5

Are you satisfied with the teaching pedagogy adopted by the faculty?

TABLE 5.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	20	21	41	0.41	0 - 7*
Disagree	24	26	50	0.5	0.57*
Neither agree nor disagree	6	3	9	0.09	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the teaching pedagogy adopted by the faculty", x² value of this statement is 0.57 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the teaching pedagogy adopted by the faculty.

Are you satisfied with the summer training campaign run by your institute?

TABLE 6.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	21	25	46	0.46	
Disagree	26	22	48	0.48	0.55*
Neither agree nor disagree	3	3	6	0.06	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the summer training campaign run by your institute", x^2 value of this statement is 0.55 which is not significant at 0.05 level of significance. It may, therefore, be concluded that majority of the respondents do not agree with the summer training campaigns run by the institutes.

STATEMENT NO. 7

Are you satisfied with the practical experience platform provided by the institute?

TABLE 7.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	14	17	31	0.31	
Disagree	32	31	63	0.63	0.72*
Neither agree nor disagree	4	2	6	0.06	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the practical experience platform provided by the institute", x² value of this statement is 0.72 which is not significant at 0.05 level of significance. It may, therefore, be concluded that majority of the respondents do not agree with the practical experience platform provided by the institutes.

STATEMENT NO. 8

Are you satisfied with the part time job concept followed by your institute in various management professional courses?

TABLE 8.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²	
Agree	14	18	32	0.32		
Disagree	34	31	65	0.65	0.52*	
Neither agree nor disagree	2	1	3	0.03		

INTERPRETATION

While expressing opinion in the statement, "satisfied with the part time job concept followed by your institute in various management professional courses", x^2 value of this statement is 0.52 which is not significant at 0.05 level of significance. It may, therefore, be concluded that majority of the respondents do not agree with the part time job concept followed by the institutes in various management professional courses.

STATEMENT NO. 9

Are you satisfied with the skills acquired by you during the course time-fulfills the need of the corporate sector?

TABLE 9.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	13	15	28	0.28	
Disagree	31	35	66	0.66	0.06*
Neither agree nor disagree	6	0	6	0.06	

^{*} Not Significant at 0.05

^{**} Not Significant at 0.05

^{*} Not Significant at 0.05

INTERPRETATION

While expressing opinion in the statement, "satisfied with the skills acquired by you during the course time- fulfills the need of the corporate sector", x^2 value of this statement is 0.06 which is not significant at 0.05 level of significance. It may, therefore, be concluded that majority of the respondents do not agree with the skills acquired by them during the course time- fulfills the need of the corporate sector.

STATEMENT NO. 10

Are you satisfied with the soft skill or personality development programs organized by your institute?

TABLE 10.1: p (x2) VALUE OF THE RESPONDENTS

TABLE 10:1: P (x / VALUE OF THE REST ONDERTS					
Responses	Students	Teachers	TOTAL	%	X ²
Agree	14	16	30	0.3	0.26*
Disagree	35	34	69	0.69	0.26**
Neither agree nor disagree	1	0	1	0.01	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the soft skill or personality development programs organized by your institute", x² value of this statement is 0.26 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the soft skill or personality development programs organized by the institutes.

STATEMENT NO. 11

Are you satisfied with the workshops/ seminars/ conferences/ industrial visits organized by your institutes?

TABLE 11.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	18	25	43	0.43	
Disagree	29	23	52	0.52	0.38*
Neither agree nor disagree	3	2	5	0.05	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the workshops/ seminars/ conferences/ industrial visits organized by your institutes", x² value of this statement is 0.38 which is not significant at 0.05 level of significance. It may, therefore, be concluded that the majority of the respondents do not agree with the workshops/ seminars/ conferences/ industrial visits organized by the institutes.

STATEMENT NO. 12

Are you satisfied with the placement drives and job fairs organized in your institute?

TABLE 12.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	9	12	21	0.21	
Disagree	38	38	76	0.76	0.14*
Neither agree nor disagree	3	0	3	0.03	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the placement drives and job fairs organized in your institute", x² value of this statement is 0.14 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the placement drives and job fairs organized in the institutes.

STATEMENT NO. 13

Are you satisfied with the theoretical concepts taught in the classroom, proves to be the need of the real corporate situation?

TABLE 13.1: p (x2) VALUE OF THE RESPONDENTS

Responses	Students	Teachers	TOTAL	%	X ²
Agree	6	22	28	0.28	
Disagree	39	26	65	0.65	0.002*
Neither agree nor disagree	5	2	7	0.07	

INTERPRETATION

While expressing opinion in the statement, "satisfied with the theoretical concepts taught in the classroom, proves to be the need of the real corporate situation", x^2 value of this statement is 0.002 which is not significant at 0.05 level of significance. It may, therefore, be concluded that a majority of the respondents do not agree with the theoretical concepts taught in the classroom, proves to be the need of the real corporate situation.

CONCLUSION AND SUGGESTIONS

It is expected that the result of the study can benefit both Business schools and recruiters/Industries in order to identify the present level of employable skills of young management students. Today's generation requires more and more employability education to compete the competition of the current scenario. Techniques are becoming obsolete day- by- day with the change in the environment. The study states that the Employability Skills of Management Students and Competencies Needed by Modern Industries are not successfully completed. Thus, the need of time is that the management education requires the ability to respond to newer situations and emerging realities without getting caught with the techniques of successes. So, it's the basic need of the environment that the preparation of the management students ought to be such that they can respond to the ever transforming environment. For this the following suggestions may prove to be fruitful:

- 1. The intake capacity of the institutes should be as per the infrastructure and facilities available with them.
- 2. Emphasis should be laid on the practical exposure instead of bookish knowledge.
- 3. Norms should be followed effectively for maintaining excellence of the institute.
- 4. Students should be taught the value of time and discipline
- 5. Institutes should be capable of providing 'Transferable skills', 'soft skills', 'soft-efficacy' as per the demand of the corporate sector.
- 6. The output of the institutes should be capable to drive not only the state but country towards economic development.
- 7. Higher quality standards should be maintained across institutions in the state.
- 8. Summer training should be given equal priority as that of the placement drive.
- 9. Students should be motivated to go for part time jobs for seeking exposure.

^{*} Not Significant at 0.05

- 10. More and more practical assignments should be given to the students.
- 11. Students as well as faculty exchange programmes should be increased.
- 12. Regular industrial visits/ workshops/ seminars and conferences should not only be organized but motivational factor should be there for the students to participate as well as to organize it.
- 13. Faculty should be well groomed and updated to be a role model for the students.
- 14. It is the need of the time to make the graduates come out of their comfort zone and made prepared to face the cut throat competition of the market for earning their livelihood in a better way.
- 15. The key success variables of a business school is its faculty student ratio (both full time and Adjunct Faculty Members are to be taken into consideration for the purpose of computing the ratio) and quality of the Faculty members.
- 16. It should be made mandatory for the students as well as faculty to publish as well as present atleast one research paper per semester in a reputed journal.
- 17. Research work should be made a part of yearly appraisal of the faculty and should be given proper weightage.
- 18. Alumni database should be prepared and alumni meet should also be conducted time and again.

REFERENCES

- 1. AICTE Hand Book
- 2. An agenda for reforming management education, Financial Express (Net Edition), Saturday, November 20, 2004
- 3. Dayal Ishwar, developing management education in India, Journal of management Research, August 2006 P.101
- 4. Dr. Shruti Pandey Maheshwari, "Management Education: Current Scenario in India" ISSN: 2319-7668, PP 66-70
- 5. Kamlesh Gakhar' Harjeet Kour "Scenario Of Present Education System: A Comparative Study Of Haryana And Its Neighbouring States" IRJC, Vol.1 Issue 8, August 2012, ISSN 2277 3630.
- 6. Rao S.L, Report of the working group on management education formed by National Knowledge Committee, 2005
- 7. S. G Goutam, "Management Education in India: issues & concerns" ISSN: 0975 671X, NOV 11 TO OCT 12, Volume 2, Issue 1
- Trehaan, Allpana (2000): Total Quality in Management Education Implementing the Operative Schemata through effective Learning System, University News, 38(23); June 5, pp 1-6
- 9. www.bbc.co.uk/news/business-19897823
- 10. www.blogs.wsj.com/indiarealtime/2011/08/16/economics-journal-dont-scrap-reservation-improve-education
- $11. \quad www.education.one india. in/news/2012/09/26/downfall-in-employability-of-management-graduates-002853. html and the control of the con$
- 12. www.entrance-exam.net/impact-of-reservation-on-higher-education-in-top-institutions
- $13. \quad www.northeasttoday.in/national-news/business-schools-closing-down-in-expectations-of-better-ventures$
- 14. www.targetstudy.com/articles/impact-of-reservation-on-the-quality-of-education.html
- 15. www.teindia.nic.in/files/articles/indian_education_sysytem_by_karthik_murlidharan.pdf

REQUEST FOR FEEDBACK

Dear Readers

At the very outset, International Journal of Research in Computer Application & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue, as well as on the journal as a whole, on our e-mail **infoijrcm@gmail.com** for further improvements in the interest of research.

If you have any queries, please feel free to contact us on our e-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward to an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-

Co-ordinator

DISCLAIMER

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

ABOUT THE JOURNAL

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.







