# **INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT**



Indexed & Listed at: Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Google Scholar, Indian Citation Index (ICI), I-Gage, India Jink of the same is duly available at Inflibret of University Grants Commission (U.G.C.), Index Copernicus Publishers Panel, Poland with IC Value of 5.09 (2012) & number of libraries all around the world. Circulated all over the world & Google has verified that scholars of more than 6303 Cities in 196 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

http://ijrcm.org.in/

# **CONTENTS**

Sr.	TITLE & NAME OF THE AUTHOR (S)	Page						
No.		No.						
1.	A STUDY ON SERVICE QUALITY OF INDIAN TELECOMMUNICATION	1						
	COMPANIES							
	KUSAM LATA & Dr. S. S. NARTA							
<b>2</b> .	MEASURING GENDER AND INCOME IMPACT ON PERCEPTION OF ORGANIC	6						
	FOOD: AN EMPIRICAL STUDY ON GERMAN YOUTH							
	SAJEEB SAHA, BISAKHA DEWAN, FATEMA SARKER & SAUDA AFRIN ANNY							
3.	APPLICATION OF GOAL PROGRAMMING TO COMPARE PERFORMANCE IN	14						
	GOVERNMENT AND PRIVATE SECTOR: A CASE STUDY FOR SPECIAL							
	ECONOMIC ZONES							
	Dr. BITHIKA BISHESH							
4.	A STUDY ON THE LENDING PATTERNS OF THE PAWN BROKERS WITH	21						
	RESPECT TO GOLD LOANS – BANGALORE CITY							
	GISA GEORGE							
5.	CHALLENGES RELATED TO KNOWLEDGE MANAGEMENT IN THE	25						
	INFORMATION TECHNOLOGY SECTOR (A STUDY WITH REFERENCE TO SELECT							
	(IT) INDUSTRY IN DELHI/NCR)							
	SHALU SOLANKI							
	REQUEST FOR FEEDBACK & DISCLAIMER	29						

ii

#### <u>FOUNDER PATRON</u>

#### Late Sh. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

#### CO-ORDINATOR

Dr. BHAVET Former Faculty, Shree Ram Institute of Engineering & Technology, Urjani

#### ADVISOR

Prof. S. L. MAHANDRU Principal (Retd.), Maharaja Agrasen College, Jagadhri

### <u>EDITOR</u>

Dr. PARVEEN KUMAR

Professor, Department of Computer Science, NIMS University, Jaipur

#### CO-EDITOR

#### Dr. A. SASI KUMAR

Professor, Vels Institute of Science, Technology & Advanced Studies (Deemed to be University), Pallavaram

EDITORIAL ADVISORY BOARD

#### Dr. CHRISTIAN EHIOBUCHE

Professor of Global Business/Management, Larry L Luing School of Business, Berkeley College, USA

#### **Dr. SIKANDER KUMAR**

Vice Chancellor, Himachal Pradesh University, Shimla, Himachal Pradesh

#### Dr. JOSÉ G. VARGAS-HERNÁNDEZ

Research Professor, University Center for Economic & Managerial Sciences, University of Guadalajara, Guadalajara,

#### Mexico

**Dr. RAJENDER GUPTA** 

Convener, Board of Studies in Economics, University of Jammu, Jammu

#### Dr. D. S. CHAUBEY

Professor & Dean (Research & Studies), Uttaranchal University, Dehradun

#### Dr. TEGUH WIDODO

Dean, Faculty of Applied Science, Telkom University, Bandung Technoplex, Jl. Telekomunikasi, Indonesia

#### Dr. S. P. TIWARI

Head, Department of Economics & Rural Development, Dr. Ram Manohar Lohia Avadh University, Faizabad

#### Dr. BOYINA RUPINI

Director, School of ITS, Indira Gandhi National Open University, New Delhi

#### Dr. KAUP MOHAMED

Dean & Managing Director, London American City College/ICBEST, United Arab Emirates

#### Dr. MIKE AMUHAYA IRAVO

Principal, Jomo Kenyatta University of Agriculture & Tech., Westlands Campus, Nairobi-Kenya

#### Dr. M. S. SENAM RAJU

Professor, School of Management Studies, I.G.N.O.U., New Delhi

#### Dr. NEPOMUCENO TIU

Chief Librarian & Professor, Lyceum of the Philippines University, Laguna, Philippines

#### Dr. A SAJEEVAN RAO

Professor & Director, Accurate Institute of Advanced Management, Greater Noida

#### Dr. H. R. SHARMA

Director, Chhatarpati Shivaji Institute of Technology, Durg, C.G.

Dr. CLIFFORD OBIYO OFURUM

Professor of Accounting & Finance, Faculty of Management Sciences, University of Port Harcourt, Nigeria

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

**Dr. SHIB SHANKAR ROY** Professor, Department of Marketing, University of Rajshahi, Rajshahi, Bangladesh Dr. MANOHAR LAL Director & Chairman, School of Information & Computer Sciences, I.G.N.O.U., New Delhi **Dr. SRINIVAS MADISHETTI** Professor, School of Business, Mzumbe University, Tanzania Dr. VIRENDRA KUMAR SHRIVASTAVA Director, Asia Pacific Institute of Information Technology, Panipat **Dr. VIJAYPAL SINGH DHAKA** Professor & Head, Department of Computer & Communication Engineering, Manipal University, Jaipur **Dr. NAWAB ALI KHAN** Professor & Dean, Faculty of Commerce, Aligarh Muslim University, Aligarh, U.P. Dr. EGWAKHE A. JOHNSON Professor & Director, Babcock Centre for Executive Development, Babcock University, Nigeria **Dr. ASHWANI KUSH** Head, Computer Science, University College, Kurukshetra University, Kurukshetra **Dr. ABHAY BANSAL** Head, Department of Information Technology, Amity School of Engg. & Tech., Amity University, Noida **Dr. BHARAT BHUSHAN** Head, Department of Computer Science & Applications, Guru Nanak Khalsa College, Yamunanagar **MUDENDA COLLINS** Head, Operations & Supply Chain, School of Business, The Copperbelt University, Zambia Dr. JAYASHREE SHANTARAM PATIL (DAKE) Faculty in Economics, KPB Hinduja College of Commerce, Mumbai **Dr. MURAT DARÇIN** Associate Dean, Gendarmerie and Coast Guard Academy, Ankara, Turkey Dr. YOUNOS VAKIL ALROAIA Head of International Center, DOS in Management, Semnan Branch, Islamic Azad University, Semnan, Iran P. SARVAHARANA Asst. Registrar, Indian Institute of Technology (IIT), Madras **SHASHI KHURANA** Associate Professor, S. M. S. Khalsa Lubana Girls College, Barara, Ambala **Dr. SEOW TA WEEA** Associate Professor, Universiti Tun Hussein Onn Malaysia, Parit Raja, Malaysia Dr. OKAN VELI ŞAFAKLI Professor & Dean, European University of Lefke, Lefke, Cyprus **Dr. MOHINDER CHAND** Associate Professor, Kurukshetra University, Kurukshetra **Dr. BORIS MILOVIC** Associate Professor, Faculty of Sport, Union Nikola Tesla University, Belgrade, Serbia Dr. IQBAL THONSE HAWALDAR Associate Professor, College of Business Administration, Kingdom University, Bahrain Dr. MOHENDER KUMAR GUPTA Associate Professor, Government College, Hodal Dr. ALEXANDER MOSESOV Associate Professor, Kazakh-British Technical University (KBTU), Almaty, Kazakhstan Dr. MOHAMMAD TALHA Associate Professor, Department of Accounting & MIS, College of Industrial Management, King Fahd University of Petroleum & Minerals, Dhahran, Saudi Arabia Dr. ASHOK KUMAR CHAUHAN Reader, Department of Economics, Kurukshetra University, Kurukshetra Dr. RAJESH MODI Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia WILLIAM NKOMO

Asst. Head of the Department, Faculty of Computing, Botho University, Francistown, Botswana

INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/ iv

v

#### YU-BING WANG

Faculty, department of Marketing, Feng Chia University, Taichung, Taiwan

#### Dr. SHIVAKUMAR DEENE

Faculty, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

#### Dr. TITUS AMODU UMORU

Professor, Kwara State University, Kwara State, Nigeria

Dr. BHAVET

Faculty, Shree Ram Institute of Engineering & Technology, Urjani

#### Dr. THAMPOE MANAGALESWARAN

Faculty, Vavuniya Campus, University of Jaffna, Sri Lanka

#### Dr. ASHISH CHOPRA

Faculty, Department of Computer Applications, National Institute of Technology, Kurukshetra

#### SURAJ GAUDEL

BBA Program Coordinator, LA GRANDEE International College, Simalchaur - 8, Pokhara, Nepal

#### Dr. SAMBHAVNA

Faculty, I.I.T.M., Delhi

#### Dr. LALIT KUMAR

Course Director, Faculty of Financial Management, Haryana Institute of Public Administration, Gurugram

FORMER TECHNICAL ADVISOR

AMITA

#### FINANCIAL ADVISORS

DICKEN GOYAL Advocate & Tax Adviser, Panchkula NEENA Investment Consultant, Chambaghat, Solan, Himachal Pradesh

### LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

#### SUPERINTENDENT

SURENDER KUMAR POONIA

## CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to the recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. <u>infoijrcm@gmail.com</u> or online by clicking the link **online submission** as given on our website (*FOR ONLINE SUBMISSION, CLICK HERE*).

## **GUIDELINES FOR SUBMISSION OF MANUSCRIPT**

#### 1. COVERING LETTER FOR SUBMISSION:

DATED: \_\_\_\_\_

THE EDITOR

IJRCM

#### Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF

(e.g. Finance/Mkt./HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

#### DEAR SIR/MADAM

Please find my submission of manuscript titled '\_\_\_\_\_' for likely publication in one of your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published anywhere in any language fully or partly, nor it is under review for publication elsewhere.

I affirm that all the co-authors of this manuscript have seen the submitted version of the manuscript and have agreed to inclusion of their names as co-authors.

Also, if my/our manuscript is accepted, I agree to comply with the formalities as given on the website of the journal. The Journal has discretion to publish our contribution in any of its journals.

NAME OF CORRESPONDING AUTHOR	:
Designation/Post*	:
Institution/College/University with full address & Pin Code	:
Residential address with Pin Code	:
Mobile Number (s) with country ISD code	:
Is WhatsApp or Viber active on your above noted Mobile Number (Yes/No)	:
Landline Number (s) with country ISD code	:
E-mail Address	:
Alternate E-mail Address	:
Nationality	:

\* i.e. Alumnus (Male Alumni), Alumna (Female Alumni), Student, Research Scholar (M. Phil), Research Scholar (Ph. D.), JRF, Research Assistant, Assistant Lecturer, Lecturer, Senior Lecturer, Junior Assistant Professor, Assistant Professor, Senior Assistant Professor, Co-ordinator, Reader, Associate Professor, Professor, Head, Vice-Principal, Dy. Director, Principal, Director, Dean, President, Vice Chancellor, Industry Designation etc. <u>The qualification of</u> <u>author is not acceptable for the purpose</u>.

#### NOTES:

- a) The whole manuscript has to be in **ONE MS WORD FILE** only, which will start from the covering letter, inside the manuscript. <u>**pdf.**</u> <u>**version**</u> is liable to be rejected without any consideration.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail:

**New Manuscript for Review in the area of** (e.g. Finance/Marketing/HRM/General Mgt./Engineering/Economics/Computer/IT/ Education/Psychology/Law/Math/other, please specify)

- c) There is no need to give any text in the body of the mail, except the cases where the author wishes to give any **specific message** w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is expected to be below 1000 KB.
- e) Only the **Abstract will not be considered for review** and the author is required to submit the **complete manuscript** in the first instance.
- f) The journal gives acknowledgement w.r.t. the receipt of every email within twenty-four hours and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of the manuscript, within two days of its submission, the corresponding author is required to demand for the same by sending a separate mail to the journal.
- g) The author (s) name or details should not appear anywhere on the body of the manuscript, except on the covering letter and the cover page of the manuscript, in the manner as mentioned in the guidelines.
- 2. MANUSCRIPT TITLE: The title of the paper should be typed in **bold letters**, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: Author (s) name, designation, affiliation (s), address, mobile/landline number (s), and email/alternate email address should be given underneath the title.
- 4. ACKNOWLEDGMENTS: Acknowledgements can be given to reviewers, guides, funding institutions, etc., if any.
- 5. **ABSTRACT**: Abstract should be in **fully Italic printing**, ranging between **150** to **300 words**. The abstract must be informative and elucidating the background, aims, methods, results & conclusion in a **SINGLE PARA**. *Abbreviations must be mentioned in full*.
- 6. **KEYWORDS**: Abstract must be followed by a list of keywords, subject to the maximum of **five**. These should be arranged in alphabetic order separated by commas and full stop at the end. All words of the keywords, including the first one should be in small letters, except special words e.g. name of the Countries, abbreviations etc.
- 7. **JEL CODE**: Provide the appropriate Journal of Economic Literature Classification System code (s). JEL codes are available at www.aeaweb.org/econlit/jelCodes.php. However, mentioning of JEL Code is not mandatory.
- 8. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It should be free from any errors i.e. grammatical, spelling or punctuation. It must be thoroughly edited at your end.
- 9. HEADINGS: All the headings must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 10. **SUB-HEADINGS**: All the sub-headings must be bold-faced, aligned left and fully capitalised.
- 11. MAIN TEXT:

#### THE MAIN TEXT SHOULD FOLLOW THE FOLLOWING SEQUENCE:

INTRODUCTION REVIEW OF LITERATURE NEED/IMPORTANCE OF THE STUDY STATEMENT OF THE PROBLEM OBJECTIVES HYPOTHESIS (ES) RESEARCH METHODOLOGY RESULTS & DISCUSSION FINDINGS RECOMMENDATIONS/SUGGESTIONS CONCLUSIONS LIMITATIONS SCOPE FOR FURTHER RESEARCH REFERENCES APPENDIX/ANNEXURE

The manuscript should preferably be in 2000 to 5000 WORDS, But the limits can vary depending on the nature of the manuscript

- 12. **FIGURES & TABLES**: These should be simple, crystal **CLEAR**, **centered**, **separately numbered** & self-explained, and the **titles must be above the table/figure**. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 13. **EQUATIONS/FORMULAE:** These should be consecutively numbered in parenthesis, left aligned with equation/formulae number placed at the right. The equation editor provided with standard versions of Microsoft Word may be utilised. If any other equation editor is utilised, author must confirm that these equations may be viewed and edited in versions of Microsoft Office that does not have the editor.
- 14. **ACRONYMS:** These should not be used in the abstract. The use of acronyms is elsewhere is acceptable. Acronyms should be defined on its first use in each section e.g. Reserve Bank of India (RBI). Acronyms should be redefined on first use in subsequent sections.
- 15. **REFERENCES:** The list of all references should be alphabetically arranged. *The author (s) should mention only the actually utilised references in the preparation of manuscript* and they may follow Harvard Style of Referencing. Also check to ensure that everything that you are including in the reference section is duly cited in the paper. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc., in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italic printing. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parenthesis.
- *Headers, footers, endnotes and footnotes should not be used in the document.* However, you can mention short notes to elucidate some specific point, which may be placed in number orders before the references.

#### PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

#### BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

#### CONTRIBUTIONS TO BOOKS

• Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

#### JOURNAL AND OTHER ARTICLES

• Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

#### **CONFERENCE PAPERS**

• Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–23

#### UNPUBLISHED DISSERTATIONS

• Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.

#### ONLINE RESOURCES

Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

#### WEBSITES

Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

#### APPLICATION OF GOAL PROGRAMMING TO COMPARE PERFORMANCE IN GOVERNMENT AND PRIVATE SECTOR: A CASE STUDY FOR SPECIAL ECONOMIC ZONES

#### Dr. BITHIKA BISHESH ASST. PROFESSOR SCHOOL OF BUSINESS STUDIES SHARDA UNIVERSITY GREATER NOIDA

#### ABSTRACT

Special Economic Zones (SEZs) in our country have been mooted to act as engine of economic growth. Initially, these SEZs were operating only in government sector, but after initiation of open economy, doors were opened for private sector players too. It is generally believed that government sectors fail to compete with private sector. So as a test case a study was taken up for units operating in Vishakhapatnam SEZ. The units were divided between government and private sector and data on relevant parameters like, employment generated, export figures, investment attracted etc were collected. This was followed by application of Zero-One Goal Programming technique for evaluating the performance of operational Special Economic Zones (SEZs) in Government and Private sectors in order to determine the better performing sector.

#### **KEYWORDS**

excel solver, goal programming, special economic zones.

#### JEL CODE

C61

#### INTRODUCTION

Join the present day circumstances, Operations Research techniques have greater role to play because of competitive coal market demands, a low operating cost, a high productivity performance and multi-criteria decision making with conflicting objectives. Numerous unseen variables are being observed during mining activities in both Underground and Opencast methods. Sometimes it becomes cumbersome and irritating to find which goal has to be given priority in our mining management and thus it calls for application of various optimization techniques and computers. These problems have slowly attracted the attention of many academicians and practitioners in India too. Over the years a few publications on optimization techniques and computers use have come out for the use of operations research practitioners.

#### **REVIEW OF LITERATURE**

The effectiveness of Operations Research methods as an industrial tool for decision analysis has been documented by Gaither (1959) and Douglas (1981). Goal Programming is one of the most widely used techniques for solving many real world managerial Multi Criteria Decision Making problems, particularly in case where the criteria are defined as linear analytic functions of decision variables belonging to a compact feasible set. The technique can be utilized as a powerful tool for solving many complex managerial decision problems. Charnes and Cooper (1961) and Ignizio (1956) have described Goal Programming as a workhorse which is strong and rugged and easy to use rather than as a thorough bred one requiring devoted attention by skilled attendant and used only by specially trained riders. In simple algebraic equations, the system of equations has equalities only on the basis of which variables are evaluated. However, in Linear Programming examples, there will be a set of compound inequalities, meaning inequalities will have both **maximum** and **minimum** values. Linear Programming models are solved to find *optimum* values of variables to simultaneously satisfy minimum and maximum inequalities involved in the equations. In the next step, the variables can be restricted to acquire Integer values only, and further, conditions can be imposed to restrict these integer values to take a value of either 0 or 1 only.

In real world situation, the mathematical modeling very often produces a set of equations where the Linear Programming models fail to yield an optimum solution. In that case Linear Goal Programming technique is used by which the inequalities are turned into equalities by adding either a *negative* or *positive* quantity called *deviational variables*. Then the technique proceeds to minimize these *deviational variables*, thereby, yielding an optimum solution.

The principle of Goal Programming is to minimize the deviation in attainment of an aspired Goal value. The goal of minimization or maximization of objective(s), in constraining goal situation(s), is obtained by minimizing the over- or under- achievement of all these goals, taken together, in decreasing priority order.

#### **NEED/IMPORTANCE OF THE STUDY**

In India, both Public Sectors (Government owned) and Private sectors are performing in different field of economic activities. Special Economic Zones (SEZs) have been mooted to operate in different zones of this country. The Special Economic Zone (SEZ) policy in India first came into inception on April 1, 2000. The prime objective was to enhance foreign investment and provide an internationally competitive and hassle free environment for exports. The idea was to promote exports from the country and realising the need that level playing field must be made available to the domestic enterprises and manufacturers to be competitive globally. At present there are eight functional SEZs located at Santa Cruz (Maharashtra), Cochin (Kerala), Kandla and Surat (Gujarat), Chennai (Tamil Nadu), Visakhapatnam (Andhra Pradesh), Falta (West Bengal) and Noida (Uttar Pradesh) in India. Further an SEZ in Indore (Madhya Pradesh) is now ready for operation. In addition, 18 approvals have been given for setting up of SEZs at Positra (Gujarat), Navi Mumbai and Kopata (Maharashtra), Nanguneri (Tamil Nadu), Kulpi and Salt Lake (West Bengal), Paradeep and Gopalpur (Orissa), Bhadohi, Kanpur, Moradabad and Greater Noida (UP), Vishakhapatnam and Kakinada (Andhra Pradesh), Vallarpadam/Puthuvypeen (Kerala), Hassan (Karnataka), Jaipur and Jodhpur (Rajasthan) on the basis of proposals received from the state governments.

Any private/public/joint sector or state government or its agencies can set up an SEZ. There has always been an ongoing debate as to which, whether government should promote private sector or should open up its door more towards establishing public sector undertakings (PSUs). Given the fact that so many PSUs are ailing causing a drain of nation's exchequer, this debate has its own merit. Further it was thought that ailing of PSUs can't be generalized and a particular sector be chosen for analysis. Accordingly, SEZs operating in Vizag were chosen and divided among themselves in Public and Private sectors. Vizag zone was chosen because it offered plenty of SEZ units which are operational in both these sectors.

#### DATA COLLECTION

Over a time period of 7 years, data collected for Private and Public sector SEZs in Vizag Zone is as produced below:

YEAR	EXPORTS	INVESTMENT	EMPLOYMENT	IMPORT	FDI	INDIRECT
TEAR	(RS.'CRORES)	(RS.'CRORES)	(NO.)	(RS.'CRORES)	(RS.'CRORES)	EMPLOYMENT (NO.)
2009-10	917.85	862.67	3057	782.84	116.48	
2010-11	1582.76	883.97	4150	1431.6	116.48	
2011-12	2404.15	903.97	4647	2101.73	116.48	
2012-13	3123.26	1239.96	4647	2292.4	116.48	
2013-14	2155.41	1239.96	4647	2034.3	116.48	
2014-15	1707.998	1239.96	4647	1766.34	116.48	
2015-16	717.57	1239.96	4647	1679.03	116.48	
SUM TOTAL	12609.00	7610.45		12088.24	815.36	0.00

#### TABLE 1 (b): VIZAG SEZ PRIVATAE SECTOR DATA

YEAR	EXPORTS (RS.'CRORES)	INVESTMENT (RS.'CRORES)	EMPLOYMENT (NO.)	IMPORT (RS.'CRORES)	FDI (RS.'CRORES)	INDIRECT EMPLOYMENT (NO.)
2009-10	4636.21	10442.22	47142	1803.077	1708.38	20716
2010-11	11752.94	14413.41	78591	5338.944	2203.48	31434
2011-12	16668.78	16962.68	112585	4233.221	2263.04	32461
2012-13	23024.15	23518.11	138151	5087.642	3197.05	45768
2013-14	29647.4	30252.79	152743	5303.614	3527.921	47239
2014-15	43290.78	32230.97	197587	11489.45	3882.236	48583
2015-16	39847.68	42358.87	231964	13355.34	4857.809	51198
SUM TOTAL	168867.94	170179.05	Data not available	46611.29	21639.92	277399.00

Source 1: Government of India, Ministry of Commerce, Export Promotion Council for EOUs and SEZs, http://www.epces.in/view\_section.php?lang=0&id=0,1,20 accessed on 22nd June, 2016.

Source 2: Development Commissioner Office of VSEZ

#### OBJECTIVES

It is required to select the Sector (viz. Public or Private), which has exhibited maximum cumulative export at a minimum cumulative investment, having generated maximum employment in the terminal year (7-th year) simultaneously requiring minimum import requirement while attracting maximum foreign direct investment (FDI) along with generation of maximum of Indirect employment.

#### **RESEARCH METHODOLOGY**

#### **REWRITING THE OBJECTIVES AS GOALS**

A careful examination of the two tables above (Table-1a and Table-1b) the objectives can be broken in the following way.

- (i) The main objective is selection of a sector between 2 types of SEZ sectors operating in Vizag Zone, is proposed to be undertaken. This selection of a sector is called Goal-1.
  - The secondary associated objectives are as described subsequently.
- (ii) To achieve maximum cumulative Export value over the last 7-year span (Rs. in crores) This export goal is called Goal-2.
- (iii) To have incurred minimum Investment expenditure over the last 7-year span (Rs. in crores) This investment goal is called Goal-3.
- (iv) To have generated maximum employment in the last 7-th year (no.). This employment goal is called Goal-4.
- (v) To have minimum of cumulative import requirement over the last 7-year span (Rs in crores). This import is called Goal-5.
- (vi) To have attracted maximum cumulative foreign direct investment (FDI) over the last 7-year span (Rs in crores) This FDI goal is called Goal-6.
- (vii) To have generated maximum indirect employment in last 7-th year (no.). This indirect employment is called Goal-7.

#### PROBLEM DATA PREPARATION IN TABULAR FORM

TABLE 2: SUMMARISED DATA							
COLLECTED DATA	PUBLIC SECTOR (X1)	PVT. SECTOR (X2)					
Available SEZ sectors	1	1					
Export Sum Total of last 7 years, Rs Crore	12609.00	168867.94					
Investment Sum Total of last 7 years, Rs Crore	7610.45	170179.05					
Employment in 7th year, No.	4647	231964					
Import Sum Total of last 7 years, Rs Crore	12088.24	46611.29					
FDI Sum Total of last 7 years, Rs Crore	815.36	21639.92					
Indirect Employment in 7th year, No.	0 (Data not available)	51198					

#### **GOAL FIXATION**

#### TABLE 3: SECTOR SELECTION CRITERIA AND GOAL FIXATION

Goal	Parameter	Govt. Sector	Private Sector	Selection Criteria (How to	Goal Value as per Se-
		(X1)	(X2)	select between X1 and X2)	lection Criteria
Goal-1	SEZ sectors are mutually exclusive ie. Both sectors can't be selected at a time (No.)	1	1	Select any 1 (either X1 or X2)	1
Goal-2	Export Sum Total of last 7 years, (Rs Crore)	12609.00	168867.94	Maximum of X1, X2	168867.94
Goal-3	Investment Sum Total of last 7 years, (Rs Crore)	7610.45	170179.05	Minimum of X1, X2	7610.45
Goal-4	Employment in 7th year, (No.)	4647	231964	Minimum of X1, X2	231964
Goal-5	Import Sum Total of last 7 years, (Rs Crore)	12088.24	46611.29	Minimum of X1, X2	12088.24
Goal-6	FDI Sum Total of last 7 years, (Rs Crore)	815.36	21639.92	Maximum of X1, X2	21639.92
Goal-7	Indirect Employment in 7th year (No.)	0	51198	Maximum of X1, X2	51198

#### VOLUME NO. 9 (2019), ISSUE NO. 02 (FEBRUARY)

#### GOAL PROGRAMMING FORMULATION OF THE PROBLEM

Let there be *i* no. of goals (objectives) and *j* no. of sectors. Then,

*i*=1,2,3.....7 denote the 7 no. of goals (objectives) and,

*j*=1,2 denotes 2 no. of sectors viz. Public sector, X1 and Private sector X2.

The decision variable is X<sub>j</sub> which is associated with the selection or non-selection of a *j*-th sector, ie.,

X<sub>i,j</sub> = 0, if for an *i-th* objective, *j-th* sector is rejected. 1, if for an *i-th* objective, *j-th* sector is selected.

It is evident that selection of a sector for any single objective is quite a simple task. However, it becomes difficult to find a selection in a multiple objective environment, and that too, in a scenario having conflicting objectives. It is quite likely that, for all the goal equations taken together, an infeasible solution will be arrived at. This infeasibility is countered by introduction of a pair of negative & positive *deviational variables* in every goal equation. That means the amount by which every individual goal may deviate either side from the targeted goal value. For a negative deviation (under-achievement) a positive quantity p is added and a positive quantity q is subtracted for positive deviation (over-achievement). Taken together, this is written as (n - p) where l stand for no. of objectives.

That means, in every goal equation a negative deviation variable will be added and a positive deviation variable will be subtracted.

That means the amount by which every individual goal will deviate from the targeted goal value. This *deviational variable* may be either positive (over-achievement, *p*) or negative (under-achievement, *n*), but, both negative and positive deviation can't occur simultaneously.

Mathematically, equations for various objectives (goals) can be written as.

- (i) For, *i=1*, SEZ sectors are mutually exclusive goal,  $1(X1) + 1(X2) + (n_1 + p_1) = 1$
- (ii) For, *i*=2, SEZ export goal, 12609.00 (X1) + 168867.94 (X2) +( $n_2$ + $p_2$ ) = 1
- (iii) For, *i*=3, SEZ investment goal, 7610.45 (X1) + 170179.05 (X2) +( $n_3$ + $p_3$ ) = 1
- (iv) For, *i=4*, SEZ employment goal,  $4647(X1) + 231964(X2) + (n_4 + p_4) = 1$
- (v) For, *i=5*, SEZ import goal, 12088.24(X1) + 46611.29 (X2) +(*n*<sub>5</sub>+*p*<sub>5</sub>) = 1
- (vi) For, *i=6*, SEZ FDI goal, 815.36(X1) + 21639.92 (X2) +( $n_6$  + $p_6$ ) = 1
- (vii) For, *i*=7, SEZ indirect employment goal,  $O(X1) + 51198(X2) + (n_7 + p_7) = 1$
- (viii) Finally, for *i=8*, an additional absolute objective is added to make X1 and X2 binary, meaning they are constrained to assume a value of either "0" or "1" only.

The generalized form of above equations, taken together, can be stated as,

 $\sum_{j=1}^{j}$ Ci, j Xj + (ni - pi) = bi, such that Xj is non – negative binary only for all *i*.

where,

C<sub>i,j</sub> is the *i-th* constant associated with LHS of equation,

n<sub>i</sub> is the *i-th* negative deviation variables with LHS of equation,

p<sub>i</sub> is the *i-th* positive deviation variables with LHS of equation, and

b<sub>i</sub> is the *i-th* goal value associated with RHS of equation.

Optimal Solution is obtained by trying to minimize,  $\sum_{i=1}^{i} (ni - pi) = 0$  for every *i*.

#### **GOAL PROGRAMMING SOLUTION OF THE PROBLEM USING EXCEL SOLVER 2007**

First of all (i) data is entered in the Excel worksheet, (ii) next initial values and formulae are entered (iii) finally, Solver is run. The Initial table, as shown below, is created as per explanations provided subsequently.

#### VOLUME NO. 9 (2019), ISSUE NO. 02 (FEBRUARY)

	TABLE 4: INITIAL TABLE FOR ENTERING DATA IN MS EXCEL-2007 WORKSHEET								
	A	В	С	D	E		F	G	Н
1	TABLE FOR SOL	VER OPERATION	I						
		J	J=1	J=2	DEVIATION	VARIABLE	GOAL EQUATION (CON	STRAINTS)	
2	i	DECISION VARIABLE	(GOVT. SECTOR )	(PVT. SECTOR)		Ļ	LHS OF EQUATION	RELATIONSHIP	RHS OF EQN
3	GOAL	CONSTANT	C1	C2	N <sub>I</sub> (-VE DEVN)	P <sub>i</sub> (+VE DEVN)	C <sub>u</sub> XJ		Bı
4	I=1 (SELECT ANY 1)	AVAILABLE MUTUALLY EXCLUSIVE SEZS	1	1	0	0	SUMPRODUCT(C4:D4,\$C\$17:\$D\$17) + (E4-F4)	=	1
5	I=2 (MAXIMUM EXPORT)	EXPORT SUM TOTAL OF LAST 7 YEARS, RS CRORE	12609.00	168867.94	0	0	SUMPRODUCT(C5:D5,\$C\$17:\$D\$17) + (E5-F5)	=	MAX(C5:D 5)
6	I=3 (MINIMUM INVESTMENT)	INVESTMENT SUM TOTAL OF LAST 7 YEARS, RS CRORE	7610.45	170179.05	0	0	SUMPRODUCT(C6:D6,\$C\$17:\$D\$17) +(E6- F6)	=	MIN(C6:D6 )
7	I=4 (MAXIMUM EMPLOYMENT)	EMPLOYMEN T IN 7 <sup>TH</sup> YEAR, NO.	4647	231964	0	0	SUMPRODUCT(C7:D7,\$C\$17:\$D\$17) +(E7- F7)	=	MAX(C7:D 7)
8	I=5 (MINIMUM IMPORT)	IMPORT SUM TOTAL OF LAST 7 YEARS, RS CRORE	12088.24	46611.29	0	0	SUMPRODUCT(C8:D8,\$C\$17:\$D\$17) +(E8- F8)	=	MIN(C8:D8 )
9	I=6 (MAXIMUM FDI)	FDI SUM TOTAL OF LAST 7 YEARS, RS CRORE	815.36	21639.92	0	0	SUMPRODUCT(C9:D9,\$C\$17:\$D\$17) +(E9- F9)	=	MAX(C9:D 9)
10	I=7 (MAXIMUM INDIRECT EMPLOYMENT)	INDIRECT EMPLOYMEN T IN 7 <sup>™</sup> YEAR, NO.	0	51198	0	0	SUMPRODUCT(C10:D10,\$C\$17:\$D\$17)+(E 10-F10)	=	MAX(C10: D10)
11	I=8 (ADDITIONAL OBJECTIVE OF BINARY REQUIREMENT )	RESTRICT DECISION VARIABLES TO ASSUME 0-1 VALUES ONLY	1	1			\$C\$17, \$D\$17	=	BINARY
12									
13	OBJECTIVE FUNCTION					I	SUM(E4:F10)	=	0
14									
15									
16	VALUES OF XJ		X1	X2					
17		 	1	1					
18									
19		OBJECTIVE DESCRIPTION	OBJECTIVE FUNCTION		CHANGING	CELLS	TARGET CELL		

#### (i) DATA ENTRY

First of all, an Excel worksheet is created and the collected data for SEZs in 2 sectors are entered from cell nos. A2:A11 to cell nos. D2:D11 as per headings shown. (ii) ENTERING INITIALLY ASSUMED VALUES AND FORMULAE IN EXCEL WORKSHEET

The next step is to put initial values of variables and formulas for the constraints and objective function are entered. Appropriate explanations are provided at suitable places in the worksheet assumed.

The goal programming method is based up on iteration process, whereby, the decision variables and deviation variables are assigned certain values which are subsequently pushed to optimized values in subsequent iterations. Initially, values of both decision variables X1 and X2 are assumed to be 1. All positive and negative *deviation variables* are assumed to be 0 and put accordingly in the worksheet.

Proceeding further, it is required to calculate the multiplied value of  $C_{i,i}X_{j,..}$  This requires computing the sum of the product of two sets of cells. Let, C1 and C2 be two constants which are to respectively multiplied by two decision variables represented by X and X and X be added. The first way is to write the formula as C1\*X + C2\*X.

Alternately, the convenient way is to replace simply by writing an easier formula SUMPRODUCT (C1:C2,\$X\$1:\$X\$2).

Thus, whereas the above two paragraphs denote the essentials of left-hand side (LHS) of constraining equations, the right-hand side (RHS) of these equations relate to b<sub>i</sub> values called the goal (target values). Depending on the selection criteria of selecting maximum (MAX) or minimum (MIN) values, the formula of MAX or MIN is entered for all the *i* objectives.

Once the formulae for constraining equations are well entered in all the cells, formula for objective function is entered. As stated earlier, simple summation of all positive and negative *deviation variables* will yield the desired optimized value. Accordingly, formula for "addition of negative deviation variable and subtraction of positive deviation variable" is entered in Target Cell of the worksheet.

#### (iii) LOADING EXCEL SOLVER IN MS EXCEL-2007

The above Goal Programming model is solved using EXCEL SOLVER 2007 in the MS-Excel suit of MS-Office 2007. The steps are briefly described as below (https://support.office.com/en-us/article/load-the-solver-add-in-in-excel-612926fc-d53b-46b4-872c-e24772f078ca):

1. In Excel 2007, click the Microsoft Office Button (B), and then click Excel Options.

- 2. Click Add-Ins, and then in the Manage box, select Excel Add-ins.
- 3. Click Go.
- 4. In the Add-Ins available box, select the Solver Add-in check box, and then click OK.

(Notes: (a) If the Solver Add-in is not listed in the Add-Ins available box, click Browse to locate the add-in. (b) If you get prompted that the Solver Add-in is not currently installed on your computer, click Yes to install it.)

5. After you load the Solver Add-in, the Solver command is available in the Analysis group on the Data tab.

#### USING THE SOLVER DIALOGS

To let the Solver know which cells on the worksheet represent the decision variables, constraints and objective function, we click Solver button on the Data tab, which displays the Solver Parameters dialog.

In the Set Target Cell edit box, we type or click on cell D13, the objective function cell containing the formula SUM (E4:F10). Set Target Cell Equal to OMin for minimization.

In the **By Changing Cells** edit box, we type \$E\$4:\$F\$10,\$C\$17:\$D\$17 or select these cells with the mouse.

FIG. 1	: SOLVER	PARAMETERS	DIALOG BOX

Solver Parameters		>
Set Target Cell: \$C\$13		Solve
Equal To: <u>Max</u> Min <u>V</u> alue of: By Changing Cells:	0	Close
\$E\$4:\$F\$10,\$C\$17:\$D\$17	Guess	
Subject to the Constraints:		Options
\$C\$17:\$D\$17 = binary \$G\$4:\$G\$10 = \$I\$4:\$I\$10	Add	
	Change	
2	Delete	Reset All
		Help

To add the constraints, we click on the **Add button**, select cells \$G\$4:\$G\$10 in the Cell Reference edit box (the *left hand side*), and select cells \$I\$4:\$I\$10 in the Constraint edit box (the *right hand side*); the default relation <= is changed to =.

We choose the Add button again (either from the dialog above, or from the main Solver Parameters dialog) to define the non-negative binary constraint on the decision variables. Select cells \$C\$17:\$D\$17 in the Cell Reference edit box (the *left hand side*), and change default relation <= and select it as "bin". cells \$I\$4:\$I\$10. The word "=binary" is automatically entered in the Constraint edit box (the *right hand side*);

In this way the Problem is completely entered in the Excel worksheet.

#### FINDING AND USING THE SOLUTION

To find the optimal solution, we simply click on the Solve button. The message "Solver found a solution" appears in the Solver Results dialog, as shown below.

FIG. 2: SOLVER RESULTS DIALOG BOX	C
-----------------------------------	---

Solver Results			×
Solver found a solution. All constraints conditions are satisfied.		Reports	
<u>Keep Solver Solution</u> <u>Restore Original Values</u>	S	Answer Sensitivity .imits	~ ~
OK Cancel	Save Scenario	Help	

This is the "traditional" Solver dialog style from Excel 2007 and earlier. We now click on "Answer" in the Reports list box to produce an Answer Report, and click OK to keep the optimal solution values in cells C17:D17.

After a moment, the Solver returns the optimal solution: "0" in cell C17 and "1" in cell D17. This means that X1 representing the Public sector is rejected and, X2 representing the Private sector is selected. The final table obtained after running the solver is as shown below:

#### VOLUME NO. 9 (2019), ISSUE NO. 02 (FEBRUARY) TABLE 5: FINAL TABLE AFTER SOLVER RUN IN MS EXCEL-2007 WORKSHEET

1	TABLE FOR SOLVER OPERATION									
		j	j=1	j=2	<b>DEVIATION V</b>	ARIABLE	GOAL EQU	ATION (CONSTI	RAINTS)	
2	i		(GOVT. SECTOR )	(PVT. SECTOR)	ļ	,	LHS of Equa- tion	Relationship	RHS of Eqn	
3	GOAL	CONSTANT	C1	C2	n <sub>i</sub> (-ve devn)	p <sub>i</sub> (+ve devn)	C <sub>i,j</sub> Xj		bi	
4	i=1 (SELECT ANY 1)	Available Mutually Exclusive SEZs	1	1	2.56546E-12	0	1	=	1	
5	i=2 (MAXIMUM EXPORT)	Export Sum Total of last 7 years, Rs Crore	12609.00	168867.94	0	0	168868	=	168867.94	
6	i=3 (MINIMUM INVESTMENT)	Investment Sum Total of last 7 years, Rs Crore	7610.45	170179.05	0	162568.6	7610	=	7610.45	
7	i=4 (MAXIMUM EMPLOYMENT)	Employment in 7th year, No.	4647	231964	2.18985E-07	0	231964	=	231964.00	
8	i=5 (MINIMUM IMPORT)	Import Sum Total of last 7 years, Rs Crore	12088.24	46611.29	о	34523.048	12088	=	12088.24	
9	i=6 (MAXIMUM FDI)	FDI Sum Total of last 7 years, Rs Crore	815.36	21639.92	0	1.1489E-08	21640	=	21639.92	
10	i=7 (MAXIMUM INDIRECT EMPLOYMENT)	Indirect Employment in 7th year, No.	0	51198	2.32513E-08	0	51198	=	51198.00	
11	i=8 (ADDITIONAL OBJECTIVE OF BINARY REQUIREMENT)	Restrict Decision variables to assume 0-1 values only	1	1			1	=	1	
12										
13	OBJECTIVE FUNCTION			1	1	1	SUM(E4:F10)	=	0	
14										
15										
	VALUES OF Xj		X1	X2						
17			0.0000	1.0000						
18								<u> </u>		
19		OBJECTIVE DESCRIPTION	<b>OBJECTIVE F</b>		CHANGING C		TARGE	ET CELL		

After a moment, the Solver creates another worksheet containing an **Answer Report**, like the one below, and inserts it to the left of the problem worksheet in the Excel workbook.

#### **TABLE 6: MICROSOFT EXCEL 12.0 ANSWER REPORT**

#### Microsoft Excel 12.0 Answer Report Worksheet: [VIZAG PERFORMANCE GOVT-PVT STUDIES.xlsx]Vizag\_GovtVrsPvt\_ByGP Final Tab Report Created: 02-11-2018 00:58:54

Target Cell (Min)

Cell	Name	Original Value	Final Value
\$C\$13	MINIMIZE ALL DEVIATION VARIABLES GOVT. SECTOR (X1)	0	455598.498

#### Adjustable Cells

Cell	Name	Original Value Final Value		
\$E\$4	Available Mutually Exclusive SEZs NEGATIVE	0	0	
\$F\$4	Available Mutually Exclusive SEZs POSITIVE	0	1.59909E-11	
\$E\$5	Export Sum Total of last 7 years, Rs Crore NEGATIVE	0	0	
\$F\$5	Export Sum Total of last 7 years, Rs Crore POSITIVE	0	156258.942	
\$E\$6	Investment Sum Total of last 7 years, Rs Crore NEGATIVE	0	0	
\$F\$6	Investment Sum Total of last 7 years, Rs Crore POSITIVE	0	0	
\$E\$7	Employment in 7th year, No. NEGATIVE	0	0	
\$F\$7	Employment in 7th year, No. POSITIVE	0	227317	
\$E\$8	Import Sum Total of last 7 years, Rs Crore NEGATIVE	0	0	
\$F\$8	Import Sum Total of last 7 years, Rs Crore POSITIVE	0	2.06979E-07	
\$E\$9	FDI Sum Total of last 7 years, Rs Crore NEGATIVE	0	0	
\$F\$9	FDI Sum Total of last 7 years, Rs Crore POSITIVE	0	20824.556	
\$E\$10	Indirect Employment in 7th year, No. NEGATIVE	0	0	
\$F\$10	Indirect Employment in 7th year, No. POSITIVE	0	51198	
\$C\$17	FINAL OPTIMAL OUTPUT VALUE X1	1.0000	1.0000	
\$D\$17	FINAL OPTIMAL OUTPUT VALUE X2	1.0000	0.0000	

#### Constraints

Cell	Name	Cell Value	Formula	Status	Slack			
\$G\$4	Available Mutually Exclusive SEZs LHS	1	\$G\$4=\$I\$4	Not Binding	0			
\$G\$5	Export Sum Total of last 7 years, Rs Crore LHS	168867.94	\$G\$5=\$I\$5	Not Binding	0			
\$G\$6	Investment Sum Total of last 7 years, Rs Crore LHS	7610.45	\$G\$6=\$I\$6	Not Binding	0			
\$G\$7	Employment in 7th year, No. LHS	231964.00	\$G\$7=\$I\$7	Not Binding	0			
\$G\$8	Import Sum Total of last 7 years, Rs Crore LHS	12088.24	\$G\$8=\$I\$8	Not Binding	0			
\$G\$9	FDI Sum Total of last 7 years, Rs Crore LHS	21639.92	\$G\$9=\$I\$9	Not Binding	0			
\$G\$10	Indirect Employment in 7th year, No. LHS	51198.00	\$G\$10=\$I\$10	Not Binding	0			
\$C\$17	FINAL OPTIMAL OUTPUT VALUE X1	1.0000	\$C\$17=binary	Binding	0.0000			
\$D\$17	FINAL OPTIMAL OUTPUT VALUE X2	0.0000	\$D\$17=binary	Binding	0.0000			

#### **RESULTS AND DISCUSSION**

Thus, the above solution presents a rosy picture for the SEZs performing in the Privatesector. All the goals have been given equal priorities (importance). Other goals can also be incorporated in this model. During data collection, it is observed that a lot of un-utilized land is surplus in various units. The model can be extended to find out most efficient land use sector. Various other types of objectives can also be formulated to suit requirement of the user/policy maker.

#### REFERENCES

- 1. Charness, A. and Cooper, W.W. (1961); Management model and Industrial application of linear programming, Vol. Iⅈ John Wiley & Sons, New York.
- 2. Douglas, W.J. (1981); Mini computer software for the mineral industry; Mining Engineering, 33(11), pp 1588-1595.
- 3. Gaithet, N. (1959); The Adaption of Operations Research Techniques by Manufacturing Organizations; Decision Sciences 6(4), pp 799-813.
- 4. Government of India, Ministry of Commerce, Export Promotion Council for EOUs and SEZs, http://www.epces.in/view\_section.php?lang=0&id=0,1,20 accessed on 22nd June, 2016.
- 5. Ignizio, J.P. (1976a); Goal Programming and Extensions; D. C. Heath and company, Lexington, Massachusetts

## **REQUEST FOR FEEDBACK**

#### **Dear Readers**

At the very outset, International Journal of Research in Computer Application & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue, as well as on the journal as a whole, on our e-mail <u>infoijrcm@gmail.com</u> for further improvements in the interest of research.

If you have any queries, please feel free to contact us on our e-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward to an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-Co-ordinator

## **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, neither its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal are exclusively of the author (s) concerned.

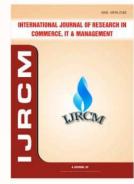
## **ABOUT THE JOURNAL**

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals

ATIONAL JOURNAL OF RESEARCH COMMERCE & MANAGEMENT





INTERNATIONAL JOURNAL OF RESEARCH IN COMPUTER APPLICATION & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories <u>http://ijrcm.org.in/</u>