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CONTENTS

| Sr. | | Page |
|-------------|-------------------------------------------------------------------------------------------|------|
| No. | TITLE & NAME OF THE AUTHOR (S) | No. |
| 1. | SOCIO-ECONOMIC CHALLENGES IN A REBASED ECONOMY: A CASE STUDY OF NCHANGA TOWNSHIP | 1 |
| | OF CHINGOLA DISTRICT, ZAMBIA | |
| | DR. B. NGWENYA & C. MWANTAKAMA | |
| 2. | DYNAMIC FORECASTING ON ENERGY INTENSITY BY GREY THEORY FOR GREATER CHINA REGION | 5 |
| | AND IMPLICATION OF SUSTAINABLE ECONOMIC DEVELOPMENT | |
| | PENG JIANG, GHI-FENG YEN, YI-CHUNG HU & HANG JIANG | |
| 3. | ECONOMIC SCALE OF NON-LIFE INSURANCE COMPANIES IN INDIA M. MUTHUMEENA & DR. A. MUTHUSAMY | 11 |
| 4. | COINTEGRATION APPROACH TO ESTIMATE INDIA'S TRADE ELASTICITIES | 19 |
| 4. | DR. AMAL SARKAR | 19 |
| 5. | CHALLENGES AND ITS MEASURES IN CORPORATE TAKEOVER AND ACQUISITIONS | 25 |
| J. | NARESH KUMAR GOEL, ANINDITA CHATTERJEE & KULDEEP KUMAR | 23 |
| 6. | DETERMINING QUALITY OF WOMEN HEALTH CARE SERVICES IN RURAL INDIA | 30 |
| 0. | T. KANNIKA & DR. J. FREDRICK | 30 |
| 7. | INDIA: AGRICULTURE'S CONTRIBUTION TOWARDS CLIMATE CHANGE | 35 |
| | SATRAJIT DUTTA | |
| 8. | AN EVALUATION, COMPARISON AND MANAGEMENT OF NON PERFORMING ASSETS (NPA) IN | 40 |
| | STATE BANK OF INDIA & ITS ASSOCIATES | |
| | DR. K. JAGADEESAN | |
| 9. | ECONOMIC EMPOWERMENT OF WOMEN IN INDIA | 46 |
| | JASBIR SINGH & SONIA KUMARI | |
| 10. | THE IMPACT OF THE INFORMAL SECTOR ON NATIONAL DEVELOPMENT: STUDY OF THE HUMAN | 49 |
| | RESOURCE DEVELOPMENT (HRD) ISSUES AND THE CONTRIBUTIONS OF THE ROAD SIDE | |
| | MECHANICS, ARTISANS/TECHNICIANS ETC. TO THE ECONOMY IN OSUN STATE, NIGERIA | |
| 4.4 | DR. S. O. ONIMOLE | |
| 11. | GROWTH OF VAT REVENUE T. ADILAKSHMI | 55 |
| 12. | EMPOWERMENT OF PEOPLE WITH LEARNING DISABILITIES (DYSLEXIA) TOWARDS SUSTAINABLE | 63 |
| 12. | DEVELOPMENT: AN INDIAN PERSPECTIVE | 03 |
| | K. JAYASREE | |
| 13. | NON-PERFORMING ASSETS: A STUDY OF SCHEDULED COMMERCIAL BANKS OF INDIA WITH | 65 |
| | REFERENCE TO GROSS NPAs AND AMOUNT RECOVERED | |
| | VIBHUTI SHIVAM DUBE | |
| 14. | AGRICULTURAL FINANCING SCENARIO IN THE INDIAN STATE OF TRIPURA, A COMPARATIVE STUDY | 68 |
| | FOR THE PERIOD 2008-09 TO 2012-13 | |
| | PURANJAN CHAKRABORTY | |
| 15 . | MAJOR POVERTY ALLEVIATION PROGRAMMES IN HIMACHAL PRADESH: AN INTRODUCTION | 79 |
| _ | KHEM RAJ | |
| 16 . | INFRASTRUCTURAL FACILITIES AND AGRICULTURAL DEVELOPMENT IN INDIA: WITH REFERENCE TO | 85 |
| | AGRICULTURAL CREDIT R. KESAVAN | |
| 17 | STATUS OF DALITS IN INDIA: AN EFFECT OF THE ECONOMIC REFORMS | 00 |
| 17. | NAZEEFA BEGUM MAKANDAR | 88 |
| 18. | FINANCIAL INCLUSION: PROGRESS OF PRADHAN MANTRI JAN DHAN YOJANA (PMJDY) | 91 |
| 10. | KAPIL RAHANG | 21 |
| 19. | MAJOR CHANGES IN ADULT EDUCATION OF ANDHRA PRADESH | 95 |
| 19. | BILLA RAJA RUBI KISHORE | 33 |
| 20. | VOLATILITY AND FINANCIAL DERIVATIVES IN NATIONAL STOCK EXCHANGE | 98 |
| | GAURAV GAUTAM & DR. BHUPINDER SINGH | |
| | REQUEST FOR FEEDBACK & DISCLAIMER | 102 |

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STATEMENT OF THE PROBLEM

OBJECTIVES

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RESEARCH METHODOLOGY

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FINANCIAL INCLUSION: PROGRESS OF PRADHAN MANTRI JAN DHAN YOJANA (PMJDY)

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ABSTRACT

Financial Inclusion is one of the key elements to achieve Inclusive Economic Growth. Financial inclusion refers to the availability of financial services and various financial products at affordable cost to the disadvantaged segment of the society. It connects unbanked people with mainstream banking and other social security measures like pension, insurance, microfinance, subsidies and government sponsored welfare schemes thereby accelerates economic growth. Realizing its significance Prime Minister of India, Narendra Modi had unveiled a comprehensive financial inclusion drive Pradhan Mantri Jan Dhan Yojana (PMJDY) on August 28, 2014. It is a scheme for successful implementation of National Mission for Inclusive Growth by enhancing banking habits, financial literature throughout the country. The present research paper endeavors to analyze the implication and performance of PMJDY. In the present study data is based on the sources and reports provided by Government of India, Reserve Bank of India.

KEYWORDS

financial inclusion, financial services, inclusive growth, PMJDY.

JEL CLASSIFICATION

G10, G20, G28.

1. INTRODUCTION OF THE PRADHAN MANTRI JAN DHAN YOJANA

Government of India (GoI) have been taking initiatives like nationalization of banks, expansion of bank network in unbanked areas, lead bank scheme, Regional Rural Banks (RRBs), opening of no-frill account, relaxation in Know Your Customer (KYC) norm, use of technology etc. Significant improvements have been brought in the financial system of the country, yet a vast segment of the population have been left unbanked, particularly the underprivileged section of society including women, marginal and small farmers, labourers, small vendors. Census 2011 estimated that out of 24.67 crore households in India, only 14.48 crore (58.7%) households had access to banking services. Of the 16.78 crore rural households 9.14 crore (54.46%) were availing banking services. Of the 7.89 crore urban households, 5.34 crore (67.68%) households were availing banking services. To break the prevailing barriers in Indian finance sector and achieve Inclusive Growth or "Sab Ka Sath Sab Ka Vikas" (Slogan of NDA government), Prime Minister of India, Mr. Narendra Modi announced an ambitious scheme *Pradhan Mantri Jan-Dhan Yojana (PMJDY)* in his Independence Day address on 15th August, 2014. This is a National Mission on Financial Inclusion encompassing an integrated approach to bring about comprehensive financial inclusion of all the households in the country. The plan envisages universal access to banking facilities with at least one basic account for all households, financial literacy, access to credit, insurance and pension facility. Formally PMJDY was launched on August 28, 2014 in 600 districts; on the same day more than 1.5 crore accounts were opened. The objective was to bring 7.5 crore unbanked families under the banking network by January 26, 2015 and enable them to come out of the grip of moneylenders, manage to keep away from financial crises caused by emergent needs. As a first step every account holder gets a RuPay debit card and the family gets Rs. 1 lakh accidental insurance cover and pension product.

Technically it can be said that PMJDY is a program to accelerate economic growth, fight poverty effectively and to empower the last person in the last row in Indian Economy. It seeks to create substantial platform for banking habits, provide formal easy access credit services, links targeted beneficiaries directly with subsidies and welfare schemes introduced by governments.

2. REVIEW OF LITERATURE

Access to finance by poor and vulnerable groups is a prerequisite for inclusive growth. In fact, providing access to finance is a form of empowerment of the vulnerable groups. The various financial services include savings, insurance and payment, and remittance facilities. The objective of financial inclusion is to extend the scope of organized financial system to include within its ambit people with low income. Through graduated credit, the attempt must be to lift the poor from one level to another so that they come out of poverty (Chairman of Committee on Financial Inclusion Dr. C. Rangarajan 2008).

The most of the poor people in the world still lack access to sustainable financial services which includes savings, credits or insurance. The great challenge is to address constrains that exclude people from full participation in the financial sector (UN secretary General Kofi Annan 2003).

3. OBJECTIVES OF THE STUDY

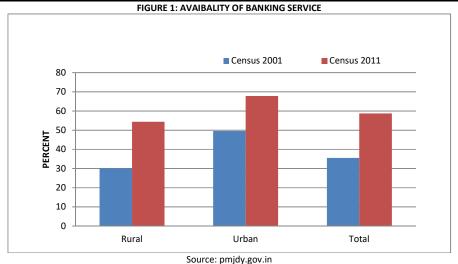
- 1. To understand the effectiveness of PMJDY.
- 2. To have an insight knowledge about the performance of PMJDY.

4. RESEARCH METHODOLOGY

In the present study data is collected from the secondary sources mainly from Govt. of India's Official website pmjdy.gov.in, RBI report etc. Here emphasis has been put to analyze the performance of PMJDY.

5. STATUS OF FINANCIAL INCLUSION BEFORE PMJDY

- Despite various measures of financial inclusion, poverty and exclusion continue to dominate socio-economic and political discourse in India even after six decades of post economic independence era. Though economy has shown impressive growth during post liberalization era of 1991, impact is yet to percolate to all sections of the society and there for India is still home of 1/3rd of world's poor.
- Census 2011 estimated that out of 24.67 crore households in India, only 14.48 crore (58.7%) households had access to banking services. Of the 16.78 crore rural households 9.14 crore (54.46%) were availing banking services. Of the 7.89 crore urban households, 5.34 crore (67.68%) households were availing banking services.
- The present banking network of the country (as on 32.03.2014) comprises of a bank branch network of 1,15,082 and an ATM network of 1,60,055. Of these 43,862 branches (38.2%) and 23,334 ATMs (14.58%) are in rural areas.
- According to World Bank Findex Survey (2012) only 35% of Indian adult had access to a normal bank account.



6. IMPLEMENTATION OF PMJDY WITH SIX PILLAR MISSION MODE OBJECTIVES

PMJDY to be executed in Mission Mode envisage provision of basic financial services to all the citizens. It comprises six pillars:

- Universal access to banking facilities: Mapping of each district into Sub Service Areas catering to 1000-1500 households in a manner that every habitation has access to banking services with a reasonable distance say 5 km by 14th August, 2015.
- Providing basic banking account: with overdraft facility and Rupay Debit card to all households: It effort would be to cover all unbanked households with basic banking account by August, 2015.
- Financial Literacy Programme: Financial Literacy would be an integral part of the Mission in order to let the beneficiaries make best use of the financial services being made available.
- Creation of Credit Guarantee Fund: This fund would be to cover the defaults in overdraft accounts.
- Micro-Insurance: To provide micro-insurance to all willing and eligible persons by 14 August, 2018 and then on an ongoing basis.
- Unorganized sector Pension Schemes like Swavalamban: By 14th August, 2018 and then it will be continued.

7. TIMELINE FOR IMPLEMENTATION OF PMJDY

PHASE - I: (15th August, 2014 to 14th August, 2015)

- Universal access to banking facilities in all areas with infrastructure a connectivity constraint like parts of North-East, Himachal Pradesh, Uttarakhand, J&K and 82 Left Wing Extremism districts.
- Provide Basic Banking Account and Pupay Debit card which has inbuilt accident insurance cover of Rs. 1 lakh. Aadhaar Number will be seeded to make account ready for DBT payment.
- Financial Literacy Programme

PHASE - II: (15th August, 2015 to 14th August, 2018)

- Overdraft facility upto Rs. 5000/- after six months of satisfactory operation / history.
- Creation of credit guarantee Fund for coverage of defaults in A/Cs with overdraft limits up to Rs. 5,000/-.
- Micro Insurance
- Unorganized sector Pension Scheme like Swavalamban.

PROGRESS OF PMJDY

PMJDY estimated to cover 7.5 crore excluded households by 26th January 2015. It showed unprecedented growth as on the inauguration day more than 1.5 crore accounts were opened and 11.50 crore accounts by 17th January 2015. Progress report of PMJDY can be better understood with the help of following tables.

TABLE 1: ACCOUNT OPENED UNDER PMJDY AS ON SEPTEMBER 02, 2015 (all in Crore)

| Bank Type | Rural | Urban | Total Account | No of RuPay Debit Card | Balance in Account | % of Account With Zero Balance |
|---------------------|----------------|---------------|------------------|------------------------|--------------------|--------------------------------|
| Public Sector Bank | 7.76 | 6.35 | 14.11 | 12.82 | 18207.10 | 43.55 |
| Danis and Danis | 2.76 | 0.47 | (78.22%) | 2.27 | 2020.02 | 45.54 |
| Regional Rural Bank | 2.76 | 0.47 | 3.23 (17.90%) | 2.37 | 3939.03 | 45.51 |
| Private Bank | 0.42 | 0.28 | 0.70 (3.88%) | 0.62 | 1108.88 | 43.66 |
| Grand Total | 10.94 (60.64%) | 7.10 (39.36%) | 18.04 | 15.82 | 23255.01 | 43.96 |

Source: pmjdy.gov.in

TABLE 2: ACCOUNT OPENED UNDER PMJDY AS ON SEPTEMBER 28, 2016 (all in Crore)

| | | | | • | • | , | |
|---------------------|----------------|---------------|---------------|------------------------|--------|------------|----------------|
| Bank Type | Rural | Urban | No of Account | No of Rupay Debit Card | Aadhar | Balance ii | n % of Account |
| | | | | | Seeded | Account | With Zero Bal- |
| | | | | | | | ance |
| Public Sector Bank | 11.03 | 8.63 | 19.66 | 15.45 | 10.66 | 34550.69 | 24.27 |
| | | | (79.45%) | | | | |
| Regional Rural Bank | 3.63 | 0.59 | 4.22 | 2.84 | 1.80 | 7401.90 | 20.50 |
| | | | (15.06%) | | | | |
| Private Bank | 0.53 | 0.33 | 0.86 | 0.80 | 0.36 | 1580.08 | 36.47 |
| | | | (3.48%) | | | | |
| Grand Total | 15.19 (61.40%) | 9.55 (38.60%) | 24.74 | 19.09 | 12.82 | 43532.67 | 24.05 |

Source: pmjdy.gov.in

9. FINDINGS

9.1. TOTAL BANK ACCOUNT OPENED (BANK WISE)

Above data shows as on 02.09.2015 under PMJDY 18.04 crore accounts were opened out of which 14.11 crore (78.22%) in PSBs, 3.23 crore (17.90%) in RRBs and 0.70 crore (3.88%) in Private Banks. As on September 28, 2016 number of bank account opened under PMJDY has increased to 24.74 crore from 18.04 crore (02.08.2015) which is a great achievement for the entire banking system. Here PSBs are dominating in term of account opened with 79.45% (28.09.2016) followed by 15.06% in RRBs and 3.48% in PBs.

9.2. NUMBER OF RuPay DEBIT CARD ISSUED (BANK WISE)

As on 02.09.2015 number of total RuPay debit card issued under PMJDY is 15.82 crore of which under PSBs 12.82 crore, under RRBs 2.37 crore and under PBs 0.62 crore respectively. No. of RuPay debit cards increased considerably to 19.09 crore as on September 2016 with PSBs 15.45 crore, RRBs 2.84 crore and Private Banks 0.80 crore. PSBs are showing substantial rise in issuing RuPay Debit Cards.

9.3. ACCOUNT OPENED WITH ZERO BALANCE (BANK WISE)

Table -1 shows out of the total bank account opened as on September 02, 2015, 43.96% had Zero Balance. Percentage of Zero Balance account in PSBs was 43.55%, in RRBs 45.51% and in Private Banks 43.66%. In table-2, we can see that the numbers of account opened under different banks have increased but, percentage of Zero Balance account got reduced to 24.27%, 20.50% and 36.47% in PSBs, RRBs and PBs respectively which means people's concern for banking habit have improved

9.4. AREA WISE ANALYSIS OF ACCOUNT OPENED UNDER PMJDY

Table -1 reveals a desirable picture as 60.64% (10.94 crore) accounts were opened in rural area and 39.36% (7.10 crore) accounts were opened in urban areas of the country. Percentage of account opened have further improved to 61.40% (15.19 crore) in rural areas and 38.60% (9.55 crore) in urban areas (Table - 2). It shows that most of the rural areas have been brought under the banking network.

9.5. AADHAAR SEEDED ACCOUNT (BANK WISE)

The above data in table -2 shows that out of the total account (24.74 crore) opened till September, 2016, 12.82 crore (51.83 %) accounts were seeded with AADHAAR number for direct delivery of benefits to account holders.

9.6. STATE-WISE ACCOUNT OPENING UNDER PMJDY

TABLE 3: STATE WISE ACCOUNT OPENING REPORT AS ON SEPTEMBER 28, 2016

| S. | | Rural Account | Urban Account | Total Account | Deposit | Aadhaar Seeded | Zero Balance | RuPay Card |
|----|----------------------|---------------|---------------|-------------------|------------|----------------|--------------|------------|
| No | State/UTs | | | | (in Crore) | | Account | Issued |
| 1 | Andaman & Nicobar | 39833 | 15110 | 54943 (0.02%) | 21.44 | 39795 | 17185 | 46811 |
| 2 | Andhra Pradesh | 4411403 | 3367041 | 7778444 (3.14%) | 878.04 | 5748621 | 1648996 | 6212340 |
| 3 | Arunachal Pradesh | 111660 | 62727 | 174387 (0.70) | 37.03 | 39470 | 52312 | 137864 |
| 4 | Assam | 6808101 | 2231986 | 9040087 (3.65%) | 1696.89 | 212174 | 2600343 | 5691879 |
| 5 | Bihar | 16369384 | 8089749 | 24459133 (9.89%) | 3376.24 | 9418938 | 5567742 | 17213097 |
| 6 | Chandigarh | 35193 | 181443 | 216636 (0.09) | 68.32 | 170675 | 28303 | 195783 |
| 7 | Chhattisgarh | 7737802 | 3736777 | 11474579 (4.64%) | 1382.50 | 5783616 | 3916754 | 7770723 |
| 8 | Dadra & Nagar Haveli | 51119 | 10840 | 61959 (0.03%) | 17.49 | 38650 | 14975 | 37493 |
| 9 | Daman & Diu | 12570 | 9977 | 22547 (0.009) | 6.63 | 14714 | 4885 | 15291 |
| 10 | Goa | 101354 | 38938 | 140292 (0.06%) | 54.74 | 87850 | 22418 | 123744 |
| 11 | Gujarat | 4717890 | 4061593 | 8779483 (3.55%) | 1595.14 | 4156696 | 1988089 | 7090666 |
| 12 | Haryana | 3099315 | 2333999 | 5433314 (2.20%) | 1658.66 | 4041320 | 903750 | 4583549 |
| 13 | Himachal Pradesh | 829786 | 119980 | 949766 (0.38%) | 338.32 | 744911 | 126570 | 795276 |
| 14 | J & K | 1608111 | 355392 | 1963503 (0.79) | 527.04 | 300068 | 722825 | 1614771 |
| 15 | Jharkhand | 6045527 | 2164417 | 8209944 (3.32%) | 959.04 | 6281657 | 2320524 | 5651890 |
| 16 | Karnataka | 6033477 | 3746701 | 9780178 (0.40) | 1421.98 | 6542703 | 2175178 | 8792355 |
| 17 | Kerala | 1578895 | 1621202 | 3200097 (1.29%) | 741.51 | 2361084 | 664390 | 2518409 |
| 18 | Lakshadweep | 4560 | 734 | 5294 (0.002%) | 4.60 | 4430 | 1310 | 4251 |
| 19 | Madhya Pradesh | 10669772 | 10946762 | 21616534 (8.74) | 1943.44 | 11899436 | 6087839 | 16117115 |
| 20 | Maharashtra | 7624292 | 7573548 | 15197840 (6.14%) | 2381.77 | 11159370 | 4341014 | 12238885 |
| 21 | Manipur | 304050 | 376048 | 680098 (0.27%) | 105.94 | 222261 | 166808 | 520810 |
| 22 | Meghalaya | 293543 | 66739 | 360282 (0.15%) | 147.52 | 6228 | 66865 | 200881 |
| 23 | Mizoram | 144411 | 222217 | 366628 (0.15%) | 27.26 | 28334 | 119350 | 91751 |
| 24 | Nagaland | 100674 | 80436 | 181110 (0.07) | 31.25 | 55755 | 59148 | 153404 |
| 25 | Delhi | 432138 | 2920947 | 3353085 (1.36%) | 986.86 | 2337695 | 802166 | 2756090 |
| 26 | Odisha | 7709542 | 2627577 | 10337119 (4.18%) | 1923.11 | 4418966 | 2502943 | 8019494 |
| 27 | Puducherry | 58468 | 66266 | 124734 (0.05) | 27.38 | 97141 | 22107 | 10450 |
| 28 | Punjab | 3048953 | 2043227 | 5092180 (2.06%) | 1675.08 | 4058756 | 815774 | 4583520 |
| 29 | Rajasthan | 12187641 | 6492389 | 18680030 (7.55%) | 3464.15 | 11912454 | 3869934 | 15562285 |
| 30 | Sikkim | 71327 | 12019 | 83346 (0.03) | 21.56 | 64146 | 17333 | 65343 |
| 31 | Tamil Nadu | 4514175 | 4083423 | 8591868 (3.47%) | 1107.79 | 3891868 | 1976849 | 7310958 |
| 32 | Telangana | 4674138 | 3414786 | 8088924 (3.27%) | 953.62 | 5625415 | 2270147 | 6518049 |
| 33 | Tripura | 581932 | 224290 | 806222 (0.33%) | 422.23 | 520371 | 107590 | 505975 |
| 34 | Uttar Pradesh | 22224031 | 14447087 | 36671118 (14.83%) | 7052.01 | 15129577 | 8680351 | 30738619 |
| 35 | Uttarakhand | 1338112 | 709065 | 2047177 (0.83%) | 574.39 | 930438 | 413981 | 1730363 |
| 36 | West Bengal | 16259974 | 7069312 | 23329286 (9.31%) | 5901.72 | 9881070 | 4400803 | 15228276 |
| | Gr. Total | 151833153 | 95524744 | 247357897 | 43532.6 | 128226653 | 59497551 | 190942160 |

Source: pmjdy.gov.in

In the table -3 state-wise account opening statement under PMJDY has been shown in details including total number of account, Aadhaar Seeded, RuPay Debit Card issued, Zero Balance account (all in crore). The total number of account opened is 24,73,57,897 with deposit of Rs. 43532.6 Crore (as on 28.09.2016). Of this total account, 12,82,26,653 accounts (51.83%) are seeded with Aadhaar Card and RuPay Debit Card is issued to 19,09,42,160 accounts (77.19%). The table also reveals the percentage of account opened in each state/UT for example out of total account opened in India, 14.83% (3667118) accounts are opened in Uttar Pradesh, 0.002% (5,294) in Lakshadweep and so on.

9.7. AVERAGE BALANCE IN ACCOUNT

Average balance in account of each state has been portrayed in the figure 2. Average balance in account in the entire country is Rs. 1,759 (as on September 28, 2016) and among the states Tripura has the highest balance per account (Rs.5237).

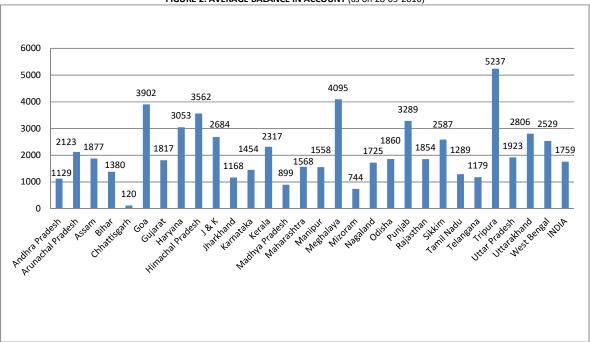


FIGURE 2: AVERAGE BALANCE IN ACCOUNT (as on 28-09-2016)

9.8. OVER-DRAFT FACILITY

As on August 2016 under PMJDY, Overdraft facility was offered for 6980434 accounts out of which 3862001 accounts are sanctioned, total No of account Overdraft availed is 2157911 and amount of total Overdraft availed is Rs.28814.59 Lakh.

10. SUGGESTIONS

- The newly opened accounts under PMJDY could be very vulnerable to fraud practices. Third parties can be used to launder the proceeds of fraud scheme (such as phishing and identity theft) by criminals who gain illegal access to deposit accounts by recruiting them as 'money mules'. To fight such problem, Know Your Customer (KYC) norms should be made inevitable. Banks should follow robust system to monitor accounts and follow proactive action against fraud which entails a better customer protection.
- Financial literacy program should be made more effective to bring more people in the banking network.
- Moreover, RRBs and PBs have been showing tepid response, they have to take more initiatives to motivate people for banking habits.

11. CONCLUSION

The above study shows PMJDY is really a mile stone in financial inclusion history of India. It has connected millions of underprivileged households to the mainstream banking network which has been the most coveted goal of financial inclusion. Besides offering basic banking facilities, it has connected account holders with attractive financial features like insurance at affordable cost, provides RuPay Debit card facilities, overdraft facility, other social security features like pensions. It not only will increase banking habit and saving of the vast poor section of the society but also assist to avail credit facilities at affordable cost and get rid of the trap of moneylenders, helps avail direct benefit transfer thereby reducing corruption. Thus, PMJDY is a comprehensive scheme to generate employment, reduce poverty and bring inclusive economic growth. For overtime growth and effective performance of PMJDY, supports of Government of India, Financial Institutions, Technology, expansion of Financial Literacy, Bank Mitr's (business correspondence) etc. are inevitable.

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