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THE EFFECTS OF ERP SYSTEM

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ABSTRACT

ERP has evolved over the years and has left significant impact on organizations. In this paper we have thrown some light on the major factors affecting the organizations. The effect of ERP may vary bases on the size of the organization, industry and vision and goals of the organization. ERP implementation is complex, costly and time consuming affair and as a result it would be unfair to conclude only these mentioned factors play a role in the effect of ERP system of an organization. However, a sincere effort has been made to understand major factors that effects organization post ERP implementations.

KEYWORDS

organization, application, ERP.

INTRODUCTION

The ERP system is an information system designed to amalgamate different departments and optimize business processes in an organization. ERP is a software that is installed as an integrated system and standardized and automated. When introduced and implemented an ERP system, the organization can receive many benefits, including lower costs, improve response time to customers and better performance of the organization.

In general, organizations and consulting firms believe that the introduction of ERP systems allows greater efficiency in the work of the organization, and therefore better performance (financial/non financial) due to this believe companies go for ERP. Companies have earned a lot amounts of money (in millions), when its operations are managed by ERP system.

The ERP system affects not only the companies itself but also the vendors, including external partners, customers and suppliers. This article will take you through the effects of ERP application/systems in organizations.

HOW THE ERP SYSTEM AFFECTS ORGANIZATION?

The rapid development of industries and the need for the procedures and management of resources, it has become very important to have a tool that can help you coordinate the many activities, and the best is ERP. It gives you the possibility to integrate all actions of your business while enhancing the quality of several areas at once. These areas include human resources, accounting and operations. In addition, ERP helps to increase production levels and cost effective control, and that means you will be able to control the entire project/process more efficiently.

Installation phase is very important for ERP systems to increase the availability of information to help companies achieve real-time information for decision-making. It is worth mentioning that ERP systems are a powerful tool with respect to the treatment and regulation of financial data.

In management module you can perform strategic planning, this will help you monitor daily activities and having regular communication with the investors. The HR/financial module allows you to take decisions and optimize the company's investments/employees. With all of this one can see that an ERP system brings visible advantages.

The Project Management Unit is an integral part ERP system and keep an eye on daily activities and communication with investors. HR module allows you to make decisions and improve investment company in connection with staff. With all this, you can see that the ERP system brings obvious advantages. Having said that ERP implementation takes lots of time and brings challenges in the way we do business.

EFFECTS OF ERP

As the evolution of ERP systems, they are empowered to facilitate the information flow during the entire enterprise more efficiently and effectively. The effects can be divided into few aspects and they are managerial, operational, IT/Infrastructure, organizational and strategic. From the following, we can review the effects of ERP systems from different directions, and better understand why they are attractive to the modern organizations no matter they are multinational companies or mid-size firms.

As the evolution of ERP systems, which are empowered to facilitate the flow of information throughout the enterprise more efficient and effective. The benefits can be broadly divided into 4-5 areas. the operational effect, effect on management. Infrastructure/ IT management and strategic effect. In the following, we can consider the benefits of ERP systems from different directions, and understand why they appeal to modern organizations varying from different sectors to sizes.

EFFECT ON MANagements

With the centralized database and integrated data analysis capabilities ERP can help an organization achieve better management of resources, better decision making and planning, and performance improvement.

There are many issues that affect the management of an organization. Management is still working to maintain or increase profits. The ERP system requires a lot of time and money and after deployment a lot problems start to appear. Management must reduce costs, which in turn increase the gain but sometimes, as in the case presented, a company suffers and money is an issue. The money is actually a big concern, because when a company is in financial crisis, cannot function effectively. A company starts to reduce costs and suddenly loses its place in the market; Usually, it takes much time to recover. These issues affect organizations in general, but also the department of management and, in particular, to a greater extent because they are those who are the decision makers. When a decision is made, we must face the consequences.

STRATEGIC EFFECT

With the participation of large scale companies and internal / external integration capabilities that can help business growth, partnership, innovation, cost, differentiation, and external links. A new system will improve the integrity and security of data and data constraints can be improved.

IT /INFRASTRUCTURE EFFECT

For IT it's a key decision to implement ERP or to use its own custom made applications/ software's. ERP being designed with well architecture and integrated standard applications that support business flexibility, reduced cost and the marginal cost of IT business units, and increased capacity and efficiency of organization. For IT department it's the need of the hour as ERP is being adopted by other companies and being evolved over the period of time.

ORGANIZATIONAL EFFECT

ERP affect the growth of the organization's capacity by supporting the change in the organizational structure to facilitate employee learning, empowerment of employees, and to build common visions. A new system will eliminate manual processes and existing workforce repetition, will collect better data in more efficient manner.

Organisation will streamline critical business processes, for many departments making it to use recourse more optimally and efficiently. A new system will facilitate access to information and general improvements in use by students, faculty and staff, this will be more user friendly and unlike the old legacy systems.

OPERATIONAL EFFECTS

By automating business processes and enabling changes in process, ERP can offer benefits in terms of reducing costs, reducing cycle times, improving productivity, improve quality, and better customer service.

For a system to work effectively, it must be implemented very well. The most important project success factor is the implementation phase. A technical issue, for example migration of data from the old system to the new system can be very vital. Here information can be lost, can be transferred or can be compatibility issue. The technical issue impacts the organization from an operational point of view more compared to management perspective as any technical challenge can stop operations, operational and management overlap and affect each other.

CONCLUSIONS

ERP system is linked to all the factors mentioned above. For whatever may be the reason to implement ERP one need to understand ERP as a complex and dynamic system. This is a very strategic decision for management and decision has to be taken after well sort-out.

The impact of ERP helps to increase the performance of the organization and how it affects the performance level of the organization of the ERP. The knowledge of how it affects organizational performance range of decision support on buying and implementing ERP modules in the best way possible.

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