# INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT



A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories
Indexed & Listed at:

Ulrich's Periodicals Directory ©, ProQuest, U.S.A., EBSCO Publishing, U.S.A., Cabell's Directories of Publishing Opportunities, U.S.A., Open J-Gage, India [link of the same is duly available at Inflibnet of University Grants Commission (U.G.C.)],

Index Copernicus Publishers Panel, Poland with IC Value of 5.09 & number of libraries all around the world. Circulated all over the world & Google has verified that scholars of more than 4064 Cities in 176 countries/territories are visiting our journal on regular basis. Ground Floor, Building No. 1041-C-1, Devi Bhawan Bazar, JAGADHRI – 135 003, Yamunanagar, Haryana, INDIA

http://ijrcm.org.in/

# **CONTENTS**

Sr.	TITLE & NAME OF THE AUTHOR (S)	Page
No.		No.
1.	CHALLENGES OF INFORMATION & COMMUNICATION TECHNOLOGY (ICT) AS A TEACHING AND LEARNING TOOL IN THE EDUCATION SECTOR IN ZAMBIA: A CASE STUDY OF SELECTED SECONDARY SCHOOLS OF	1
	MONGU DISTRICT DR. B. NGWENYA & J. KAUNDA	
2	TO MEASURE SIGNIFICANT DIFFERENCE IN FINANCIAL PERFORMANCE OF SELECTED FERTILIZER	
<b>2</b> .	COMPANIES IN INDIA BASED ON PROFITABILITY RATIOS ANKIT D. PATEL	4
3.	A STUDY ON DEMOGRAPHIC PROFILE AND PROBLEMS FACED BY THE POWERLOOM OWNERS WITH	8
Э.	SPECIAL REFERENCES TO COIMBATORE CLUSTER DR. S. SARAVANAN & K. A. RAMYA	0
4.	ANALYTICAL STUDY OF DIRECT TAX CODE TO BE INTRODUCED IN INDIAN ECONOMY DR. MAHESH BHIWANDIKAR	13
5.	NEED OF ICT FOR DIRECT RELATION BETWEEN FARMER AND CONSUMER	16
<b>J</b> .	DR. MANOJKUMAR JYOTIRAM GAIKWAD & PRAKASHKAILASHCHANDRAVYAS	10
6.	FINANCIAL ANALYSIS OF COMMERCIAL BANKS: A COMPARATIVE STUDY	19
Э.	DR. ATIYA MAHBOOB	1.5
7.	EFFICIENCY OF COMMODITY FUTURES IN PRICE DISCOVERY: AN EMPIRICAL STUDY OF AGRICULTURAL	22
	COMMODITIES	
	SIDDULA NARSIMHULU & DR. S. V. SATYANARAYANA	
8.	NON PERFORMING ASSETS MANAGEMENT IN HDFC BANK	29
	S. R. PRASAD	
9.	COMMERCIALISATION OF FOREST RESOURCES: AN EMERGING ISSUE IN ARUNACHAL PRADESH	33
	DR. TASI KAYE	
<b>10</b> .	AN ANALYSIS OF FACTORS AFFECTING ONLINE CONSUMER BUYING BEHAVIOR IN INDIA	38
	PRACHI GOYAL & DR. BHUMIJA CHOUHAN	
11.	EVOLUTION OF INDIA'S TELECOMMUNICATIONS INDUSTRY	46
	GAUTAM KUMAR JHA	
12.	STUDENT AWARENESS OF EDUCATION LOANS AS A SOURCE OF FINANCING – A STUDY OF BELGAUM CITY, KARNATAKA	55
	SONAL REVANKAR	
<b>13</b> .	EFFECT OF CAPITAL STRUCTURE ON PROFITABILITY OF LISTED MANUFACTURING COMPANIES IN SRI LANKA	57
	ANANDASAYANAN S & SUBRAMANIAM V. A.	
14.	AN EVALUATION OF THE ECONOMIC AND FINANCIAL CAPACITY OF INDIGENOUS UNDERWRITING FIRMS FOR MARINE RISKS AND INVESTMENT COVER IN NIGERIA NWOKORO, IGNATIUS A. & NWOKEDI, THEOPHILUS C.	61
15.	HOUSEHOLD SAVING BEHAVIOR IN JIMMA ZONE OF OROMIA REGION, ETHIOPIA	65
<b>1</b> .	TADELE MENGESHA	0.5
<b>16</b> .	AN EMPIRICAL ANALYSIS OF FACTORS AFFECTING WLB OF EMPLOYEES IN SERVICE SECTOR ANJU CHAWLA	77
<b>17</b> .	PROSPECT AND POTENTIAL OF RURAL TOURISM IN BODHGAYA AJIT KUMAR SINGH	81
<b>18</b> .	VERTICAL PRICE TRANSMISSION BETWEEN CEREALS AND BREAD AND OTHER PREPARED FOODS: DOES PRICE STABILITY IN CEREALS MARKET STABILIZES PRICE OF BREAD AND OTHER PREPARED FOODS? YONAS ABERA MAMO, HABTAMU REGASSA LEMMA & YOHANNES MENGESHA	83
<b>19</b> .	SERVICE MARKETING INNOVATION: A PARADIGM SHIFT (A CASE STUDY OF INDIAN BANKING SYSTEM) AHMAD AZHAR	91
<b>20</b> .	A CASE STUDY OF SAHARA INDIA PARIWAR SCANDAL (WITH REFERENCE TO ETHICAL AND GOVERNANCE ISSUES INVOLVED) NANCY RAO	100
	REQUEST FOR FEEDBACK & DISCLAIMER	104

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT

## CHIEF PATRON

**PROF. K. K. AGGARWAL** 

Chairman, Malaviya National Institute of Technology, Jaipur (An institute of National Importance & fully funded by Ministry of Human Resource Development, Government of India) Chancellor, K. R. Mangalam University, Gurgaon Chancellor, Lingaya's University, Faridabad Founder Vice-Chancellor (1998-2008), Guru Gobind Singh Indraprastha University, Delhi

Ex. Pro Vice-Chancellor, Guru Jambheshwar University, Hisar

## FOUNDER PATRON

## LATE SH. RAM BHAJAN AGGARWAL

Former State Minister for Home & Tourism, Government of Haryana Former Vice-President, Dadri Education Society, Charkhi Dadri Former President, Chinar Syntex Ltd. (Textile Mills), Bhiwani

## CO-ORDINATOR

**AMITA** Faculty, Government M. S., Mohali

## <u>ADVISORS</u>

DR. PRIYA RANJAN TRIVEDI Chancellor, The Global Open University, Nagaland PROF. M. S. SENAM RAJU Director A. C. D., School of Management Studies, I.G.N.O.U., New Delhi PROF. M. N. SHARMA Chairman, M.B.A., Haryana College of Technology & Management, Kaithal PROF. S. L. MAHANDRU Principal (Retd.), Maharaja Agrasen College, Jagadhri

## EDITOR.

PROF. R. K. SHARMA Professor, Bharti Vidyapeeth University Institute of Management & Research, New Delhi

## CO-EDITOR

**DR. BHAVET** 

Faculty, Shree Ram Institute of Business & Management, Urjani

## EDITORIAL ADVISORY BOARD

DR. RAJESH MODI Faculty, Yanbu Industrial College, Kingdom of Saudi Arabia PROF. SANJIV MITTAL

University School of Management Studies, Guru Gobind Singh I. P. University, Delhi

## PROF. ANIL K. SAINI

Chairperson (CRC), Guru Gobind Singh I. P. University, Delhi

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT  $_{
m iii}$ 

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories
<u>http://ijrcm.org.in/</u>

## **DR. SAMBHAVNA**

Faculty, I.I.T.M., Delhi

**DR. MOHENDER KUMAR GUPTA** 

Associate Professor, P. J. L. N. Government College, Faridabad

## **DR. SHIVAKUMAR DEENE**

Asst. Professor, Dept. of Commerce, School of Business Studies, Central University of Karnataka, Gulbarga

## ASSOCIATE EDITORS

**PROF. NAWAB ALI KHAN** 

Department of Commerce, Aligarh Muslim University, Aligarh, U.P.

## **PROF. ABHAY BANSAL**

Head, Department of Information Technology, Amity School of Engineering & Technology, Amity

University, Noida

## **PROF. A. SURYANARAYANA**

Department of Business Management, Osmania University, Hyderabad

## **DR. SAMBHAV GARG**

Faculty, Shree Ram Institute of Business & Management, Urjani

**PROF. V. SELVAM** 

SSL, VIT University, Vellore

DR. PARDEEP AHLAWAT

Associate Professor, Institute of Management Studies & Research, Maharshi Dayanand University, Rohtak DR. S. TABASSUM SULTANA

Associate Professor, Department of Business Management, Matrusri Institute of P.G. Studies, Hyderabad SURJEET SINGH

Asst. Professor, Department of Computer Science, G. M. N. (P.G.) College, Ambala Cantt.

## TECHNICAL ADVISOR

**AMITA** Faculty, Government M. S., Mohali

## FINANCIAL ADVISORS

DICKIN GOYAL Advocate & Tax Adviser, Panchkula

NEENA Investment Consultant, Chambaghat, Solan, Himachal Pradesh

## LEGAL ADVISORS

JITENDER S. CHAHAL Advocate, Punjab & Haryana High Court, Chandigarh U.T. CHANDER BHUSHAN SHARMA

Advocate & Consultant, District Courts, Yamunanagar at Jagadhri

## <u>SUPERINTENDENT</u>

SURENDER KUMAR POONIA

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

## CALL FOR MANUSCRIPTS

We invite unpublished novel, original, empirical and high quality research work pertaining to recent developments & practices in the areas of Computer Science & Applications; Commerce; Business; Finance; Marketing; Human Resource Management; General Management; Banking; Economics; Tourism Administration & Management; Education; Law; Library & Information Science; Defence & Strategic Studies; Electronic Science; Corporate Governance; Industrial Relations; and emerging paradigms in allied subjects like Accounting; Accounting Information Systems; Accounting Theory & Practice; Auditing; Behavioral Accounting; Behavioral Economics; Corporate Finance; Cost Accounting; Econometrics; Economic Development; Economic History; Financial Institutions & Markets; Financial Services; Fiscal Policy; Government & Non Profit Accounting; Industrial Organization; International Economics & Trade; International Finance; Macro Economics; Micro Economics; Rural Economics; Co-operation; Demography: Development Planning; Development Studies; Applied Economics; Development Economics; Business Economics; Monetary Policy; Public Policy Economics; Real Estate; Regional Economics; Political Science; Continuing Education; Labour Welfare; Philosophy; Psychology; Sociology; Tax Accounting; Advertising & Promotion Management; Management Information Systems (MIS); Business Law; Public Responsibility & Ethics; Communication; Direct Marketing; E-Commerce; Global Business; Health Care Administration; Labour Relations & Human Resource Management; Marketing Research; Marketing Theory & Applications; Non-Profit Organizations; Office Administration/Management; Operations Research/Statistics; Organizational Behavior & Theory; Organizational Development; Production/Operations; International Relations; Human Rights & Duties; Public Administration; Population Studies; Purchasing/Materials Management; Retailing; Sales/Selling; Services; Small Business Entrepreneurship; Strategic Management Policy; Technology/Innovation; Tourism & Hospitality; Transportation Distribution; Algorithms; Artificial Intelligence; Compilers & Translation; Computer Aided Design (CAD); Computer Aided Manufacturing; Computer Graphics; Computer Organization & Architecture; Database Structures & Systems; Discrete Structures; Internet; Management Information Systems; Modeling & Simulation; Neural Systems/Neural Networks; Numerical Analysis/Scientific Computing; Object Oriented Programming; Operating Systems; Programming Languages; Robotics; Symbolic & Formal Logic; Web Design and emerging paradigms in allied subjects.

Anybody can submit the **soft copy** of unpublished novel; original; empirical and high quality **research work/manuscript anytime** in <u>M.S. Word format</u> after preparing the same as per our **GUIDELINES FOR SUBMISSION**; at our email address i.e. <u>infoijrcm@gmail.com</u> or online by clicking the link **online submission** as given on our website (<u>FOR ONLINE SUBMISSION, CLICK HERE</u>).

## **GUIDELINES FOR SUBMISSION OF MANUSCRIPT**

#### 1. COVERING LETTER FOR SUBMISSION:

DATED: \_\_\_\_\_

THE EDITOR

#### Subject: SUBMISSION OF MANUSCRIPT IN THE AREA OF.

(e.g. Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/Engineering/Mathematics/other, please specify)

#### DEAR SIR/MADAM

Please find my submission of manuscript entitled '\_\_\_\_\_\_' for possible publication in your journals.

I hereby affirm that the contents of this manuscript are original. Furthermore, it has neither been published elsewhere in any language fully or partly, nor is it under review for publication elsewhere.

I affirm that all the author (s) have seen and agreed to the submitted version of the manuscript and their inclusion of name (s) as co-author (s).

Also, if my/our manuscript is accepted, I/We agree to comply with the formalities as given on the website of the journal & you are free to publish our contribution in any of your journals.

### NAME OF CORRESPONDING AUTHOR:

Designation: Affiliation with full address, contact numbers & Pin Code: Residential address with Pin Code: Mobile Number (s): Landline Number (s): E-mail Address: Alternate E-mail Address:

#### NOTES:

- a) The whole manuscript is required to be in **ONE MS WORD FILE** only (pdf. version is liable to be rejected without any consideration), which will start from the covering letter, inside the manuscript.
- b) The sender is required to mention the following in the SUBJECT COLUMN of the mail: New Manuscript for Review in the area of (Finance/Marketing/HRM/General Management/Economics/Psychology/Law/Computer/IT/
  - Engineering/Mathematics/other, please specify)
- c) There is no need to give any text in the body of mail, except the cases where the author wishes to give any specific message w.r.t. to the manuscript.
- d) The total size of the file containing the manuscript is required to be below **500 KB**.
- e) Abstract alone will not be considered for review, and the author is required to submit the complete manuscript in the first instance.
   f) The journal gives acknowledgement w.r.t. the receipt of every email and in case of non-receipt of acknowledgment from the journal, w.r.t. the submission of manuscript, within two days of submission, the corresponding author is required to demand for the same by sending separate mail to the journal.
- 2. MANUSCRIPT TITLE: The title of the paper should be in a 12 point Calibri Font. It should be bold typed, centered and fully capitalised.
- 3. AUTHOR NAME (S) & AFFILIATIONS: The author (s) full name, designation, affiliation (s), address, mobile/landline numbers, and email/alternate email address should be in italic & 11-point Calibri Font. It must be centered underneath the title.
- 4. **ABSTRACT**: Abstract should be in fully italicized text, not exceeding 250 words. The abstract must be informative and explain the background, aims, methods, results & conclusion in a single para. Abbreviations must be mentioned in full.

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/

- 5. **KEYWORDS:** Abstract must be followed by a list of keywords, subject to the maximum of five. These should be arranged in alphabetic order separated by commas and full stops at the end.
- 6. **MANUSCRIPT**: Manuscript must be in <u>BRITISH ENGLISH</u> prepared on a standard A4 size <u>PORTRAIT SETTING PAPER</u>. It must be prepared on a single space and single column with 1" margin set for top, bottom, left and right. It should be typed in 8 point Calibri Font with page numbers at the bottom and centre of every page. It should be free from grammatical, spelling and punctuation errors and must be thoroughly edited.
- 7. **HEADINGS**: All the headings should be in a 10 point Calibri Font. These must be bold-faced, aligned left and fully capitalised. Leave a blank line before each heading.
- 8. SUB-HEADINGS: All the sub-headings should be in a 8 point Calibri Font. These must be bold-faced, aligned left and fully capitalised.
- 9. MAIN TEXT: The main text should follow the following sequence:

INTRODUCTION

**REVIEW OF LITERATURE** 

NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

**OBJECTIVES** 

HYPOTHESES

**RESEARCH METHODOLOGY** 

**RESULTS & DISCUSSION** 

INDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

SCOPE FOR FURTHER RESEARCH

ACKNOWLEDGMENTS

REFERENCES

#### APPENDIX/ANNEXURE

It should be in a 8 point Calibri Font, single spaced and justified. The manuscript should preferably not exceed 5000 WORDS.

- 10. FIGURES &TABLES: These should be simple, crystal clear, centered, separately numbered & self explained, and titles must be above the table/figure. Sources of data should be mentioned below the table/figure. It should be ensured that the tables/figures are referred to from the main text.
- 11. EQUATIONS: These should be consecutively numbered in parentheses, horizontally centered with equation number placed at the right.
- 12. **REFERENCES:** The list of all references should be alphabetically arranged. The author (s) should mention only the actually utilised references in the preparation of manuscript and they are supposed to follow **Harvard Style of Referencing**. The author (s) are supposed to follow the references as per the following:
- All works cited in the text (including sources for tables and figures) should be listed alphabetically.
- Use (ed.) for one editor, and (ed.s) for multiple editors.
- When listing two or more works by one author, use --- (20xx), such as after Kohl (1997), use --- (2001), etc, in chronologically ascending order.
- Indicate (opening and closing) page numbers for articles in journals and for chapters in books.
- The title of books and journals should be in italics. Double quotation marks are used for titles of journal articles, book chapters, dissertations, reports, working papers, unpublished material, etc.
- For titles in a language other than English, provide an English translation in parentheses.
- The location of endnotes within the text should be indicated by superscript numbers.

PLEASE USE THE FOLLOWING FOR STYLE AND PUNCTUATION IN REFERENCES:

### BOOKS

- Bowersox, Donald J., Closs, David J., (1996), "Logistical Management." Tata McGraw, Hill, New Delhi.
- Hunker, H.L. and A.J. Wright (1963), "Factors of Industrial Location in Ohio" Ohio State University, Nigeria.

#### CONTRIBUTIONS TO BOOKS

 Sharma T., Kwatra, G. (2008) Effectiveness of Social Advertising: A Study of Selected Campaigns, Corporate Social Responsibility, Edited by David Crowther & Nicholas Capaldi, Ashgate Research Companion to Corporate Social Responsibility, Chapter 15, pp 287-303.

## IOURNAL AND OTHER ARTICLES

 Schemenner, R.W., Huber, J.C. and Cook, R.L. (1987), "Geographic Differences and the Location of New Manufacturing Facilities," Journal of Urban Economics, Vol. 21, No. 1, pp. 83-104.

#### CONFERENCE PAPERS

Garg, Sambhav (2011): "Business Ethics" Paper presented at the Annual International Conference for the All India Management Association, New Delhi, India, 19–22 June.

#### UNPUBLISHED DISSERTATIONS AND THESES

Kumar S. (2011): "Customer Value: A Comparative Study of Rural and Urban Customers," Thesis, Kurukshetra University, Kurukshetra.
 ONLINE RESOURCES

### • Always indicate the date that the source was accessed, as online resources are frequently updated or removed.

**WEBSITES** 

.

Garg, Bhavet (2011): Towards a New Natural Gas Policy, Political Weekly, Viewed on January 01, 2012 http://epw.in/user/viewabstract.jsp

## INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

## http://ijrcm.org.in/

vi

## FINANCIAL ANALYSIS OF COMMERCIAL BANKS: A COMPARATIVE STUDY

## DR. ATIYA MAHBOOB PROFESSOR ANWARUL ULOOM COLLEGE OF BUSINESS MANAGEMENT HYDERABAD

### ABSTRACT

Banking Sector plays an important role in economic development of a country and is featured by a large network of bank branches, which serves many kinds of financial services of the people. State Bank of India (SBI) and Housing Development Finance Corporation Limited (HDFC) are selected as sample banks for the study as they are top banks in the domain of public and private sectors. The State Bank of India, popularly known as SBI is one of the leading public sector bank in India. In this paper, an effort has been made to analyze the financial performance of public and private sector banks. The study is a case method of Research and comparative analysis in nature. The study used only secondary data that was collected from research articles, books related and thesis works already done on the topic and particularly from annual reports of SBI and HDFC Bank.

### **KEYWORDS**

Financial Analysis, Commercial Banks, financial performance, ratios.

### INTRODUCTION

Mia's banking sector is constantly growing. With the potential to become the fifth largest banking industry in the world by 2020 and third largest by 2025, India's banking and financial sector is expanding very quickly. The Indian Banking industry is currently worth Rs. 81 trillion (US \$ 1.31 trillion) and banks are now utilizing the latest technologies like internet and mobile devices to carry out transactions and communicate with the masses. The Indian banking sector consists of 27 public, 20 private sector banks and 43 foreign banks along with 61 regional rural banks (RRBs).

The Banking Laws (Amendment) Bill that was passed by the Parliament in 2012 allowed the Reserve Bank of India (RBI) to make final guidelines on issuing bank licenses. The role of the Indian Government in expanding the banking sector is noticeable. It is expected that the new guidelines issued by RBI will curb practices of impish borrowers and streamline the loan system in the country. In the coming years, India could see a rise in the number of banks, a shift in the style of operation, which could also evolve by including modern technology in the industry. The banking system of India is featured by a large network of bank branches, which serves many kinds of financial services of the people. State Bank of India (SBI) and Housing Development Finance Corporation Limited (HDFC) are selected as sample banks for the study as they are top banks in the domain of public and private sectors. In this paper, an effort has been made to analyze the financial performance of public and private sector banks.

Financial statements are prepared primarily for decision-making and they play a dominant role-in setting the framework of decision making. The information provided in financial statements is not an end in itself as no meaningful conclusions can be drawn from these statements. The information provided in the financial statements is of immense use in making decisions through financial analysis. Financial analysis is "the process of identifying the financial strengths and weakness of a firm by properly establishing relationship between the balance sheet and profit and loss account". The techniques of financial analysis are comparative balance sheets statements, trend analysis, common size statements, funds flow and cash flow statement, cost volume-profit analysis, and particularly in banking, the financial analysis is very much essential as they deal with money of the public. Ratio analysis methodically classifies the data of banks income statement and Balance sheet by establishing the relationship among various items of those statements, wherefrom many performance indicators can be received by the managers and can understand well about the functioning and financial performance of a bank. It is very vivid that the financial performance of individual banks differ from one to another, however, the performance as discussed is also distinguishable between public sector banks and private sector banks.

### LITERATURE REVIEW

- 1. K. Sriharsha Reddy (March 2012) suggested CAMEL Approach to evaluate relative performance of banks in India. It is found that public sector banks have significantly improved indicating positive impact of the reforms in liberalizing interest rates, rationalizing directed credit and Investments and increasing competition.
- 2. Amitava Mandal, Santanu Kumar Ghosh (2012), made an attempt to investigate empirically the relationship between intellectual capital and financial performance of 65 Indian banks for a period of ten years from 1999 to 2008. The analysis indicates that the relationships between the performance of a bank's intellectual capital, profitability and productivity are varied.
- 3. Mohammad Firoz (2011), made an attempt to analyze the preparations carried out by the Indian banking industry for the implementation of the International Financial Reporting Standards on and after 1 April 2011. The main finding of this paper is that the Indian banking industry is preparing according to the target for convergence from 1 April 2011, but alteration in the various statutory laws of India are yet to be implemented / approved by the government.
- 4. Pankaj Gupta and Seema Garg (2011), states that it is due to fierce competition with financial corporate, banks have to use various performance measurement tools to improve the quality of their services. The study investigates, analyses and compares the efficiency of 49 Commercial Banks by employing the Data Envelopment Analysis (DEA) resulting in the delineation and identification of the causes of inadequate performance. The study reveals that there is a variation in the technical efficiency and the scale efficiency of most of the banks.

### **OBJECTIVES OF THE STUDY**

- 1. To find out various financial services and facilities offered by the public and private sector banks.
- 2. To compute and compare the financial performance of SBI and HDFC through Investment valuation ratios.

### HYPOTHESIS OF THE STUDY

 $H_0$ : The financial performance in terms of Investment Valuation Ratios of SBI and HDFC bank does not differ significantly

H1: The financial performance in terms of Investment Valuation Ratios of SBI and HDFC bank does differ significantly

## SCOPE AND LIMITATIONS OF THE STUDY

The present study focuses on a critical evaluation of financial performance of select public sector and private sector banks through Investment Valuation ratios. Though the study is very comprehensive in nature, it is subjected to the limitations as under:

- 1. One of the major limitations of this study is all the banks in Hyderabad were not considered as the network of operation of all the banks is quite distinguishable.
- 2. The banks considered are SBI from Public sector Banks and HDFC from private sector banks as they are the leading banks.

## INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT 19

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

### http://ijrcm.org.in/

#### VOLUME NO. 5 (2015), ISSUE NO. 03 (MARCH)

3. Co-operative banks and foreign banks are kept out of the study as they follow different set of guidelines given by RBI.

#### **RESEARCH METHODOLOGY**

The study is a case method of Research and comparative analysis in nature. The study used only secondary data that was collected from research articles, books related and thesis works already done on the topic and particularly from annual reports of SBI and HDFC Bank. State Bank of India (SBI) and Housing Development Finance Corporation Limited (HDFC) are selected as sample banks for the study as they are top banks in the domain of public and private sectors. The total time period of the study is 5 years, i.e. 2008-2012. To prove the authenticity of the findings, t-Test and Test of difference between proportions are employed.

## DATA ANALYSIS & INTERPRETATION

## DIVIDEND PER SHARE

The amount of dividend that a stockholder will receive for each share of stock held is called Dividend per Share. The formula for calculating DPS is the total amount of dividends paid divided by the total shares outstanding. The following table is a modest attempt to analyze Dividend per Share of SBI and HDFC.

TABLE 1					
Dividend	Dividend Per Share				
Years	SBI	HDFC			
2008	35	4.3			
2009	30	16.5			
	(-14.3)	283.7			
2010	30	12			
	0	(-27.3)			
2011	29	10			
	(-3.3)	(-16.7)			
2012	21.5	8.5			
	(-25.9)	(-15)			
Average	29.1	10.26			
	t-Value	6.37			
	t-Critical	2.31			
Source: Secondary data					

It is clear from the above table that the Dividend per Share of SBI is completely declined whereas the Dividend per Share of HDFC Bank initially increased and afterwards declined.

### **OPERATING PROFIT PER SHARE**

Operating profit per share ratio establishes the relationship between operating profit and sales. In other words, it indicates the portion remaining out of every rupee worth of sales after all operating costs and expenses have been met. In the following table, an attempt has been made to analyze the operating profit per share of select banks.

	TABLE 2	
Operating	g Profit Per S	Share
Years	SBI	HDFC
2008	289.44	37.71
2009	255.39	160.36
	(-11.76)	(+325.2)
2010	229.63	106.25
	(-10.1)	(-33.7)
2011	230.04	92.36
	(+0.18)	(-13.1)
2012	173.61	107.32
	(-24.5)	(+16.2)
Average	235.62	100.8
	t-Value	4.94
	t-Critical	2.31

#### Source: Secondary data

It is evident from the above table that the Operating Profit per Share of SBI and HDFC Bank reported a mixed trend. It is because of the dynamics in the business profits of both the banks. As the size and operational levels are quite different, the two banks are differing absolutely in terms of operating profits. **NET OPERATING PROFIT PER SHARE** 

Net operating profit represents the profitability of a company after accounting for cost of goods sold and operating expenses. In the following table, an attempt has been made to present the net operating profit per share of select banks.

		TABLE 3				
	Net Operating Profit Per Share					
	Years	SBI	HDFC			
	2008	1776.47	138.66			
	2009	1504.34	524.34			
		(-15.32)	(+278)			
	2010	1353.15	436.3			
		(-10.05)	(-16.8)			
	2011	1179.45	464.77			
		(-12.84)	(+6.6)			
	2012	899.83	348.57			
		(-23.7)	(-25)			
	Average	1342.648	382.53			
		t-Value	5.91			
		t-Critical	2.31			
Source: Secondary data						

INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT

A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories

http://ijrcm.org.in/

### VOLUME NO. 5 (2015), ISSUE NO. 03 (MARCH)

The above table exhibits Net Operating Profit per Share of SBI and HDFC Bank. It can be observed that the Net Operating Profit per Share is completely declined whereas it reported a mixed trend in case of HDFC Bank. The declining trend of net operating profit might be caused by the volatility of interest rate. **TEST OF HYPOTHESIS I** 

H<sub>0</sub>: The financial performance in terms of Investment Valuation Ratios of SBI and HDFC bank does not differ significantly

H<sub>1</sub>: The financial performance in terms of Investment Valuation Ratios of SBI and HDFC bank does differ significantly

TABLE 4						
Type of Ratios	Name of the Test	Degrees of	Level of	Calculated	Critical	Decision
		freedom	significance	Value	Value	
Dividend Per Share	t-test	8	5%	6.37	2.31	Rejected
Operating Profit				4.94	2.31	Rejected
Per Share						
Net Operating				5.91	2.31	Rejected
Profit Per Share						

### Source: Primary data

With the help of t – test, it is examined that there is a significant difference in the financial performance in terms of Investment Valuation Ratios of SBI and HDFC Bank. The calculated t-value of Dividend per Share, Operating Profit per Share and Net Operating Profit per Share is greater than Critical Value and therefore the hypothesis is rejected.

### FINDINGS OF THE STUDY

- 1. The Dividend per Share of SBI is completely declined whereas the Dividend per share of HDFC Bank initially increased and afterwards declined.
- 2. The operating profit per share of SBI and HDFC reported a mixed trend. It is due to dynamics in the business profits of the individual banks.
- 3. The net operating profit per share of SBI is found declining whereas, HDFC Bank reported very least growth as the operating profits of SBI differed significantly from HDFC bank.

### CONCLUSIONS

With regard to banking activities, the performance of HDFC is better than SBI and for the investors who are intended for long term investments HDFC is better but with respect to the growth in the market, SBI is more appropriate. The analysis shows that HDFC Bank has satisfactory NPA's, Net profit margin, Net Interest margin & Return on equity which states that it is managing it assets far better than SBI but with regards to share value performance SBI share value is better in the market when compared to HDFC. Overall analysis states that financial performance of HDFC is better than SBI.

### REFERENCES

- 1. Amitava Mandal, Santanu Kumar Ghosh, Intellectual Capital and Financial Performance of Indian Banks, Journal of Intellectual Capital, Vol. 13 Issue 4, 2012.
- 2. Dr. K. Sriharsha Reddy, Relative performance of Commercial banks in India using Camel approach, International Journal of Multidisciplinary Research, Vol. 2, March 2012.
- 3. Gupta, Pankaj Kumar, Garg, Seema, Measuring Technical Efficiency of Commercial Banks, NICE Journal of Business, Volume 6, no. 2, July Dec 2011.
- 4. Mohammad Firoz, IFRS preparedness of Indian Banking Industry, Journal of Financial Reporting and Accounting, Vol. 9 Issue 1, 2011



# **REQUEST FOR FEEDBACK**

## **Dear Readers**

At the very outset, International Journal of Research in Commerce, IT & Management (IJRCM) acknowledges & appreciates your efforts in showing interest in our present issue under your kind perusal.

I would like to request you to supply your critical comments and suggestions about the material published in this issue as well as on the journal as a whole, on our E-mailinfoijrcm@gmail.com for further improvements in the interest of research.

If youhave any queries please feel free to contact us on our E-mail infoijrcm@gmail.com.

I am sure that your feedback and deliberations would make future issues better – a result of our joint effort.

Looking forward an appropriate consideration.

With sincere regards

Thanking you profoundly

Academically yours

Sd/-Co-ordinator

# **DISCLAIMER**

The information and opinions presented in the Journal reflect the views of the authors and not of the Journal or its Editorial Board or the Publishers/Editors. Publication does not constitute endorsement by the journal. Neither the Journal nor its publishers/Editors/Editorial Board nor anyone else involved in creating, producing or delivering the journal or the materials contained therein, assumes any liability or responsibility for the accuracy, completeness, or usefulness of any information provided in the journal, nor shall they be liable for any direct, indirect, incidental, special, consequential or punitive damages arising out of the use of information/material contained in the journal. The journal, nor its publishers/Editors/ Editorial Board, nor any other party involved in the preparation of material contained in the journal represents or warrants that the information contained herein is in every respect accurate or complete, and they are not responsible for any errors or omissions or for the results obtained from the use of such material. Readers are encouraged to confirm the information contained herein with other sources. The responsibility of the contents and the opinions expressed in this journal is exclusively of the author (s) concerned.

## **ABOUT THE JOURNAL**

In this age of Commerce, Economics, Computer, I.T. & Management and cut throat competition, a group of intellectuals felt the need to have some platform, where young and budding managers and academicians could express their views and discuss the problems among their peers. This journal was conceived with this noble intention in view. This journal has been introduced to give an opportunity for expressing refined and innovative ideas in this field. It is our humble endeavour to provide a springboard to the upcoming specialists and give a chance to know about the latest in the sphere of research and knowledge. We have taken a small step and we hope that with the active cooperation of like-minded scholars, we shall be able to serve the society with our humble efforts.

Our Other Fournals







## INTERNATIONAL JOURNAL OF RESEARCH IN COMMERCE, IT & MANAGEMENT A Monthly Double-Blind Peer Reviewed (Refereed/Juried) Open Access International e-Journal - Included in the International Serial Directories http://ijrcm.org.in/