INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, ECONOMICS & MANAGEMENT



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REVIEW OF LITERATURE

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESIS (ES)

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

FINDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

LIMITATIONS

SCOPE FOR FURTHER RESEARCH

REFERENCES

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• Garg, Bhavet (2011): Towards a New Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

A STUDY ON TRANSACTION PURPOSE, BRAND EQUITY & BRAND INCLINATION IN ATHLETICS SECTOR

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ABSTRACT

The problem of brand equity has emerged as one of the most vital areas for Marketing Management in the 1990s. Despite strong interest in the subject, there is little empirical evidence of how brand equity is created and what are its effects. This study explores some of the impacts of brand inclination. In particular, the authors examine the effect of brand equity on consumer preferences and purchase purposes. For comparative purposes, two sets of brands are examined, one from a service category characterized by fairly large financial and functional risk, and one from a generally lower risk product category. Each set includes two brands that are objectively related based on Customer Reports ratings, but they have invested considerably different levels of advertising spending over the past decade. Across both categories, the brand with the higher advertising budget yielded substantially higher levels of brand equity. In return, the brand with the higher equity in particular category generated significantly greater preferences and purchase purposes.

KEYWORDS

transaction purpose, brand equity, brand inclination, consumer preference.

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INTRODUCTION

omestic markets in developing nations for locally manufactured footwear have also grown, partly at the expense of developed nation exportation. These new trends have resulted in the establishment of relatively large-scale, capital-intensive manufactories. Local enterprises with limited access to technical knowledge have thus tended to adopt manufacturing methods similar to those in established factories, at the expense of technologies more suitable to local circumstances, especially at a low margin of production. So this project contains the research work related to brand preference and purchase intent of the customer relating to footwear, which everyone wears in their daily routine. As the world is turning into a global community, new products from abroad are finding their passage into the country, the trend of consumption by domestic people is changing becoming more inclined to buying foreign and international brands than the local ones since there is advancement in communications and information systems technology have shriveled distance and homogenized the values, taste, preferences, and attitudes of the world's population. It has now been observed that customers buy foreign brands more frequently than the local ones and feel proud in purchasing imported products Thus, it is interesting to study consumer brand preference taking age and gender as a baseline.

Brand equity provides a strong platform for organizing or introducing new products and insulates the brand against competitive inroads. From the perspective of trade, brand equity contributes to the overall image of the retail outlet. It builds store traffic, ensures consistent volume, and reduces the risk in allocating shelf space. None of this is meaningful, however, if the brand has no meaning to the consumer. In other words, there is value to the investor, the efficient manufacturer, and the retailer only if there is value to the customer. Thus, it is important to understand how brand value is created in the mind of the customer and how it decodes into choice behavior. The purpose of the present study is twofold:

- To measure the equity of brands which vary along with selected criteria; and
- 2. To investigate the impact of brand equity on brand preferences and purchase intentions.

The study examines the equity of both products and services since the existing work on brand equity has focused almost exclusively on products and has failed to adequately consider service industries.

REVIEW OF LITERATURE

Companies and brands that offered uniform and ordinary products for years have now multiplied their product ranges and new appealing styles, shapes and forms are being launched each season by them. Conceptual Framework Consumer spending in India can be classified into regular spending and lifestyle spends. Regular spending includes the basic requirements of life while lifestyle spending includes spending on a computer, internet, car, cell phone, etc. Individual consumers take different factors into consideration while purchasing any products, which is a necessity. The probable factors can be categorized into four groups- Product, price, promotion, and place. This study attempts to examine the brand preference and purchase intent in the footwear industry especially sports shoe footwear. India is the second-largest global producer of footwear after China, accounting for 13% of global footwear production of 16 billion pairs. India produces 2065 million pairs of different categories of footwear (leather footwear- 909 million pairs, leather shoe uppers- 100 million pairs and nonleather footwear- 1056 million pairs). India exports about 115 million pairs. Thus, nearly 95% of its production goes to satisfy its domestic demand. Customer buying behavior is influenced not byproduct only but various additional marketing settlements like commercial films, brand ambassadors, offers, product highlights which leads to either increase or decrease in the sale of products. Consumer's perspective, preferences, intentions, and decisions concerning the consumer's behavior at the workplace are the total of customer's buying behavior. The study of customer behavior draws upon the social science disciplines of anthropology, psychology, sociology, and economics.

The Threat of New Entrants exercises a significant influence on the ability of current companies to generate value. When new competitors begin into an industry offering the same products or services, a company's competitive environment will be at risk. Therefore, the threat of new entrants refers to the strength of which new companies can enter into an industry. It could be **brand loyalty, cost advantages, government regulations, capital requirement, access to suppliers and distribution channels, retaliation, lack of technological access, high initial capital investment, low profit margin initially.**

STATEMENT OF PROBLEM

A research problem is a specific issue, difficulty, inconsistency, or gap in knowledge that you will propose to address in your research. You might study for effective problems aimed at contributing to change or theoretical questions aimed at expanding knowledge. Bear in mind that some research will do both of these things, but habitually, the research problem focus on one or the other. The type of research problem you choose depends on your broad topic of concern and the type of research you want to do. This helps you identify and refine a research problem. When drafting your research proposal or introduction, you will have to express it as a problem statement and/or research questions.

The problem is Buying Behavior towards different branded shoes especially sports shoes. Many of us have research about the topic but no one is more specific about the related topic completely. The main problem is to collect data from different people of the different age group for that I have used the advance feature of Google that that is Google forms, that help me in preparing the questionnaire and send it to people of different age group ranging from 18 years to 50 years, to get the detailed analysis of the brand preference and purchase intent of the different segment of the target audience through a sample. (Sample is a part of the whole population among whom the survey is conducted).

OBJECTIVES OF STUDY

- To explore the factor impacting consumer footwear brand inclination keeping age and gender as a criterion to identify determinants in the decision-making process.
- 2. To identify which footwear brand is preferred among different age groups
- 3. To identify the least significant determinants that influence the consumer's footwear purchase decision
- 4. To explain the relationship between consumer's profile and brand inclination
- 5. To examine if there is a relationship within groups of consumers who purchase shoes together

RESEARCH METHODOLOGY

TOOL FOR DATA COLLECTION

The primary tool used for data collection is the questionnaire. Since it is an exploratory method, random simple sampling is what the most preferred tool to collect data from the various respondent of different age group at the same time to get to know about their perspective concerning different brand preference while purchasing sports shoes. Proper modifications were made to fit the current research context and purpose. This method has the advantage of speed, being less costly and that the researcher has control over respondent type. 100 questionnaires were distributed among different age groups people to check their brand preference. Out of 100, only 80 responded to the given set of questions. Those 80 include students, working people, and sportsperson. The questionnaire includes several questions with different options to choose the most preferred answer. Whether the respondent is a loyal brand customer, which brand shoe they prefer the most, what drives them to look after a particular brand, what is the most eye-catchy particular that influences them to buy a certain product over others. Research methodology used is exploratory research that is defined as research used to examine a problem that is not clearly defined. It is conducted to have a better understanding of the problem of the existing issue, but will not provide conclusive results. For such research, a researcher starts with a general idea and uses this research as a medium to identify issues that can be the focus for future research. An important aspect here is that the researcher should be prepared to change his/her direction subject to the revelation of new data or insight. Such research is usually carried out when the problem is at a preliminary stage.

Sampling Plan Sample Method-Random Simple Sampling

Sample size - 100, Responses – 80, the primary tool for data collection – Questionnaire

RESULTS & DISCUSSIONS

DATA ANALYSIS

The collected data through questionnaire would be analyzed with respect to individual questions that has been responded by the sample population.

1. Most of the respondent is male as compared to females.

Pie Chart 1: The Pie Chart signifies the available information through the sample survey, which differently allocate the available responses in two different categories with the percentage shown if the total response available.

PIE CHART 1

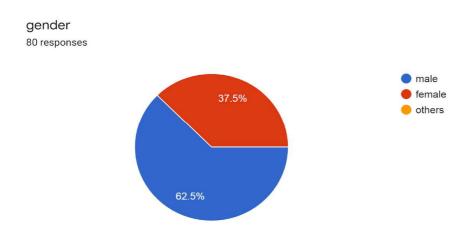


TABLE 1: DEPICTING PREFERENCE OF GENDER TOWARDS SPORTS SHOES

Serial no.	Gender	Response
1	Male	50
2	Female	30
Total		80

Since most of the boys preferred to wear sports shoes as compared the female candidates, so the maximum number of respondents were male candidates as questionnaire was circulated among 50 males and 50 female candidates.

Advertising and content targeting depends on these types of questions. Customer survey questionnaires heavily depend on demographic questions. If your questionnaire results tell you that 62.5% of your respondents are Males in the various age group, your advertising would focus on that age and gender group as they would make up a large portion of your customer base. In influencing the choice of a particular brand it is very necessary to develop a brand promotion technique and effective strategies to reach the target audience. The company can use various other methods of sales promotion to reach the male preferred target audience.

2. AGE GROUP

Bar Graph 1: The bar graph is the result of the questionnaire that is showing the maximum number of respondents is from the age group of 20 years- 22 years preferably the students, and sportsperson they prefer to buy more of sports shoes for their different routine schedule.

BAR GRAPH 1

Age 80 responses

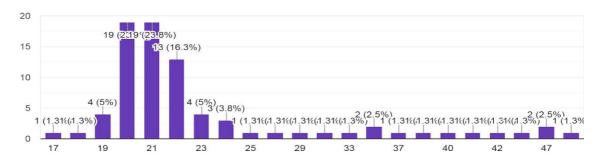


TABLE 2: DEPICTS THE DIFFERENT AGE GROUP RESPONSES TO THE GIVEN QUESTIONNAIRE

Serial no.	Age	Responses
1	17	1
2	18	1
3	19	4
4	20	19
5	21	19
6	22	13
7	23	4
8	24	3
9	25	1
10	26	1
11	29	1
12	31	1
13	33	1
14	34	2
15	37	1
16	39	1
17	40	1
18	41	1
19	42	1
20	43	1
21	47	2
22	49	1
Total		80

3. OCCUPATION

Pie Chart 2: The Pie Chart shows the figures relating to various occupations that the respondent is pursuing.

PIE CHART 2

Occupation

80 responses

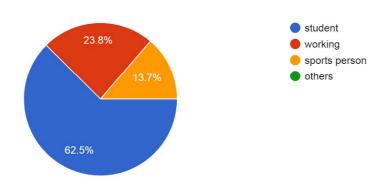


TABLE 3: DEPICTS RESPONDENT'S OCCUPATION

Serial no.	Occupation	Response
1	Student	50
2	Working	19
3	Sportsperson	11
4	Others	0

As we can clearly see the responses are divides basically among the 3 categories and the majority of the respondents belong to student's category than working than sportsperson. In order to reach the desired target audience, the company should undertake relevant factors in influencing the majority of the target audience. Since the questionnaire is responded more by the male category and belongs to student as their occupation. In order to derive customer base company should use the factors which influence the students to look after your product which may be design, verities; celebrity faces to the product etc.

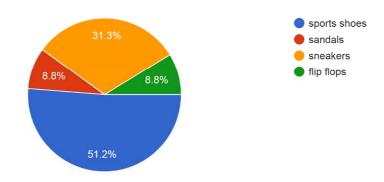
School, college, University students are one of the usual interesting markets to target. They don't have as much disposable income and are particular when using it. For any company, having their business is advantageous. It provides a foundation for life-long usage. You must establish a connection early on to secure their business. It's possible to abide true to your company while marketing to the target audience. Everyone loves to wear new shoes when they see in the market so to attract them constantly, company should use judicial source of sales promotion and techniques to overcome their competitor's unique proposition.

4. FOOTWEAR INCLINATION

Pie Chart 3: The Pie Chart shows the correct figure of the available data that is which type of footwear is most preferred among the audience.

PIF CHART 3

what type of footwear do you prefer in daily routine? 80 responses



The most preferred footwear is sports shoes than sneakers than sandals and flip-flops. sports shoe is preferred by both male and the female of the different age groups for various purposes according to their convenience, from the questionnaire it is clearly defined that sports shoes make comfort and quality that is desired by the sportsperson for their various activities what they are getting from the sports shoe is more suitable than any other footwear. Sneakers are generally preferred by a majority of the student candidates who prefer it while performing day to day activities, while sandals are most suitable for the female candidates as they take the majority of the option in sandal, coming to the flip flops this footwear are majorly responded by the rural people or working population or upper class in villages who are used to local manufactured 'chappals' that is most suitable for their daily routine work.

To gain more coverage of the target, audience companies should look after different places different strategies addressing every community for what they are demanding irrespective of the factors affecting its presence at different levels. The company should hire various promotion techniques taking into consideration the relevant factors that influence the target customer to look after the product. Whether it is chappals in rural districts or high comfort sports shoes for the sportsperson.

Pricing plays a vital role in valuing different sectors of the footwear consumers as in sportsman is ready to pay a high value for the product if they are getting the desired level of benefit and comfort, whereas for the student it is difficult to look over such an expensive shoe for the daily routine not being an athlete performing sports activity. Next comes the rural market, they use their footwear in a very harsh manner irrespective of their usage they prefer it to only some extent with the mindset to change it after the small interval, so it is necessary to allocate price tags according to the mindset of the target audience while taking into account several other factors as well.

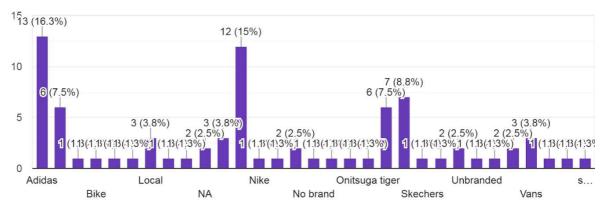
5. MOST PREFERRED SPORTS SHOE BRAND

Bar Graph 2: The bar graph below shows the number of preferred brands by the individuals.

BAR GRAPH 2

which brand do you prefer the most in case of sports shoes?

80 responses



While looking for the most preferred brand there was a tuff competition between the two brands Nike and Adidas, but the most preferred brand is Nike with the response of 15 individuals looking up for this brand while making a purchase decision. Nike is preferred by both male and female candidates for their footwear preference. All category respondents whether student, working or sportsman has given their favor to Nike as the best product fits their personality. Adidas was largely preferred by the students who like sneakers for their day-to-day activities and are loyal to their brand sometimes. Coming up to more brands Reebok, Puma, Asics also getting tough competition among them, as Reebok and Asics are majorly preferred by the sportsman and students, as they are getting best out

of it whether the purpose derived is for sports activities, gymming and running. The quality is perfectly designed for the athletes. Whereas, Puma and Skechers are preferred by the female candidates for their footwear essentials. According to them, they are getting best in shape, design, and value for money moreover, these brands also allocate the majority of their brand promotion to capture female users as their target audience. Skechers is preferred by female sports athletes that help them in performing various sports activities.

Brands such as New Balance, Onitsuka Tiger, and Under Armour are less popular in Indian marketplace but some of the sportsmen find them interesting and more comfortable for their desired sports activities. 2 of our respondents from North America stated that these brands are very common here in USA and Canada, but their reach is less in Indian sub-continent but people are getting aware of the better-suited brands in different footwear.

Coming up next to local brand or no branded products 11 of the total candidates look after these brands especially in rural areas where they prefer to wear chappals and use of local qualified brands. The selection is made among the relevant options depending on the quality and comfort of the footwear.

Bata, Bike, Converse, and Zara these brands are not that popular in the Indian market in terms of shoes and other footwear. They generally deal with sneakers and formal shoes which is not our area of research and are less popular among the sports shoes preferred industry.

CONCLUSION

It can be concluded from the above research paper that there has been a striking change in the shoe industry and the buying behavior of youth has been affected by many factors like design, color, brand image, discounts, special offers, price, etc. There has been a variety of shoes like Sportswear, Casual wear, and other footwear. Youth is aware of many brands of shoes like Nike, Adidas, Reebok and Puma.56% of people prefer to buy shoes from reputed brands. Quality is the main factor in which youth prefer mainly to buy shoes. The most of Electronic Payment System used by most of Youth is Cash on Delivery. People find online buying more attractive due to easy return policy, a wide range of products, low costs & so on. The demand for various shoes has been drastically shifted to the major account of the many people who prefer to wear sports shoes over any other type of footwear. Sportsman is the one who is the loyal brand customer and constantly consuming the same brand taking into account the quality factor. Whereas college student likes to wear sneakers which allow them to access various designs and a large range of varieties. Female respondent is the one who likes to wear sandals as their main footwear and they are the one who is targeted for this kind of product at large.

Coming next to rural areas or villages where people prefer flip-flops 'chappals' for their routine work, that of low or moderate price range and from the local retail shops. Their main preference is to use them on daily basis without any significance to other factors such as quality, design. The most preferred source to buy footwear is online; the majority of the population has shifted to the online portal to buy maximum belongings. Nike is the most preferred sports shoe giving tough competition to Adidas. Other companies which are targeting the sportsman are getting their share from them.

The companies should hire various promotion techniques taking into consideration the relevant factors that influence the target customer to look after the product. Whether it is chappals in rural districts or high comfort sports shoes for the sportsperson. Every factor makes a separate approach of the buyer, being a seller the companies should consider each of them positively to gain maximum profit margin with customer satisfaction in the long run. The companies should gain conceived value proposition through various live events influencing customers in public places. Celebrity image with the brand has less influence over the candidates.

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