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NEED/IMPORTANCE OF THE STUDY

STATEMENT OF THE PROBLEM

OBJECTIVES

HYPOTHESES

RESEARCH METHODOLOGY

RESULTS & DISCUSSION

FINDINGS

RECOMMENDATIONS/SUGGESTIONS

CONCLUSIONS

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A STUDY OF LEADERSHIP STYLES IN PUBLIC-SECTOR ENTERPRISES (A CASE STUDY OF BHARATH EARTH MOVERS LIMITED)

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ABSTRACT

This paper attempts to study the differences in the leadership styles as perceived by the leaders and sub-ordinates in a public-sector enterprise. The study has revealed that differences do exist in the five leadership styles viz., authoritarian, participative, bureaucratic, task-oriented and nurturant, as perceived by the leader himself and perceived by the subordinates in Bharath Earth Movers Limited (BEML).

KEYWORDS

Authoritarian leadership style, Participative leadership style, Bureaucratic leadership style, Task-oriented leadership style, Nurturing leadership styles.

INTRODUCTION

Leadership means many things to many people, which is due to the changing role of leaders in different environment and in different settings ranging from leadership of the family to the top positions in multinational organizations. However, the essentials of leadership are the same to all leaders in all positions. Nevertheless, due to the variation in the skills required, roles played, functions performed, issues tackled and the relationships promoted, different leaders have varying perceptions of leadership. Theoreticians and practitioners of leadership have gone to the extent of developing the 'contingency approach', which emphasizes that there is 'no single best way' to lead people.

CONCEPT OF LEADERSHIP

There are as many definitions of leadership as there are scholars, who have attempted to analyze and understand the concept, but there is no universally accepted definition of it, despite the fact that there are about 33,000 articles and books have been written about it in the 20th century. Leadership is a process of influencing the behaviour, beliefs and feelings of the members of a group. The functions of leadership however, cover wide range of activities like coordinating, decision-making, policymaking, group representing, controlling and arbitrating. Leadership, not being a single phenomenon, is affected by many variables and requires several skills like technical, human, conceptual, designing, creative, communicative and decision making. The main aspect of influencing people by a leader is the power, which has many sources. The leadership effectiveness covers the personality of the leader, his past experience, expectations of superiors, characteristics of subordinates, requirements of the task, and the organisational climate and policies. A common characteristic that can be found in many of the definitions is the 'influence', exerted by the leader. That is, he tries to influence the behaviour of others in a specific direction. The trait theory has been put to rigorous research by Byrd et.al., and has resulted in the development of behavioral theory. Likert's system 4 theory, McGregor X and Y theory and Continuum theory of Tannenbaum and Schmidt has opened new vistas on the behavioral dimensions of leadership. The confusion and controversy of trait and behavioral theories have given way to the contingency models of leadership like Fiedler's contingency model, Vroom and Yetton's contingency model, path goal theory, life cycle theory, tri-dimensional model, learning model.

REVIEW OF LITERATURE

Before discuss the leadership styles in the select organization, some of the important studies conducted by the researchers are presented hereunder: Mullen (1965) compared the leadership styles of managers in three divisions of a large automobile insurance company, and its relationship to each division's efficiency and effectiveness. Each manager showed a distinct leadership style: one was democratic, another laissez faire, and the third was authoritarian. It was concluded that all three divisions were operating at an equally high rate of efficiency and therefore measures of effectiveness did not show any difference between divisions. Rensis Likert (1967) and his associates of the University of Michigan have developed four leadership systems of management: exploitative autocratic (system 1) benevolent autocratic (system 2), participative (system 3), and democratic (system 4). On the basis of intensive research, Likert has concluded that high producing departments in several organizations were followed by system 4 (democratic) leadership form of management. Sinha and Chowdhary (1969) have studied 165 male executives in the State of Bihar, to test the effectiveness of leadership style. They have concluded that for less prepared subordinates, nurturant task leadership style is expected to be used more often and with greater effectiveness. Whereas, in case of better prepared subordinates, participative leadership style is anticipated to be effectively employed and an authoritarian leader is considered to be ineffective. Sinha (1976) in his study hypothesized that before an organization achieves moderate degree of productivity, it requires nurturant-task style of leadership which can move employees towards harder efforts and work commitment. Once moderate level of productivity is achieved and the normative structure of the organization is interjected in the employees, then the organization is ready for the participative style of management. Based on the study of 280 managers from two public-sector and four private-sector units, Singh and Das (1977) found that "bureaucratic" style was the most predominant, followed by the style 'benevolent autocrat', 'developer', and 'democratic' styles of leadership. They highlighted that leadership style was

associated with the type of organization, executives' age group, their level in the organization and their exposure to management programmes. In the public sector, leadership style was in the order of 'compromiser', 'developer', and 'autocratic' style. Whereas, in case of private sector organizations 'benevolent autocracy' was followed by the 'bureaucratic', 'democratic' and 'developer' styles. Hierarchy-wise, top-level managers were more 'benevolent autocrats' followed by 'democratic' and 'developer' in behaviour. At the organization level, the middle and lower level managers are more towards 'bureaucratic' followed by the 'benevolent autocrat' category. In case of age factor consideration, aged managers are more 'benevolent autocratic', followed by 'developer', 'bureaucratic' and 'democratic' leaders; whereas, the young executives are more democratic followed by 'benevolent autocratic' and 'bureaucratic'. The executives who are exposed to formal management education are more democratic as compared to those who do not have such exposure.

Sinha and Sinha (1977) noted in their study that the nurturing leaders were close to the authoritarian leaders is being strict, in pushing their ideas through, and in controlling other ideas and activities. The nurturing leaders were close to the participative ones in encouraging the members, giving due consideration to their ideas, and yet maintaining control over them.

Through a study of 120 managers, Jaggi (1978) observed in his analysis that prevailing leadership styles were between 'benevolent autocracy' and 'consultative' type, and the leadership style was associated with various factors such as the age of the executives, their position, functions and size of the organization. Younger managers and managers in larger-sized companies were less authoritarian than the managers in production and technical areas.

Singh (1979) studied 100 managers of public sector enterprises and concluded that 3 per cent of the managers adapted democratic style, 7 per cent autocratic style, 23 percent compromiser style, 31 percent bureaucratic style and 21 percent developer style. He found that differences in the leadership styles were due to the procedural rigidity in the public sector enterprises.

Muthayya and Vijaya Kumar (1985), by taking a sample of 68 scientific personnel belonging to different research institutions, identified five styles, viz., directive, negotiate, consultative, participative and delegate styles. The study indicated that the predominant style is 'directive' followed by 'delegate' and participative.

Singh and Pandey (1986) conducted a study to explain the pattern of relationship among three leadership styles (participative, authoritarian and authoritative) with different strategies of control, need-satisfaction and commitment with the organization. The study concluded that the participative style leads to greater need-satisfaction and organisational commitment, and authoritative style is closer to participative leadership but it does not lead to commitment. The study also brought out that participative and authoritative are positive styles of leadership.

Omer Bin Sayeed (1990) attempted in his study to examine the conflict-handling strategies, leadership behaviour and style in a common framework. The study was conducted on 79 middle level managers who were undergoing various training programmes at National Institute for Training in Industrial Engineering, Bombay. It was found that conflict management strategies represented two main conflict management styles, viz., Reciprocal Problem Solving Style and Authoritative System Supported Style, which tended to relate selectively with five leadership dimensions. Reciprocal conflict management style significantly related with Participative, Nurturant, and Task-oriented leadership behavior, while Authoritative Conflict Management Style had significant relationship with authoritarian and bureaucratic leadership style.

Panchanatham et. al. (1993) attempted to explore the leadership and problem solving styles of executives of public sector organizations. They opined that the executives dominantly used democratic, authoritative and coaching styles of leadership. There were no significant relationships between leadership styles and problem solving styles. The study suggested that the organization should design separate training programmes on problem solving and leadership styles and the executives of different branches should be considered equally for developmental programmes.

Syed Vazith Hussain (2002) sought to analyze the different leadership styles in small scale industries at micro level. He identified five styles, viz., benevolent, autocrat, consultative, democratic and delegation. He collected data from 98 owner-managers of small scale industries and concluded that owner-managers are adopting different styles depending upon the situation even though they are free from adopting any style. The results of the study strongly confirm the view that leadership is situational and effective leader should be flexible enough to adopt at different situations.

STATEMENT OF THE PROBLEM

From the foregoing studies it can be said that the success and failure of any organization is attributed to the effectiveness of leadership. Thus, the leadership has become indispensable and managers are to be replaced by leaders, despite the argument that leadership is dispensable by another school of thought. As such, the topic of leadership has occasioned research studies without limit, and new dimensions are added to leadership theory and practice. The present study attempts to analyze different styles of leadership and its perceptions by their subordinates.

OBJECTIVES OF THE STUDY

Against this backdrop, the specific objectives of the study are:

- (i) To identify the differences in leadership styles as perceived by the leaders in BEML.
- (ii) To find out the differences in leadership styles as perceived by the subordinates.
- (iii) To find out the differences in leadership styles as perceived by the leaders and the subordinates in the company.

HYPOTHESES

The hypotheses formulated for the study are as follows:

1. There is no significant difference in the leadership styles at the inter levels.
2. There is no significant difference in the leadership styles in the inter levels as perceived by their subordinates.
3. There is no significant difference in the leadership styles as perceived by the leader himself and those perceived by his subordinates.

METHODOLOGY OF THE STUDY

(i) SELECTION OF THE SAMPLE

The study is based on the primary data collected from the employees of BEML. The data was collected from seven hierarchical levels of officers' viz., Deputy General Manager, Assistant General Manager, Senior Manager, Managers, Assistant Managers, Engineers and Assistant Engineers from different departments of the selected organization. By adopting simple random sampling, from each level of officers 50 per cent were drawn as the sample and the total respondents for the study consisted of 399 out of 784 officers of BEML as follows.

| Designation | Grade | Number of Officers | Samples drawn |
|---------------------------|-------|--------------------|---------------|
| Deputy General Manager | VII | 16 | 8 |
| Assistant General Manager | VI | 31 | 16 |
| Senior Manager | V | 47 | 24 |
| Manager | IV | 95 | 48 |
| Assistant Manager | III | 173 | 88 |
| Engineers | II | 232 | 118 |
| Assistant Engineers | I | 190 | 97 |
| Total | | 784 | 399 |

(ii) COLLECTION OF DATA

In the present study, three questionnaires were used to collect the data. Questionnaire I was designed to elicit the information relating to the socio-economic and organizational position variables viz., name, age, designation, experience and educational qualifications. Questionnaire II, leader satisfaction score (Sinha

1980) which was administered to officers with a view to judging their own leadership styles, and Questionnaire III was designed to measure the leader's style as perceived by his subordinates (Leader Behaviour Score) among officers. Both II and III questionnaires consisted of 50 items each to measure five leadership styles, viz., authoritative, participative, bureaucratic, task-oriented and nurturing and each of these categories consisted of 10 items. The collected responses were solicited on a 5-point scale, ranging from Quite True (5), True (4), Doubtful (3), False (2), Quite False (1).

The leadership styles were measured in two ways i.e., as perceived by the leader himself (Leader's Self Perception) and as perceived by his immediate subordinates (Subordinate's Perception of Superior Styles). For the analyses of leadership styles of the DGM, AGM, SM, M, AM and E level officers, the leader's self perception (Questionnaire-II) was used and in analyzing the styles of AGM, SM, M, AM, E and AE level employees, the subordinate's perception of the superior styles (Questionnaire-III) was used.

The Questionnaires supplied to each category of officers are: for AGM, SM, M, AM, M, AM and E level officers the questionnaires used are Questionnaire I, Questionnaire II, Questionnaire III; for DGM level officers Questionnaire I, Questionnaire II; and for AE level officers the Questionnaire I, Questionnaire III served.

TOOLS FOR ANALYSIS

The data collected through the questionnaires were processed and the hypotheses were tested through appropriate statistical tools, viz., mean, standard deviation and 't' test.

ANALYSIS ON LEADERSHIP STYLES IN BEML

The presentation and discussion of the data on leadership styles pertains to the different groups in the select organization is presented as under:

GROUP I

The difference between the leadership styles at inter levels of officers viz., Deputy General Managers and Assistant General Managers; Assistant General Managers and Senior Managers; Senior Managers and Managers; Managers and Assistant Managers; Assistant Managers and Engineers is discussed in group I category.

GROUP II

The difference between the leadership styles at inter-levels of officers as perceived by their subordinates is presented in group II category.

GROUP III

The difference between the leadership styles as judged by the leader himself and as perceived by his immediate subordinates is explained in group III category. With a view to finding out the differences among the five levels of managers viz., (1) Deputy General Managers and Assistant General Managers; (2) Assistant General Managers and Senior Managers; (3) Senior Managers and Managers; (4) Managers and Assistant Managers; and (5) Assistant Managers and Engineers of BEML in self-perception about their leadership styles and as perceived by subordinates, mean and standard deviations were computed. Further, with an intent to find out significant difference between the five levels 't' test was computed.

GROUP I. LEADERSHIP STYLES OF OFFICERS IN SELF PERCEPTION ABOUT THEIR STYLES

A. The difference between leadership styles of Deputy General Managers and Assistant General Managers self perception, is shown in Table 1.

TABLE 1: LEADERSHIP STYLES OF DEPUTY GENERAL MANAGERS AND ASSISTANT GENERAL MANAGERS

| Sl. No. | Leadership Styles | Deputy General Managers | | | Assistant General Managers | | | 't' value |
|---------|-------------------|-------------------------|---|--------------------|----------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 30.3 | 8 | 6.9 | 31.0 | 16 | 7.2 | 0.1 |
| 2 | Participative (P) | 44.0 | 8 | 4.8 | 42.6 | 16 | 5.5 | 0.6 |
| 3 | Bureaucratic (B) | 37.4 | 8 | 9.9 | 38.8 | 16 | 4.1 | 0.4 |
| 4 | Task-oriented (T) | 44.3 | 8 | 4.1 | 40.5 | 16 | 5.7 | 1.9 |
| 5 | Nurturant (N) | 47.0 | 8 | 2.1 | 43.9 | 16 | 5.6 | 2.0 |

Source: Compiled from field survey

Mean values of participative, task-oriented and nurturant styles are higher for Deputy General Managers than Assistant General Managers, whereas mean values of authoritarian and bureaucratic styles are higher for Assistant General Managers than Deputy General Managers. In the authoritarian, participative, bureaucratic, task-oriented and nurturant styles, the Deputy General Managers and the Assistant General Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.080, $P < 0.05$; P0.631, $P < 0.05$; B0.374, $P < 0.05$; T1.850, $P < 0.05$ and N1.969, $P < 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles at inter levels self perception" is accepted.

B. The Leadership Styles of Assistant General Managers and Senior Managers in self perception about their styles, is shown in Table 2.

TABLE 2: LEADERSHIP STYLES OF ASSISTANT GENERAL MANAGERS AND SENIOR MANAGERS

| Sl.No. | Leadership Styles | Assistant General Managers | | | Senior Managers | | | 't' value |
|--------|-------------------|----------------------------|----|--------------------|-----------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 31.0 | 16 | 7.2 | 33.0 | 24 | 6.9 | 0.9 |
| 2 | Participative (P) | 42.6 | 16 | 5.5 | 40.0 | 24 | 3.8 | 1.1 |
| 3 | Bureaucratic (B) | 38.8 | 16 | 4.1 | 33.6 | 24 | 9.0 | 2.5 |
| 4 | Task-oriented (T) | 40.5 | 16 | 5.7 | 38.9 | 24 | 3.9 | 1.0 |
| 5 | Nurturant (N) | 43.8 | 16 | 5.6 | 40.8 | 24 | 4.5 | 1.8 |

Source: Compiled from field survey

Mean values of participative, bureaucratic, task-oriented and nurturant styles are higher for Assistant General Managers than Senior Managers, whereas mean values of authoritarian style is higher for Senior Managers than Assistant General Managers. In authoritarian, participative, task-oriented and nurturant styles, the Assistant General Managers and the Senior Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.869, $P < 0.05$; P1.056, $P < 0.05$; T0.966, $P < 0.05$ and N1.827, $P < 0.05$). In bureaucratic style, the Assistant General Managers and the Senior Managers differ significantly as the 't' values of these styles are greater than the critical value (B2.462, $P > 0.05$). Hence, there is significant difference in different leadership styles of Assistant General Managers and Senior Managers.

C. The Leadership Styles of Senior Managers and Managers, is shown in Table 3.

TABLE 3: LEADERSHIP STYLES OF SENIOR MANAGERS AND MANAGERS

| Sl.No. | Leadership Styles | Senior Managers | | | Managers | | | 't' value |
|--------|-------------------|-----------------|----|--------------------|----------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritative (A) | 33.0 | 24 | 6.9 | 31.6 | 48 | 8.9 | 0.7 |
| 2 | Participative (P) | 40.0 | 24 | 3.8 | 40.9 | 48 | 4.9 | 0.9 |
| 3 | Bureaucratic (B) | 33.6 | 24 | 9.0 | 36.0 | 48 | 7.6 | 1.2 |
| 4 | Task-oriented (T) | 38.9 | 24 | 3.9 | 40.5 | 48 | 4.1 | 1.6 |
| 5 | Nurturant (N) | 40.8 | 24 | 4.5 | 41.6 | 48 | 3.5 | 0.8 |

Source: Compiled from field survey

Mean values of authoritative style is higher for Senior Managers than Managers, whereas mean values of participative, bureaucratic, task-oriented and nurturant styles are higher for Managers than Senior Managers. In authoritarian, participative, bureaucratic, task-oriented and nurturant styles, the Senior Managers and the Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.740, $P < 0.05$; P0.873, $P < 0.05$; B1.149, $P < 0.05$; T1.550, $P < 0.05$ and N0.764, $P < 0.05$). Therefore, there is no significant difference among different leadership styles in the inter levels of Senior Managers and Managers.

D. The Leadership Styles of Managers and Assistant Managers, is shown in Table 4.

TABLE 4: LEADERSHIP STYLES OF MANAGERS AND ASSISTANT MANAGERS

| Sl.No. | Leadership Styles | Managers | | | Assistant Managers | | | 't' value |
|--------|-------------------|----------|----|--------------------|--------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritative (A) | 31.6 | 48 | 8.9 | 32.2 | 88 | 6.6 | 0.4 |
| 2 | Participative (P) | 40.9 | 48 | 4.9 | 40.6 | 88 | 5.1 | 0.4 |
| 3 | Bureaucratic (B) | 36.0 | 48 | 7.6 | 38.2 | 88 | 6.4 | 1.7 |
| 4 | Task-oriented (T) | 40.5 | 48 | 4.1 | 41.3 | 88 | 3.4 | 1.2 |
| 5 | Nurturant (N) | 41.6 | 48 | 3.5 | 41.2 | 88 | 2.9 | 0.7 |

Source: Compiled from field survey

Mean values of participative and nurturant styles are higher for Managers than Assistant Managers, whereas mean values of authoritative, bureaucratic and task-oriented styles are higher for Assistant Managers than Managers. In authoritative, participative, bureaucratic, task-oriented and nurturant styles, the Managers and the Assistant Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.443, $P < 0.05$; P0.432, $P < 0.05$; B1.696, $P < 0.05$; T1.158, $P < 0.05$ and N0.685, $P < 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of Managers and Assistant Managers" is accepted.

E. The Leadership Styles of Assistant Managers and Engineers is shown in Table 5.

TABLE 5: LEADERSHIP STYLES OF ASSISTANT MANAGERS AND ENGINEERS

| Sl.No. | Leadership Styles | Assistant Managers | | | Engineers | | | 't' value |
|--------|-------------------|--------------------|----|--------------------|-----------|-----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 32.2 | 88 | 6.6 | 34.8 | 118 | 6.6 | 2.7 |
| 2 | Participative (P) | 40.5 | 88 | 5.1 | 39.3 | 118 | 6.3 | 1.6 |
| 3 | Bureaucratic (B) | 38.2 | 88 | 6.4 | 39.6 | 118 | 5.8 | 1.6 |
| 4 | Task-oriented (T) | 41.3 | 88 | 3.4 | 40.4 | 118 | 4.6 | 1.6 |
| 5 | Nurturant (N) | 41.2 | 88 | 2.9 | 42.1 | 118 | 3.7 | 1.9 |

Source: Compiled from field survey

Mean values of participative and task-oriented styles are higher for Assistant Managers than Engineers, whereas mean values of authoritative, bureaucratic and nurturant styles are higher for Engineers than Assistant Managers. In authoritative, participative, bureaucratic, task-oriented and nurturant styles, the Managers and the Assistant Managers do not differ significantly as the 't' values of these styles are less than the critical value (A2.737, $P < 0.05$; P1.608, $P < 0.05$; B1.638, $P < 0.05$; T1.594, $P < 0.05$ and N1.861, $P < 0.05$). In authoritative style, the Managers and Assistant Managers differ significantly as the 't' values of these styles are greater than the critical value (A2.737, $P > 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of Assistant Managers and Engineers" is rejected.

GROUP II. THE LEADERSHIP STYLES OF OFFICERS AS PERCEIVED BY THEIR SUBORDINATES

A. Leadership Styles of Deputy General Managers and Assistant General Managers as perceived by their subordinates, is shown in Table 6.

TABLE 6: LEADERSHIP STYLES OF DEPUTY GENERAL MANAGERS AND ASSISTANT GENERAL MANAGERS AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Deputy General Managers | | | Assistant General Managers | | | 't' value |
|--------|-------------------|-------------------------|----|--------------------|----------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 24.1 | 16 | 6.5 | 32.5 | 24 | 7.7 | 3.7 |
| 2 | Participative (P) | 40.6 | 16 | 6.6 | 33.8 | 24 | 6.3 | 3.3 |
| 3 | Bureaucratic (B) | 38.4 | 16 | 4.9 | 35.7 | 24 | 4.7 | 1.7 |
| 4 | Task-oriented (T) | 39.8 | 16 | 6.4 | 36.4 | 24 | 4.6 | 1.8 |
| 5 | Nurturant (N) | 42.0 | 16 | 4.4 | 38.7 | 24 | 3.8 | 2.5 |

Source: Compiled from field survey

Mean values of participative, bureaucratic, task-oriented and nurturant styles are higher for Deputy General Managers than Assistant General Managers, whereas mean value of authoritative style is higher for Assistant General Managers than Deputy General Managers. In bureaucratic and task-oriented styles, the Deputy General Managers and Assistant General Managers do not differ significantly as the 't' values of these styles are less than the critical value (B1.743, $P < 0.05$ and T1.792, $P < 0.05$). In authoritative, participative and nurturant styles, the Deputy General Managers and Assistant General Managers differ significantly as the 't' values of these styles are greater than the critical value (A3.709, $P < 0.05$; P3.247, $P < 0.05$ and N2.460, $P < 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels as perceived by their subordinates" is rejected.

B. Leadership Styles of Assistant General Managers and Senior Managers as perceived by their subordinates, is given in Table 7.

TABLE 7: LEADERSHIP STYLES OF ASSISTANT GENERAL MANAGERS AND SENIOR MANAGERS AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Assistant General Managers | | | Senior Managers | | | 't' value |
|--------|-------------------|----------------------------|----|--------------------|-----------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritative (A) | 32.5 | 24 | 7.7 | 31.4 | 48 | 7.6 | 0.6 |
| 2 | Participative (P) | 33.8 | 24 | 6.3 | 37.3 | 48 | 6.4 | 2.2 |
| 3 | Bureaucratic (B) | 35.7 | 24 | 4.7 | 35.5 | 48 | 6.4 | 0.2 |
| 4 | Task-oriented (T) | 36.5 | 24 | 4.6 | 37.0 | 48 | 6.1 | 0.5 |
| 5 | Nurturant (N) | 38.7 | 24 | 3.8 | 38.7 | 48 | 5.8 | 1.0 |

Source: Compiled from field survey

Mean values of authoritative and bureaucratic styles are higher for Assistant General Managers than Senior Managers, whereas mean values of participative and task-oriented styles are higher for Senior Managers than Assistant General Managers. The mean value of nurturant style is equal in Assistant General Managers and Senior Managers. In authoritative, bureaucratic, task-oriented and nurturant styles, the Assistant General Managers and the Senior Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.563, $P < 0.05$; B0.157, $P < 0.05$; T0.485, $P < 0.05$ and N1.00, $P < 0.05$). In participative style, the Assistant General Managers and the Senior Managers differ significantly as the 't' values of these styles are less than the critical value (P2.157, $P > 0.05$).

Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of officers as perceived by their subordinates" is accepted.

C. Leadership Styles of Senior Managers and Managers as perceived by their subordinates, is shown in Table 8.

TABLE 8: LEADERSHIP STYLES OF SENIOR MANAGERS AND MANAGERS AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Senior Managers | | | Managers | | | 't' value |
|--------|-------------------|-----------------|----|--------------------|----------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritative (A) | 31.4 | 48 | 7.6 | 32.4 | 88 | 7.9 | 0.7 |
| 2 | Participative (P) | 37.3 | 48 | 6.4 | 35.8 | 88 | 8.5 | 1.1 |
| 3 | Bureaucratic (B) | 35.5 | 48 | 6.4 | 36.6 | 88 | 5.4 | 1.1 |
| 4 | Task-oriented (T) | 37.0 | 48 | 6.0 | 36.7 | 88 | 7.4 | 0.3 |
| 5 | Nurturant (N) | 38.7 | 48 | 5.8 | 36.9 | 88 | 7.7 | 1.5 |

Source: Compiled from field survey

Mean values of participative, task-oriented and nurturant styles are higher for Senior Managers than Managers, whereas mean values of authoritative and bureaucratic styles are higher for Managers than Senior Managers. In authoritative, participative, bureaucratic, task-oriented and nurturant styles, the Senior Managers and Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.686, $P < 0.05$; P1.143, $P < 0.05$; B1.066, $P < 0.05$; T0.28, $P < 0.05$ and N1.54, $P < 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of officers as perceived by their subordinates" is accepted.

C. Leadership Styles of Managers and Assistant Managers as perceived by their subordinates, is shown in Table 9.

TABLE 9: LEADERSHIP STYLES OF MANAGERS AND ASSISTANT MANAGERS AS PERCEIVED BY THEIR SUBORDINATES

| Sl. No. | Leadership Styles | Managers | | | Assistant Managers | | | 't' value |
|---------|-------------------|----------|----|--------------------|--------------------|-----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 32.4 | 88 | 7.9 | 31.6 | 118 | 8.3 | 0.7 |
| 2 | Participative (P) | 35.8 | 88 | 8.5 | 35.1 | 118 | 6.9 | 0.6 |
| 3 | Bureaucratic (B) | 36.6 | 88 | 5.4 | 37.1 | 118 | 4.7 | 0.6 |
| 4 | Task-oriented (T) | 36.7 | 88 | 7.4 | 37.6 | 118 | 5.4 | 0.9 |
| 5 | Nurturant (N) | 36.9 | 88 | 7.6 | 39.5 | 118 | 5.5 | 2.8 |

Source: Compiled from field survey

Mean values of authoritative and participative styles are higher for Managers than Assistant Managers, whereas mean values of task-oriented, nurturant and bureaucratic styles are higher for Assistant Managers than Managers. In authoritative, participative, bureaucratic, and task-oriented styles, the Managers and Assistant Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.667, $P < 0.05$; P0.602, $P < 0.05$; B0.622, $P < 0.05$ and T0.91, $P < 0.05$). In nurturant style, the Managers and Assistant Managers differ significantly as the 't' values of these styles are greater than the critical value (N2.764, $P > 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of officers as perceived by their subordinates" is rejected.

D. Leadership Styles of Assistant Managers and Engineers as perceived by their subordinates, is shown in Table 10.

TABLE 10: LEADERSHIP STYLES OF ASSISTANT MANAGERS AND ENGINEERS AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Assistant Managers | | | Engineers | | | 't' value |
|--------|-------------------|--------------------|-----|--------------------|-----------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 31.6 | 118 | 8.3 | 31.9 | 97 | 8.8 | 0.3 |
| 2 | Participative (P) | 35.1 | 118 | 6.9 | 35.6 | 97 | 7.3 | 0.5 |
| 3 | Bureaucratic (B) | 37.1 | 118 | 4.7 | 34.5 | 97 | 6.5 | 3.3 |
| 4 | Task-oriented (T) | 37.6 | 118 | 5.4 | 38.3 | 97 | 6.0 | 0.9 |
| 5 | Nurturant (N) | 39.5 | 118 | 5.5 | 37.9 | 97 | 7.1 | 1.8 |

Source: Compiled from field survey

Mean values of bureaucratic and nurturant styles are higher for Assistant Managers than Engineers, whereas mean values of task-oriented, authoritative and participative styles are higher for Engineers than Assistant Managers. In authoritative, participative, task-oriented and nurturant styles, the Managers and Assistant Managers do not differ significantly as the 't' values of these styles are less than the critical value (A0.297, $P < 0.05$; P0.457, $P < 0.05$; T0.921, $P < 0.05$ and N1.778, $P < 0.05$). In bureaucratic style, the Managers and Assistant Managers differ significantly as the 't' value of these styles are greater than the critical value (B3.311, $P > 0.05$). Hence, the hypothesis "there is no significant difference among different leadership styles in the inter levels of officers as perceived by their subordinates" is rejected.

GROUP III. LEADERSHIP STYLES AS JUDGED BY THE LEADER HIMSELF AND AS PERCEIVED BY HIS SUBORDINATES

With a view to find out difference between leadership style of a superior, as judged by the superior himself and as judged by his immediate subordinates, the analysis was done at six levels viz., Deputy General Manager, Assistant General Manager, Senior Manager, Manager, Assistant Manager and Engineer. Self reported scores were juxtaposed with the scores on leader behavior scores for each level. First, for the Deputy General Manager level, the leader's self perception scores were juxtaposed with the average score on subordinates (Assistant General Managers) perception on superior style. Second, for the Assistant General Manager level, the leader's self perception scores were juxtaposed with the average score on subordinates (Senior Managers) perception on superior style. Third, for the Senior Manager level, the leader's self perception scores were juxtaposed with the average score on subordinates (Managers) perception on superior style. Fourth, for the Manager level, the leader's self perception scores were juxtaposed with the average score on subordinates (Assistant Managers) perception on superior style. Fifth, for the Assistant Manager level, the leader's self perception scores were juxtaposed with the average score on subordinates (Engineers) perception on superior style. Sixth, for the Engineer level, the leader's self perception scores were juxtaposed with the average score on subordinates (Assistant Engineers) perception on superior style. To compute this 't' test was used to find out the significant difference between the leader's self perception and as perceived by their subordinates.

A. Leadership Styles of Deputy General Managers self reported and as perceived by their Subordinates, is shown in Table 11.

TABLE 11: LEADERSHIP STYLES OF DEPUTY GENERAL MANAGERS AND AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | 't' value |
|--------|-------------------|---------------|---|--------------------|------------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 30.3 | 8 | 6.9 | 24.1 | 16 | 6.5 | 2.1 |
| 2 | Participative (P) | 44.0 | 8 | 4.8 | 40.6 | 16 | 6.6 | 1.4 |
| 3 | Bureaucratic (B) | 37.4 | 8 | 9.9 | 38.4 | 16 | 4.9 | 0.3 |
| 4 | Task-oriented (T) | 44.3 | 8 | 4.1 | 39.8 | 16 | 6.4 | 2.1 |
| 5 | Nurturant (N) | 47.0 | 8 | 2.1 | 42.0 | 16 | 4.4 | 3.7 |

Source: Compiled from field survey

The mean values of authoritative, participative, task-oriented and nurturant styles are higher for Deputy General Managers than judged by his subordinates, whereas mean values of bureaucratic style is higher for Deputy General Managers subordinates than self judgment. The Participative and bureaucratic styles of the Deputy General Managers' as perceived by their immediate subordinates do not differ significantly as the 't' values of these styles are less than the critical values (P1.429, $P < 0.05$ and B0.268, $P < 0.05$). The authoritative, task-oriented and nurturant styles of the Deputy General Managers' self judgment as perceived by their immediate subordinates differ significantly as the 't' values of these styles are greater than the critical value (A2.079, $P < 0.05$; T2.093, $P < 0.05$ and N3.723, $P < 0.05$). Hence, the hypothesis "there is no significant difference in the leadership styles of Deputy General Managers as judged by the leader himself and as perceived by their subordinates" is rejected.

B. Leadership Styles of Assistant General Managers self reported and as perceived by their Subordinates, is shown in Table 12.

TABLE 12: LEADERSHIP STYLES OF ASSISTANT GENERAL MANAGERS AND AS PERCEIVED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | 't' value |
|--------|-------------------|---------------|----|--------------------|------------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 31.0 | 16 | 7.2 | 32.5 | 24 | 7.7 | 0.6 |
| 2 | Participative (P) | 42.6 | 16 | 5.5 | 33.8 | 24 | 6.3 | 4.7 |
| 3 | Bureaucratic (B) | 38.8 | 16 | 4.1 | 35.7 | 24 | 4.7 | 2.2 |
| 4 | Task-oriented (T) | 40.5 | 16 | 5.7 | 36.4 | 24 | 4.6 | 2.4 |
| 5 | Nurturant (N) | 43.9 | 16 | 5.6 | 38.7 | 24 | 3.8 | 3.6 |

Source: Compiled from field survey

The mean values of participative, bureaucratic task-oriented and nurturant styles are higher for Assistant General Managers than judged by their subordinates, whereas mean values of authoritative styles by Assistant General Managers' subordinates than self judgment. The authoritative style of the Assistant General Managers' and as perceived by their immediate subordinates do not differ significantly as the 't' values of these styles are less than the critical value (A0.626, $P < 0.05$). The participative, bureaucratic, task-oriented and nurturant styles of the Assistant General Managers' self judgment and as perceived by their immediate subordinates differ significantly as the 't' values of these styles are higher than the critical value (P4.672, $P > 0.05$; B2.215, $P > 0.05$; T2.378, $P > 0.05$ and N3.257, $P > 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles of assistant general managers as judged by the leader himself and as perceived by their subordinates" is rejected.

C. Leadership Styles of Senior Managers and as perceived by their Subordinates, is shown in Table 13.

TABLE 13: LEADERSHIP STYLES OF SENIOR MANAGERS AND AS JUDGED BY THEIR SUBORDINATES

| Sl.No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | 't' value |
|--------|-------------------|---------------|----|--------------------|------------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 33.0 | 24 | 6.9 | 31.4 | 48 | 7.7 | 0.9 |
| 2 | Participative (P) | 40.0 | 24 | 3.8 | 37.6 | 48 | 6.4 | 2.3 |
| 3 | Bureaucratic (B) | 33.6 | 24 | 9.0 | 35.5 | 48 | 6.4 | 0.9 |
| 4 | Task-oriented (T) | 38.9 | 24 | 3.9 | 37.1 | 48 | 6.1 | 1.6 |
| 5 | Nurturant (N) | 40.8 | 24 | 4.5 | 38.7 | 48 | 5.8 | 1.6 |

Source: Compiled from field survey

The mean values of authoritative, participative, task-oriented and nurturant styles are higher for Senior Managers than perceived by their subordinates, whereas mean values of bureaucratic style is higher as perceived by subordinates than self judgment. There is no significant difference in authoritative, bureaucratic, task-oriented and nurturant styles of the Senior Managers' and as perceived by their immediate subordinates as the 't' values of these styles are less than the critical values (A0.879, $P < 0.05$; B0.911, $P < 0.05$; T1.585, $P < 0.05$ and N1.758, $P < 0.05$). The participative style of the Senior Managers' self judgment and as perceived by their immediate subordinates differ significantly as the 't' values of these styles are greater than the critical value (P2.282, $P < 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles of senior managers as judged by the leader himself and as perceived by their subordinates" is rejected.

D. Leadership Styles of Managers and as perceived by their subordinates, is shown in Table 14.

TABLE 14: LEADERSHIP STYLES OF MANAGERS AND AS JUDGED BY THEIR SUBORDINATES

| Sl. No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | 't' value |
|---------|----------------------|---------------|----|--------------------|------------------------------|----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 31.6 | 48 | 8.9 | 32.4 | 88 | 7.9 | 0.5 |
| 2 | Participative (P) | 40.9 | 48 | 4.9 | 35.8 | 88 | 8.5 | 4.5 |
| 3 | Bureaucratic (B) | 36.0 | 48 | 7.6 | 36.6 | 88 | 5.4 | 0.5 |
| 4 | Task-orientation (T) | 40.5 | 48 | 4.1 | 36.7 | 88 | 7.4 | 3.8 |
| 5 | Nurturant (N) | 41.6 | 48 | 3.5 | 36.9 | 88 | 7.6 | 5.0 |

Source: Compiled from field survey

Managers judged themselves to be participative, task-oriented and nurturant than judged by their subordinates, whereas mean values of authoritative and bureaucratic styles are higher in case of subordinates than judged by the Managers. The perceived authoritative and bureaucratic styles of the Managers' and as perceived by their immediate subordinates do not differ significantly as the 't' values of these styles are less than the critical value (A0.512, $P < 0.05$ and B0.467, $P < 0.05$). The participative, task-oriented and nurturant styles of the managers' self judgment and as perceived by their immediate subordinates differ significantly as the 't' values of these styles are greater than the critical value (P4.464, $P > 0.05$; T3.802, $P > 0.05$ and N4.97, $P > 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles of Managers as judged by the leader himself and as perceived by their subordinates" is rejected.

E. Leadership Styles of Assistant Managers and as Perceived by their subordinates, is shown in Table 15

TABLE 15: LEADERSHIP STYLES OF ASSISTANT MANAGERS AND AS JUDGED BY THEIR SUBORDINATES

| Sl. No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | 't' value |
|---------|----------------------|---------------|----|--------------------|------------------------------|-----|--------------------|-----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritarian (A) | 32.2 | 88 | 6.6 | 31.6 | 118 | 8.3 | 0.6 |
| 2 | Participative (P) | 40.5 | 88 | 5.1 | 35.1 | 118 | 7.0 | 6.4 |
| 3 | Bureaucratic (B) | 38.2 | 88 | 6.4 | 37.1 | 118 | 4.7 | 1.5 |
| 4 | Task-orientation (T) | 41.3 | 88 | 3.4 | 37.6 | 118 | 5.4 | 6.0 |
| 5 | Nurturant (N) | 41.2 | 88 | 3.0 | 39.5 | 118 | 5.5 | 2.8 |

Source: Compiled from field survey

The mean values of authoritative participative, bureaucratic, task-oriented and nurturant styles are higher for Assistant Managers than judged by their subordinates. The authoritative and bureaucratic styles of the Assistant Managers' and as perceived by their immediate subordinates do not differ significantly as the 't' values of these styles are less than the critical value (A0.6, $P < 0.05$ and B1.445, $P < 0.05$). The participative, task-oriented and nurturant styles of the Assistant Managers' self judgment and as perceived by their immediate subordinates differ significantly as the 't' values of these styles are greater than the critical values (P6.430, $P > 0.05$; T6.015, $P > 0.05$ and N2.826, $P > 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles of Assistant Managers as judged by the leader himself and as perceived by their subordinates" is rejected.

F. Leadership Styles of Engineers and as perceived by their subordinates, is shown in Table 16.

TABLE 16: LEADERSHIP STYLES OF ENGINEERS AND AS JUDGED BY THEIR SUBORDINATES

| Sl. No. | Leadership Styles | Self judgment | | | Judged by their subordinates | | | t' value |
|---------|-------------------|---------------|-----|--------------------|------------------------------|----|--------------------|----------|
| | | Mean | N | Standard Deviation | Mean | N | Standard Deviation | |
| 1 | Authoritative (A) | 34.8 | 118 | 6.6 | 31.9 | 97 | 8.8 | 1.9 |
| 2 | Participative (P) | 39.3 | 118 | 6.3 | 35.5 | 97 | 7.3 | 3.9 |
| 3 | Bureaucratic (B) | 39.6 | 118 | 5.8 | 34.5 | 97 | 6.5 | 5.9 |
| 4 | Task-oriented (T) | 40.4 | 118 | 4.6 | 38.3 | 97 | 6.0 | 2.8 |
| 5 | Nurturant (N) | 42.1 | 118 | 3.7 | 37.9 | 97 | 7.1 | 5.2 |

Source: Compiled from field survey

The mean values of authoritative, participative, bureaucratic, task-oriented and nurturant styles are higher for Engineers than judged by their subordinates. The authoritative style of Engineers' and as perceived by their immediate subordinates do not differ significantly as the 't' values of these styles are less than the critical value (A1.848, $P < 0.05$). The participative, bureaucratic, task-oriented and nurturant styles of Engineers' and as perceived by their immediate subordinates differ significantly as the 't' values of these styles are greater than the critical values (P3.939, $P > 0.05$; B5.924, $P > 0.05$; T2.798, $P > 0.05$ and N5.177, $P > 0.05$). Hence, the hypothesis "there is no significant difference in leadership styles of Engineers as judged by the leader himself and as perceived by their subordinates" is rejected.

FINDINGS

The issues investigated in this analysis are: whether there are any differences among leadership styles at inter-levels of managers and also to find out the difference among leadership styles as judged by the leader himself and as perceived by his immediate subordinates. The following are the major findings of the analysis.

- In BEML, no significant difference is found among different leadership styles at various levels and its self-perception by Deputy General Managers, Assistant General Managers, Senior Managers, Managers and Assistant Managers.
- Leadership styles of Assistant Managers, Engineers, Assistant General Managers, Senior Managers differ significantly.
- A significant difference is found among different leadership styles as perceived by their subordinates of Deputy General Managers, Assistant General Managers, Managers, Assistant Managers and Engineers.
- No significant difference is found among different leadership styles as perceived by their subordinates at Senior Managers as well as Managers.
- A significant difference is found in leadership styles at Deputy General Managers, Assistant General Managers, Senior Managers, Managers, Assistant Managers and Engineers as judged by the leader himself and as judged by their immediate subordinates.

CONCLUSIONS

- The analysis of self perception in BEML revealed that at officers' level, the dominant style is nurturant, followed by task-oriented, participative, bureaucratic and authoritative styles.
- The analysis of subordinates' perception on superior styles, observed that at officers' level, the dominant style is 'nurturant', followed by 'task-oriented', 'bureaucratic', 'participative' and 'authoritative' styles.
- At officers' level, a significant difference is noticed in leadership styles as judged by the leader himself and as perceived by their subordinates.

SUGGESTIONS

Leadership is the most pervasive activity touching every facet of human existence. However, leadership is affected by innumerable variables creating an incomprehensive picture. Thus, it had become very difficult to adopt a particular concept, construct, and style. Nevertheless, ineffective leadership to the organisational context would definitely create an environment of poor relationships and lower turnover. Owing to these complexities, the major suggestion that can be made is that the knowledge and practice of leadership is to be taught preferably from lower levels of education. Irrespective of the sector, activity and operation, the leadership is to be strengthened, so as to achieve the desired results. However, there cannot be a uniform package of leadership that can be suggested to deal with all the organisational situations due to their wide variance. Therefore, the organizations should also create congenial environment, wherein the leader realizes his/her role and discharge responsibility to fulfill the individual as well as organisational goals.

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QUESTIONNAIRES

QUESTIONNAIRE I: SOCIO ECONOMIC AND ORGANISATIONAL POSITION VARIABLES

This schedule is designed to know about Socio Economic and Organisational Position variables of Leaders. Your responses will be kept confidential and individual identity will not be revealed.

1. IDENTIFICATION

- 1.1. Name: No compulsion to mention
- 1.2. Age :
- 1.3. Designation :
- 1.4. Experience (in years) : Present : Past : TOTAL
- 1.5. Educational qualifications:

QUESTIONNAIRE II: LEADER'S SELF PERCEPTION

Below are given some statements regarding the behaviour of a leader. Please judge to what extent they are true or false for you when you are in the leading role. Put a circle around one of the five responses against each statement.

QT – Quite True, T – True, D – Doubtful, F – False, QF – Quite False

- | | |
|--|-------------|
| 1. I maintain partnership in the group. | QT T D F QF |
| 2. I help my subordinates in their career planning. | QT T D F QF |
| 3. I keep crucial information to myself. | QT T D F QF |
| 4. I help my subordinates to grow up and assume responsibility. | QT T D F QF |
| 5. I explain to my subordinates what I expect from them and what they can expect from me. | QT T D F QF |
| 6. I make my subordinates feel free even to disagree with me. | QT T D F QF |
| 7. I believe that top boss makes major decisions & implements them. | QT T D F QF |
| 8. I provide all information to my subordinates and let them jointly find the solution of a problem. | QT T D F QF |
| 9. I behave as if power and prestige are necessary for getting compliance from the subordinates. | QT T D F QF |
| 10. I help my subordinates even in their family matters. | QT T D F QF |
| 11. I interact with my subordinates as if they are equal. | QT T D F QF |
| 12. I maintain fair but impersonal relationship in the group | QT T D F QF |
| 13. I go by the joint decisions of the group | QT T D F QF |
| 14. I take special care to get the work done with top priority. | QT T D F QF |
| 15. I treat all group members as my equals. | QT T D F QF |
| 16. I believe that most of the interpersonal troubles start because people try to be over friendly and informal on the job. | QT T D F QF |
| 17. I maintain high standard of performance. | QT T D F QF |
| 18. I believe that subordinates acquire sense of responsibility under the care and guidance of a good leader. | QT T D F QF |
| 19. I think that if clear-cut job descriptions are available, there will be less conflict in an organization. | QT T D F QF |
| 20. I expect my subordinates to increase their knowledge on the job. | QT T D F QF |
| 21. I believe that not all employees are capable of becoming officers openly show affection to those subordinates who work hard. | QT T D F QF |
| 22. I openly show affection to those subordinates who work hard. | QT T D F QF |
| 23. I take the decision quickly and I am confident of being right. | QT T D F QF |
| 24. I give as much responsibility as my subordinates can handle. | QT T D F QF |
| 25. I believe that one can really grow up by learning to do a job well. | QT T D F QF |
| 26. I consider seniority as a time-tested criterion for promotion. | QT T D F QF |
| 27. I see that subordinates work to their capacity. | QT T D F QF |
| 28. I always follow standard rules and regulations. | QT T D F QF |
| 29. I grant full freedom and autonomy to my subordinates so that they can work hard. | QT T D F QF |
| 30. I rule with an iron hand to get the work done. | QT T D F QF |
| 31. I want to have full power and control over my subordinates. | QT T D F QF |
| 32. I create a climate where members respect each other's individuality | QT T D F QF |
| 33. I believe that all of us have more or less equal potentialities. | QT T D F QF |
| 34. I drive myself very hard. | QT T D F QF |
| 35. I categorise my subordinates as good and bad. | QT T D F QF |

| | |
|--|-------------|
| 36. I help the subordinates in their needs as much as I can. | QT T D F QF |
| 37. I give directions to my subordinates when it is necessary. | QT T D F QF |
| 38. I favour that the area of responsibility should be clearly demarcated according to rank and positions. | QT T D F QF |
| 39. I always keep track of the progress of the work. | QT T D F QF |
| 40. I confine myself to my own jurisdiction. | QT T D F QF |
| 41. I inform my subordinates how well they are doing their job. | QT T D F QF |
| 42. I feel responsible for the well being of my subordinates. | QT T D F QF |
| 43. I make it clear that personal loyalty is an important virtue. | QT T D F QF |
| 44. I am a friendly type. | QT T D F QF |
| 45. I never question the well established ways of doing things in this organization. | QT T D F QF |
| 46. I try to have strict division of labour even in my own group. | QT T D F QF |
| 47. I find time to listen to the personal problems of the subordinates. | QT T D F QF |
| 48. I do not tolerate any interference from my subordinates. | QT T D F QF |
| 49. I have affection for my subordinates. | QT T D F QF |
| 50. I believe that if I am not alert all the time there are many people who may pull me down. | QT T D F QF |

QUESTIONNAIRE III: SUBORDINATE'S PERCEPTION ON SUPERIOR STYLES

Below are given some statements regarding the behaviour of a leader. Please judge to what extent they are true or false. Put a circle around one of the five responses against each statement.

QT – Quite True, T – True, D – Doubtful, F – False, QF – Quite False

| | |
|---|-------------|
| 1. He maintains partnership in the group. | QT T D F QF |
| 2. He helps us in our career planning. | QT T D F QF |
| 3. He keeps crucial information to himself alone. | QT T D F QF |
| 4. He helps us to grow up and assume responsibility. | QT T D F QF |
| 5. He explains to us what he expects from us and what we can expect from him. | QT T D F QF |
| 6. He makes us feel free even to disagree with him. | QT T D F QF |
| 7. He believes that the top boss makes major decisions & implements them. | QT T D F QF |
| 8. He provides all information to us and let us jointly find the solution of a problem. | QT T D F QF |
| 9. He behaves as if power and prestige are necessary for getting compliance from us. | QT T D F QF |
| 10. He helps us even in our family matters. | QT T D F QF |
| 11. He interacts with us as if we are equal. | QT T D F QF |
| 12. He maintains fair but impersonal relationship in the group | QT T D F QF |
| 13. He goes by the joint decisions of the group | QT T D F QF |
| 14. He takes special care to get the work done with top priority. | QT T D F QF |
| 15. He treats all group members as his equals. | QT T D F QF |
| 16. He believes that most of the interpersonal troubles start because people try to be over friendly and informal on the job. | QT T D F QF |
| 17. He maintains high standard of performance. | QT T D F QF |
| 18. He believes that we acquire sense of responsibility under the care and guidance of a good leader. | QT T D F QF |
| 19. He thinks that if clear-cut job descriptions are available, there will be less conflict in an organization. | QT T D F QF |
| 20. He expects from us to increase our knowledge on the job. | QT T D F QF |
| 21. He believes that not all employees capable of becoming officers. | QT T D F QF |
| 22. He openly show affection to those subordinates who work hard. | QT T D F QF |
| 23. He take the decision quickly and he is confident of being right. | QT T D F QF |
| 24. He gives as much responsibility as we can handle. | QT T D F QF |
| 25. He believes that one can really grow up by learning to do a job well. | QT T D F QF |
| 26. He considers seniority as a time-tested criterion for promotion. | QT T D F QF |
| 27. He sees that we work to our capacity. | QT T D F QF |
| 28. He always follows standard rules and regulations. | QT T D F QF |
| 29. He grants full freedom & autonomy to us so that we can work hard. | QT T D F QF |
| 30. He rules with an iron hand to get the work done. | QT T D F QF |
| 31. He wants to have full power and control over us. | QT T D F QF |
| 32. He creates a climate where members respect each other's individuality. | QT T D F QF |
| 33. He believes that all of us have more or less equal potentialities. | QT T D F QF |
| 34. He drives himself very hard. | QT T D F QF |
| 35. He categorises us as good and bad. | QT T D F QF |
| 36. He helps us in need as much as he can. | QT T D F QF |
| 37. He gives directions to us when it is necessary. | QT T D F QF |
| 38. He favours that the area of responsibility should be clearly demarcated according to rank and positions. | QT T D F QF |
| 39. He always keep track of the progress of the work. | QT T D F QF |
| 40. He confines himself to his own jurisdiction. | QT T D F QF |
| 41. He informs us how well we are doing our job. | QT T D F QF |
| 42. He feels responsible for the well being of us. | QT T D F QF |
| 43. He makes it clear that personal loyalty is an important virtue. | QT T D F QF |
| 44. He is a friendly type. | QT T D F QF |
| 45. He never questions the well established ways of doing things in this organization. | QT T D F QF |
| 46. He tries to have strict division of labour even in his own group. | QT T D F QF |
| 47. He finds time to listen to our personal problems. | QT T D F QF |
| 48. He does not tolerate any interference from us. | QT T D F QF |
| 49. He has affection for us. | QT T D F QF |
| 50. He believes that if he is not alert all the time there are many people who may pull me down. | QT T D F QF |

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Co-ordinator

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